

<b>Fire - Performance Measure Data</b>					
<u>Response District</u>	<u>Total Calls in District</u>	<u>Greater than 20 min. Response</u>	<u>Calls Handled by other agency</u>	<u>Longest Response Time</u>	<u>%</u>
New Church	14	1	1	24:57	93%
Greenbackville	3	0	0	18:47	100%
Chincoteague	12	0	0	10:33	100%
Atlantic	19	0	0	14:02	100%
Saxis	2	0	0	11:42	100%
Bloxom	16	0	0	12:44	100%
Parksley	15	0	0	18:31	100%
Tasley	6	0	0	12:20	100%
Onancock	4	0	1	8:26	100%
Melfa	12	0	1	16:51	100%
Wachapreague	1	0	0	5:28	100%
Painter	11	0	1	13:22	100%
Onley	7	0	1	18:00	100%
Tangier	2	0	0	6:44	100%
<b>System Totals</b>	<b>124</b>	<b>1</b>	<b>5</b>		<b>99.2%</b>

<b>EMS - Performance Measure Data</b>							
<u>Response Area</u>	<u>Response District</u>	<u>Total Calls in District</u>	<u>Greater than 20 min. Response</u>	<u>Longest Response Time</u>	<u>Calls Handled by other agency</u>	<u>Station Reliability</u>	<u>Benchmark Compliance%</u>
Northern Area	Greenbackville	6	0	23:02	2	66.7%	97.99%
	Oak Hall	97	2		17	82.5%	
	Saxis	10	1		6	40.0%	
	Bloxom	86	1		7	91.9%	
Central Area	Parksley	90	0	15:22	8	91.1%	100.00%
	Onancock	55	0		5	90.9%	
	Onley	49	0		17	65.3%	
Southern Area	Melfa	60	1	22:13	6	90.0%	98.94%
	Wachapreague	17	0		12	29.4%	
	Community (Exmore)	17	0		1	94.1%	
Island Areas	Tangier	8	0	16:16	0	100.0%	100.00%
	Chincoteague	100	1	20:07	8	92.0%	99.00%
<b>System Totals</b>		<b>595</b>	<b>6</b>	<b>23:02</b>	<b>89</b>		<b>98.99%</b>

July 2014

**EMS Mutual Aid Data**

Station : Giving Aid	Station Receiving Aid											NORS	2nd Call	3rd Call	
	Greenbackville	Chincoteague	Saxis	Bloxom	Parksley	Onancock	Melfa	Wachapreague	Onley	Oak Hall	Community (Exmore)				
Greenbackville												4	2	0	0
Chincoteague												4	0	8	0
Saxis													5	1	0
Bloxom	1			5								9	0	7	0
Parksley	1	4		1	1							3	0	8	0
Onancock			1		3							14	0	5	0
Melfa				2		9						1	0	6	0
Wachapreague													12	0	0
Onley	1	1	2	2									11	5	1
Oak Hall	2	5	6	1	1								0	17	0
Community (Exmore)						2	3						1	0	0
North. Co.															
<b>Total</b>	<b>2</b>	<b>8</b>	<b>6</b>	<b>7</b>	<b>8</b>	<b>5</b>	<b>6</b>	<b>12</b>	<b>17</b>	<b>17</b>	<b>1</b>	<b>31</b>	<b>57</b>	<b>1</b>	

**Benchmark** - The Accomack County Board of Supervisors established 20 minute standard for emergency response.

**Station Reliability** - Percentage of calls in a stations response district answered by that station.

**NORS** = No Response by station. The call was handled by another station/agency.

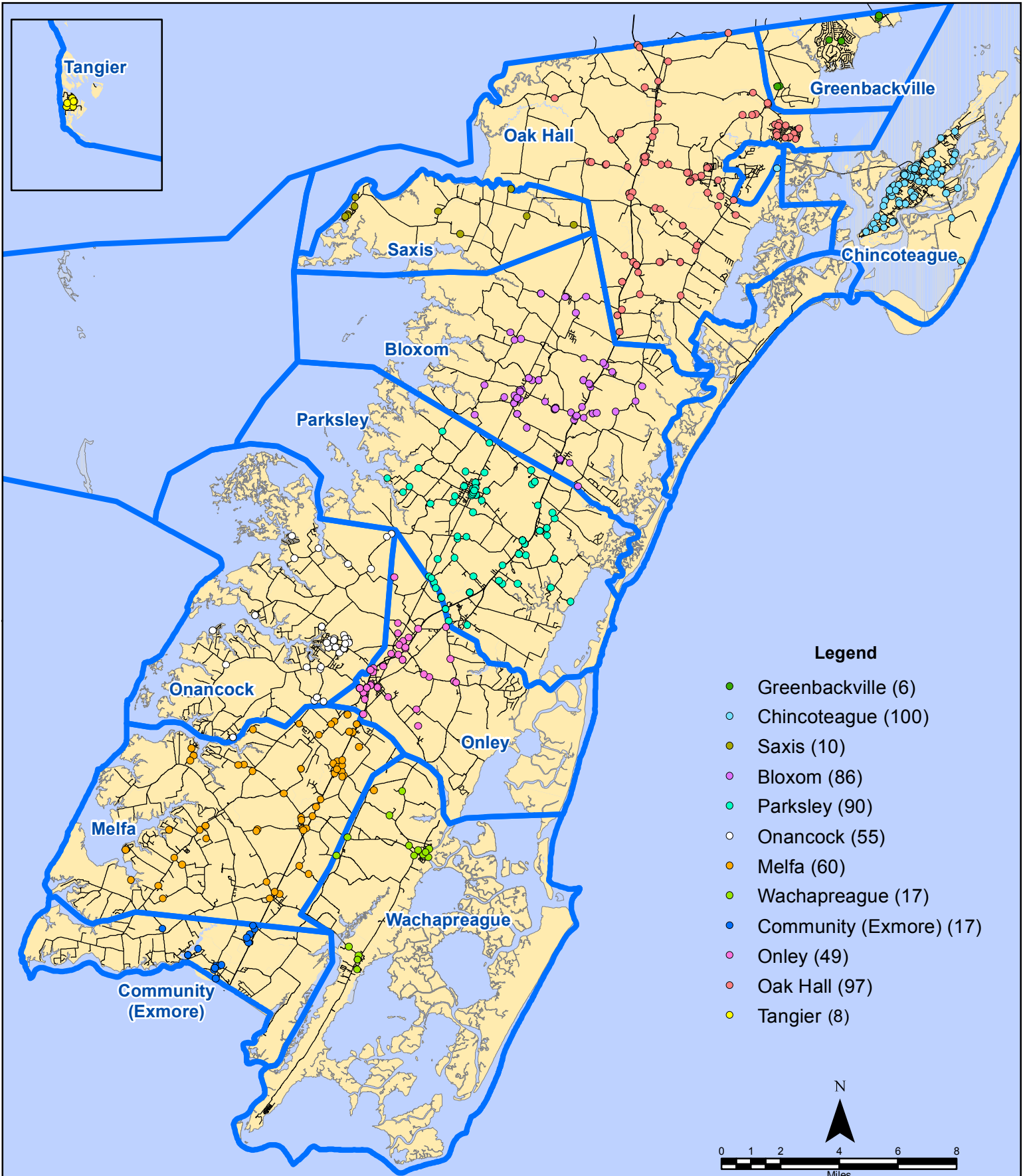
**2nd Call** = 2nd Ambulance call received while First Ambulance was busy on another call.

**3rd Call** = 3rd ambulance call received while First and Second Ambulances were on other call.

This information was prepared using data supplied by the Eastern Shore of Virginia 911 Center.

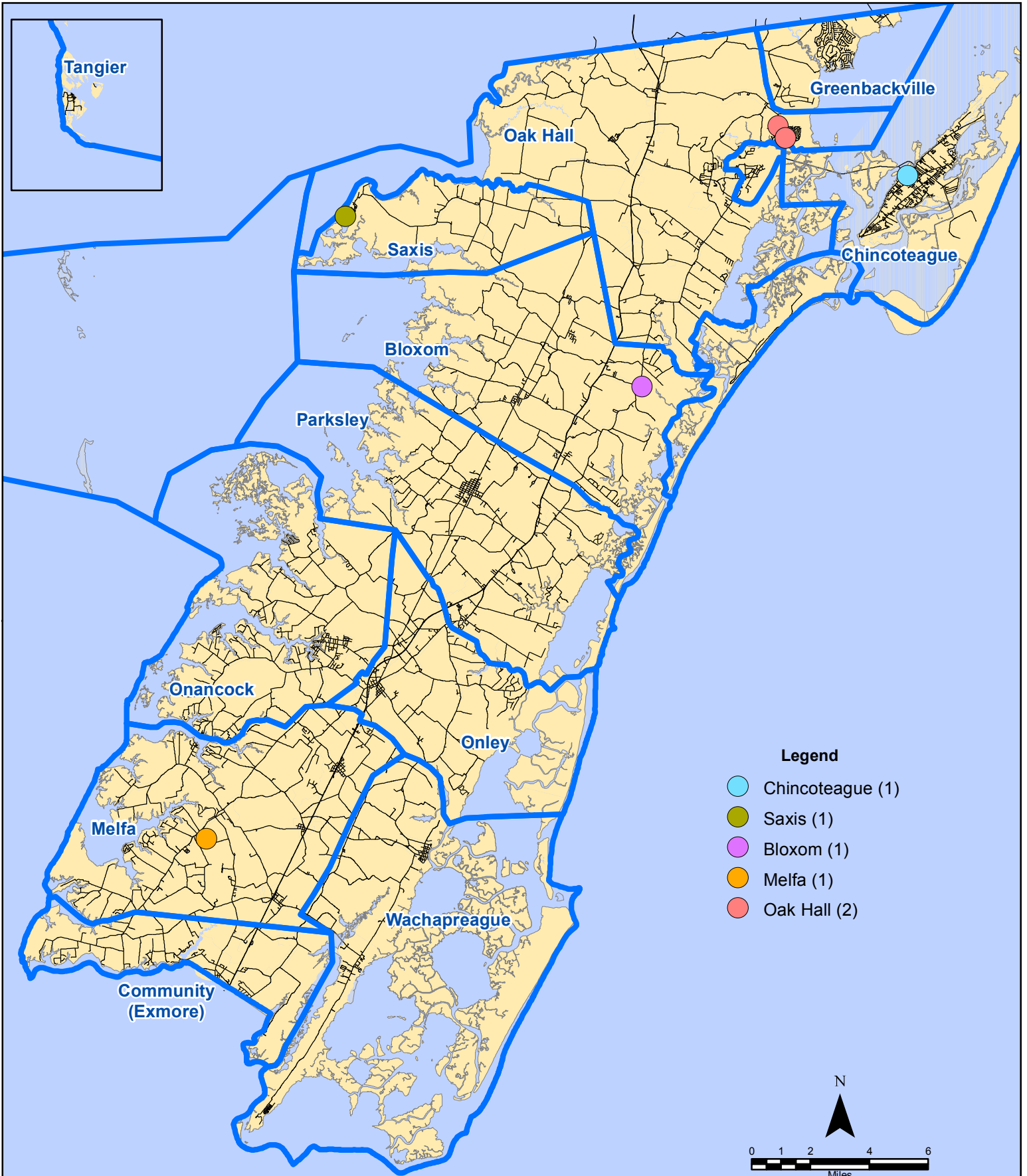
This information is original incident data only and may not be representative of all units or stations who responded to an incident.

# July 2014 EMS Calls By District



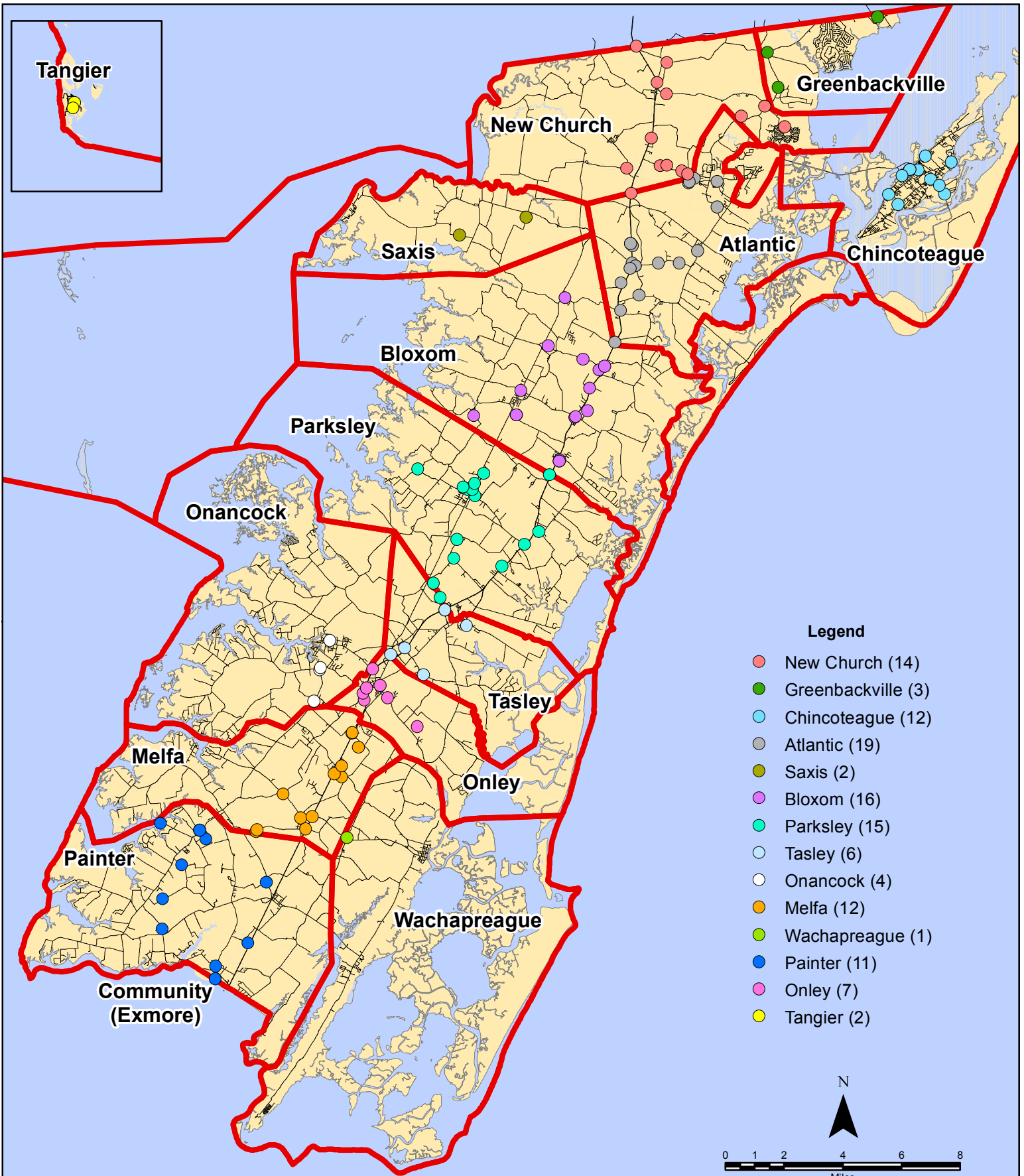
All points are plotted using X and Y coordinates provided by the ESVA 911 Center.  
 Points may be plotted over one another when they are in close proximity.

# July 2014 EMS Calls With Response Time Greater Than 20 Mins.



All points are plotted using X and Y coordinates provided by the ESVA 911 Center. Points may be plotted over one another when they are in close proximity.

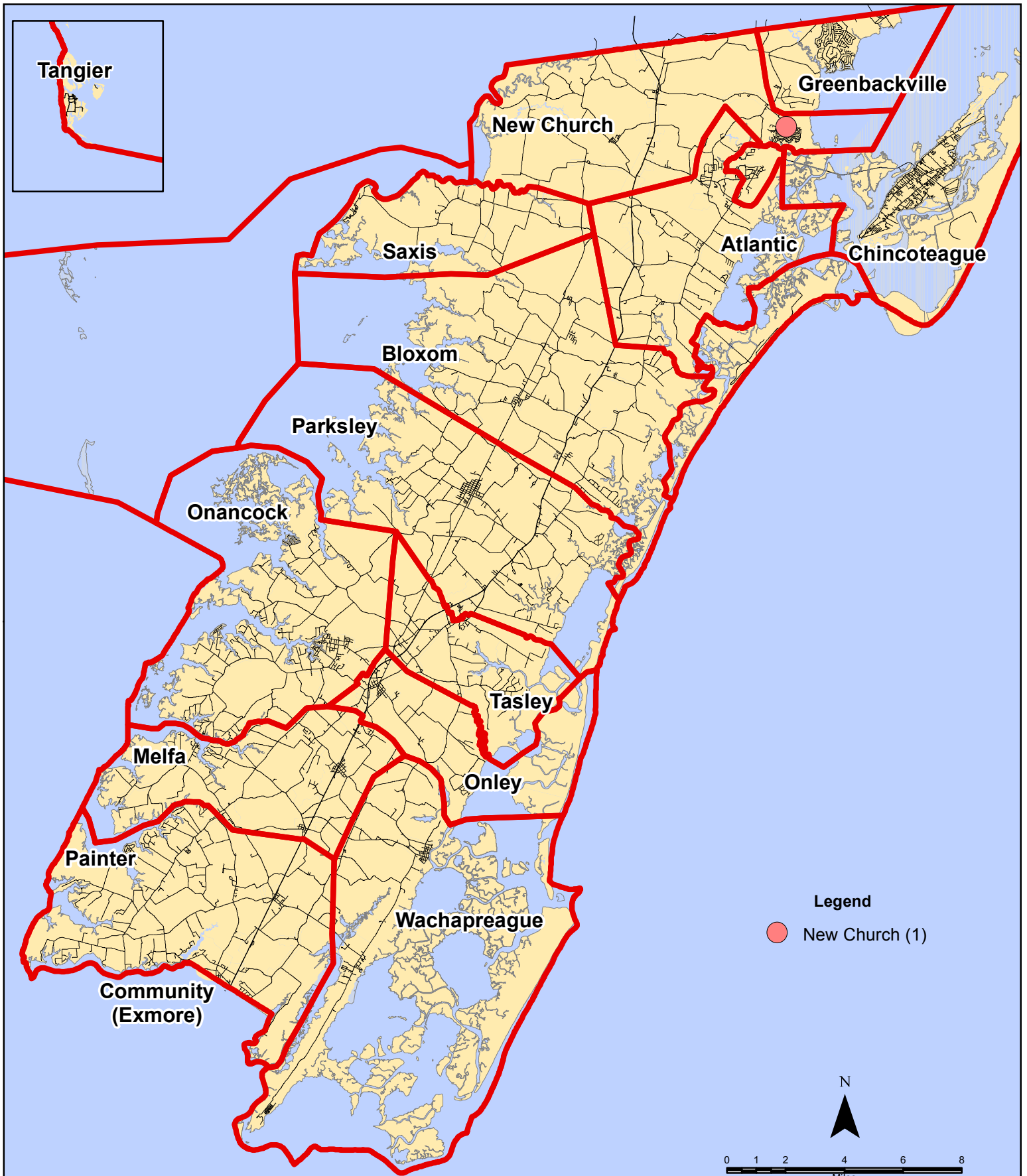
# July 2014 Fire Calls By District



All points are plotted using X and Y coordinates provided by the ESVA 911 Center. Points may be plotted over one another when they are in close proximity.

Map Prepared by the Accomack County Department of Planning & Community Development using data from the ESVA 911 Center. - August 18, 2014

# July 2014 Fire Calls With Response Time Greater Than 20 Mins.



All points are plotted using X and Y coordinates provided by the ESVA 911 Center. Points may be plotted over one another when they are in close proximity.

Map Prepared by the Accomack County Department of Planning & Community Development using data from the ESVA 911 Center. - August 18, 2014