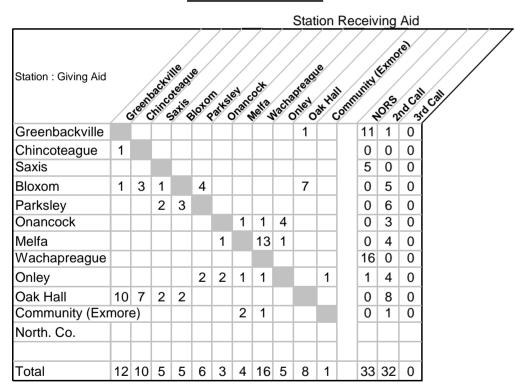
Fire - Performance Measure Data								
Response District	Total Calls in District	Greater than 20 min. Response	Calls Handled by other agency	Longest Response Time	Overall Station Benchmark %			
New Church	11	0	0	6:00	100.0%			
Greenbackville	4	0	0	5:25	100.0%			
Chincoteague	11	0	0	15:27	100.0%			
Atlantic	9	0	0	4:01	100.0%			
Saxis	1	0	0	6:57	100.0%			
Bloxom	15	0	0	10:40	100.0%			
Parksley	13	0	0	17:19	100.0%			
Tasley	5	0	0	9:13	100.0%			
Onancock	5	0	0	4:56	100.0%			
Melfa	11	0	1	12:12	100.0%			
Wachapreague	3	0	0	16:35	100.0%			
Painter	6	0	0	4:47	100.0%			
Onley	16	0	0	11:46	100.0%			
Tangier	1	0	0	0:00	100.0%			
System Totals	111	0	1	17:19	100.0%			

EMS Mutual Aid Data



<u>Benchmark</u> = The Accomack County Board of Supervisors established 20 minute standard for emergency response.

EMS - Performance Measure Data									
Response District	Total Calls in District	Greater than 20 min. Response Time	Longest Response Time	Calls Handled by other agency	Station Benchmark Compliance %	Overall Station Reliability %			
Greenbackville	15	2	25:32	12	86.67%	20.0%			
Chincoteague	89	3	27:33	10	96.63%	88.8%			
Saxis	10	0	14:06	5	100.00%	50.0%			
Bloxom	58	1	30:35	5	98.28%	91.4%			
Parksley	89	0	13:36	6	100.00%	93.3%			
Onancock	36	1	23:25	3	97.22%	91.7%			
Melfa	60	4	28:28	4	93.33%	93.3%			
Wachapreague	16	1	29:28	16	93.75%	0.0%			
Onley	60	0	17:44	5	100.00%	91.7%			
Oak Hall	90	2	22:37	8	97.78%	91.1%			
Tangier	5	0	9:20	0	100.00%	100.0%			
Community (Exmore)	16	0	14:58	1	100.00%	93.8%			
System Totals	544	14	30:35	75	97.43%	86.2%			

September 2015

Over 20 minute response Detail

Date and Alarm Time	Dist.	Response Time	Explanation
9/20/2015 17:03	ST02	0:21:01	Long Drive Time from Oak Hall
9/26/2015 6:21	ST02	0:25:32	Long Drive Time from Oak Hall
9/6/2015 11:05	ST03	0:21:16	2nd EMS Call
9/28/2015 20:22	ST03	0:22:11	Unknown
9/16/2015 11:15	ST03	0:27:33	2nd EMS Call
9/14/2015 10:36	ST06	0:30:35	2nd Call & Staged for L.E.
9/8/2015 20:43	ST09	0:23:25	2nd EMS Call
9/29/2015 23:13	ST10	0:20:28	Unknown - Possibly long drive time
9/25/2015 2:19	ST10	0:22:16	Unknown - Possibly long drive time
9/18/2015 18:18	ST10	0:22:45	Unknown - Possibly long drive time
9/5/2015 20:50	ST10	0:28:11	Unknown - Possibly long drive time
9/7/2015 9:25	ST11	0:29:28	Unknown - Possibly long drive time
9/22/2015 6:04	ST20	0:22:20	Unknown - Possibly long drive time
9/18/2015 22:36	ST20	0:22:37	2nd EMS Call

<u>NORS</u> = No Response by station. The call was handled by another station or agency.

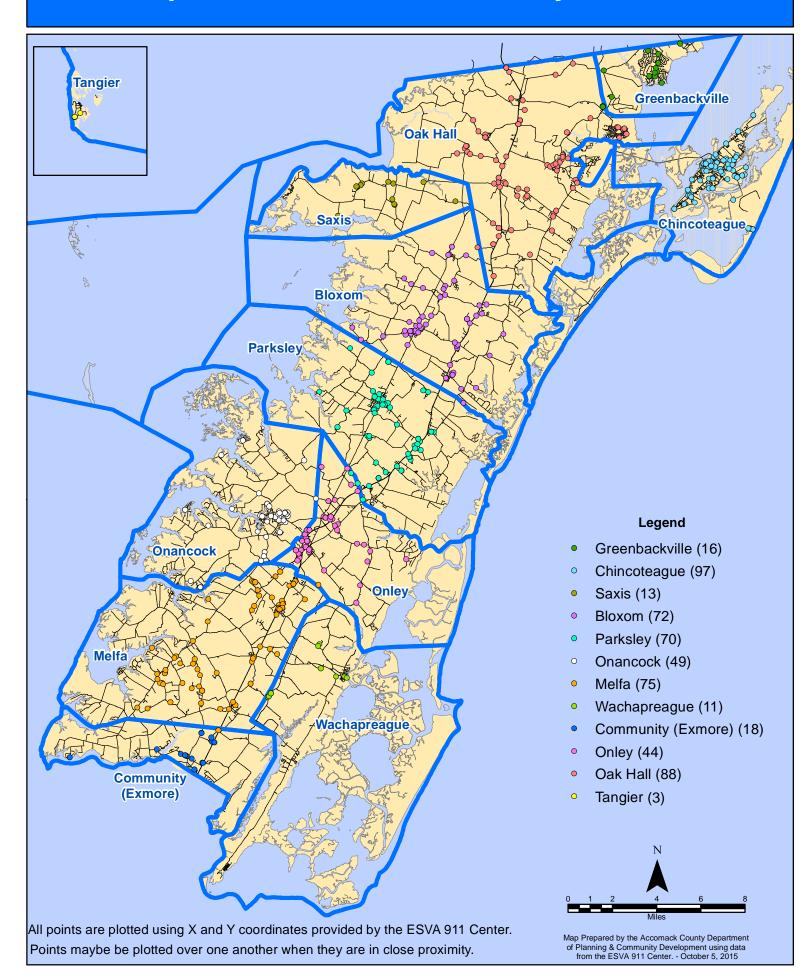
2nd Call = 2nd Ambulance call received while first ambulance was on another call.

3rd Call = 3rd Ambulance call received while First & Second Ambulances were on other calls.

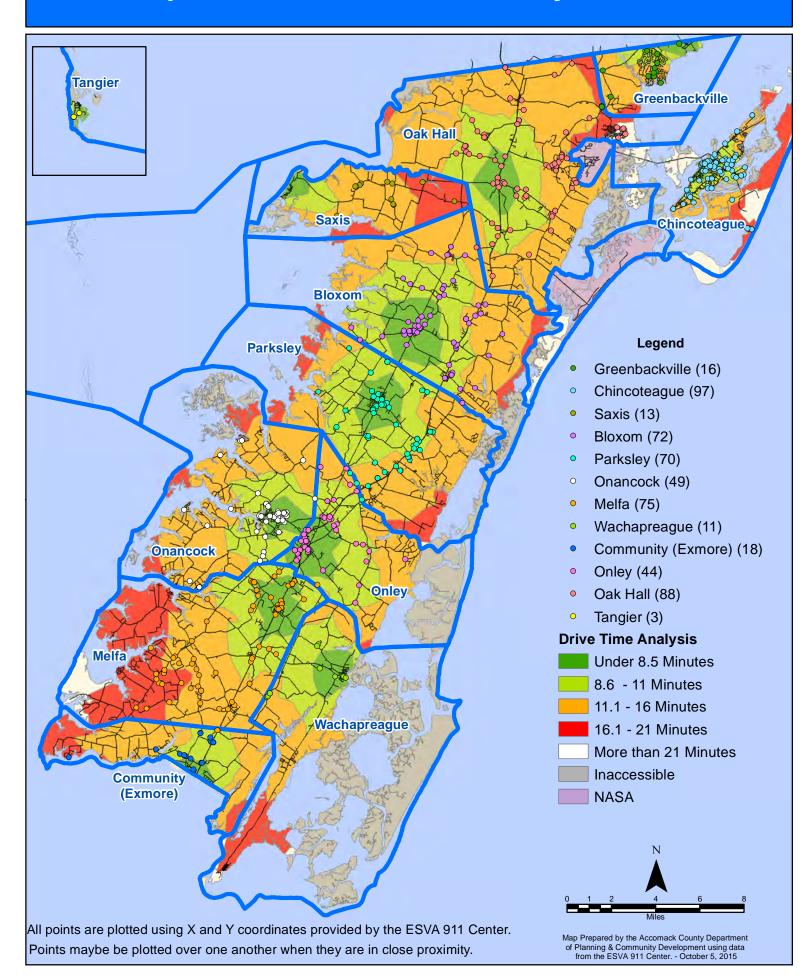
This information was prepared using data supplied by the Eastern Shore of Virginina 911 Center.

This information is original incident data only and may not be representative of all units or stations who responded to an incident.

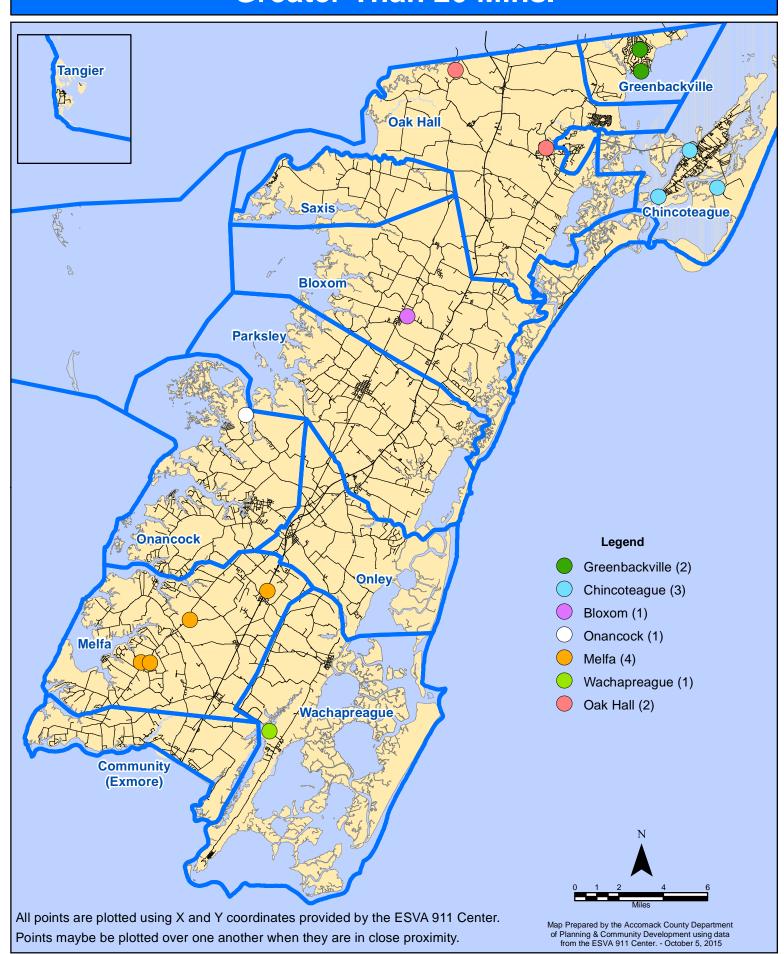
September 2015 EMS Calls By District



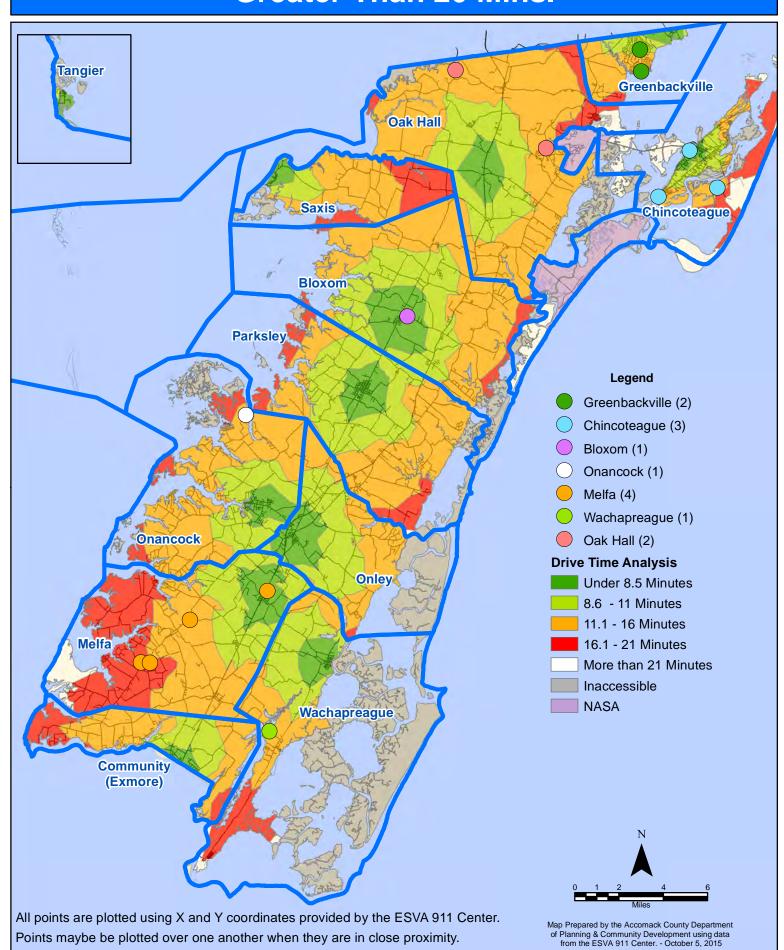
September 2015 EMS Calls By District



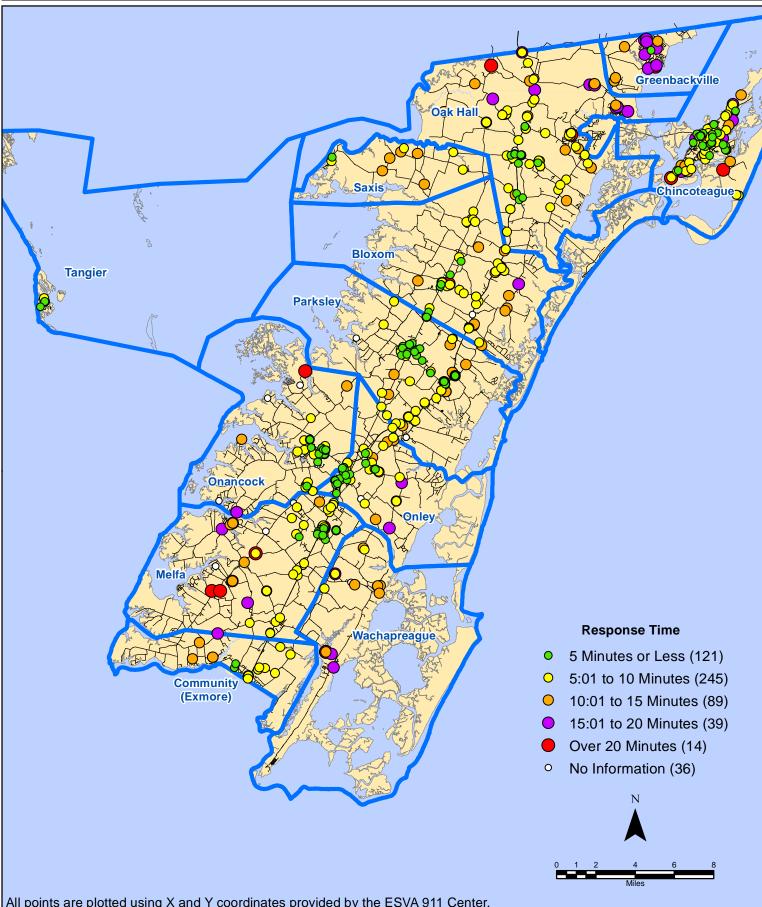
September 2015 EMS Calls With Response Time Greater Than 20 Mins.



September 2015 EMS Calls With Response Time Greater Than 20 Mins.



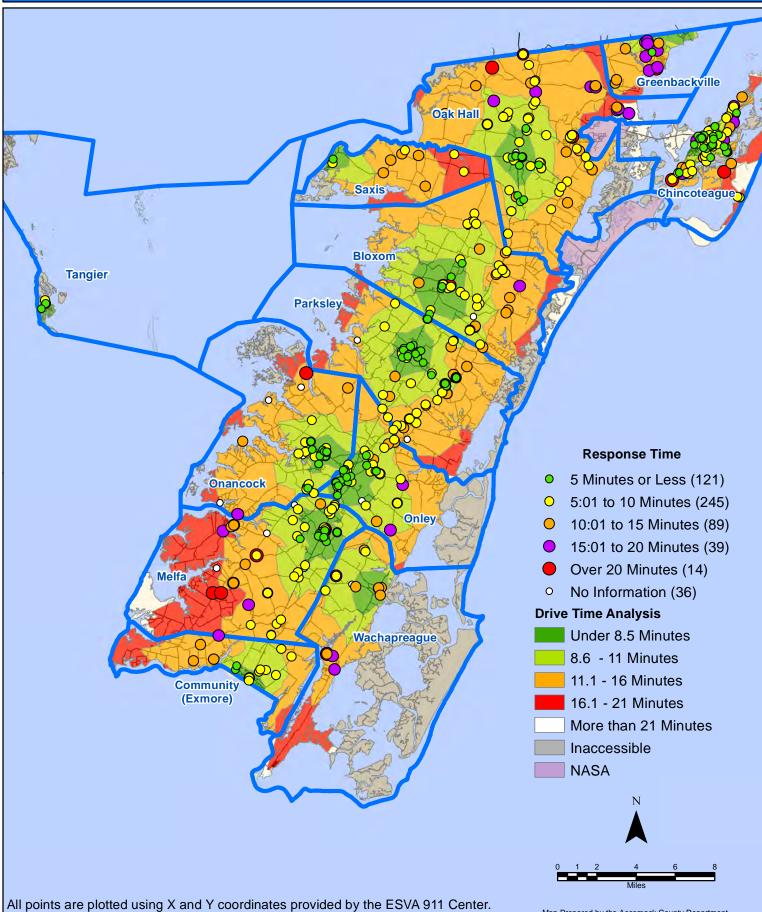
September 2015 EMS Calls By Response Time



All points are plotted using X and Y coordinates provided by the ESVA 911 Center. Points maybe be plotted over one another when they are in close proximity.

Map Prepared by the Accomack County Department of Planning & Community Development using data from the ESVA 911 Center. - October 5, 2015

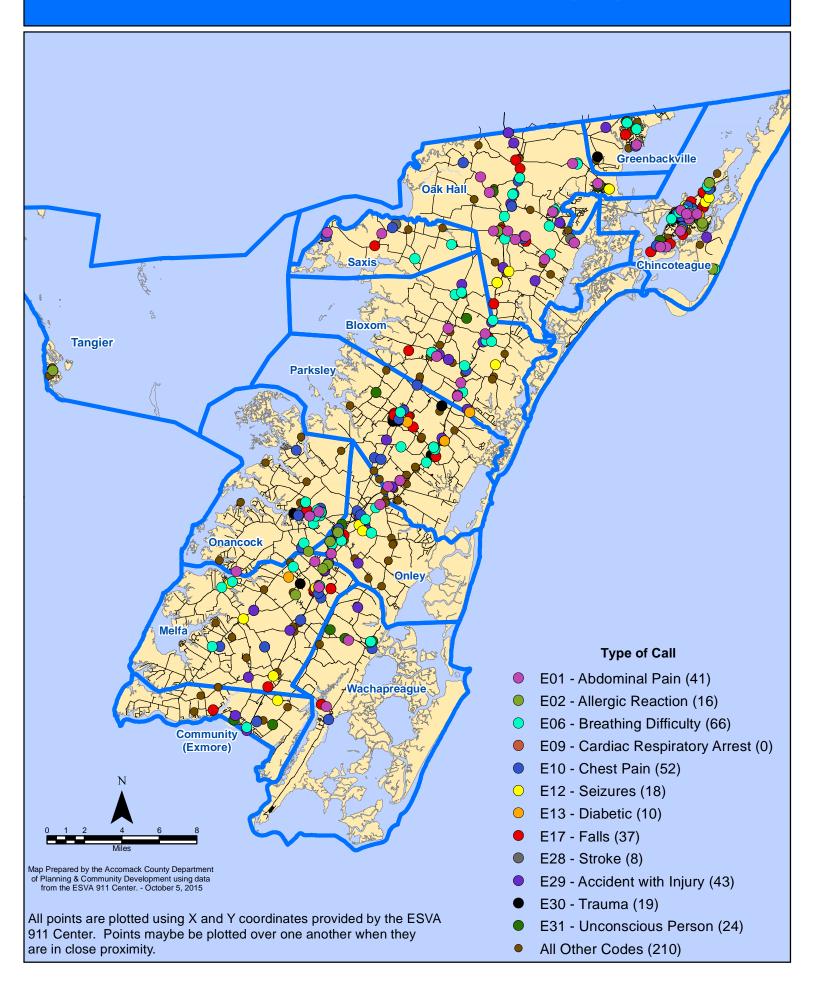
September 2015 EMS Calls By Response Time



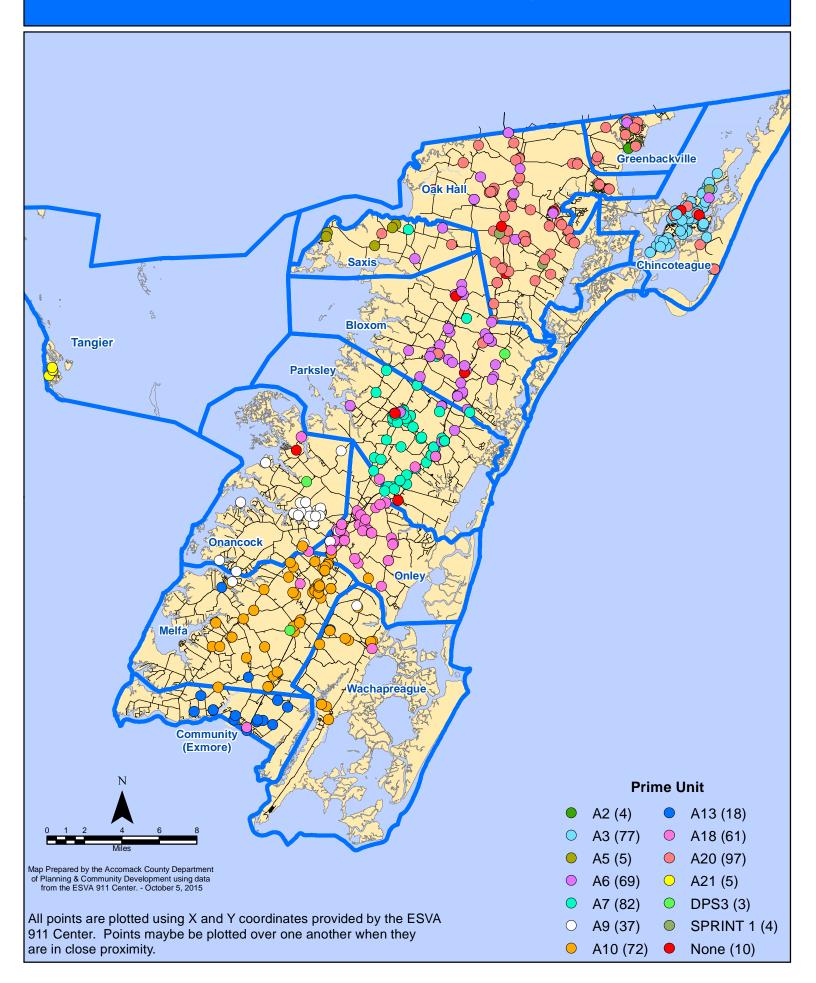
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Map Prepared by the Accomack County Department of Planning & Community Development using data from the ESVA 911 Center. - October 5, 2015

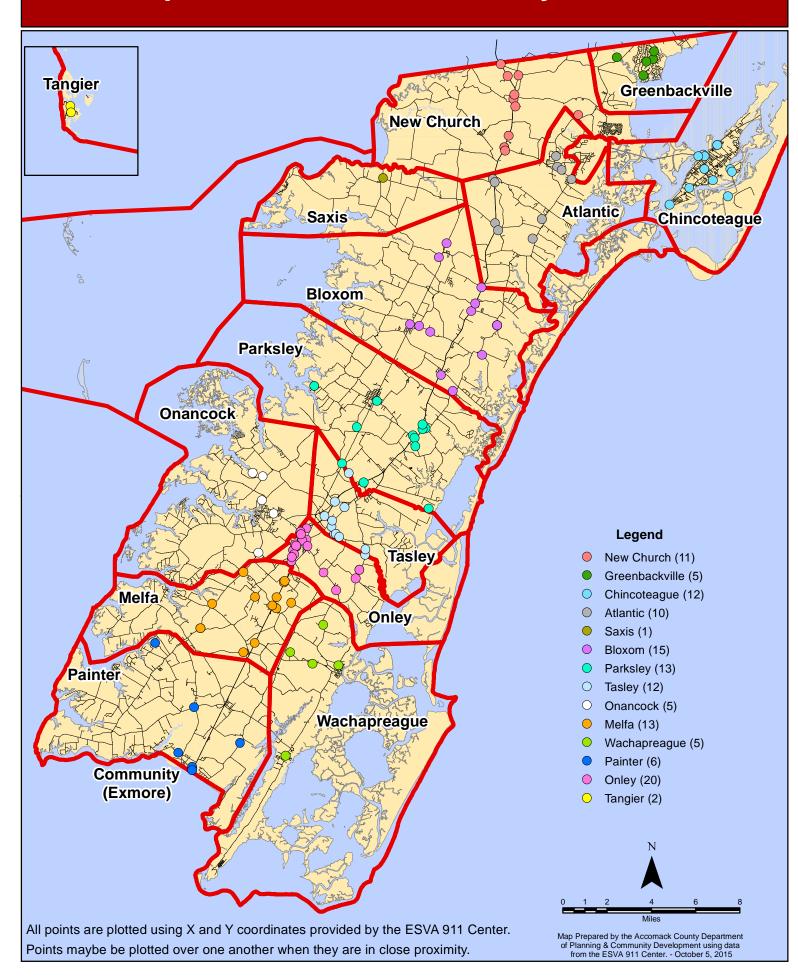
September 2015 EMS Calls By Type



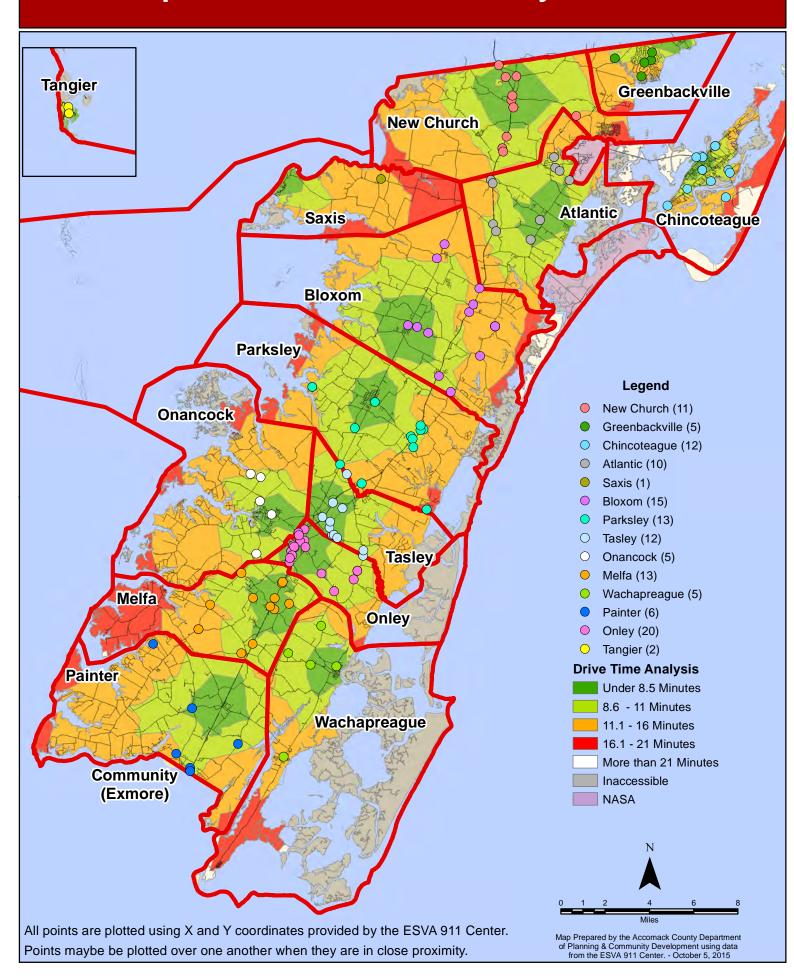
September 2015 EMS Calls By Prime Unit



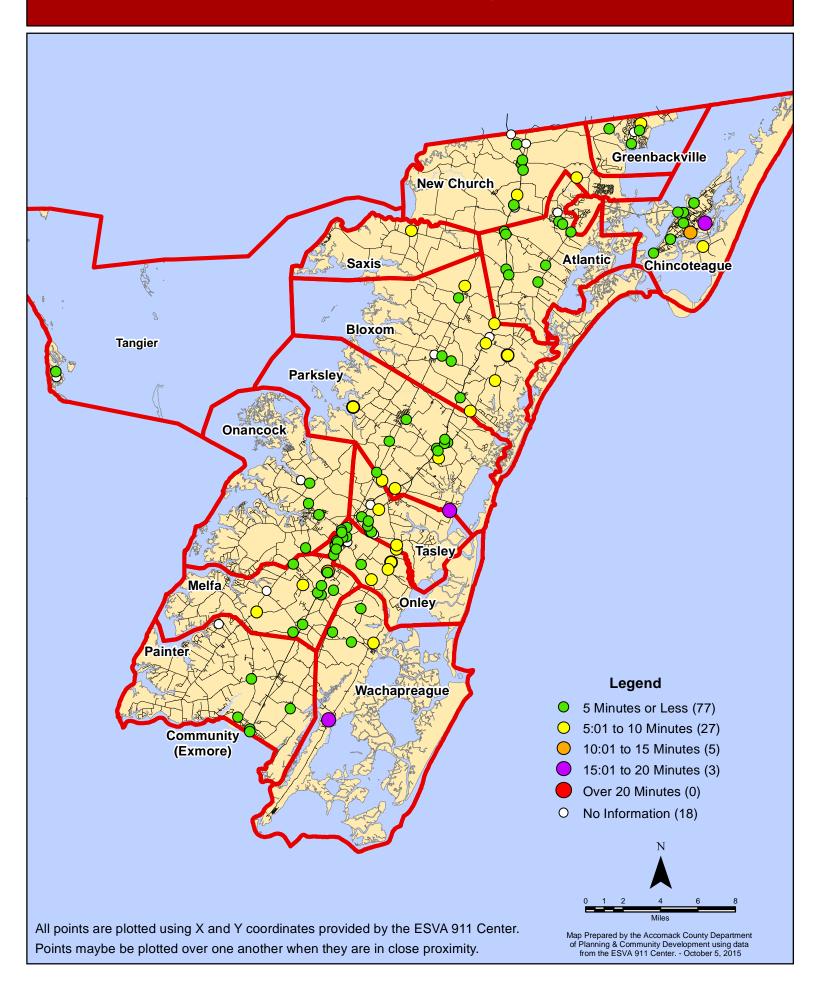
September 2015 Fire Calls By District



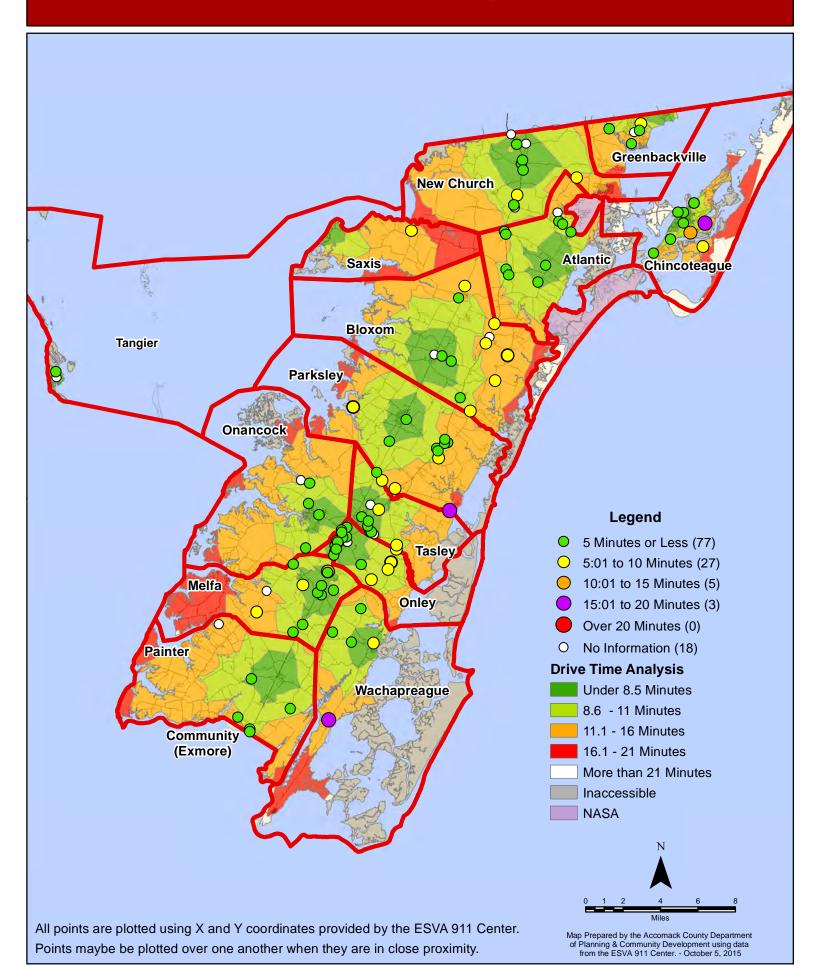
September 2015 Fire Calls By District



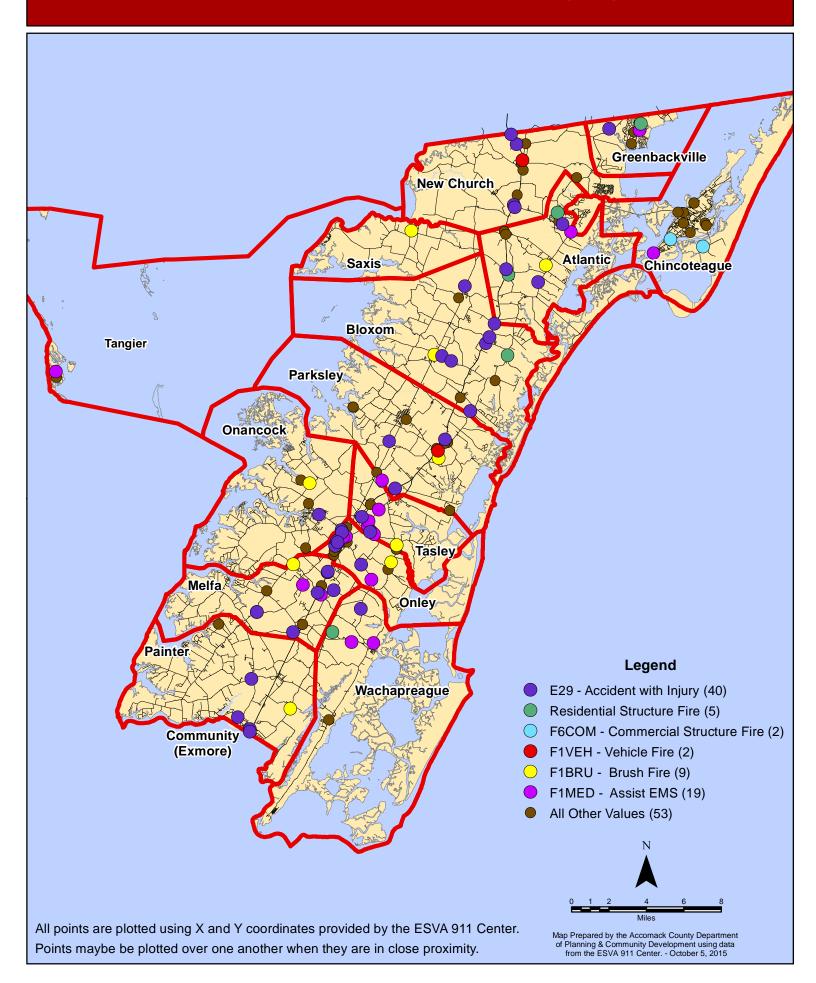
September 2015 Fire Calls By Response Time



September 2015 Fire Calls By Response Time



September 2015 Fire Calls By Type



September 2015 Fire Calls By Type

