October 2019

Fire - Performance Measure Data *

Response District	Total Calls in District	Greater than 20 min. Response Time	Calls Handled by other agency	Longest Response Time	Overall Station Benchmark %
New Church	7	0	0	0:15:28	100.0%
Greenbackville	2	0	0	0:13:01	100.0%
Chincoteague	8	0	0	0:10:51	100.0%
Atlantic	8	0	0	0:15:43	100.0%
Saxis	5	1	0	0:22:08	80.0%
Bloxom	5	0	0	0:15:23	100.0%
Parksley	13	0	0	0:14:21	100.0%
Tasley	11	0	2	0:15:52	100.0%
Onancock	7	0	0	0:14:48	100.0%
Melfa	8	0	3	0:16:12	100.0%
Wachapreague	3	0	0	0:19:30	100.0%
Painter	10	0	0	0:12:23	100.0%
Tangier	1	0	0	0:11:23	100.0%
System Totals	**88**	**1**	**5**	**0:22:08**	**98.9%**

EMS - Performance Measure Data

Response District	Total Calls in District	Greater than 20 min. Response Time	Longest Response Time	Calls Handled by other agency	Station Benchmark Compliance %	Overall Station Reliability %
Greenbackville	14	0	0:19:33	10	100.0%	28.6%
Chincoteague	63	0	0:19:58	1	100.0%	98.4%
Saxis	10	0	0:14:37	2	100.0%	80.0%
Bloxom	45	0	0:17:24	3	100.0%	93.3%
Parksley	79	2	0:46:44	6	97.5%	92.4%
Onancock	75	0	0:16:29	4	100.0%	94.7%
Melfa	43	0	0:14:54	0	100.0%	100.0%
Wachapreague (Painter)	39	0	0:16:34	1	100.0%	97.4%
Oak Hall	71	2	0:38:29	3	97.2%	95.8%
Tangier	14	0	0:13:29	0	100.0%	100.0%
Community (Exmore)	9	0	0:18:19	2	100.0%	77.8%
System Totals	**462**	**4**	**0:46:44**	**32**	**99.1%**	**93.1%**

EMS Mutual Aid Data

Station Giving Aid

Station Receiving Aid	Greenbackville	Chincoteague	Saxis	Bloxom	Parksley	Onancock	Melfa	Wachapreague/Painter	Oak Hall	Community (Exmore)	Northampton	Wallops	NORS	2nd Call	3rd Call
Greenbackville									10				10		
Chincoteague									1					1	
Saxis									2				2		
Bloxom					2				1				1	2	
Parksley				5		1							1	5	
Onancock							4						1	3	
Melfa															
Wachapreague (Painter)							1						1		
Oak Hall													2		1
Community (Exmore)		2		1				2					2		
Northampton Co.															
Wallops															
Totals	**0**	**2**	**0**	**6**	**2**	**1**	**5**	**2**	**14**	**0**	**0**	**0**	**20**	**11**	**1**

Transport Destination

Hospital Destination by Unit	Riverside - Shore Memorial	PRMC	Other
Greenbackville	5	3	
Chincoteague	20	21	1
Saxis	3	3	
Bloxom	31		
Parksley	51	1	
Onancock	50		
Melfa	31		
Wachapreague (Painter)	25		
Oak Hall	35	12	
Wallops			
Totals	**251**	**40**	**1**

Benchmark = The Accomack County Board of Supervisors established a 20 minute standard for emergency response.

NORS = No Response by station or the call was handled by another station or agency.

2nd Call = 2nd ambulance call received while first ambulance was on another call.

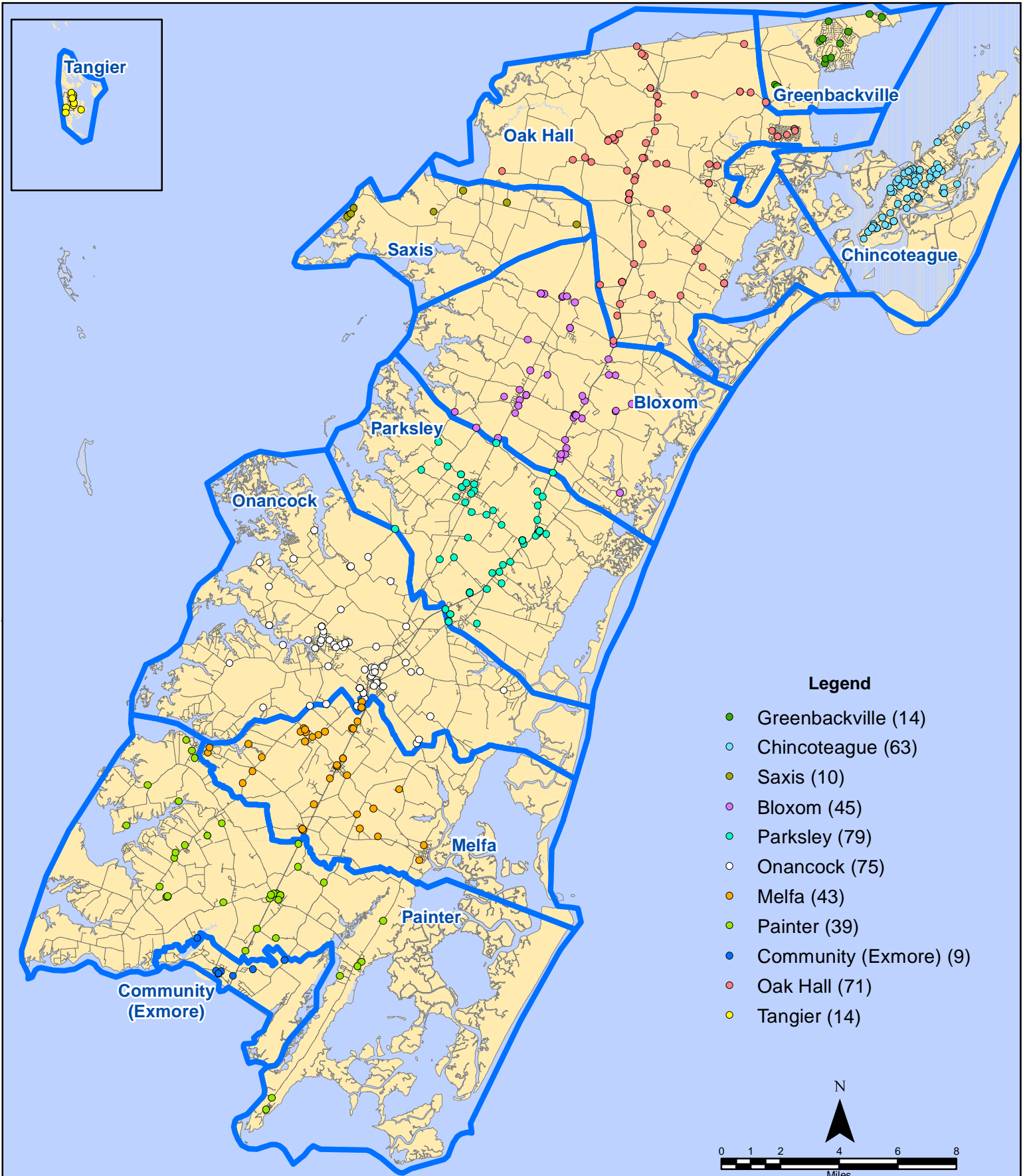**3rd Call** = 3rd ambulance call received while first & second ambulances were on other calls.

* This data excludes F1 Med (Medical Assist) calls in the Fire Data.

This information was prepared using data supplied by the Eastern Shore of Virginina 911 Center. This information is original incident data only and may not be representative of all units and/or stations who responded to an incident.

October 2019 EMS Calls By District

Tangier

Oak Hall

Greenbackville

Saxis

Chincoteague

Bloxom

Parksley

Onancock

Melfa

Painter

Community
(Exmore)

Legend

- Greenbackville (14)
- Chincoteague (63)
- Saxis (10)
- Bloxom (45)
- Parksley (79)
- Onancock (75)
- Melfa (43)
- Painter (39)
- Community (Exmore) (9)
- Oak Hall (71)
- Tangier (14)

N

0 1 2 4 6 8
Miles

All points are plotted using X and Y coordinates provided by the ESVA 911 Center.

Points maybe be plotted over one another when they are in close proximity.

Map Prepared by the Accomack County Department
of Building, Planning & Ecomonic Development using
data from the ESVA 911 Center - November 21, 2019

October 2019 EMS Calls By District

Tangier

Oak Hall

Greenbackville

Saxis

Chincoteague

Bloxom

Parksley

Onancock

Melfa

Painter

Community
(Exmore)

Legend

- Greenbackville (14)
- Chincoteague (63)
- Saxis (10)
- Bloxom (45)
- Parksley (79)
- Onancock (75)
- Melfa (43)
- Painter (39)
- Community (Exmore) (9)
- Oak Hall (71)
- Tangier (14)

Drive Time Analysis

- Under 8.5 Minutes
- 8.6 - 11 Minutes
- 11.1 - 16 Minutes
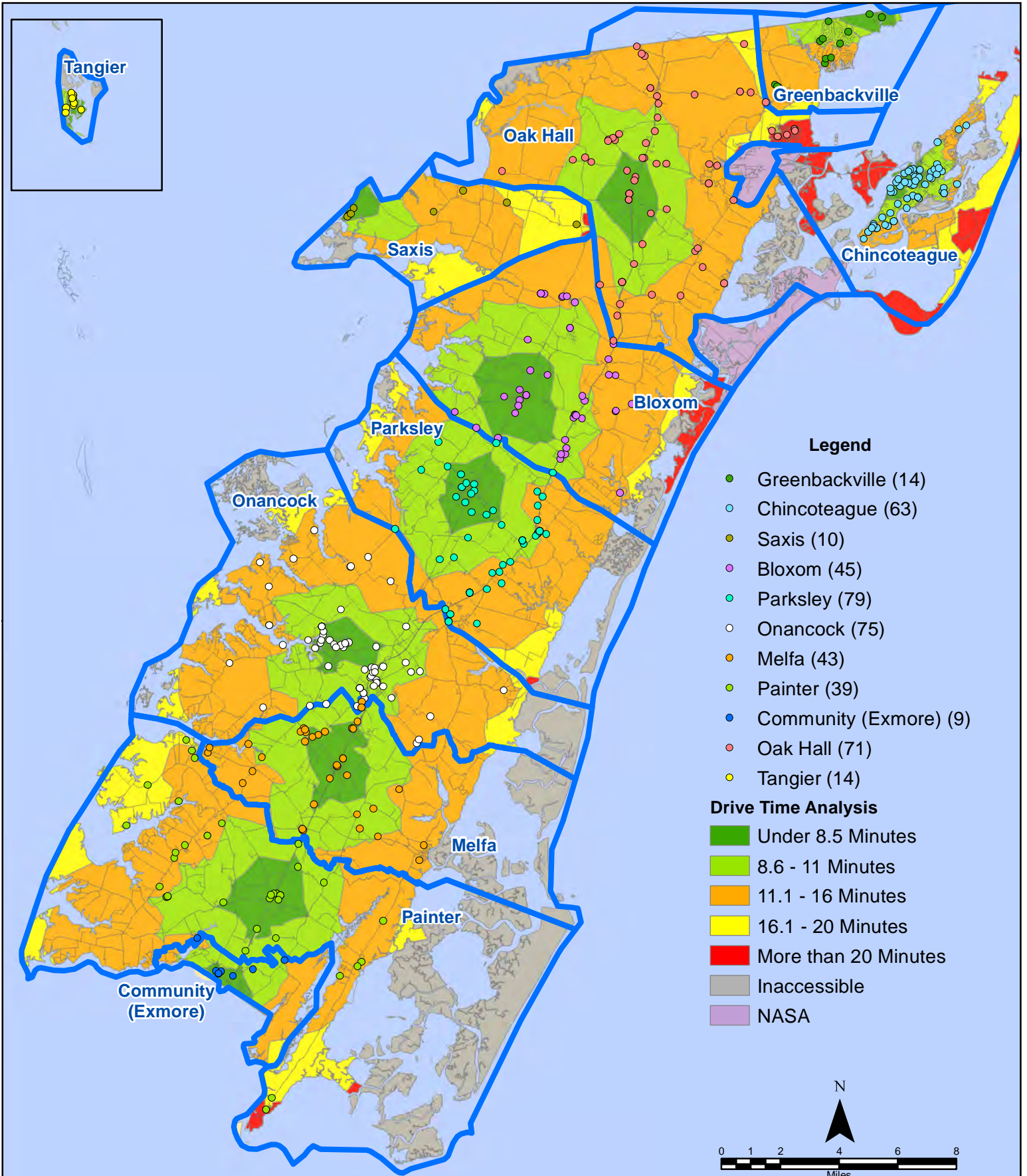- 16.1 - 20 Minutes
- More than 20 Minutes
- Inaccessible
- NASA
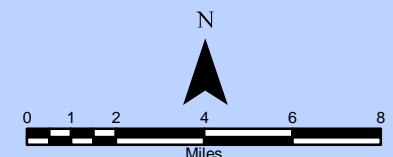
N

0 1 2 4 6 8
Miles

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October 2019 EMS Calls With Response Time Greater Than 20 Mins.

Tangier

Greenbackville

Oak Hall

Saxis

Chincoteague

Bloxom

Parksley

Onancock

Melfa

Painter

Community
(Exmore)

Legend

● Parksley (2)

● Oak Hall (2)

N

0 1 2   4   6
Miles

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October 2019 EMS Calls With Response Time Greater Than 20 Mins.

Tangier

Greenbackville

Oak Hall

Saxis

Chincoteague

Bloxom

Parksley

Onancock

Melfa

Painter

Community
(Exmore)

Legend

🟢 Parksley (2)

🔴 Oak Hall (2)

Drive Time Analysis

🟩 Under 8.5 Minutes

🟩 8.6 - 11 Minutes

🟧 11.1 - 16 Minutes

🟨 16.1 - 20 Minutes

🟥 More than 20 Minutes
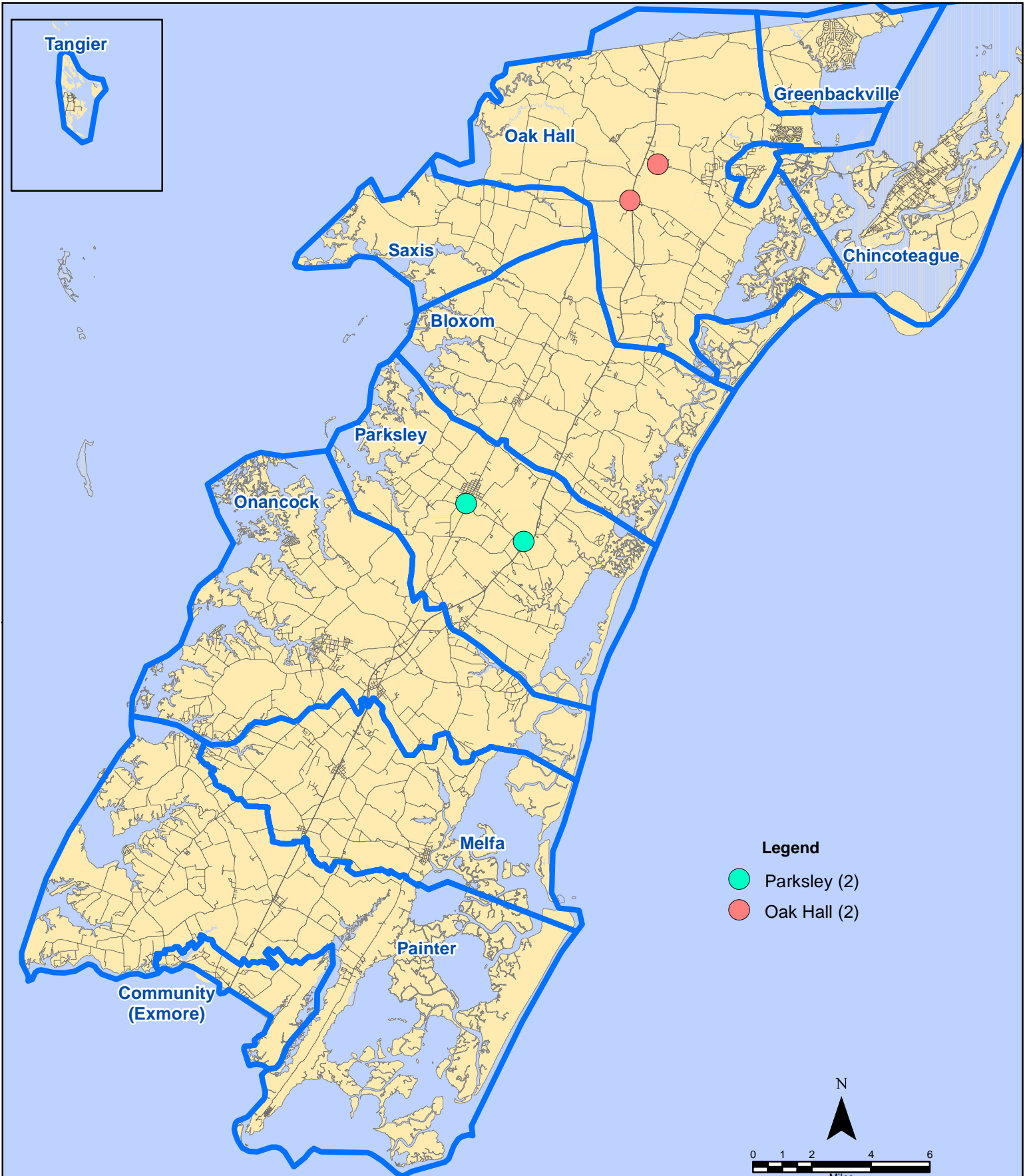
⬜ Inaccessible

🟪 NASA

N

0 1 2 4 6
Miles

All points are plotted using X and Y coordinates provided by the ESVA 911 Center.

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Map Prepared by the Accomack County Department
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October 2019 EMS Calls By Type

Greenbackville

Oak Hall

Saxis

Chincoteague

Tangier

Parksley

Bloxom

Onancock

Onley

Painter

Community (Exmore)

N

0 1 2   4   6   8
Miles

Map Prepared by the Accomack County Department
of Building, Planning & Ecomonic Development using
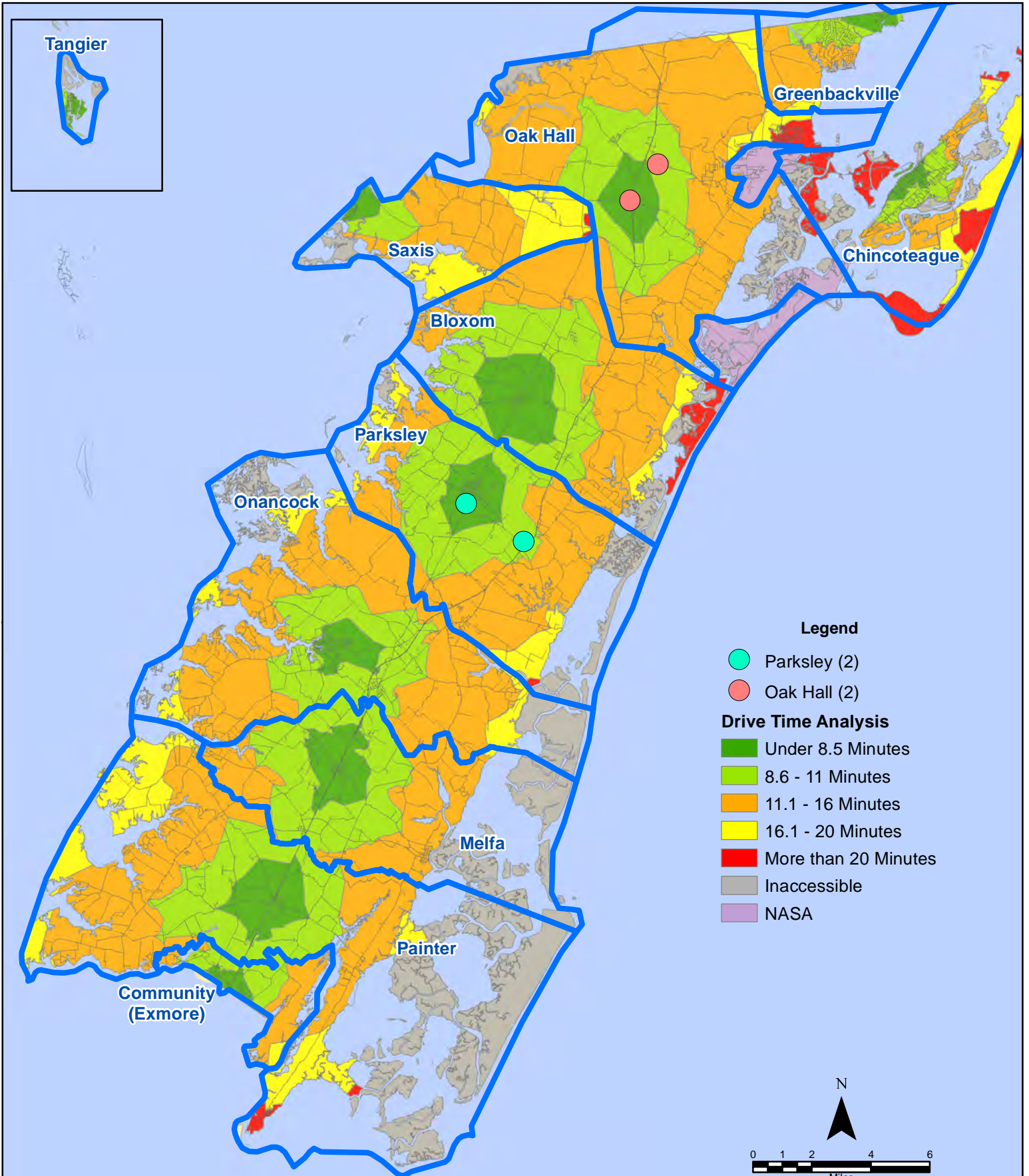data from the ESVA 911 Center - November 21, 2019

All points are plotted using X and Y coordinates provided by the ESVA
911 Center. Points maybe be plotted over one another when they
are in close proximity.

Type of Call

E01 - Abdominal Pain (35)

E02 - Allergic Reaction (4)

E06 - Breathing Difficulty (40)

E09 - Cardiac Respiratory Arrest (11)

E10 - Chest Pain (44)

E12 - Seizures (7)

E13 - Diabetic (8)

E17 - Falls (47)

E28 - Stroke (9)

E29I - Accident With Injury (18)

E29X - Accident with Entrapment (2)

E30 - Trauma (9)

E31 - Unconscious Person (25)

All Other Codes (203)

October 2019 EMS Calls By Type

Tangier

Saxis

Oak Hall

Greenbackville

Chincoteague

Parksley

Bloxom

Onancock

Onley

Painter

Community
(Exmore)

N

0 1 2   4   6   8
Miles

Map Prepared by the Accomack County Department
of Building, Planning & Ecomonic Development using
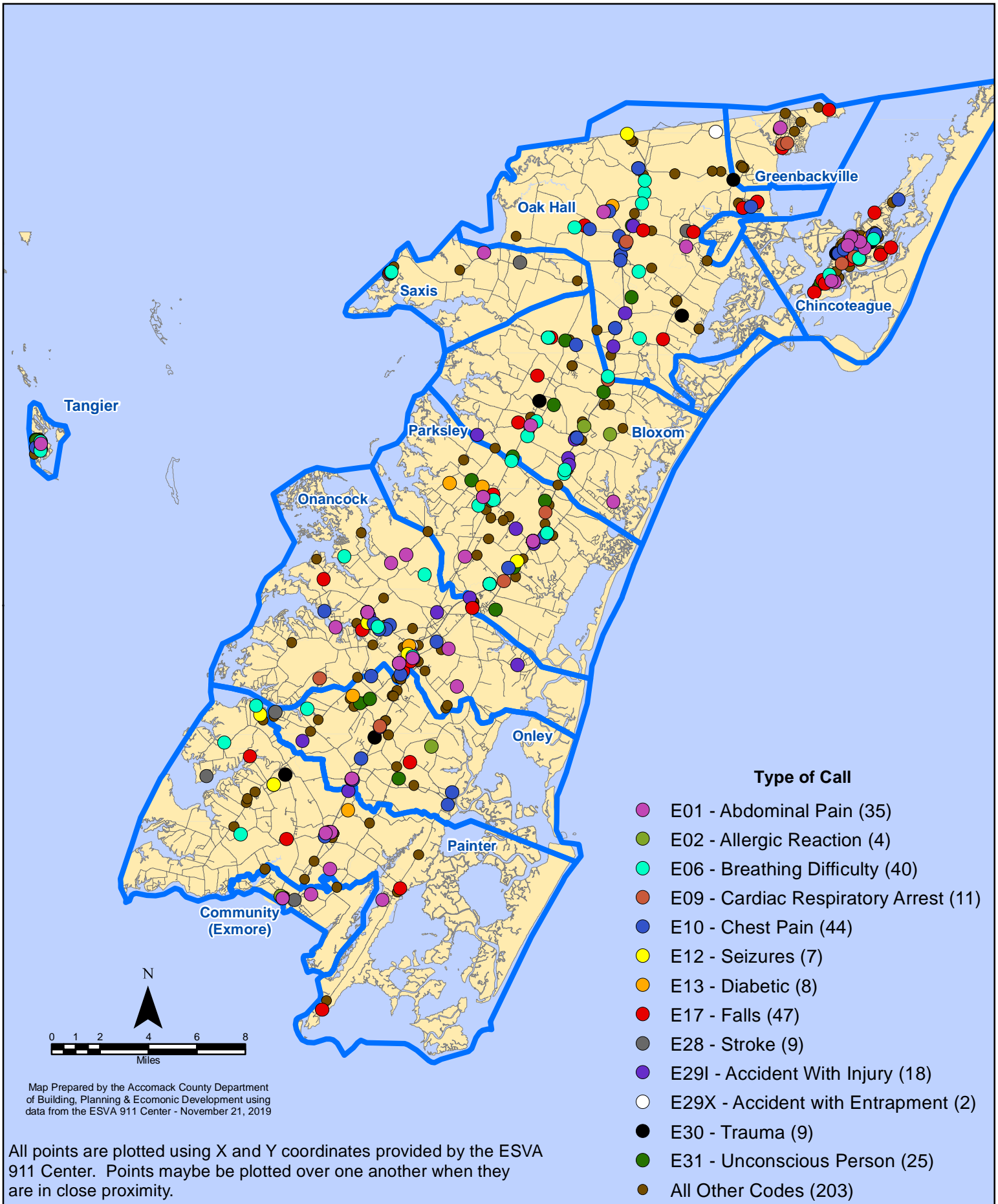data from the ESVA 911 Center - November 21, 2019

All points are plotted using X and Y coordinates provided by the ESVA
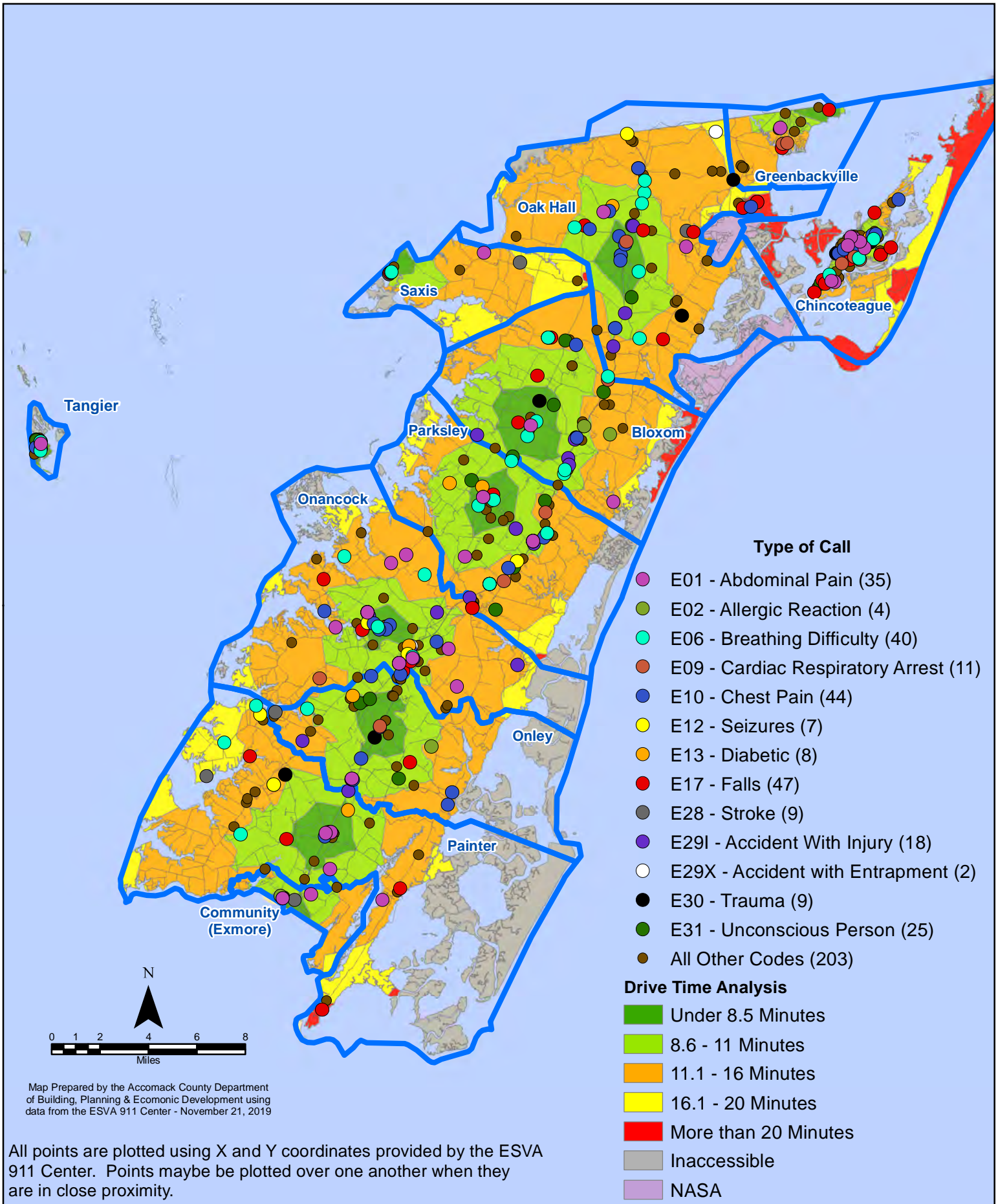911 Center. Points maybe be plotted over one another when they
are in close proximity.

Type of Call

- E01 - Abdominal Pain (35)
- E02 - Allergic Reaction (4)
- E06 - Breathing Difficulty (40)
- E09 - Cardiac Respiratory Arrest (11)
- E10 - Chest Pain (44)
- E12 - Seizures (7)
- E13 - Diabetic (8)
- E17 - Falls (47)
- E28 - Stroke (9)
- E29I - Accident With Injury (18)
- E29X - Accident with Entrapment (2)
- E30 - Trauma (9)
- E31 - Unconscious Person (25)
- All Other Codes (203)

Drive Time Analysis

- Under 8.5 Minutes
- 8.6 - 11 Minutes
- 11.1 - 16 Minutes
- 16.1 - 20 Minutes
- More than 20 Minutes
- Inaccessible
- NASA

September 2019 EMS Calls By Response Time

Tangier

Saxis

Oak Hall

Greenbackville

Chincoteague

Bloxom

Parksley

Onancock

Melfa

Painter

Community
(Exmore)

Response Time

- 🟢 5 Minutes or Less (107)
- 🟡 5:01 to 10 Minutes (260)
- 🟠 10:01 to 15 Minutes (74)
- 🟣 15:01 to 20 Minutes (17)
- 🔴 Over 20 Minutes (4)
- ⚪ No Information (0)

N

0 1 2   4   6   8
Miles

All points are plotted using X and Y coordinates provided by the ESVA 911 Center.

Points maybe be plotted over one another when they are in close proximity.

Map Prepared by the Accomack County Department
of Building, Planning & Ecomonic Development using
data from the ESVA 911 Center - November 21, 2019
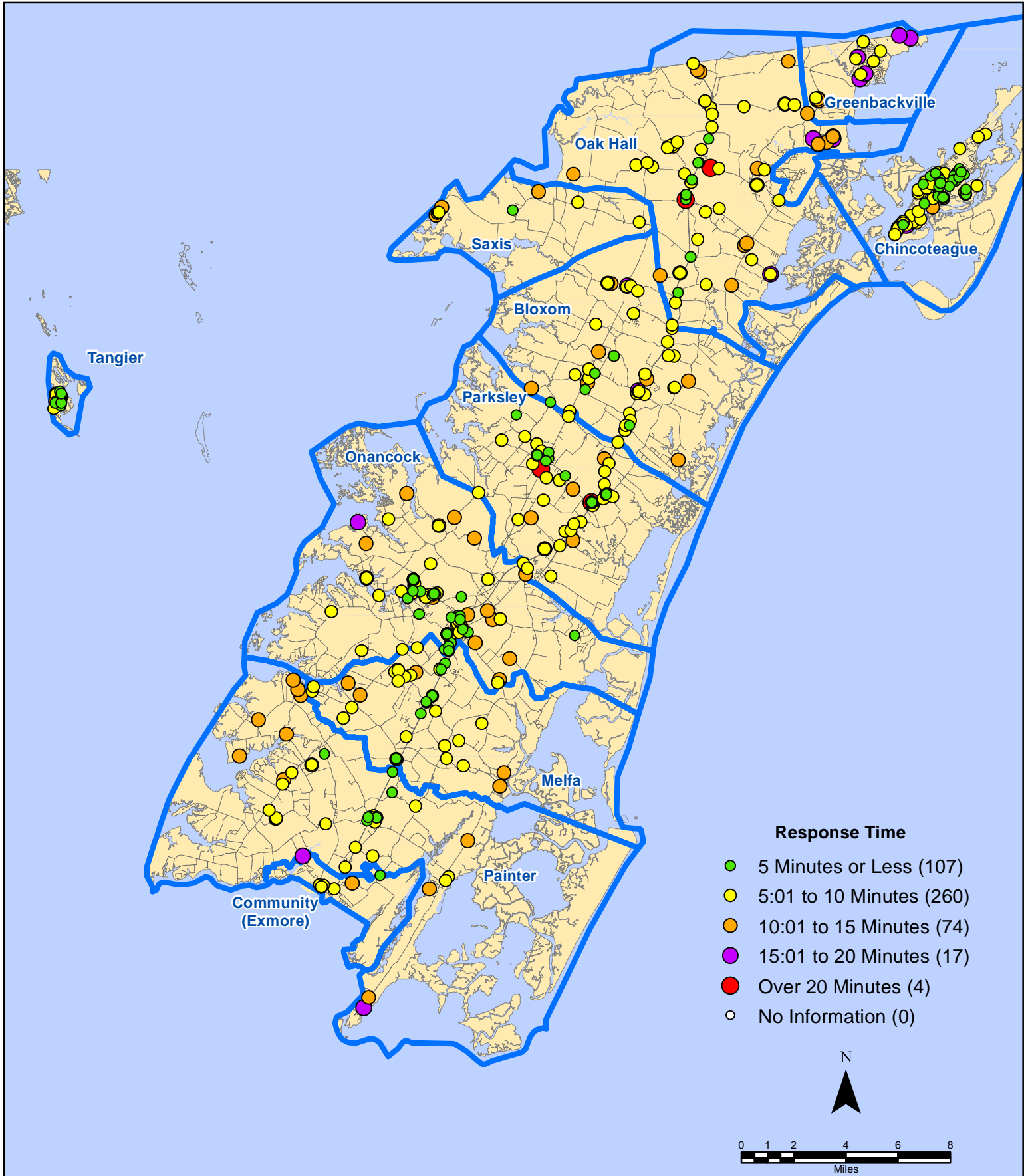
September 2019 EMS Calls By Response Time

Greenbackville

Oak Hall

Saxis

Bloxom

Chincoteague

Tangier

Parksley

Onancock

Melfa

Painter

Community
(Exmore)

Response Time

- 🟢 5 Minutes or Less (107)
- 🟡 5:01 to 10 Minutes (260)
- 🟠 10:01 to 15 Minutes (74)
- 🟣 15:01 to 20 Minutes (17)
- 🔴 Over 20 Minutes (4)
- ⚪ No Information (0)

Drive Time Analysis

- Under 8.5 Minutes
- 8.6 - 11 Minutes
- 11.1 - 16 Minutes
- 16.1 - 20 Minutes
- More than 20 Minutes
- Inaccessible
- NASA

N

0 1 2   4   6   8
Miles

All points are plotted using X and Y coordinates provided by the ESVA 911 Center.

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October 2019 EMS Calls By Prime Unit

Greenbackville

Oak Hall

Saxis

Chincoteague

Tangier

Parksley

Onancock

Bloxom

Melfa

Painter

Community
(Exmore)

N

0 1 2   4   6   8
Miles

Map Prepared by the Accomack County Department
of Building, Planning & Ecomonic Development using
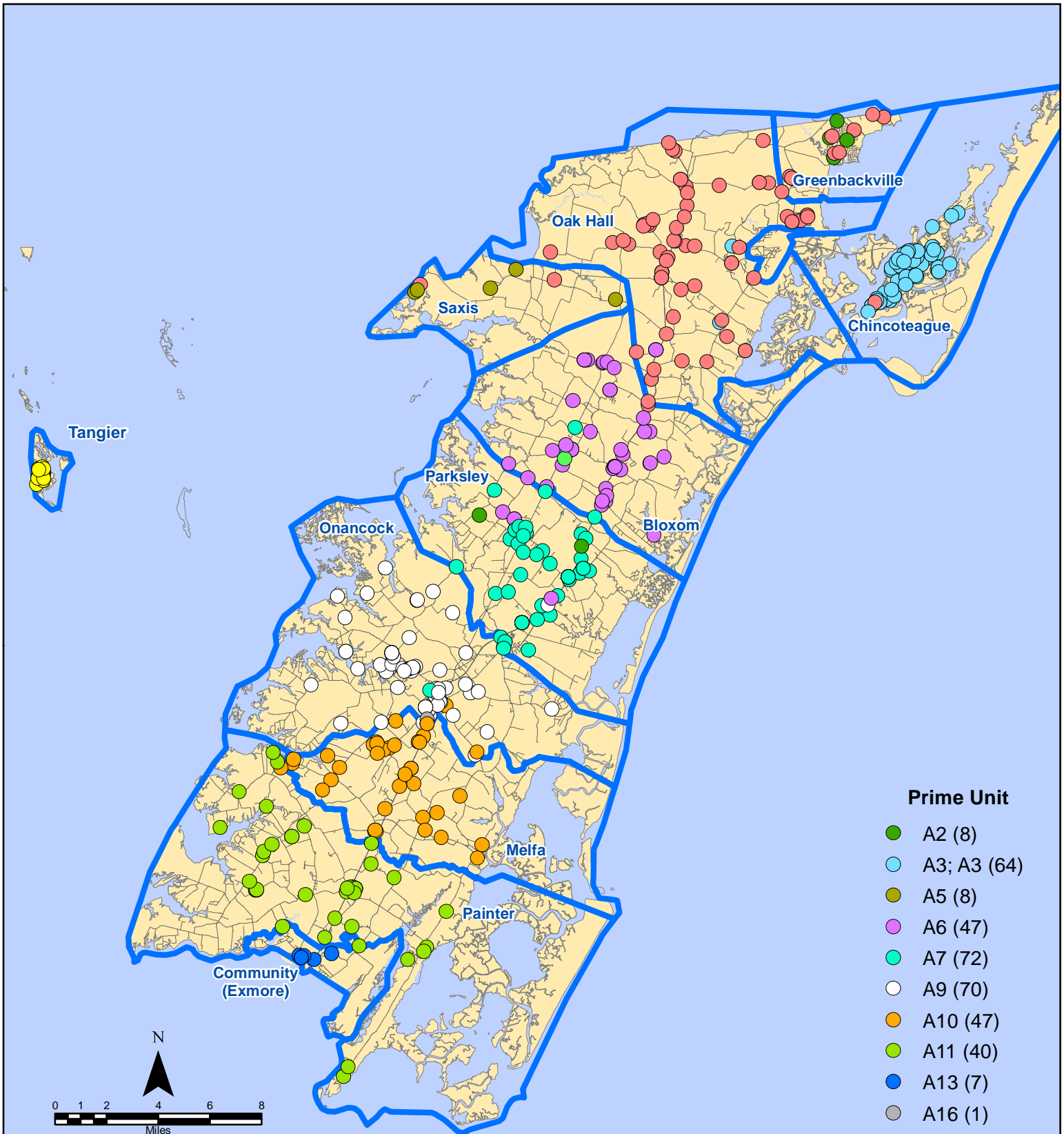data from the ESVA 911 Center - November 21, 2019

All points are plotted using X and Y coordinates provided by the ESVA
911 Center. Points maybe be plotted over one another when they
are in close proximity.

Prime Unit

- A2 (8)
- A3; A3 (64)
- A5 (8)
- A6 (47)
- A7 (72)
- A9 (70)
- A10 (47)
- A11 (40)
- A13 (7)
- A16 (1)
- A20 (81)
- A21 (14)
- DPS (1)
- SPRINT 1 (1)
- SPRINT 2 (1)

October 2019 EMS Calls By Prime Unit

Greenbackville

Oak Hall

Saxis

Tangier

Parksley

Onancock

Bloxom

Chincoteague

Melfa

Painter

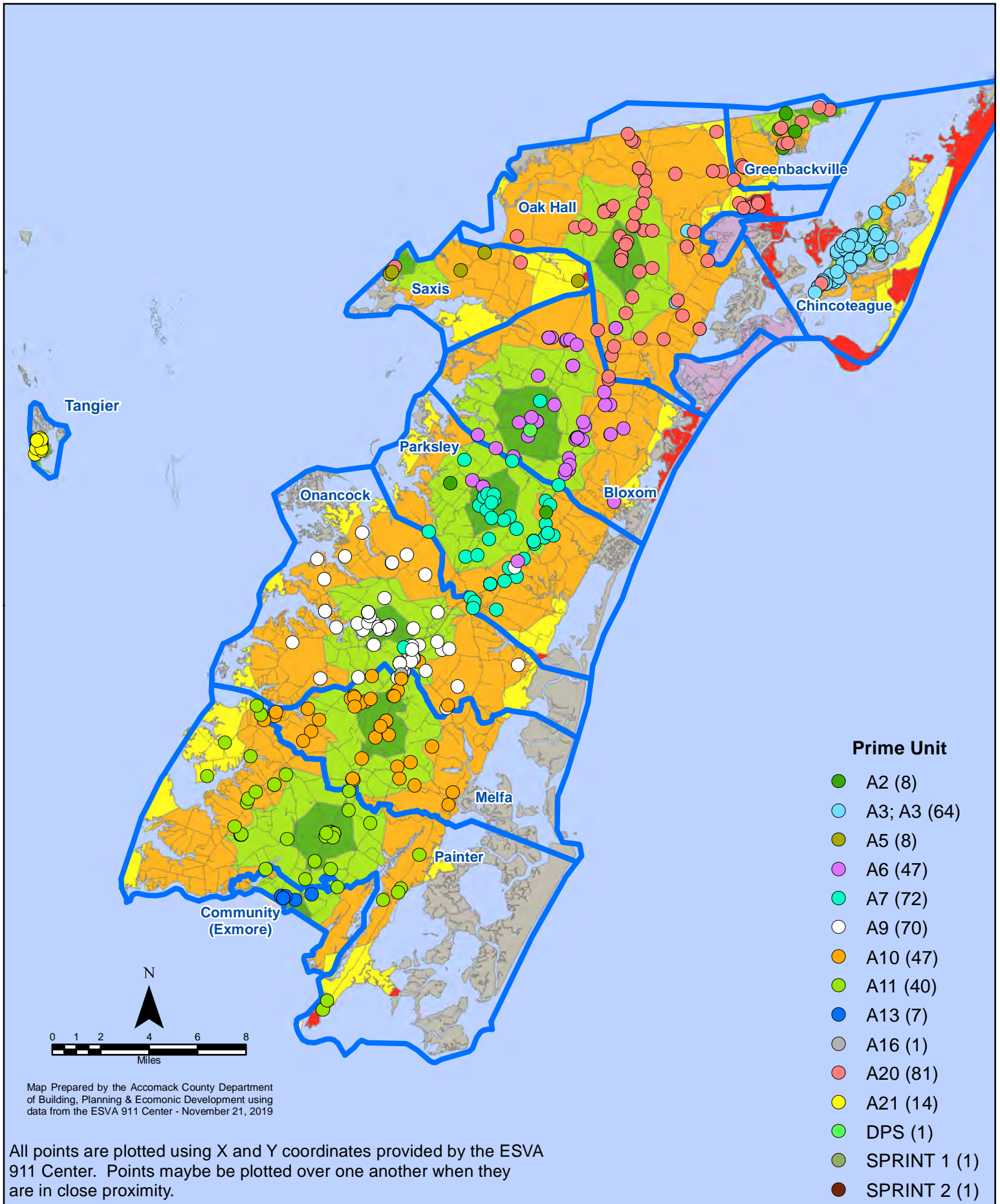Community
(Exmore)

N

0 1 2 4 6 8
Miles

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Prime Unit

- A2 (8)
- A3; A3 (64)
- A5 (8)
- A6 (47)
- A7 (72)
- A9 (70)
- A10 (47)
- A11 (40)
- A13 (7)
- A16 (1)
- A20 (81)
- A21 (14)
- DPS (1)
- SPRINT 1 (1)
- SPRINT 2 (1)

October 2019 Fire Calls By District

Tangier

New Church

Greenbackville

Saxis

Atlantic

Chincoteague

Bloxom

Parksley

Onancock

Tasley

Melfa

Painter

Wachapreague

Community
(Exmore)

Legend

- New Church (7)
- Greenbackville (2)
- Chincoteague (8)
- Atlantic (8)
- Saxis (5)
- Bloxom (5)
- Parksley (13)
- Tasley (11)
- Onancock (7)
- Melfa (8)
- Wachapreague (3)
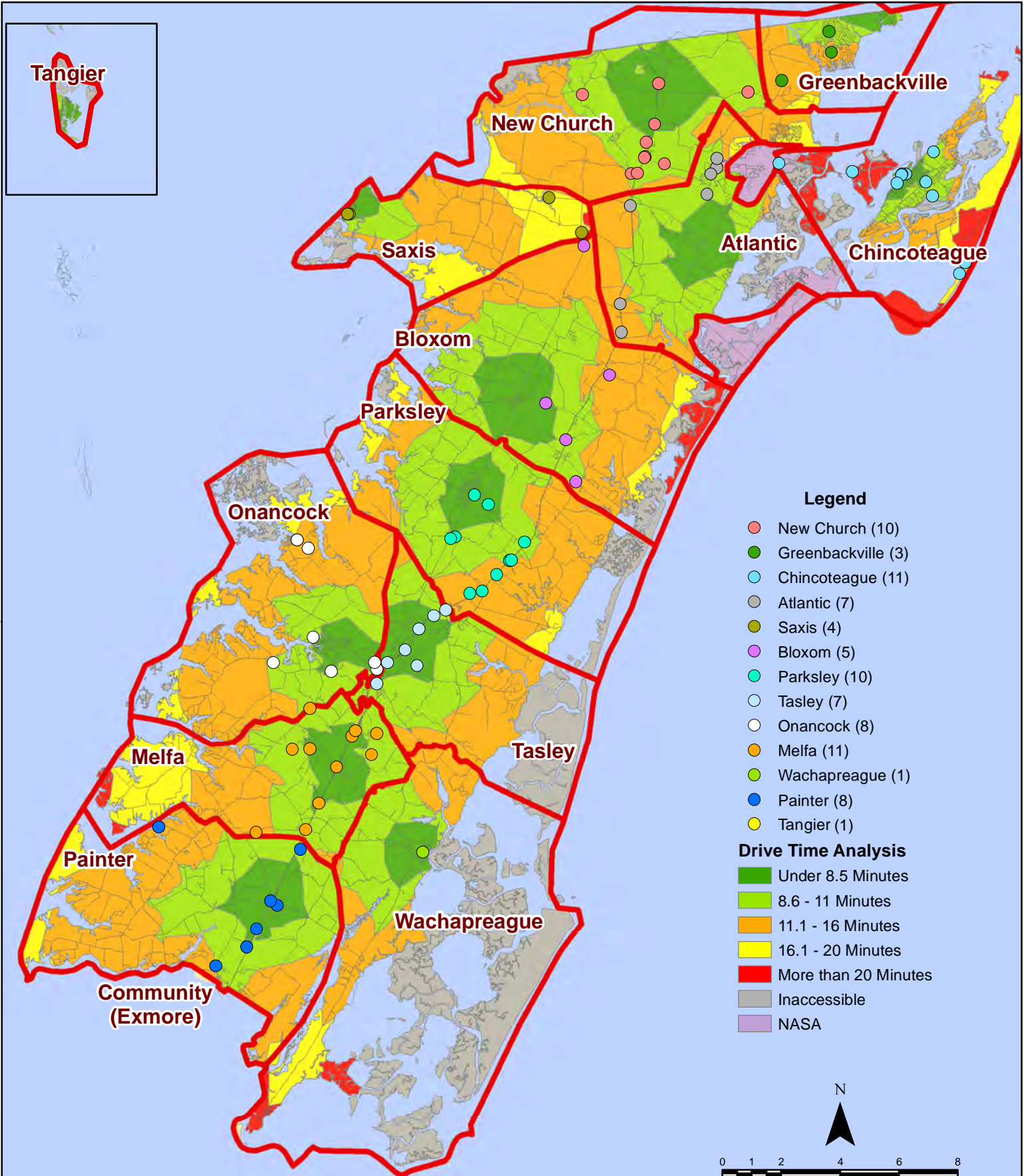- Painter (10)
- Tangier (1)

N

0 1 2 4 6 8
Miles

All points are plotted using X and Y coordinates provided by the ESVA 911 Center.

Points maybe be plotted over one another when they are in close proximity.

October 2019 Fire Calls By District

Tangier

Greenbackville

New Church

Saxis

Atlantic

Chincoteague

Bloxom

Parksley

Onancock

Tasley

Melfa

Painter

Wachapreague

Community
(Exmore)

Legend

- ○ New Church (10)
- ● Greenbackville (3)
- ○ Chincoteague (11)
- ○ Atlantic (7)
- ○ Saxis (4)
- ○ Bloxom (5)
- ○ Parksley (10)
- ○ Tasley (7)
- ○ Onancock (8)
- ○ Melfa (11)
- ○ Wachapreague (1)
- ● Painter (8)
- ● Tangier (1)

Drive Time Analysis

- Under 8.5 Minutes
- 8.6 - 11 Minutes
- 11.1 - 16 Minutes
- 16.1 - 20 Minutes
- More than 20 Minutes
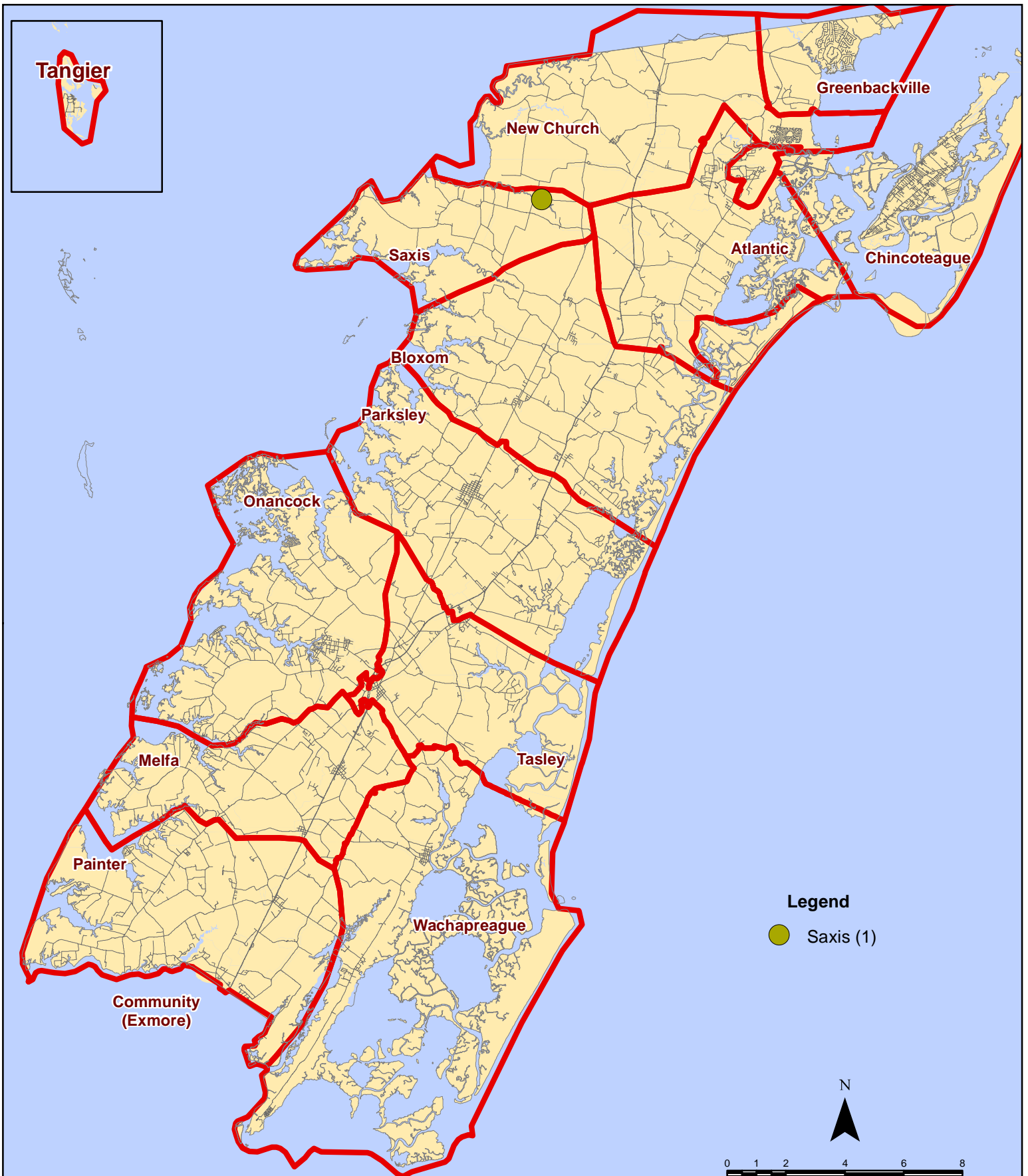- Inaccessible
- NASA

N

0 1 2 4 6 8
Miles

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October 2019 Fire Calls With Response Time Greater Than 20 Mins.

Tangier

Greenbackville

New Church

Saxis

Atlantic

Chincoteague

Bloxom

Parksley

Onancock

Melfa

Tasley

Painter

Wachapreague

Community (Exmore)

Legend

⬤ Saxis (1)

N

All points are plotted using X and Y coordinates provided by the ESVA 911 Center.

Points maybe be plotted over one another when they are in close proximity.

0 1 2   4   6   8
Miles

October 2019 Fire Calls With Response Time Greater Than 20 Mins.

Tangier

Greenbackville

New Church

Saxis

Atlantic

Chincoteague

Bloxom

Parksley

Onancock

Melfa

Tasley

Painter

Wachapreague

Community
(Exmore)

Legend

◯ Saxis (1)

Drive Time Analysis

Under 8.5 Minutes

8.6 - 11 Minutes

11.1 - 16 Minutes

16.1 - 20 Minutes

More than 20 Minutes

Inaccessible

NASA

N

0 1 2   4   6   8
Miles

All points are plotted using X and Y coordinates provided by the ESVA 911 Center.

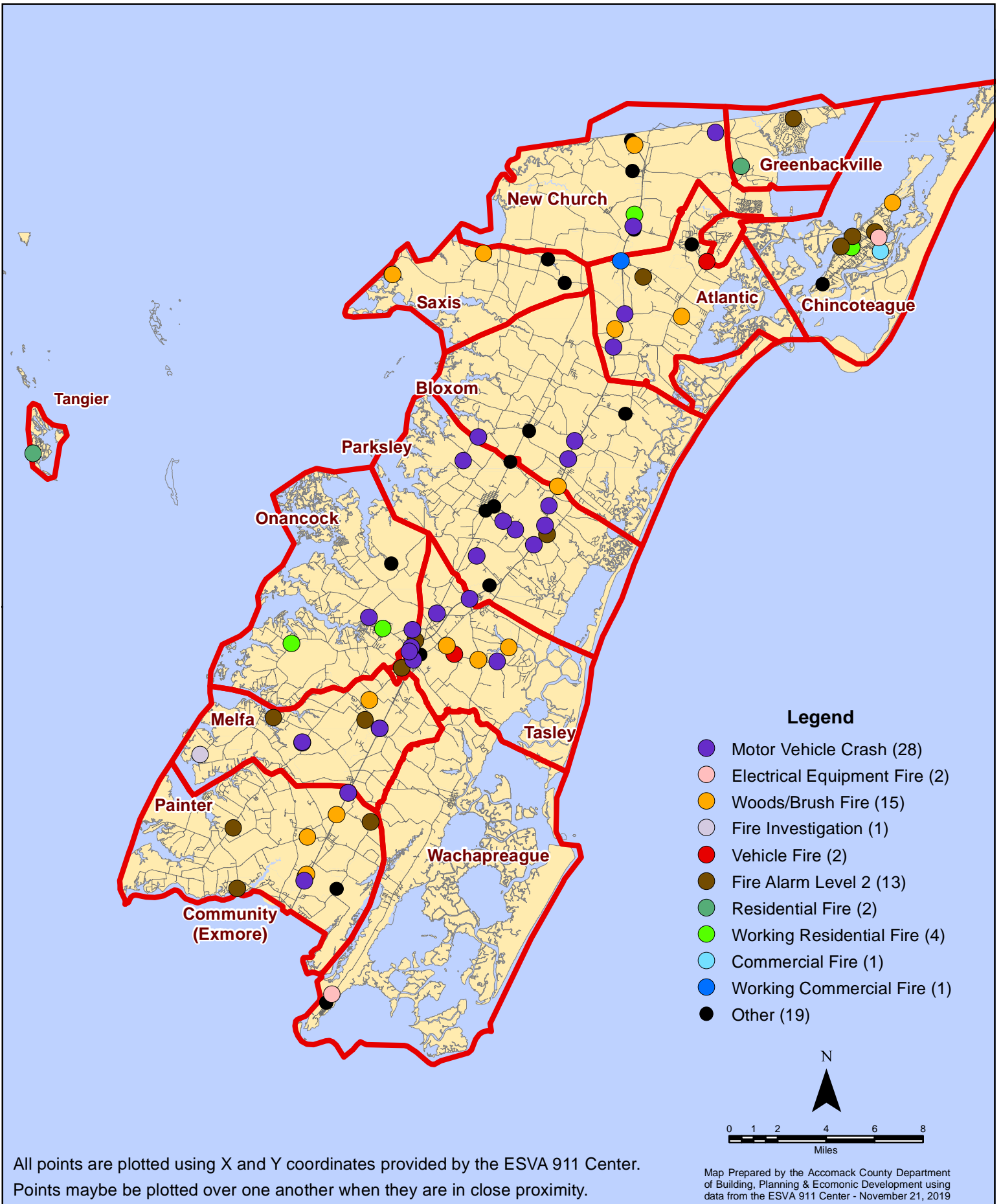Points maybe be plotted over one another when they are in close proximity.

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October 2019 Fire Calls By Type

Greenbackville

New Church

Saxis

Atlantic

Chincoteague

Bloxom

Tangier

Parksley

Onancock

Melfa

Tasley

Painter

Wachapreague

Community
(Exmore)

Legend

- 🟣 Motor Vehicle Crash (28)
- 🩷 Electrical Equipment Fire (2)
- 🟠 Woods/Brush Fire (15)
- ⚪ Fire Investigation (1)
- 🔴 Vehicle Fire (2)
- 🟤 Fire Alarm Level 2 (13)
- 🟢 Residential Fire (2)
- 🟢 Working Residential Fire (4)
- 🔵 Commercial Fire (1)
- 🔵 Working Commercial Fire (1)
- ⚫ Other (19)

N

0 1 2   4   6   8
Miles

All points are plotted using X and Y coordinates provided by the ESVA 911 Center.

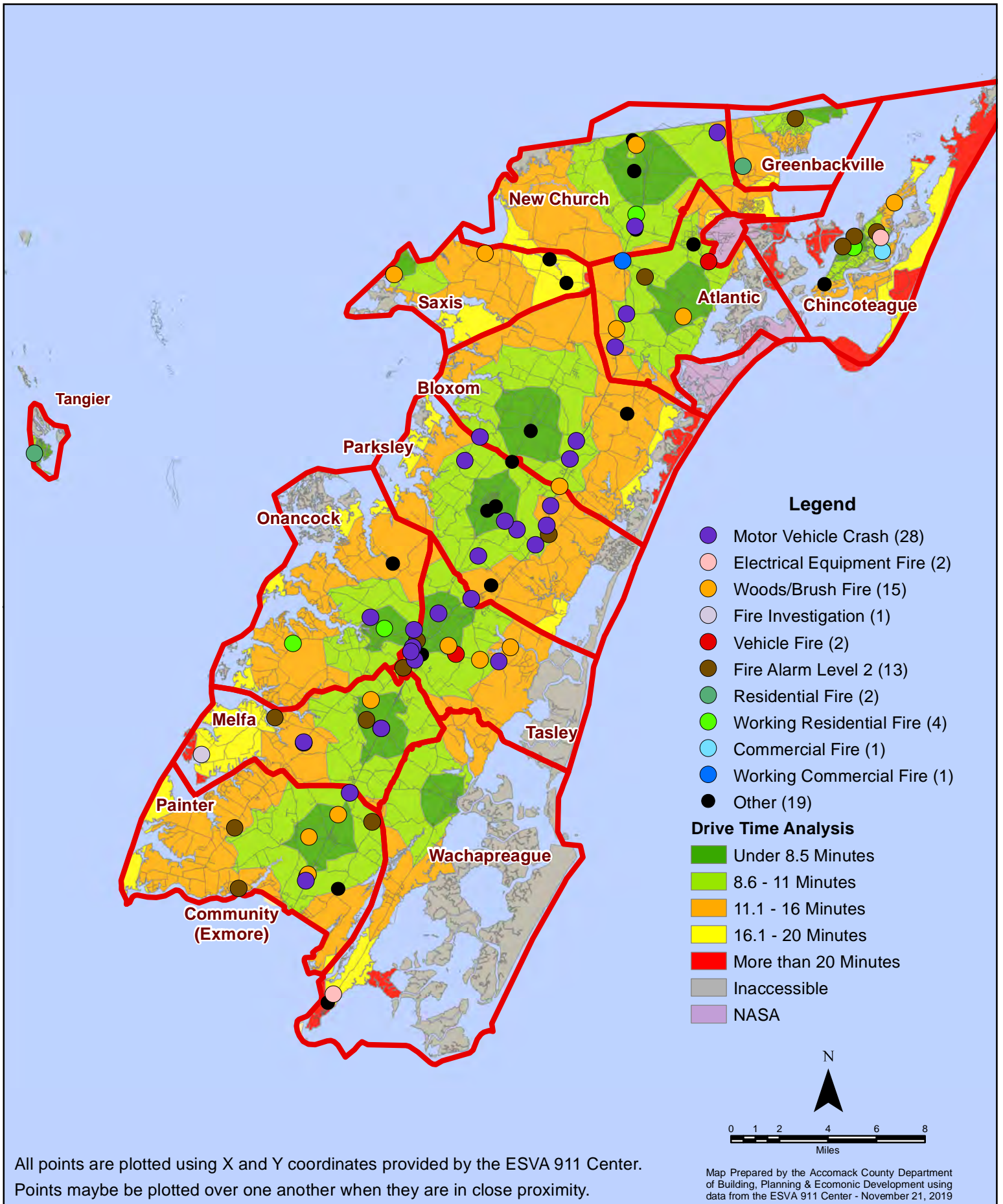Points maybe be plotted over one another when they are in close proximity.
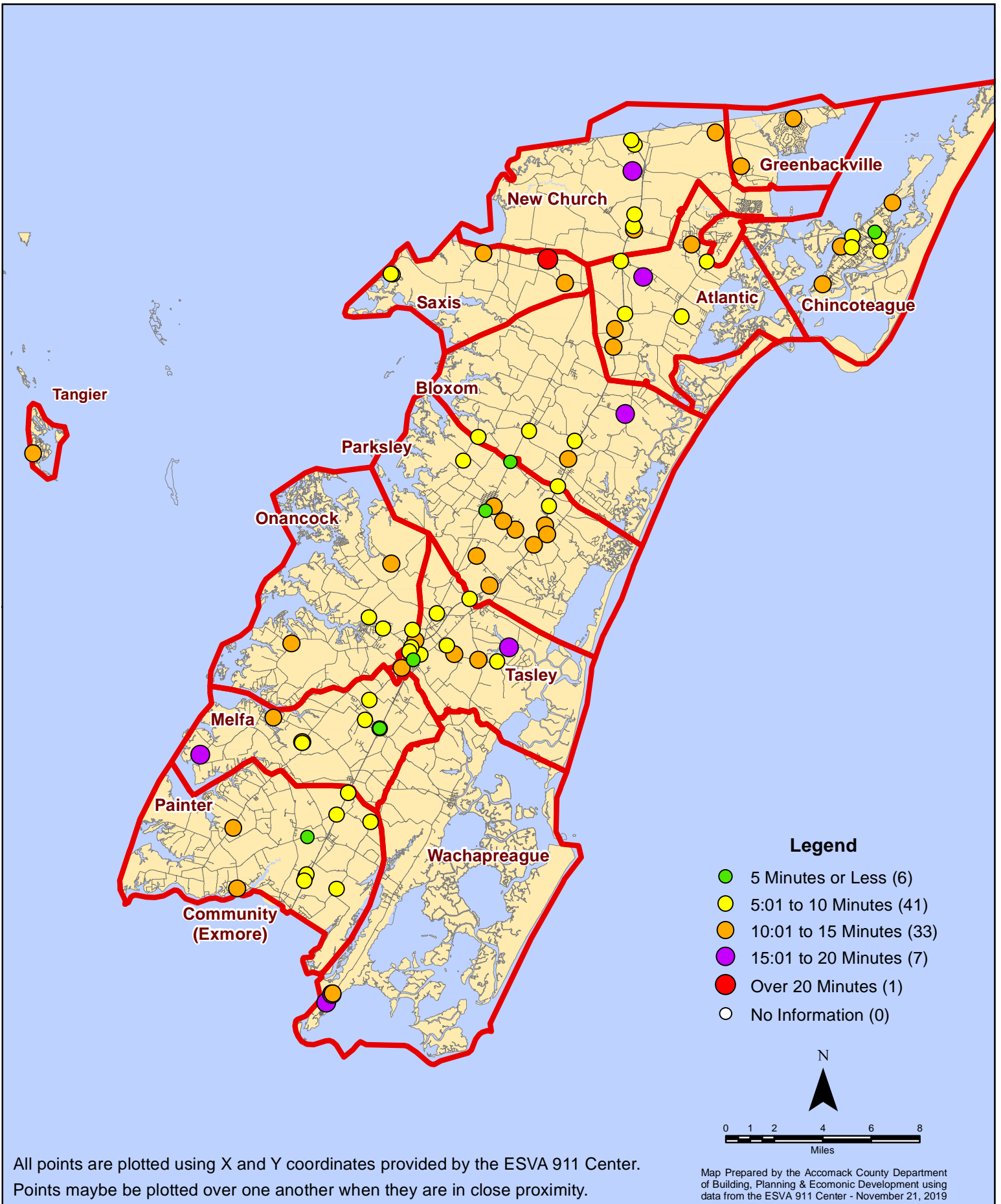
October 2019 Fire Calls By Type

Greenbackville

New Church

Atlantic

Chincoteague

Saxis

Bloxom

Tangier

Parksley

Onancock

Melfa

Tasley

Painter

Wachapreague

Community
(Exmore)

Legend

- 🟣 Motor Vehicle Crash (28)
- 🌸 Electrical Equipment Fire (2)
- 🟠 Woods/Brush Fire (15)
- ⚪ Fire Investigation (1)
- 🔴 Vehicle Fire (2)
- 🟤 Fire Alarm Level 2 (13)
- 🟢 Residential Fire (2)
- 🟩 Working Residential Fire (4)
- 🔵 Commercial Fire (1)
- 🔵 Working Commercial Fire (1)
- ⚫ Other (19)

Drive Time Analysis

- 🟩 Under 8.5 Minutes
- 🟩 8.6 - 11 Minutes
- 🟧 11.1 - 16 Minutes
- 🟨 16.1 - 20 Minutes
- 🟥 More than 20 Minutes
- ⬜ Inaccessible
- 🟪 NASA

N

0 1 2 4 6 8
Miles

All points are plotted using X and Y coordinates provided by the ESVA 911 Center.

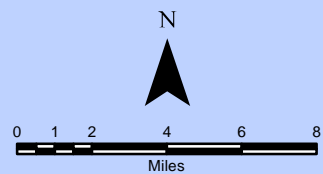Points maybe be plotted over one another when they are in close proximity.

October 2019 Fire Calls By Response Time

Legend

- 🟢 5 Minutes or Less (6)
- 🟡 5:01 to 10 Minutes (41)
- 🟠 10:01 to 15 Minutes (33)
- 🟣 15:01 to 20 Minutes (7)
- 🔴 Over 20 Minutes (1)
- ⚪ No Information (0)

Tangier

Greenbackville

New Church

Saxis

Atlantic

Chincoteague

Bloxom

Parksley

Onancock

Tasley

Melfa

Painter

Wachapreague

Community
(Exmore)

N

0 1 2 4 6 8
Miles

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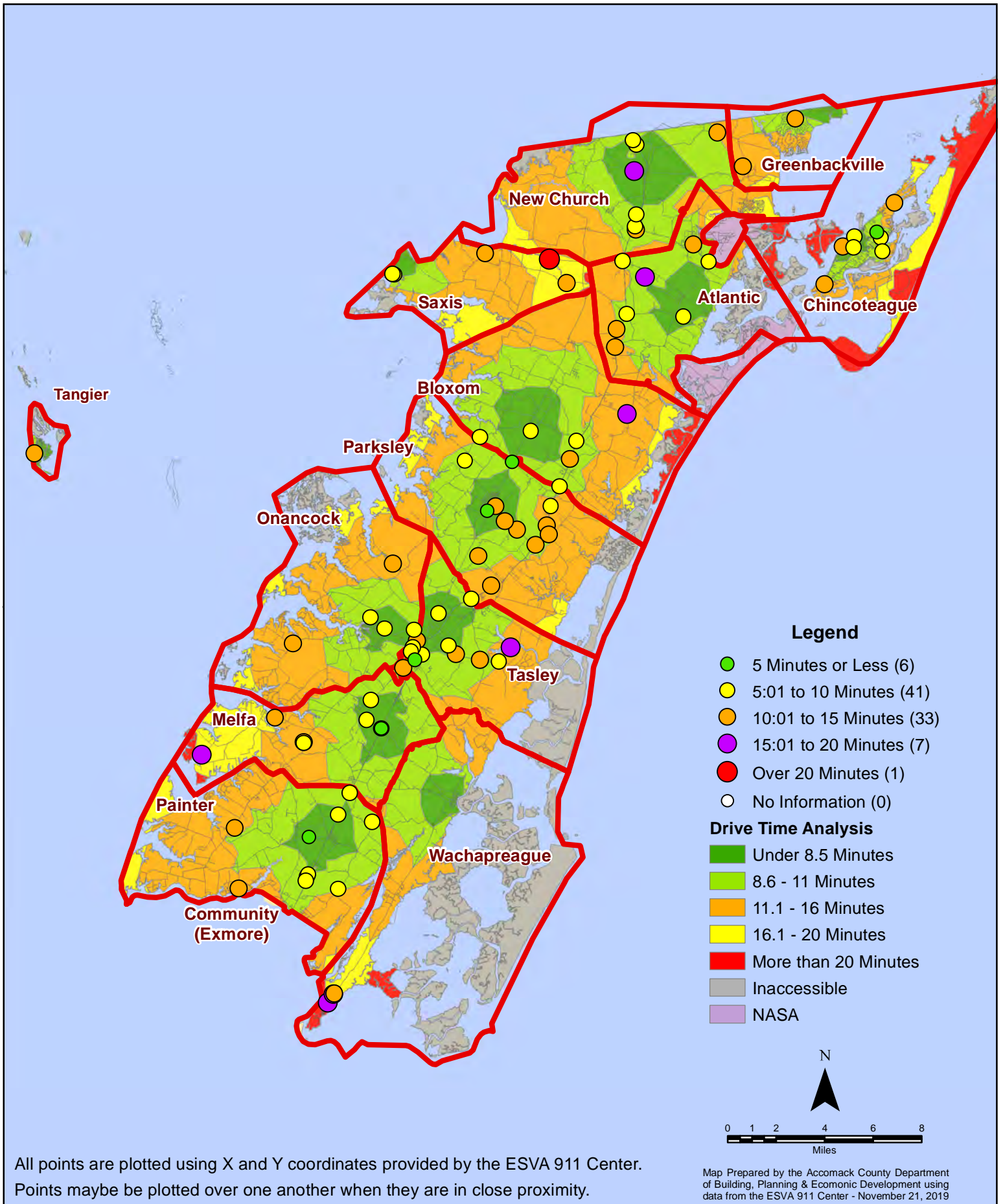Map Prepared by the Accomack County Department
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October 2019 Fire Calls By Response Time

Greenbackville

New Church

Saxis

Atlantic

Chincoteague

Bloxom

Tangier

Parksley

Onancock

Tasley

Melfa

Painter

Wachapreague

Community
(Exmore)

Legend

- 🟢 5 Minutes or Less (6)
- 🟡 5:01 to 10 Minutes (41)
- 🟠 10:01 to 15 Minutes (33)
- 🟣 15:01 to 20 Minutes (7)
- 🔴 Over 20 Minutes (1)
- ⚪ No Information (0)

Drive Time Analysis

- Under 8.5 Minutes
- 8.6 - 11 Minutes
- 11.1 - 16 Minutes
- 16.1 - 20 Minutes
- More than 20 Minutes
- Inaccessible
- NASA

N

0 1 2   4   6   8
Miles

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