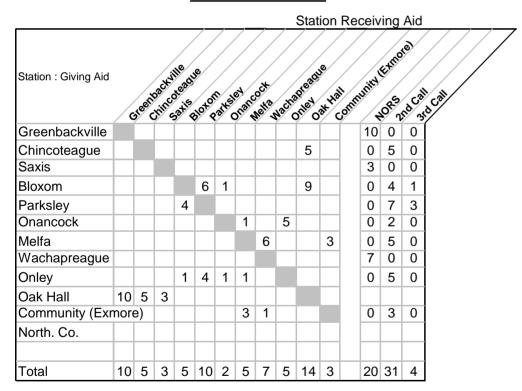
Fire - Performance Measure Data								
Response District	Total Calls in District	Greater than 20 min. Response	Calls Handled by other agency	Longest Response Time	Overall Station Benchmark %			
New Church	8	0	1	15:58	100.0%			
Greenbackville	2	0	0	14:43	100.0%			
Chincoteague	13	0	0	19:01	100.0%			
Atlantic	7	0	0	12:26	100.0%			
Saxis	0	0	0	N/A	N/A			
Bloxom	15	1	1	21:15	93.3%			
Parksley	11	0	0	10:58	100.0%			
Tasley	4	0	0	11:19	100.0%			
Onancock	14	0	0	16:38	100.0%			
Melfa	12	1	0	21:07	91.7%			
Wachapreague	1	0	0	3:48	100.0%			
Painter	6	0	0	11:10	100.0%			
Onley	12	0	0	8:36	100.0%			
Tangier	0	0	0	N/A	N/A			
System Totals	105	2	2	19:07	98.1%			

EMS Mutual Aid Data



<u>Benchmark</u> = The Accomack County Board of Supervisors established 20 minute standard for emergency response.

EMS - Performance Measure Data									
Response District	Total Calls in District	Greater than 20 min. Response Time	Longest Response Time	Calls Handled by other agency	Station Benchmark Compliance %	Overall Station Reliability %			
Greenbackville	11	1	22:18	10	90.91%	9.1%			
Chincoteague	96	2	23:53	5	97.92%	94.8%			
Saxis	6	1	21:00	3	83.33%	50.0%			
Bloxom	57	0	18:42	5	100.00%	91.2%			
Parksley	101	0	15:05	10	100.00%	90.1%			
Onancock	45	0	18:50	2	100.00%	95.6%			
Melfa	70	2	20:22	5	97.14%	92.9%			
Wachapreague	11	0	18:49	7	100.00%	36.4%			
Onley	48	1	23:53	5	97.92%	89.6%			
Oak Hall	96	4	23:02	14	95.83%	85.4%			
Tangier	9	0	8:30	0	100.00%	100.0%			
Community (Exmore)	16	0	17:18	3	100.00%	81.3%			
System Totals	566	11	23:53	69	98.06%	87.8%			

July 2015

Over 20 minute response Detail

Date and Alarm Time	Dist.	Response Time	Explanation
7/2/2015 1:07	ST20	0:22:22	Unable to locate - Wrong Address Given
7/3/2015 23:47	ST20	0:23:02	Staged waiting for LE
7/4/2015 9:01	ST02	0:22:18	Drive Time
7/5/2015 0:39	ST03	0:23:53	2nd Call - Call handeled by 2nd due
7/8/2015 21:08	ST20	0:20:51	2nd Call - Long Turnout time
7/10/2015 21:24	ST03	0:22:40	2nd Call - Long Turnout time
7/13/2015 11:50	ST18	0:23:53	Unable to locate - Wrong Address Given
7/17/2015 0:54	ST05	0:21:00	Long Turn Out Time - Sta. 20 2nd Call
7/19/2015 15:58	ST10	0:20:22	Unknown - Possibly long Drive Time
7/23/2015 17:04	ST20	0:27:48	2nd Call - Call handeled by 2nd due
7/28/2015 23:47	ST10	0:21:14	2nd Call - Long Turnout time

NORS = No Response by station. The call was handled by another station or agency.

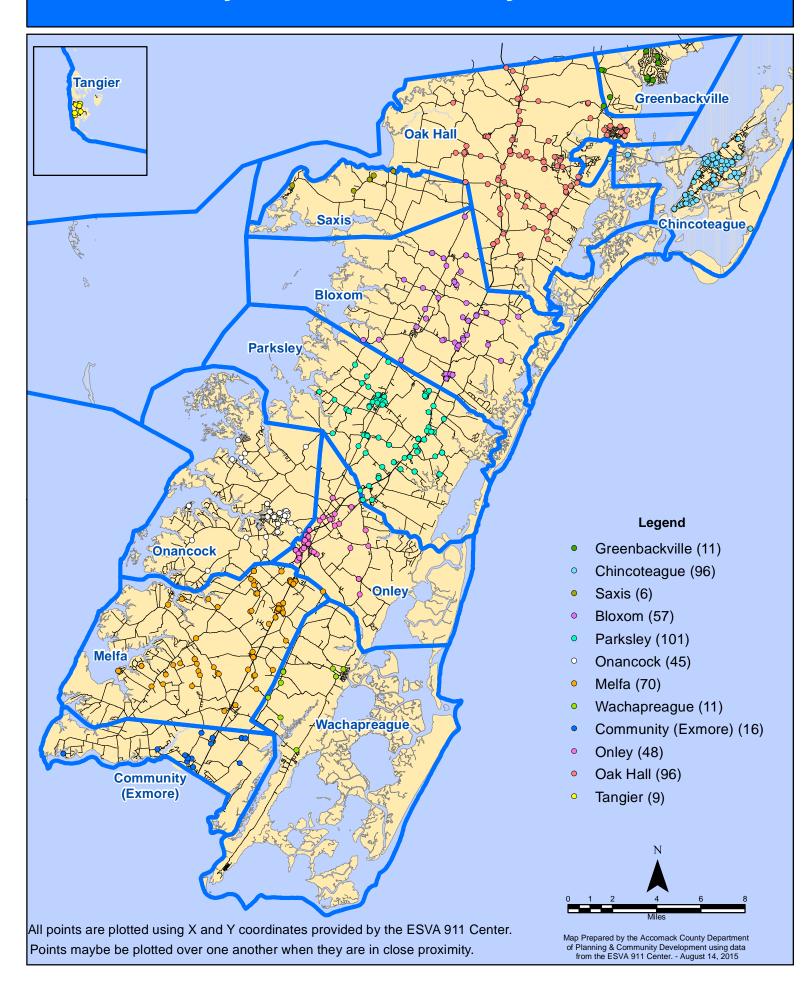
2nd Call = 2nd Ambulance call received while first ambulance was on another call.

3rd Call = 3rd Ambulance call received while First & Second Ambulances were on other calls.

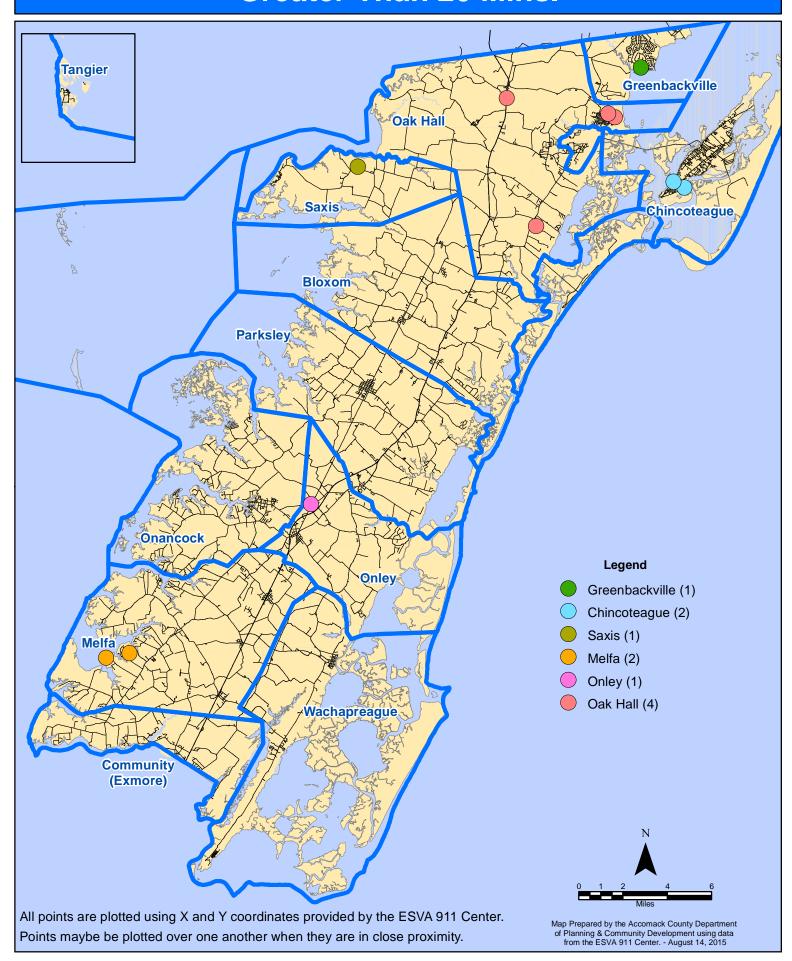
This information was prepared using data supplied by the Eastern Shore of Virginina 911 Center.

This information is original incident data only and may not be representative of all units or stations who responded to an incident.

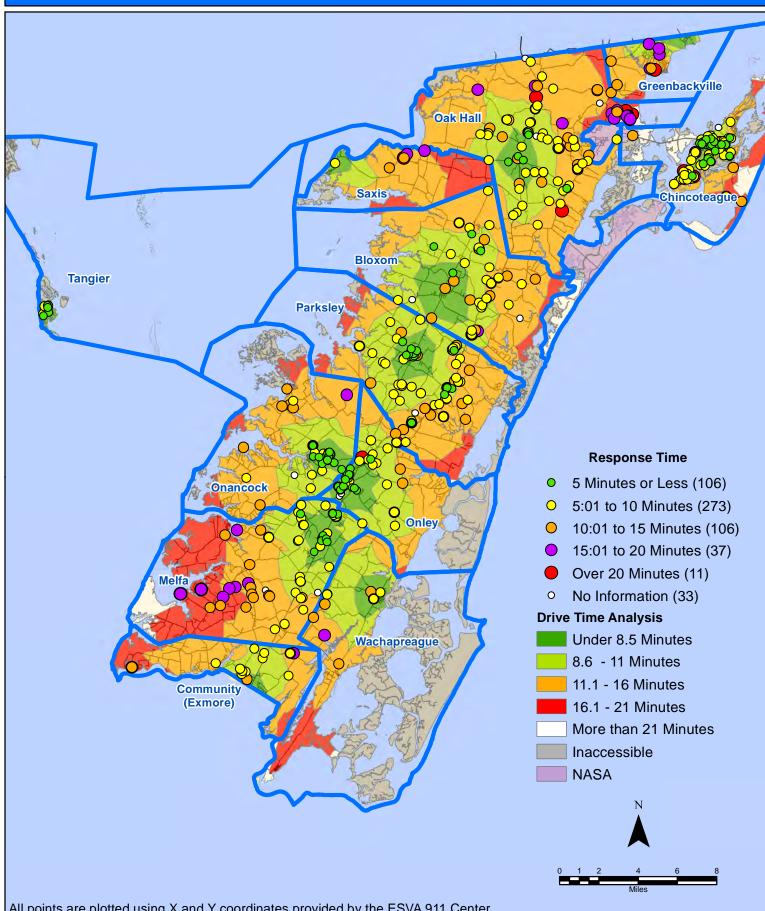
July 2015 EMS Calls By District



July 2015 EMS Calls With Response Time Greater Than 20 Mins.



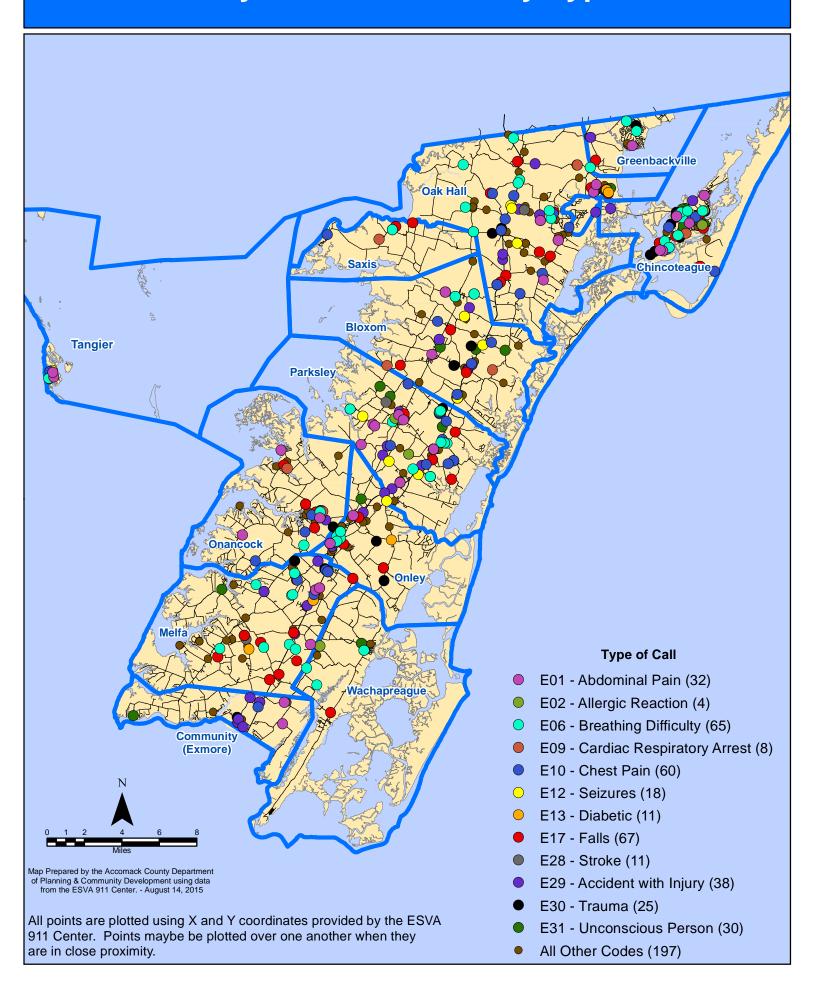
July 2015 EMS Calls By Response Time



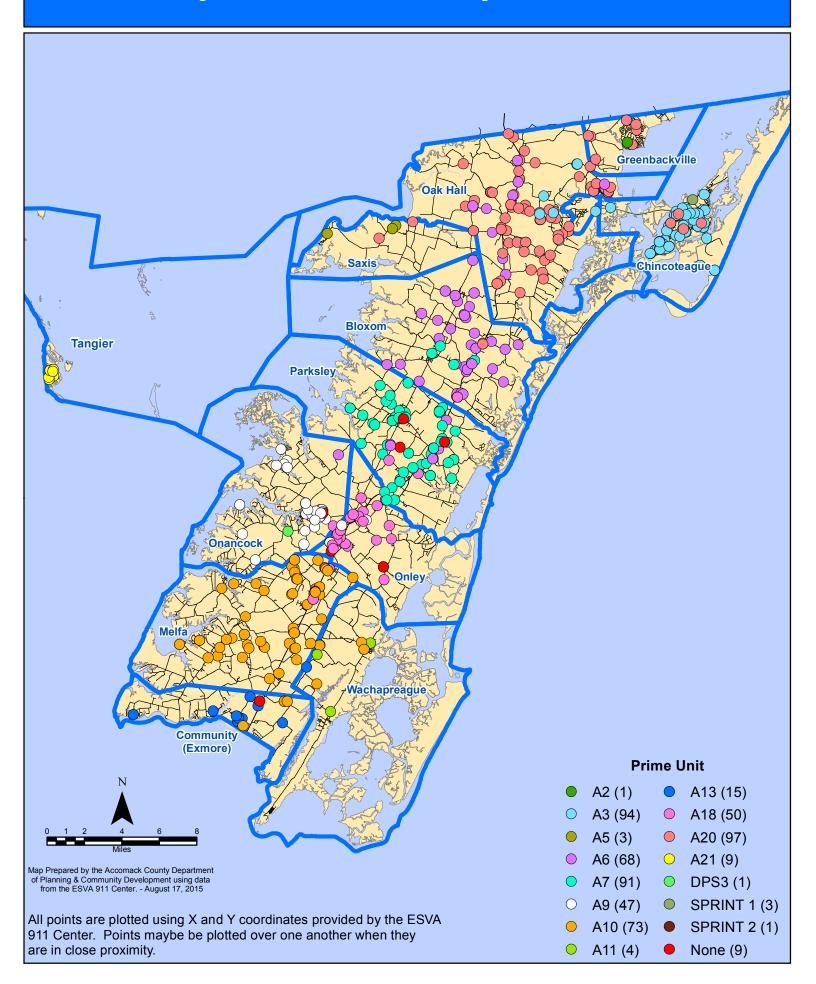
All points are plotted using X and Y coordinates provided by the ESVA 911 Center. Points maybe be plotted over one another when they are in close proximity.

Map Prepared by the Accomack County Department of Planning & Community Development using data from the ESVA 911 Center. - August 14, 2015

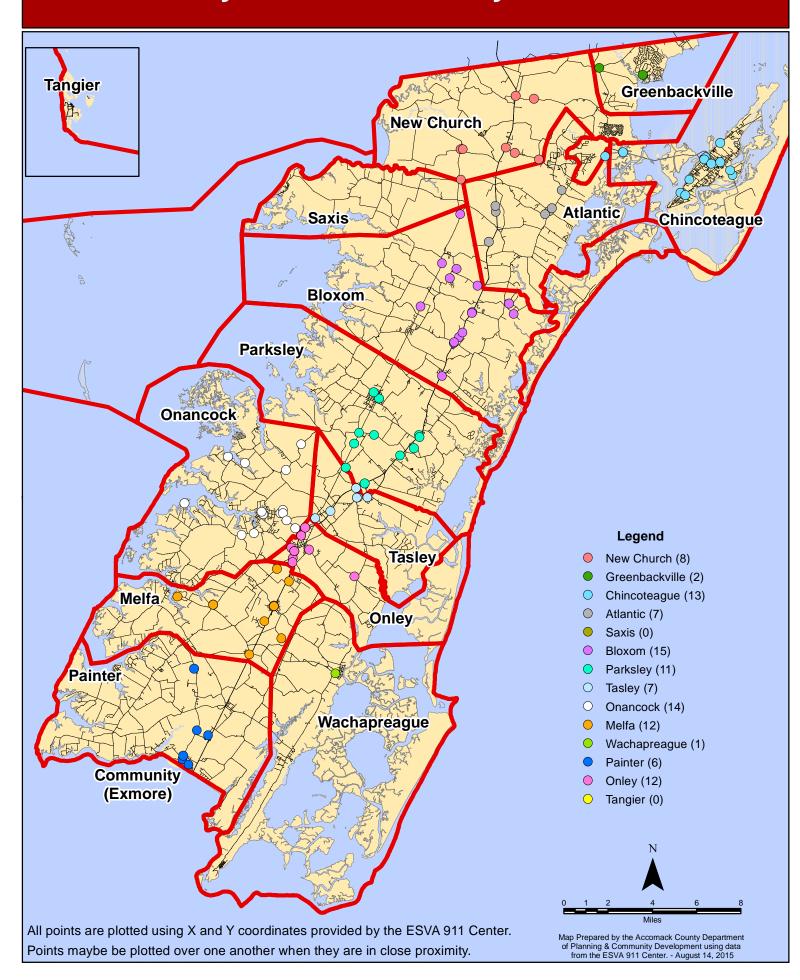
July 2015 EMS Calls By Type



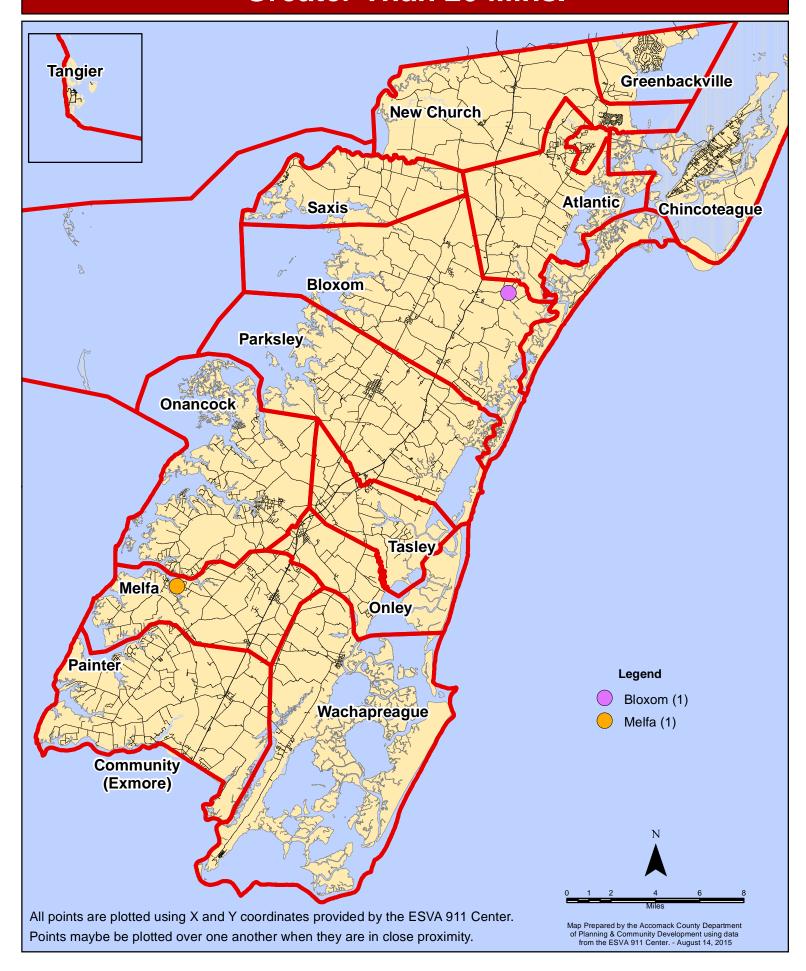
July 2015 EMS Calls By Prime Unit



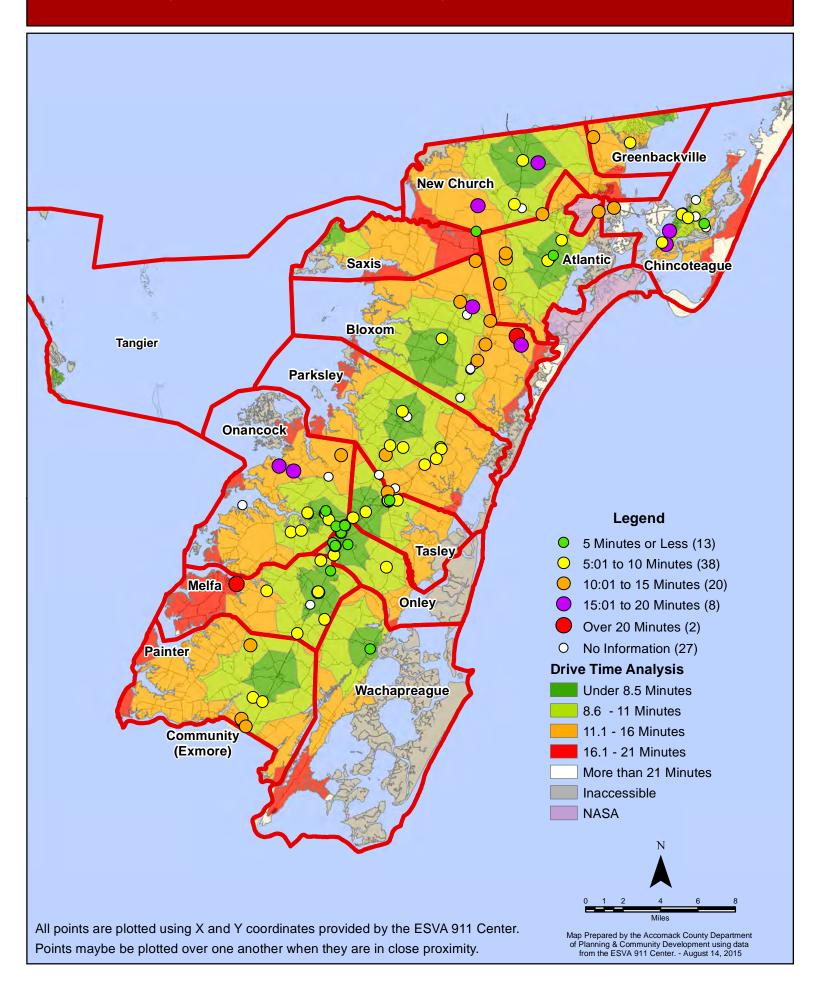
July 2015 Fire Calls By District



July 2015 Fire Calls With Response Time Greater Than 20 Mins.



July 2015 Fire Calls By Response Time



July 2015 Fire Calls By Type

