| <u>Dristrict</u> | <u>Total</u> <u>Calls</u> | Greater than 20 min. Response | <u>%</u> | Max. Response Time | NORS | |
|------------------|------------------------------|--|----------|--------------------|------|--|
| New Church 10 | | 0 | 100% | 18:20 | 0 | |
| Greenbackville | 2 | 0 | 100% | 12:09 | 0 | |
| Chincoteague | N/A | N/A | N/A | N/A | N/A | |
| Atlantic | 32 | 1 | 97% | 20:49 | 0 | |
| Saxis | 2 | 0 | 100% | N/A | 0 | |
| Bloxom | 14 | 0 | 100% | 18:37 | 0 | |
| Parksley | 11 | 0 | 100% | 13:11 | 0 | |
| Tasley | 2 | 0 | 100% | 10:14 | 0 | |
| Onancock | 5 | 0 | 100% | 15:12 | 0 | |
| Melfa | 15 | 1 | 93% | 27:38 | 0 | |
| Wachapreague | 0 | 0 | N/A | N/A | 0 | |
| Painter | 10 | 0 | 100% | 13:20 | 0 | |
| Onley | 1 | 0 | 100% | 18:38 | 0 | |
| Tangier | 0 | 0 | N/A | N/A | 0 | |
| otals: | 104 | 2 | 98% | | 0 | |

Chincoteague Data Not Available

| EMS - Performance Measure Data | | | | | | | | | | |
|--------------------------------|----------------|--------|-------------|--|----------|--------------------------|------|--|--|--|
| <u>District</u> | Total Calls | Career | Combonation | Greater than 20 min. Response | <u>%</u> | Max. Response Time | NORS | | | |
| Greenbackville | 12 | 4 | 6 | 2 | 83% | 41:45 | | | | |
| Chincoteague | N/A | N/A | N/A | N/A | N/A | N/A | N/A | | | |
| Saxis | 6 | 2 | 0 | 1 | 83% | 23:47 | 1 | | | |
| Bloxom | 57 | 24 | 20 | 7 | 88% | 26:54 | 8 | | | |
| Parksley | 96 | 32 | 60 | 3 | 97% | 24:31 | 0 | | | |
| Onancock | 47 | 21 | 31 | 1 | 98% | 26:49 | 0 | | | |
| Melfa | 75 | 14 | 1 | 5 | 93% | 31:17 | 0 | | | |
| Wachapreague | 15 | 3 | 3 | 1 | 93% | 22:45 | 2 | | | |
| Onley | 54 | 28 | 42 | 0 | 100% | 18:37 | 0 | | | |
| Oak Hall | 88 | 31 | 52 | 9 | 90% | 32:25 | 0 | | | |
| Tangier | 7 | 0 | 5 | 1 | 86% | 28:02 | 0 | | | |
| Community (Exmore) | 12 | N/A | N/A | 1 | 92% | 24:25 | 2 | | | |
| Totals | 469 | 159 | 220 | 31 | 93% | | 16 | | | |

Chincoteague Data Not Available

EMS Mutual Aid Data

| | Station Receiving Aid | | | | | | | | | | | _ | | |
|----------------------|-----------------------|---------|------------------|-----------------|-----------|--------|--------|-----------|--|---------|------------------------|----------|--------------|-------|
| Station : Giving Aid | / | Green's | hing | oteadi Satis | Je Slozof | n sixs | Drang. | oct , oct | Mach | onless. | Jak Kall | returity | Exme AORS | ud Ca |
| Greenbackville | | | _ | | | | | | ************************************** | 2 | | 3 | 0 | 0 |
| Chincoteague | | | | | | | | | | 3 | | n/a | n/a | n/a |
| Saxis | | | | | | | | | | 1 | | 1 | 0 | 0 |
| Bloxom | | | | | 2 | | | | | | | 8 | 4 | 0 |
| Parksley | - | | | 7 | | | | L = 100 | | 1 |) communities on parti | 0 | 6 | 0 |
| Onancock | | | | | | | | | 2 | | (A. 100 M. SEC. | 0 | 3 | 0 |
| Melfa | | | | | | 2 | | | | | 1 | 0 | 2 | 0 |
| Wachapreague | | - | a fallerite game | | 1 | | | | | | | 2 | 0 | 0 |
| Onley | - | | | 1 | 2 | 1 | 1 | 1 | | | | 0 | 2 | 0 |
| Oak Hall | 3 | | 1 | 5 | | | | | | | | 0 | 7 | 0 |
| Community (Exmore) | | | **** | | | | 1 | 1 | | | | 2 | 0 | 0 |
| Northampton County | | | | | | | | | | | 1 | | | |
| Total | 3 | n/a | 1 | 13 | 5 | 3 | 2 | 2 | 2 | 7 | 2 | 16 | 24 | 0 |

September 2012

NORS = No Response. Call was handled by another station/agency.

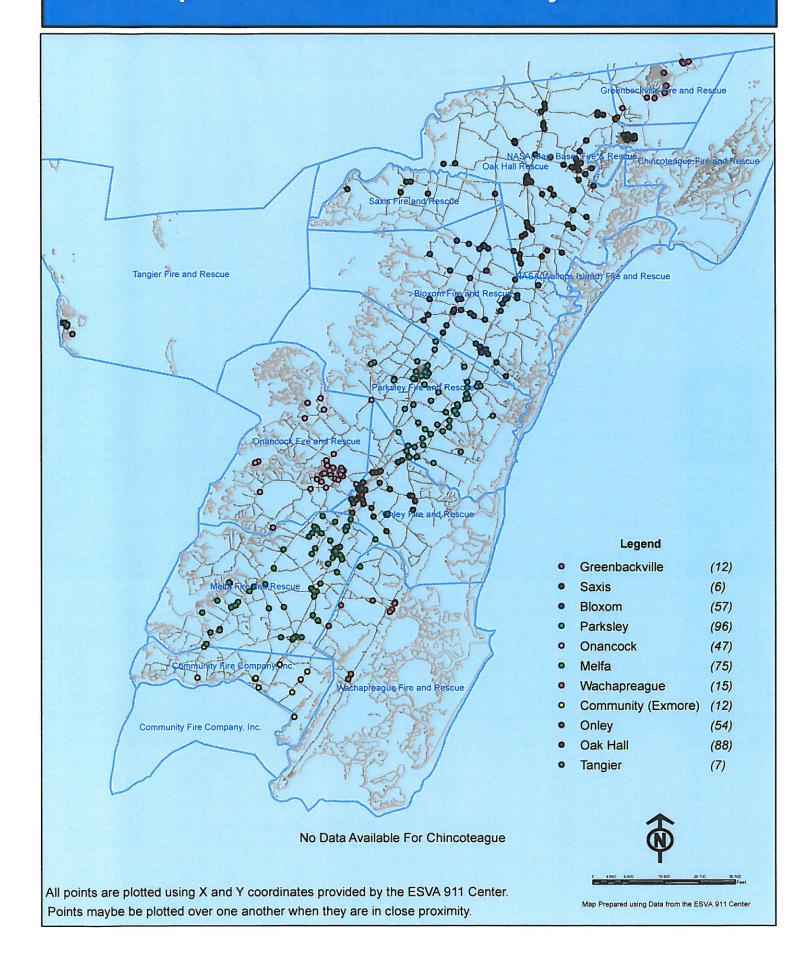
2nd Call = 2nd Ambulance call received while First Ambulance was busy on another call.

3rd Call = 3rd ambulance call received while First and Second Ambulances were on other call.

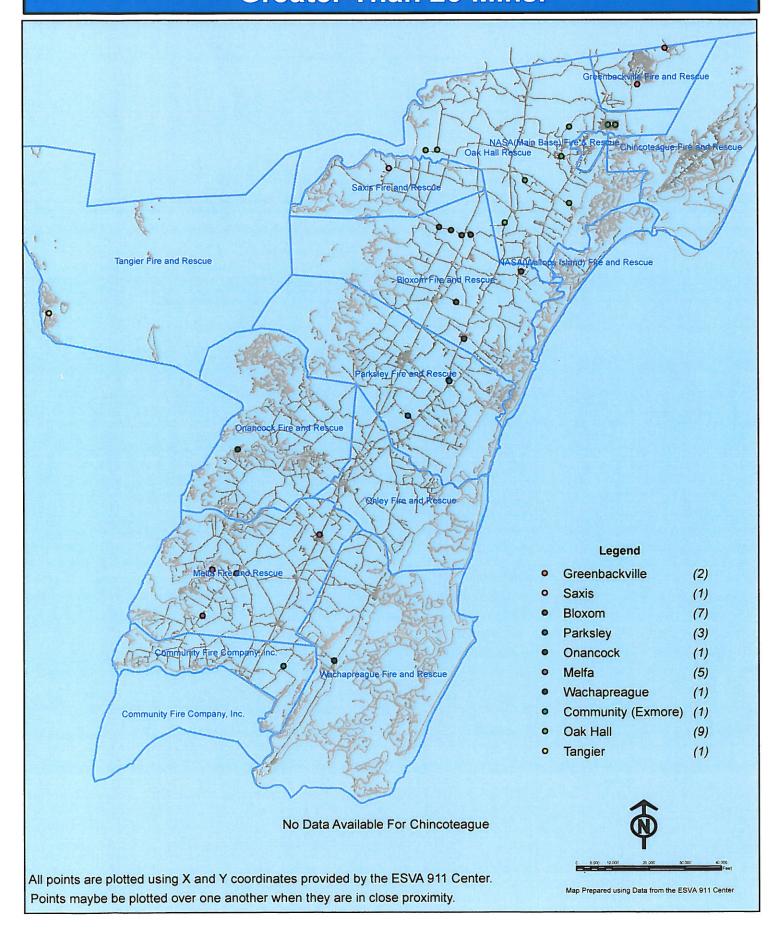
This information was prepared using data supplied by the Eastern Shore of Virginina 911 Center

This information is original incident data only and may not be representative of all units or stations who responded to an incident.

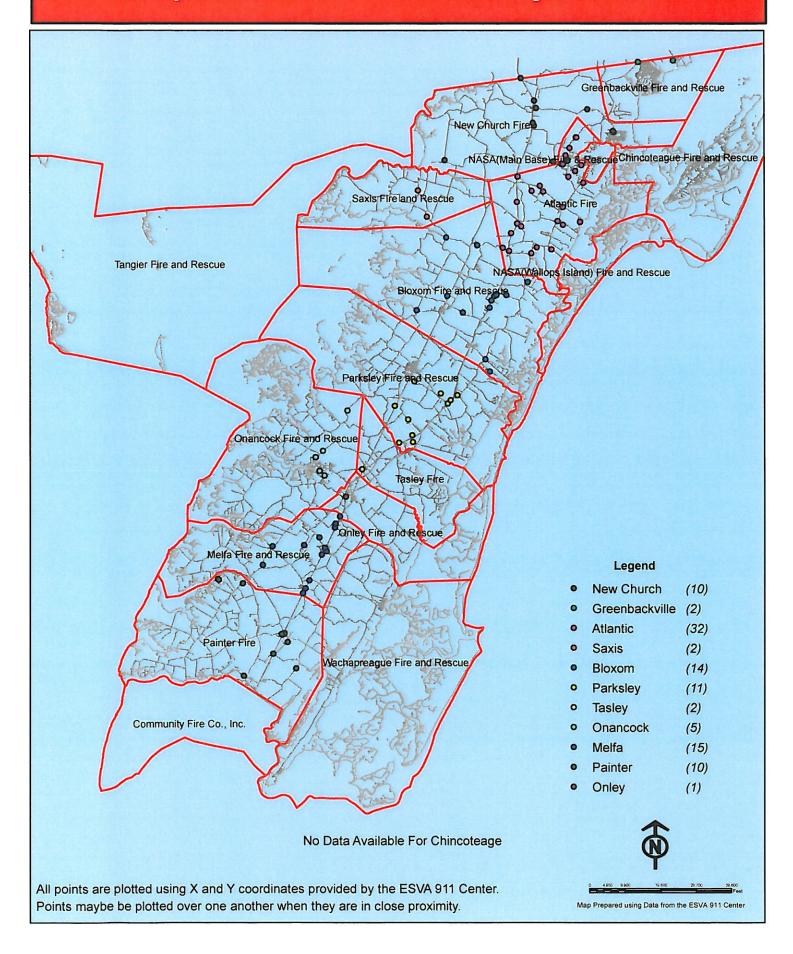
September 2012 EMS Calls By District



September 2012 EMS Calls With Response Time Greater Than 20 Mins.



September 2012 Fire Calls By District



September 2012 Fire Calls With Response Time Greater Then 20 Mins.

