



# ACCESS On-Line Permit Portal

## #5 - Forgot Your Password?

1. Go to <https://accomackcountyva-energovpub.tylerhost.net/Apps/SelfService#/home>
2. Click on **Log In** at the top right corner or the **Login or Register** button at the upper left hand corner of the panel.

ACCOMACK COUNTY Virginia ACCESS Online Permit Portal

Good Afternoon, **Guest**

Home Apply Links Tools Map Supplemental Documents Complaints Pay Invoices Search Help

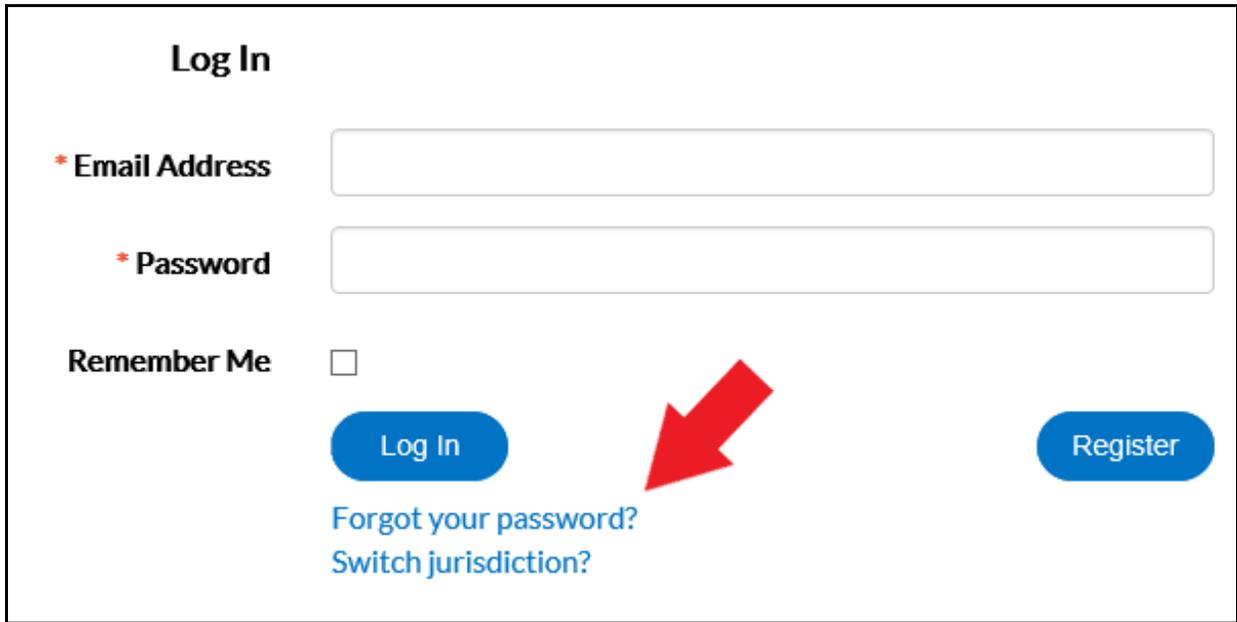
Please remember to log out of the system when you have completed your transaction.

### Welcome to Self Service

- Login or Register**  
Login to an existing or create a new account. You can also find help if you forgot your login information.
- Apply**  
This tool can be used to apply for a permit, plan or license.
- Pay Invoice**  
Use this tool to pay for individual invoices. Please note there is a 3% surcharge for credit card for payments.
- Map**  
Explore the map to see the activity occurring in your neighborhood.
- Search Public Records**  
This tool can be used to search for existing permits, plans, inspections, code cases, requests and licenses.
- Request Inspection**  
Click here to request an inspection on an existing record.

3. Enter your e-mail address into the **Email Address** field.

4. Select **Forgot Your Password?**



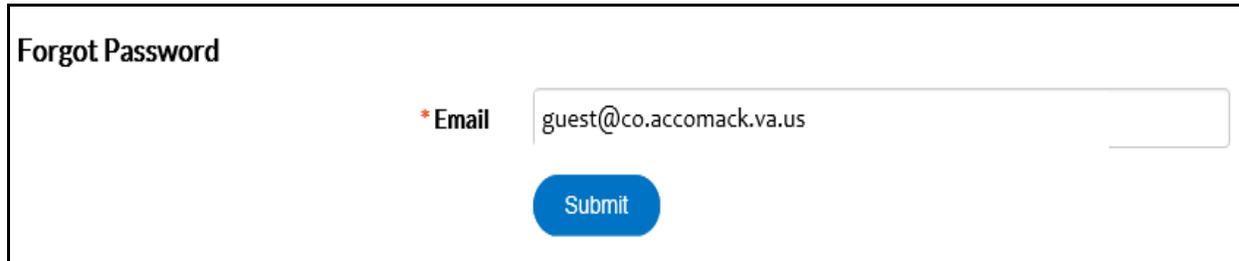
The screenshot shows a 'Log In' form with the following elements:

- Log In** (Section Header)
- \* Email Address** (Label) and an empty text input field.
- \* Password** (Label) and an empty text input field.
- Remember Me** (Label) and an unchecked checkbox.
- Log In** (Blue button)
- Register** (Blue button)
- [Forgot your password?](#) (Blue link)
- [Switch jurisdiction?](#) (Blue link)

A red arrow points to the [Forgot your password?](#) link.

5. You will be redirected to a **Forgot Password** screen.

6. If the e-mail address is not auto-generated, type in your address and click **Submit**.



Forgot Password

\* Email

Submit

7. An e-mail will be sent to the address that was entered.
8. Open the e-mail and click **Reset**.
9. You will be redirected to a Permit Portal window where a new password can be entered and confirmed.