Fire - Performance Measure Data

Response District	Total Calls in District	Greater than 20 min. Response	Calls Handled by other agency	Longest Response Time	%
New Church	8	0	0	18:19	100%
Greenbackville	3	0	0	12:56	100%
Chincoteague	19	0	0	13:20	100%
Atlantic	14	0	0	15:13	100%
Saxis	1	0	0	10:10	100%
Bloxom	16	0	1	18:55	100%
Parksley	11	0	0	12:08	100%
Tasley	4	0	0	10:33	100%
Onancock	4	0	1	7:52	100%
Melfa	7	0	0	12:11	100%
Wachapreague	2	0	0	7:15	100%
Painter	6	0	0	10:46	100%
Onley	6	1	0	20:17	83%
Tangier	0	0	0	N/A	N/A
System Totals	**93**	**1**	**0**		99%

EMS - Performance Measure Data

Response Area	Response District	Total Calls in District	Greater than 20 min. Response	Longest Response Time	Calls Handled by other agency	Station Reliability	Benchmark Compliance%
Northern Area	Greenbackville	11	1	21:09	1	90.9%	99.42%
	Oak Hall	96	0		9	90.6%	
	Saxis	6	0		4	33.3%	
	Bloxom	58	0		5	91.4%	
Central Area	Parksley	89	0	17:16	9	89.9%	100.00%
	Onancock	42	0		0	100.0%	
	Onley	46	0		21	54.3%	
Southern Area	Melfa	67	1	26:20	4	94.0%	97.12%
	Wachapreague	21	2		13	38.1%	
	Community (Exmore)	16	0		5	68.8%	
Island Areas	Tangier	8	0	7:54	0	100.0%	100.00%
	Chincoteague	87	0	19:02	4	95.4%	100.00%
System Totals		547	4	26:20	75		**99.27%**

May 2014

EMS Mutual Aid Data

Station Receiving Aid

Station : Giving Aid	Greenbackville	Chincoteague	Saxis	Bloxom	Parksley	Onancock	Melfa	Wachapreague	Onley	Oak Hall	Community (Exmore)	NORS	2nd Call	3rd Call
Greenbackville									1			1	0	0
Chincoteague									1			0	4	0
Saxis									1			3	1	1
Bloxom		1	1		6				6			0	4	1
Parksley				3								0	9	0
Onancock					2		1		19			0	0	0
Melfa								10	2		2	0	4	0
Wachapreague												13	0	0
Onley					1		1	1				20	1	0
Oak Hall	1	3	3	2								0	8	1
Community (Exmore)						2	2					0	5	0
Other										3				
Total	1	4	4	5	9	0	4	13	21	9	5	37	36	3

Benchmark - The Accomack County Board of Supervisors established 20 minute standard for emergency response.

Station Reliability - Percentage of calls in a stations response district answered by that station.

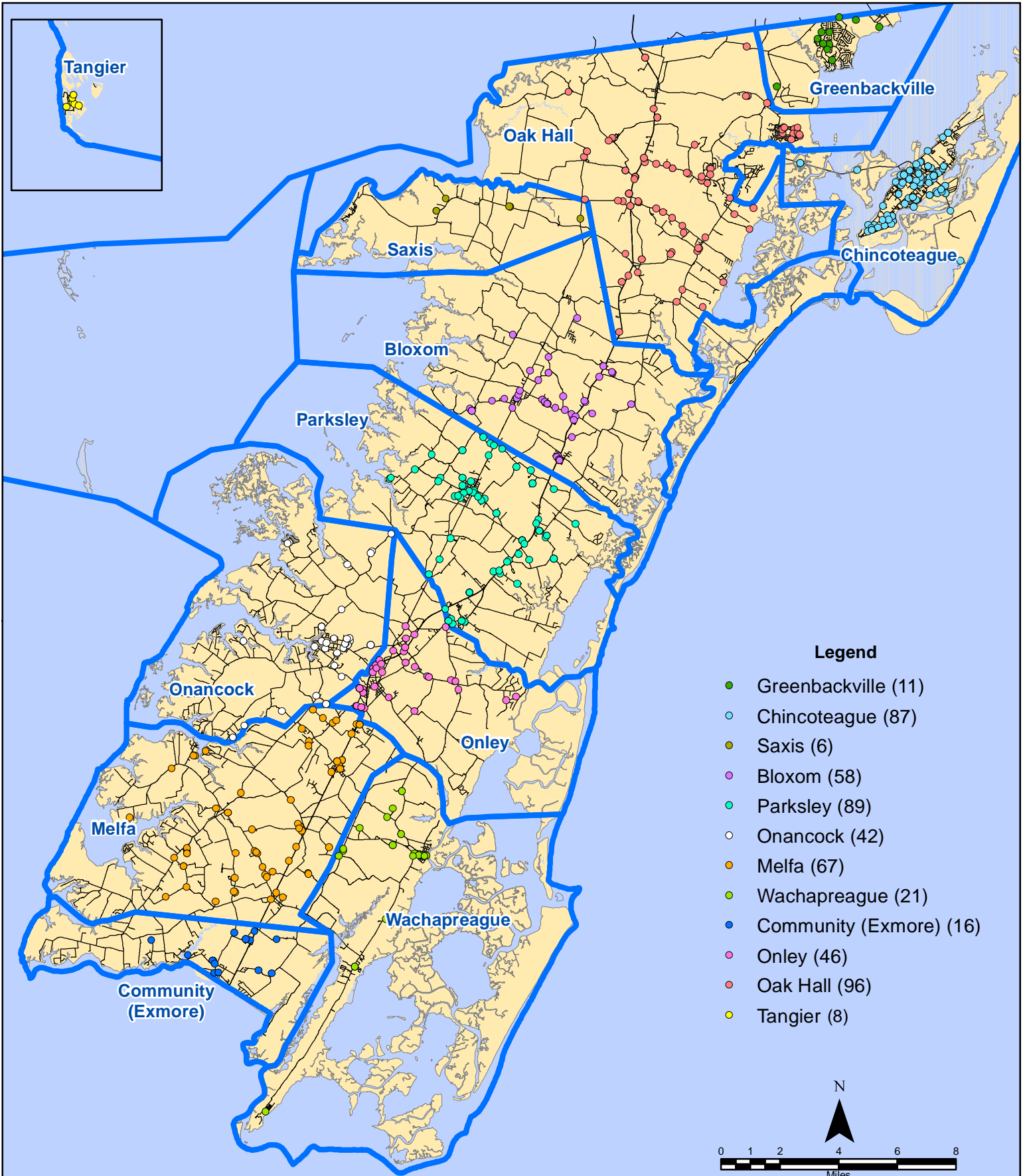**NORS** = No Response by station. The call was handled by another station/agency.

2nd Call = 2nd Ambulance call received while First Ambulance was busy on another call.

3rd Call = 3rd ambulance call received while First and Second Ambulances were on other call.

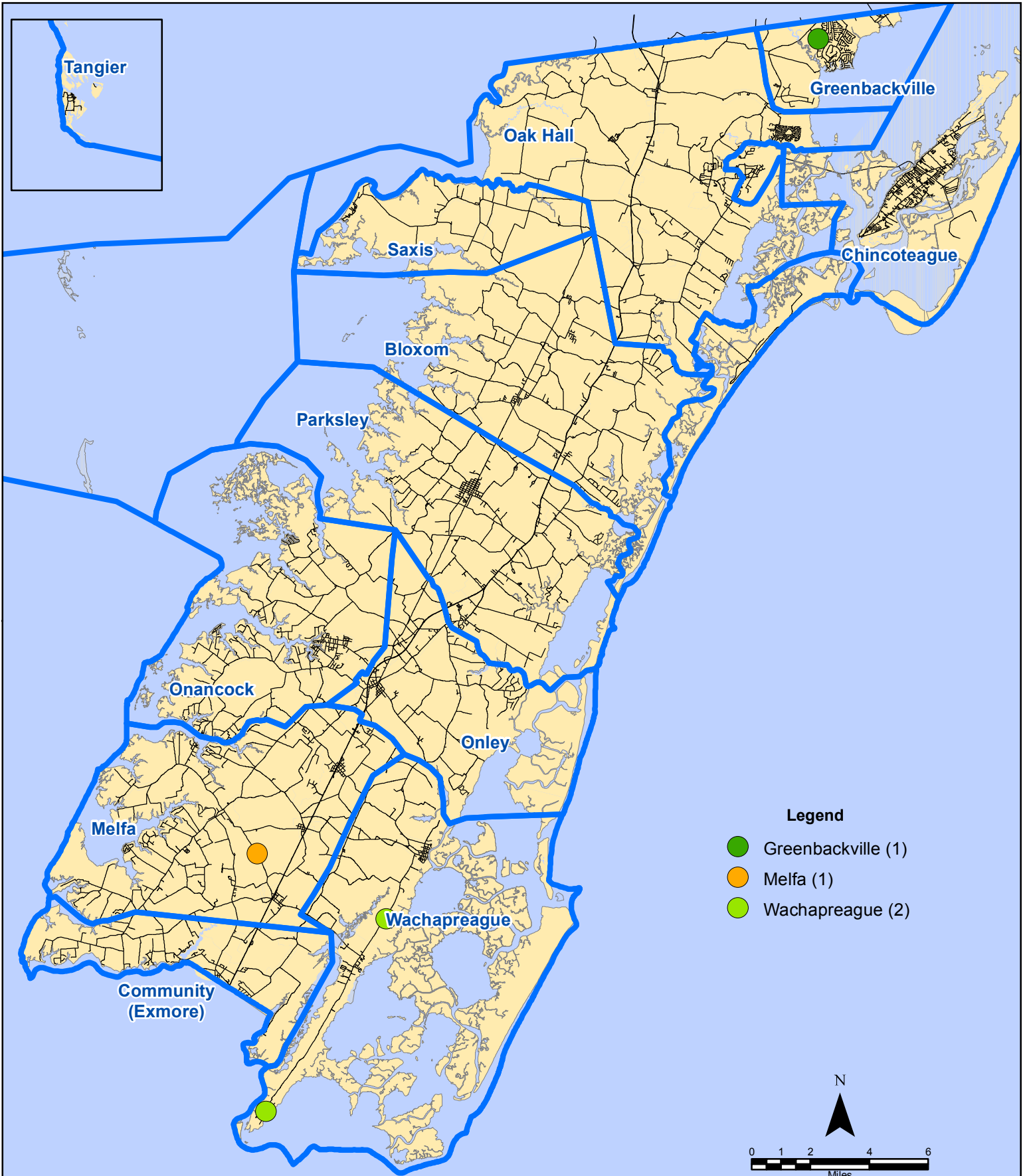*This information was prepared using data supplied by the Eastern Shore of Virginina 911 Center.*

This information is original incident data only and may not be representative of all units or stations who responded to an incident.

May 2014 EMS Calls By District

Tangier

Greenbackville

Oak Hall

Saxis

Bloxom

Parksley

Chincoteague

Onancock

Onley

Melfa

Wachapreague

Community
(Exmore)

Legend

- Greenbackville (11)
- Chincoteague (87)
- Saxis (6)
- Bloxom (58)
- Parksley (89)
- Onancock (42)
- Melfa (67)
- Wachapreague (21)
- Community (Exmore) (16)
- Onley (46)
- Oak Hall (96)
- Tangier (8)

N

| 0 | 1 | 2 | 4 | 6 | 8 |

Miles

All points are plotted using X and Y coordinates provided by the ESVA 911 Center.

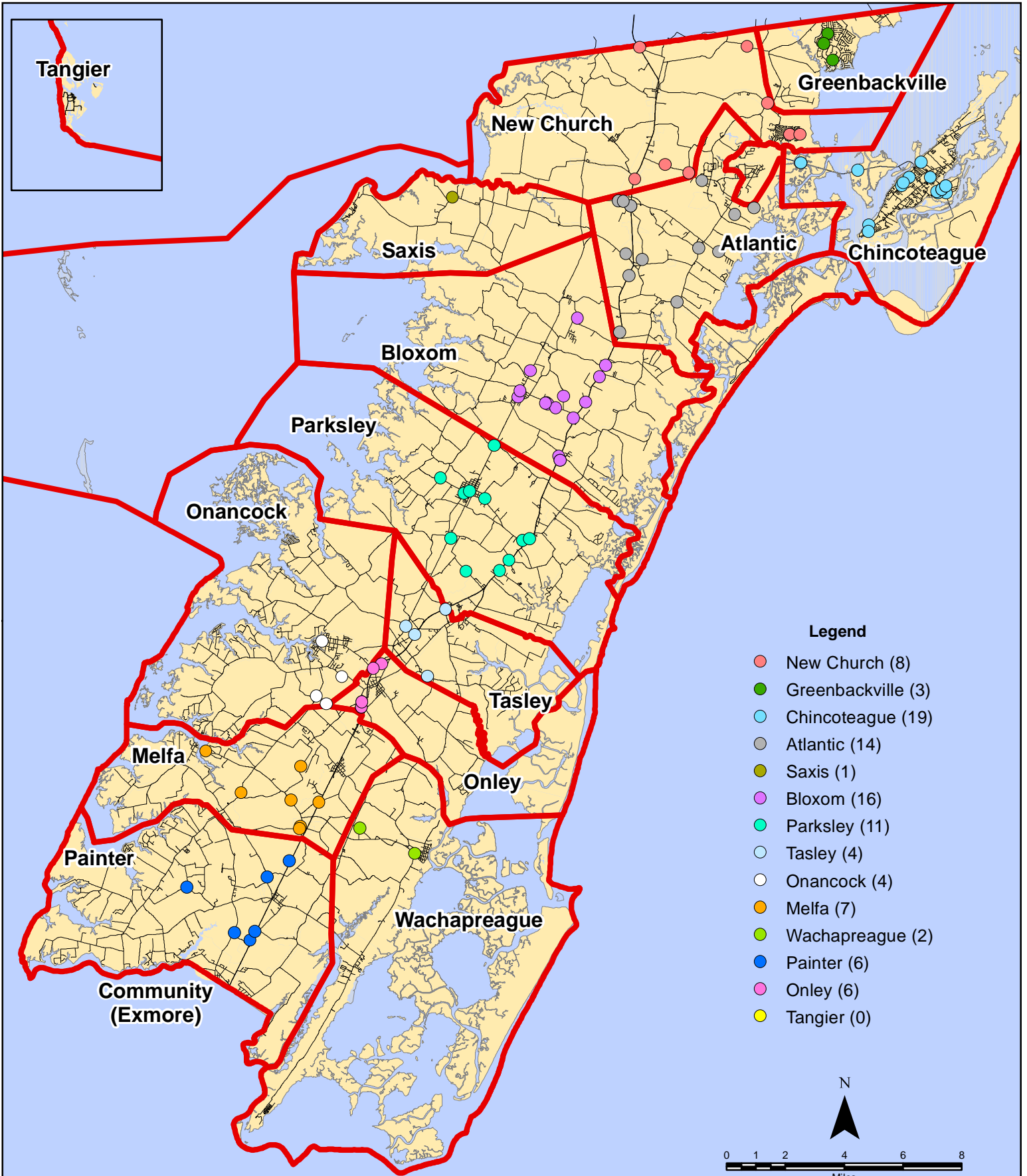Points maybe be plotted over one another when they are in close proximity.

May 2014 EMS Calls With Response Time Greater Than 20 Mins.

Tangier

Oak Hall

Greenbackville

Saxis

Chincoteague

Bloxom

Parksley

Onancock

Onley

Legend

● Greenbackville (1)

● Melfa (1)

● Wachapreague (2)

Melfa

Wachapreague

Community
(Exmore)

N

0 1 2   4   6
Miles

All points are plotted using X and Y coordinates provided by the ESVA 911 Center.

Points maybe be plotted over one another when they are in close proximity.

May 2014 Fire Calls By District

Tangier

Greenbackville

New Church

Saxis

Atlantic

Chincoteague

Bloxom

Parksley

Onancock

Tasley

Melfa

Onley

Painter

Wachapreague

Community
(Exmore)

Legend

- New Church (8)
- Greenbackville (3)
- Chincoteague (19)
- Atlantic (14)
- Saxis (1)
- Bloxom (16)
- Parksley (11)
- Tasley (4)
- Onancock (4)
- Melfa (7)
- Wachapreague (2)
- Painter (6)
- Onley (6)
- Tangier (0)

N

| 0 | 1 | 2 | 4 | 6 | 8 |

Miles

All points are plotted using X and Y coordinates provided by the ESVA 911 Center.

Points maybe be plotted over one another when they are in close proximity.

Map Prepared by the Accomack County Department
of Planning & Community Development using data
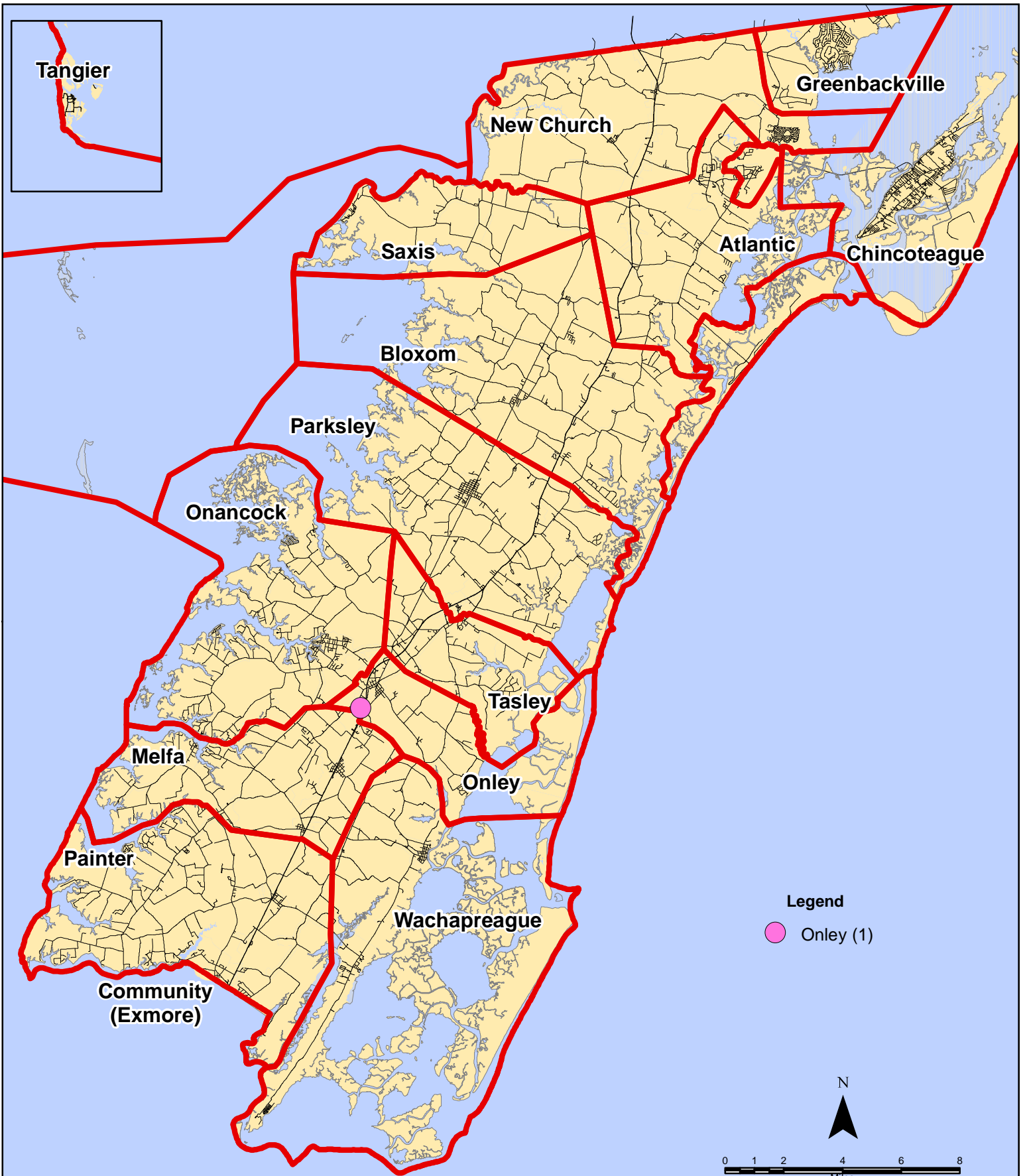from the ESVA 911 Center. - June 2, 2014

May 2014 Fire Calls With Response Time Greater Than 20 Mins.

Tangier

Greenbackville

New Church

Saxis

Atlantic

Chincoteague

Bloxom

Parksley

Onancock

Tasley

Melfa

Onley

Painter

Wachapreague

Community
(Exmore)

Legend

⬤ Onley (1)

N

0	1	2		4		6		8

Miles

All points are plotted using X and Y coordinates provided by the ESVA 911 Center.

Points maybe be plotted over one another when they are in close proximity.