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Kronos Workforce Central[®] Accomack Sheriff's Office Employee Training 9/13/16



Introductions & Training Plan



- Support Staff in Attendance
- Training is Divided Into Three Areas:
 - General Information
 - Navigation of Kronos and Explanation of different features within the application.
 - "Hands on" exercises

Materials

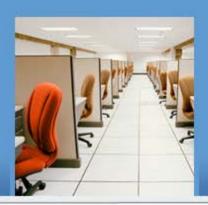


- Handout Contains:
 - Slides from Today's Training
 - "How To's" Including:
 - How to log on
 - How to enter hours worked
 - How to enter leave used
 - How to add comments to a timecard
 - How to approve a timecard

 All this information and more is available on the County Website for you to view or download.



General Information





What is Kronos Workforce Central?



- Kronos Workforce Central is an automated workforce management system that accurately tracks employee time, streamlines the payroll process, gives employees a view of their time and leave information, manages leave requests and provides scheduling utilities.
 - The Sheriff's Dept. will not be utilizing the scheduling or the "request time off" features.

What Are The Benefits?



- Automation
 - Employee time and attendance recording
- Accuracy
 - Payroll hours calculated including OT and other incentives
 - Leave balances (real-time)
- Consistency
 - Application of County pay policies is automatic
- Audit Trail
 - DOL
 - ACA
- Accessibility
 - Record time and approve time from anywhere with an internet connection

How Will Employees Access Kronos?



- The application is cloud based. There will be 3 options to access Kronos;
 - By Desktop/Laptop
 - Smart Phone or iPad
 - Must have the Kronos mobile app and permission.
 - Time Clock (only used by certain p/t staff)
 - Locations:
 - Sheriff's Office
 - County Garage
 - County Admin
 - North Landfill
 - South Transfer Station
 - Future Public Works Office



When do I Start Using Kronos?



- **Beginning on 9/25/16**, employees will begin using the Kronos application **in parallel** with paper timesheets. We expect to run parallel until the end of October then go-live end of Nov.
 - During this parallel period, employees will be required to keep a paper timesheet in addition to entering all info into Kronos Workforce Central.
 - We will be comparing the paper timesheet to Kronos data to help ensure data integrity and identify any program errors so that they can be addressed before golive.
 - Please report any errors you encounter within Kronos to your manager or SME so that they can communicate them to Finance and be addressed.
 - Data entered in Kronos during this parallel period will be deleted at go-live
 - The Employee Self-Service Portal will continue to be your source for leave balance information during this parallel phase.
 - Note that leave balances will only be available in Kronos after go-live but the ESS site will remain for other uses such as viewing earnings history.

Today's Training Objectives



After completing this training, you should be able to:

- Access and navigate the NAVIGATOR
- Navigate the MY TIMECARD widget
- Perform the following tasks in the MY TIMECARD widget:
 - Enter hours worked
 - Enter leave used such as sick, comp, vacation, etc.
 - Enter hours worked for extra duty such as enforcement and court
 - Enter Comments such as "RDO"
 - Approve your timecard
 - Print your timecard
 - View leave balances and timecard totals

Accessing Kronos & Understanding Navigators, Workspaces & Widgets





Accessing the **NAVIGATOR**



- You can use any internet browser to access KRONOS at: https://accomack.kronos.net
 - You are required to have a username and password



If you forget your password, click Forgot Your Password?

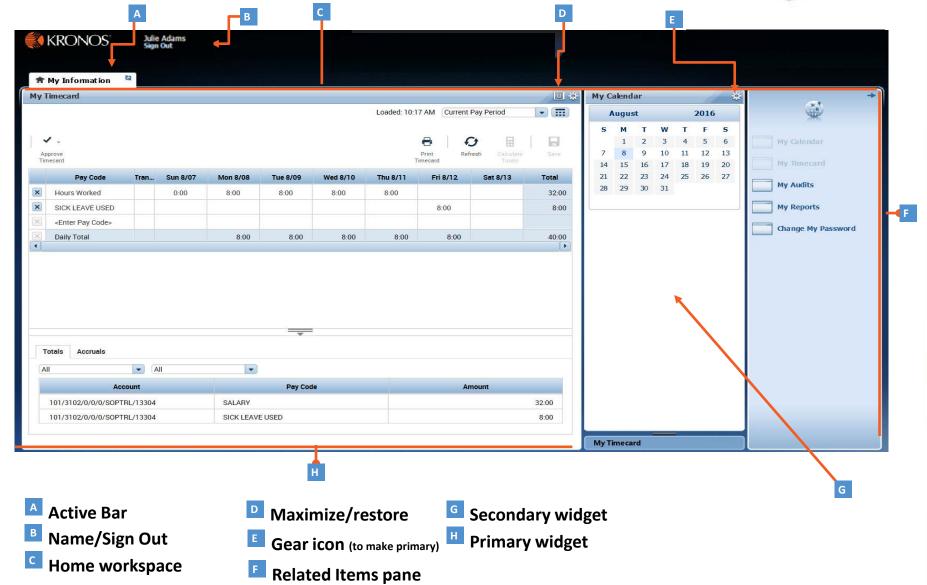


Reference: How to Log on Using Your Browser job aid on County Website

http://www.co.accomack.va.us/ (Kronos Link Top Left of Page)

Navigating the NAVIGATOR (Employee view)

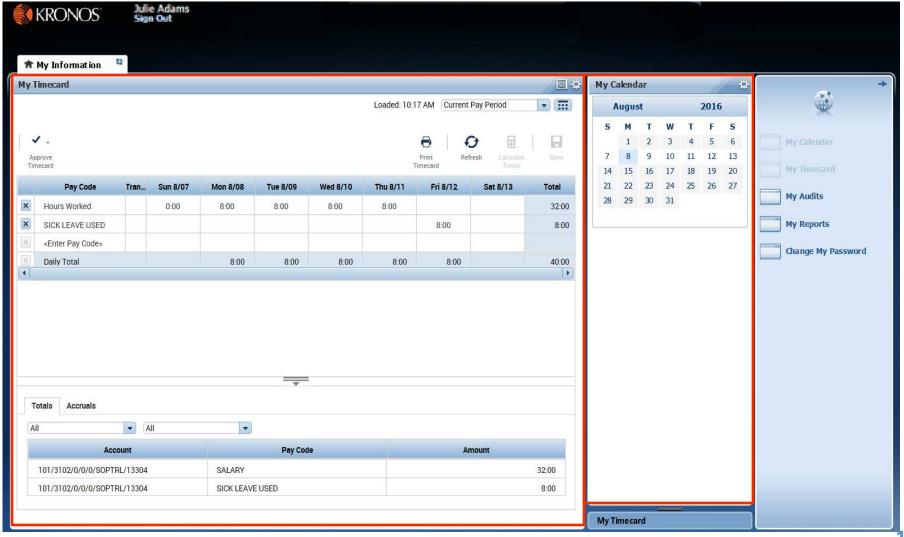




What is a Widget?



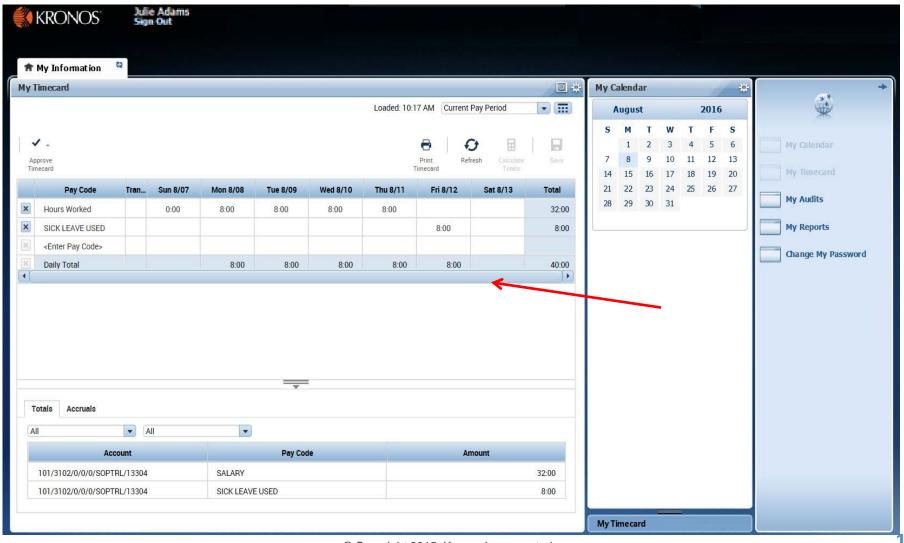
Widget = a task-oriented tool or view into Workforce Central. There are two widgets below. The **MY TIMECARD** widget and the **MY CALENDAR** widget.



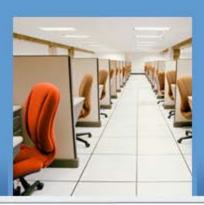
Swapping Views



A widget in a secondary view can be swapped with a widget in a primary view



Navigating and Using the MY TIMECARD widget







Within My Timecard you can:

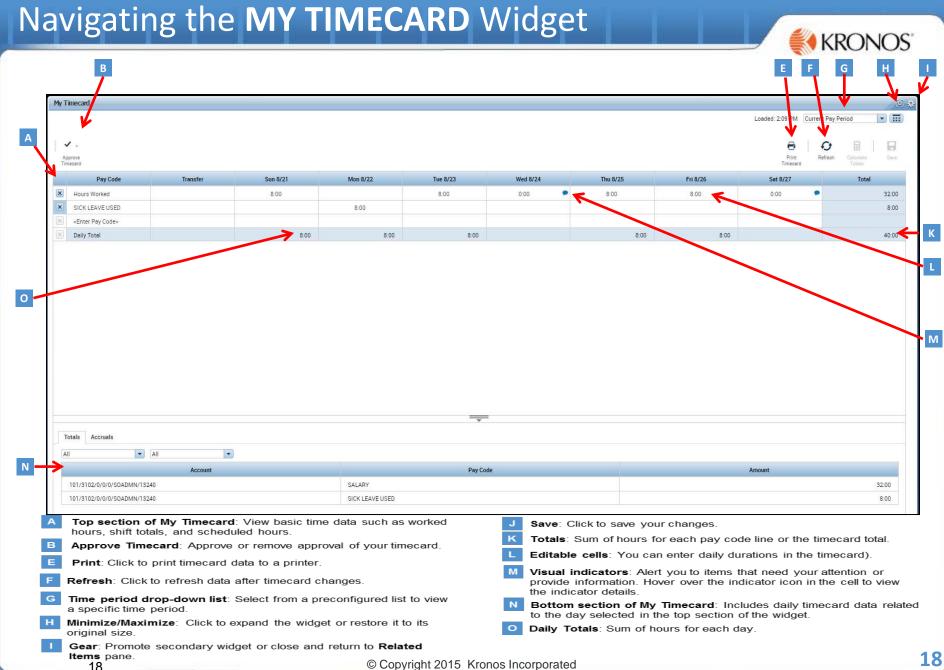
- Enter hours worked
 - Duration is expressed as hours:minutes
- Enter pay codes for leave taken (vac, sick, special, comp)
- Enter pay codes to record hours for extra duty courts and extra duty enforcement
- Add a comment to a duration (example: RDO)
- Check your leave totals (vac, sick, special, comp)
- Approve your timecard
- Print a timecard

My Timecard is divided into two sections:

- Top section: contains basic time data
- Bottom section: contains timecard totals and leave balances



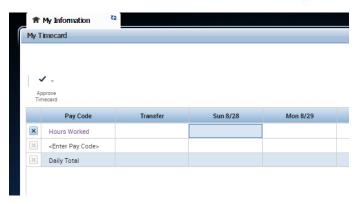
Reference: How to Enter Hours Worked and Navigate My Timecard job aids on County Website http://www.co.accomack.va.us/ (Kronos link top left)





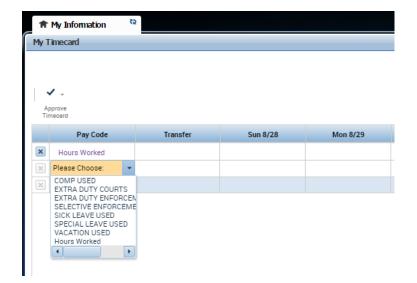
Entering Hours Worked

 Simply input the amount of hours worked by day and then click



Entering Leave Used or Extra Duty

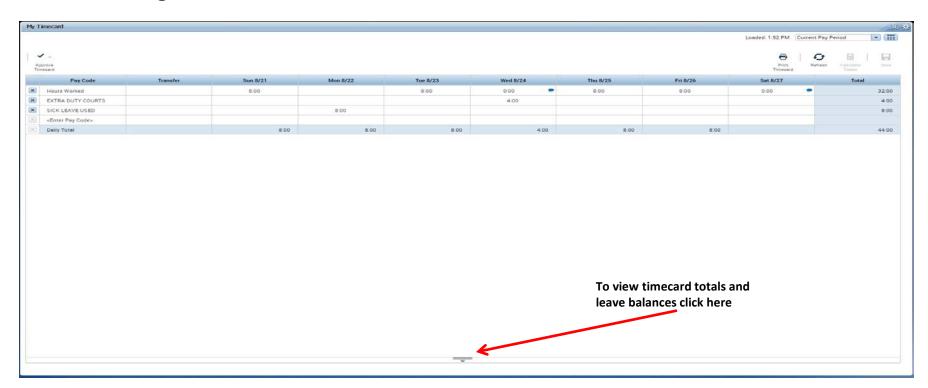
 Select <Enter Pay Code> and pick the correct leave type or extra duty then input the hours in the correct date column then click



Save



Accessing timecard totals and leave balances.

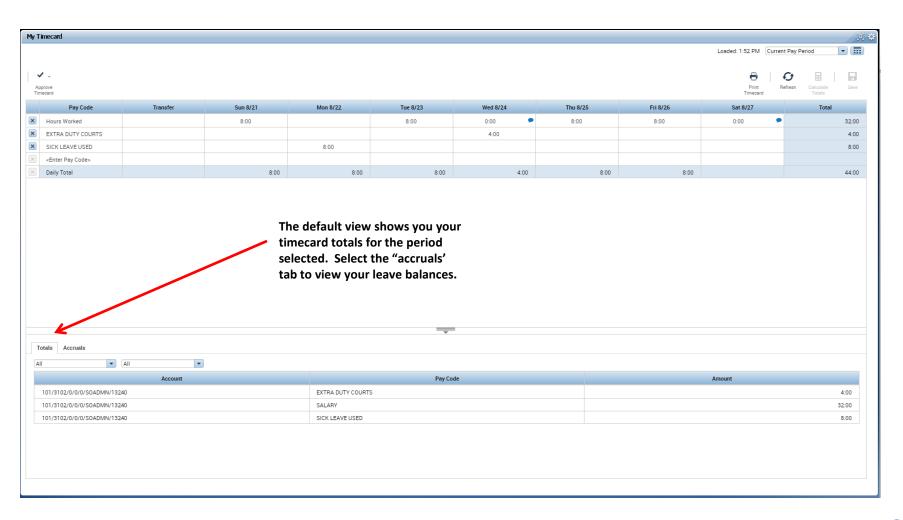




Reference: How to enter use of leave in timecard job aid on County Website http://www.co.accomack.va.us/ (Kronos Link Top Left of Page)

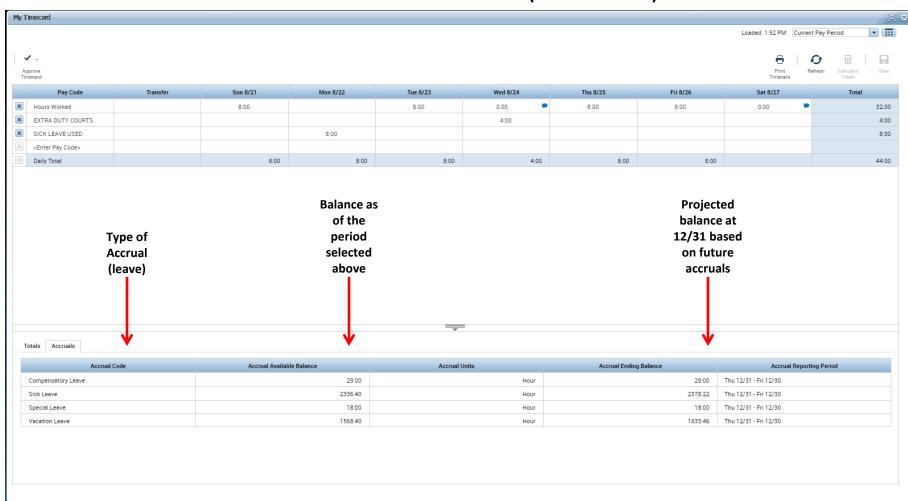


Bottom Section of Time Card-Timecard Totals





Bottom Section of Time Card-Accruals (aka leave)





 Leave is "earned" in Kronos on a weekly basis versus twice a month. Same annual accrual except it will be expressed as HH:MM.

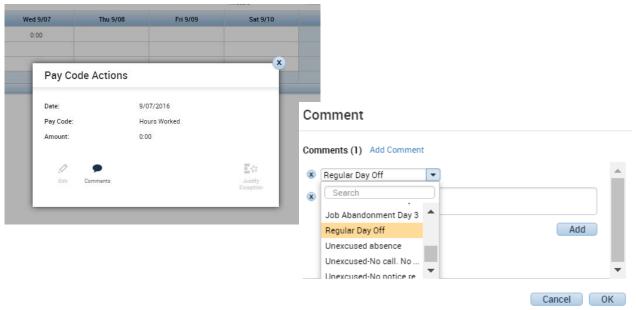
Example:

- Current yearly sick leave earnings = 24 Pay Periods x 5 hours per pay = 120 hours
- Kronos yearly sick leave earnings = 52 weeks x 02:18 per week = 120 hours

23



- You can add comments to the "hours worked" section of a timecard.
 - Right click to add a comment
 - Choose from list of available comments. An "RDO" comment has been configured for your use. "Employee Comment" is also available.



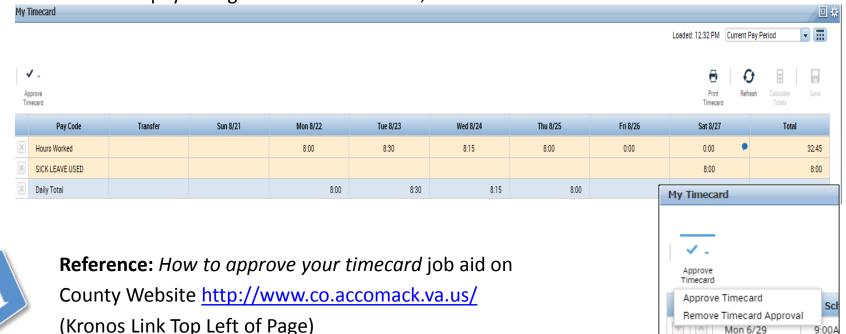


Reference: Adding comments job aid on County Website

http://www.co.accomack.va.us/ (Kronos Link Top Left of Page)



- Approving Timecards
 - Timecards must be approved by the <u>EMPLOYEE & MANAGER on a weekly basis</u>.
 - To navigate to the week you wish to approve, use the Time Period drop-down list.
 Usually this change this to "previous pay period" when you are approving.
 - Once you approve your timecard, the background color will change to YELLOW. You
 can not make additional edits unless you remove your approval.
 - You can only remove your approval if your manager has not yet approve the same timecard. When your manager approves your timecard the background will change to GREEN. When payroll sign off on the timecard, it will turn GREY.



Other Important Points



- Changes you make in Kronos may not appear immediately without clicking
 - May have to REFRESH multiple times to see changes.
- Employees should be diligent about recording hours worked and leave taken.
 - Timecards are to be approved by employees within two business days after the end of every week.
 - You will receive email notifications reminding you to approve timecards.
 - For your convenience, a timecard approval schedule is located on the County's Website at

http://www.co.accomack.va.us/ (Kronos Link Top Left of Page)

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Resources



- The County has developed a "Kronos Resource Center" webpage located on the County's Website.
- Larger departments such as the Sheriff's department have been assigned an SME or Subject Matter Expert.
 - SME's have received enhanced training on the Kronos product so that they can provide answers to common questions.
 - Karen Barrett is the subject matter expert for the Sheriff's Department.
- Your manager has an elevated access level that allows him or her to make corrections to your timecard if needed.
- Finance Department Staff
 - If you cannot find the answers you seek on the Kronos Resource Page, from your manager or SME, you can contact the Finance Dept. for assistance.
 - Do not contact the IT Service Desk

"Hands on" portion of the training

Use your handouts for the remainder of this training.

Instructor will display a live version of Kronos.





Exercise 1-Enter Hours Worked



In this exercise, you will enter hours worked for one week. If you are set up with a manager profile you will need to change your view to the **MY**INFORMATION Workspace by selecting it from the Carousel top right



- Start by selecting "PREVIOUS PAY" from the time period drop down box in MY
 TIMECARD widget .
- Enter the following hours worked:
 - 9/6/16 Enter 8 Hours worked in the box directly underneath the date 9/6.
 - 9/7/16 Enter 7.5 Hours worked in the box directly underneath the date 9/7.
 - Notice that what you entered is converted to HH:MM.
 - 9/8/16 Enter 8.5 Hours worked in the box directly underneath the date 9/8.
- Enter hours worked on a holiday
 - 9/5/16 Enter 8 hours worked on Labor Day in the box directly below 9/5.
- SAVE your timecard by selecting SAVE at the top right of MY TIMECARD.
- REFRESH your timecard by selecting REFRESH at the top right of MY TIMECARD.
- View your timecard totals and accrual balances by selecting the double underline popup at the center of the bottom of the page.
 - All amounts are expressed as HH:MM

Exercise 2-Enter Leave Taken



In this exercise, you will enter leave taken for day during the week

- Start by selecting "PREVIOUS PAY" from the time period drop down box in MY TIMECARD widget.
- Enter the following leave taken:
 - 9/9/16 Select the "enter pay code" drop down box and choose sick leave then enter 8 hours in the box directly under the date 9/9.
- SAVE your timecard by selecting SAVE at the top right of MY TIMECARD.
- REFRESH your timecard by selecting REFRESH at the top right of MY TIMECARD.
- View your timecard totals and accrual balances by selecting the double underline popup at the center of the bottom of the page.
 - All amounts are expressed as HH:MM

Exercise 3-Enter Extra Duty Hours



In this exercise, you will learn how to record hours worked on extra duty assignments (enforcement and courts)

- Start by selecting "PREVIOUS PAY" from the time period drop down box in MY
 TIMECARD widget (if you have not already done so).
- Enter the following extra duty hours worked:
 - 9/7/16 Select the "enter pay code" drop down box and choose "extra duty-enforcement" then enter 8 hours in the box directly under the date.
- SAVE your timecard by selecting SAVE at the top right of MY TIMECARD.
- REFRESH your timecard by selecting REFRESH at the top right of MY TIMECARD.
- View your timecard totals and accrual balances by selecting the double underline popup at the center of the bottom of the page.
 - All amounts are expressed as HH:MM

Exercise 4-Enter RDO as Comment



In this exercise, you will learn how record a day as "RDO" using the comment tool

- Start by selecting "PREVIOUS PAY" from the time period drop down box in MY
 TIMECARD widget (if you have not already done so).
- Enter a comment on a day to denote it was your regular day off.
 - 9/4/16 Enter a "0" on the "hours worked" row in the box below the date then enter. Next point your mouse at the "0" that you just entered and right click.
 Select "comments" then choose "Regular Day Off" from the comments drop down menu. Click "OK".
 - A "call-out" will now appear on 9/4. To read the comment, hover your mouse over the comment.
- SAVE your timecard by selecting SAVE at the top right of MY TIMECARD.
- REFRESH your timecard by selecting REFRESH at the top right of MY TIMECARD.
- View your timecard totals and accrual balances by selecting the double underline popup at the center of the bottom of the page.
 - All amounts are expressed as HH:MM

Exercise 5-Approve Your Timecard

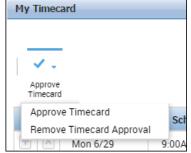


In this exercise, you will learn how to approve your timecard.

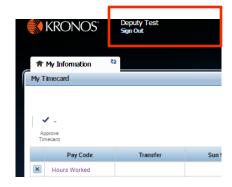
Start by selecting "PREVIOUS PAY" from the time period drop down box in MY
 TIMECARD widget (if you have not already done so).

Select APPROVE TIMECARD from the "approve time card drop down" at the top

right of MY TIMECARD.



- Once approved, the timecard background card will change to YELLOW.
- Sign out of the application.



Recap



- 9/25 Begin Using Kronos to record time <u>AND</u> continue to submit paper time sheets.
 - Approve your Kronos timecards on a weekly basis within 2 business days after the end of the workweek.
 - Submit paper timesheets using the existing schedule
- Use the County website as your first stop if you have questions.
 - http://www.co.accomack.va.us/
 (Kronos Link Top Left of Page)
 - You also have your handouts from today's training.
- If you are unable to resolve a software issue then notify the Finance Office.
 - Do not contact the IT Service Desk.

Resources



- The County has developed a "Kronos Resource Center" webpage located on the County's Website.
- Larger departments such as the Sheriff's department have been assigned an SME or Subject Matter Expert.
 - SME's have received enhanced training on the Kronos product so that they can provide answers to common questions.
 - Karen Barrett is the subject matter expert for the Sheriff's Department.
- Your manager has an elevated access level that allows him or her to make corrections to your timecard if needed.
- Finance Department Staff
 - If you cannot find the answers you seek on the Kronos Resource Page, from your manager or SME, you can contact the Finance Dept. for assistance.
 - Do not contact the IT Service Desk



Thank You

Questions?

Logging on and signing out



As a user of Workforce Central, you are required to have an established user name and password to gain access to Workforce Central Navigator. If your organization chooses to use Kronos authentication, you can also use the security features that are provided in the application.

In this section, you will learn how to log on and sign out of the application.

Logging in

- 1 Access the log in page at https://accomack.kronos.net
- 2 In the **User Name** field, enter your user name.
- 3 In the **Password** field, enter your password.
- 4 Click the **right-facing arrow** or press the **Enter** key on the keyboard. You are brought to you default home page.



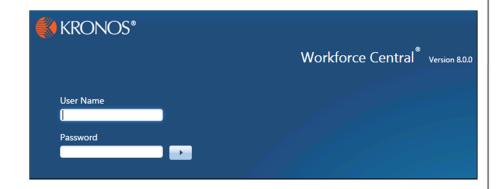
Signing out

1 Click **Sign Out**. You are brought to the Workforce Central login page.



Note

We recommend that you always end your work session by clicking the Sign Out link, located in the top-left corner. Clicking Close (x) without first logging off might leave your connection to the application open, allowing unauthorized people to view and edit information.



Navigating My Timecard



With Workforce Central, you can use the My Timecard widget to review your time entry data, make edits, and address or view exceptions within your timecard.

In this job aid, you will learn how to navigate the My Timecard widget.

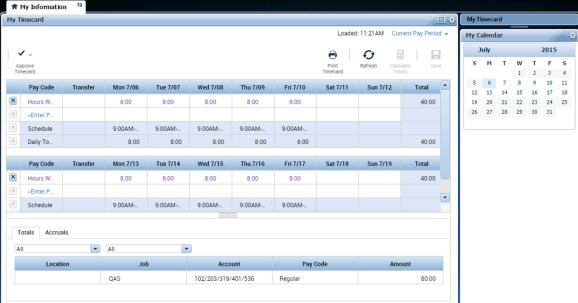
Accessing the My Timecard widget

- 1 Access the log on page at https://accomack.kronos.net
- 2 Log in using your credentials.
- 3 If the My Timecard widget is in a secondary position, click the **gear** icon.
- 4 Click **Pop-out** to promote the secondary widget to a primary widget.



Note

- You can only make edits in the My Timecard widget when it is a primary widget.
- If the My Timecard widget is in the Related Items pane, click the link in the Related Items pane and the widget will open in a new workspace.



Navigating My Timecard

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Navigating the My Timecard widget



- A **Top section of My Timecard**: View basic time data such as worked hours, shift totals, and scheduled hours.
- B Approve Timecard: Approve or remove approval of your timecard.
- **Print**: Click to print timecard data to a printer.
- F Refresh: Click to refresh data after timecard changes.
- G Time period drop-down list: Select from a preconfigured list to view a specific time period.
- Minimize/Maximize: Click to expand the widget or restore it to its original size.
- Gear: Promote secondary widget or close and return to Related Items pane.

- J Save: Click to save your changes.
- K Totals: Sum of hours for each pay code line or the timecard total.
- **Editable cells**: You can enter daily durations in the timecard).
- Wisual indicators: Alert you to items that need your attention or provide information. Hover over the indicator icon in the cell to view the indicator details.
- N Bottom section of My Timecard: Includes daily timecard data related to the day selected in the top section of the widget.
- O Daily Totals: Sum of hours for each day.
- P Schedule: Shows work schedule time details.

Entering time worked



As an employee, you need to keep track of the hours that you work each day. By using Workforce Central Navigator, you can record the number of hours, or duration of time, that you have worked using the Project Timecard.

In this job aid, you will learn how to enter and edit durations of time in the project timecard in the My Timecard widget.

Entering a duration of time

Access the Navigator Framework_wfc log on page at https://accomack.kronos.net

2 Log in using your credentials.

3 Access the My Timecard widget.



4 Double -click the cell for the applicable work day.

5 Enter the number of hours you worked.

6 Press Enter.

7 Click Save.

8 Click Refresh.

Mon 7/06	Tue 7/07
9:00AM-5:00P	9:00AM-5:00P
3.00AIII 0.001	3.00AM 0.001

Editing a duration of time

1 Double-click the cell to highlight the existing value.



2 Enter the new number of hours worked. (You can type right over the existing number.)

3 Press Enter.

Click Save.

5 Click Refresh.

Note
Be sure to save all changes. Any changes
you make that are not saved will not be
applied to your timecard.

Mon 7/06	Tue 7/07
5	
9:00AM-5:00P	9:00AM-5:00P
8:00	

	Pay Code	Transfer	Mon 7/06	Tue 7/07
×	Hours Worked		5:00	
×	<enter co<="" pay="" th=""><th></th><th></th><th></th></enter>			
×	Schedule		9:00AM-5:00P	9:00AM-5:00P
×	Daily Total		5:00	

Note

Be sure to click **Refresh** after saving to view your updated daily totals.

Entering pay (aka leave) codes



The time durations you enter into your timecard are automatically allocated to a default pay code. If you need to add hours to your timecard that require a different pay code, for example, vacation or sick time, you can manually add the applicable pay code and the associated duration of time.

In this job aid, you will learn how to manually enter pay codes to your timecard.

Entering pay codes

- 1 Access the log on page at https://accomack.kronos.net
- 2 Log on using your credentials.

Note
If My Timecard is in a secondary widget position, promote the widget to a primary widget. If My Timecard is inactive, click the widget link in the Related Items pane to open the widget in a new tab.

- 3 Access the My Timecard widget.
- 4 In the timecard grid, click the cell for the applicable date.

	Pay Code	Transfer	Mon 7/06	Tue 7/07	Wed 7/08	Thu 7/09	Fri 7/10
×	Hours Worked		8:00	8:00	8:00	8:00	8:00
×	<enter c<="" pay="" th=""><th></th><th></th><th></th><th></th><th></th><th></th></enter>						
×	Schedule		9:00AM-5:00	9:00AM-5:00	9:00AM-5:00	9:00AM-5:00	9:00AM-5:00
×	Daily Total		8:00	8:00	8:00	8:00	8:00

- 5 In the Pay Code column, click Enter Pay Code.
- From the Pay Code drop-down list, select the applicable pay code.
- In the newly added row, click the applicable day to add the number of hours.



	Pay Code	Transfer	Mon 7/06	Tue 7/07	Wed 7/08	Thu 7/09	Fri 7/10
×	Hours Worked		8:00	8:00	8:00		8:00
×	Sick					Full sched day	
×	Schedule		9:00AM-5:00	9:00AM-5:00	9:00AM-5:00	Full sched day Half sched day	9:00AM-5:00
×	Daily Total		8:00	8:00	8:00	8:00	8:00

8 Enter the number of hours and then press Enter.

	Pay Code	Transfer	Mon 7/06	Tue 7/07	Wed 7/08	Thu 7/09	Fri 7/10
×	Hours Worked		8:00	8:00	8:00		8:00
×	Sick					8:00	
×	<enter c<="" pay="" th=""><th></th><th></th><th></th><th></th><th></th><th></th></enter>						
×	Schedule		9:00AM-5:00	9:00AM-5:00	9:00AM-5:00	9:00AM-5:00	9:00AM-5:00
×	Daily Total		8:00	8:00	8:00	8:00	8:00

- 9 Click Save.
- 10 Click Refresh to see daily totals.

Adding comments



You can add comments to justify or explain your schedule. Your manager can review the comments and either approve the timecard, or contact you for more information.

In this job aid, you will learn how to add comments to your timecard.

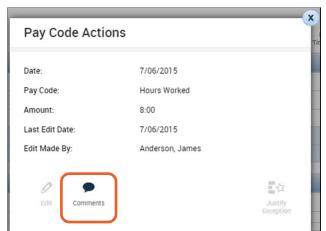
Adding comments

- Access the Navigator Framework_wfc log on page.
- Log on using your credentials.

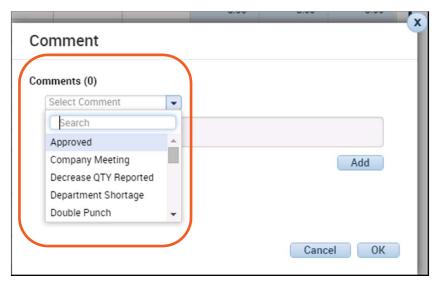




- Right-click the cell associated with the applicable day.
- From the Pay Code Actions Call-Out, select Comments.
- Select the applicable comment(s).
- Click Save.
- Click OK.



To view the comment(s), hover over the comment icon within the cell.





Adding comments

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Adding additional notes to a comment

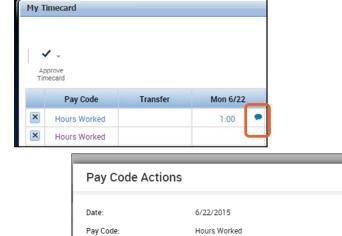
After you select a comment to add to your timecard, you may have the option to add additional notes and provide more details associated with a comment.

★ My Information

- 1 Access the My Timecard widget.
- 2 Right-click the applicable **Date** cell.

Note
To add a comment to the In or Out cells, the cell must be populated with a duration. "0" is acceptable.

- 3 Click the Comments option in the Pay Code Actions Call Out.
- 4 Select the applicable comment(s) from the drop-down menu.
- 5 In the **Type a note (optional)** field, add additional information.
- 6 Click **Add** button.
- 7 Repeat as needed for each additional note.
- 8 Click OK.
- 9 Click the **Save** button within the timecard.



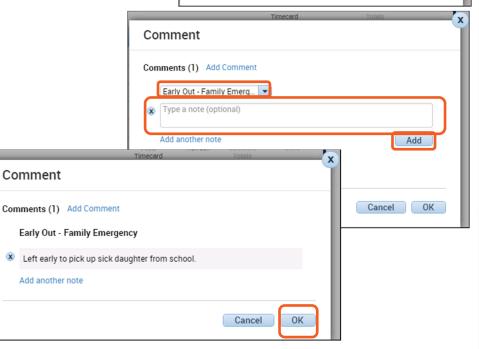
Last Edit Date:

Edit Made By:

1:00

7/08/2015

Anderson, James



10 To view the comment(s) and notes, hover over the comment icon within a cell.



Approving timecards



As an employee, you are responsible for approving your timecard. Before you approve it, it is important to review the data for accuracy and make adjustments as needed. After you approve a timecard, you may have permissions that allow you to remove the approval.

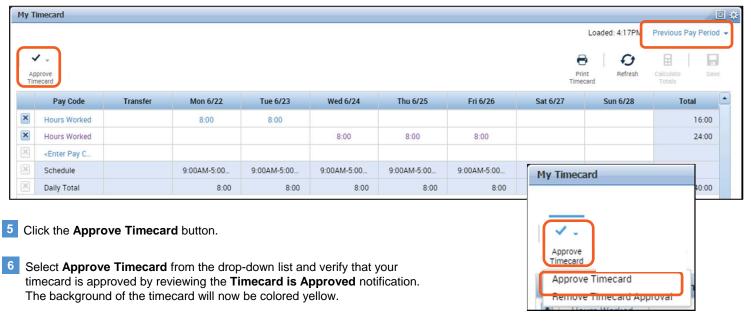
In this job aid you will learn how to approve your timecard and remove approval from your timecard using the My Timecard widget.

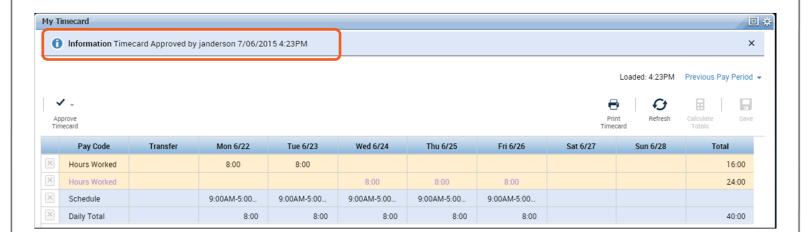
Approving your timecard

- 1 Access the **Navigator Framework_wfc** log on page at: https://accomack.kronos.net
- Log in using your credentials.
- Access the My Timecard widget
- In the Time Period field, verify that you are viewing the applicable time period.

Note Employee timecard approval is required on a weekly basis. Please approve your timecard within 2 business days after the end of the week. Generally this means you have until Tuesday to approve the

prior weeks timecard





After you approve a timecard, unless you will not be able to make any further edits.

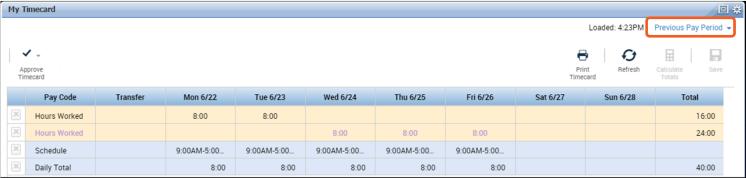
Approving timecards

KRONOS°

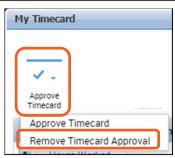
Removing approval from your timecard

- 1 Access the Navigator Framework_wfc log on page at https://accomack.kronos.net
- 2 Log in using your credentials.
- 3 Access the My Timecard widget
- 4 Using the Pay Period drop-down list, navigate to the applicable approved timecard.

Note If you are unable to remove approval from a timecard and need to make changes, contact your supervisor.



- 5 Click the **Approve Timecard** button.
- 6 Select Remove Timecard Approval. The Timecard is Approval removed by notification will appear and the timecard will no longer have a yellow-colored background.





Make the necessary adjustments to the timecard, and approve the timecard when you are finished. Note
After your manager approves
your timecard, you will not be
able to remove approval and
make edits to your timecard.

Printing your timecard



In Workforce Central Navigator Framework, you can track and review timecard details in paper form. Simply print your timecard to have access to the paper version of the data.

In this job aid, you will learn how to print your timecard.

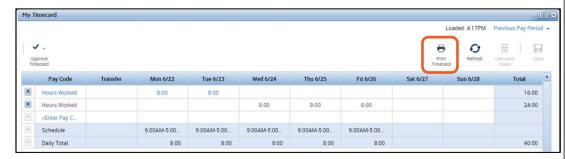
Printing your timecard

1 Access the Navigator Framework_wfc log on page at

https://accomack.kronos.net

2 Log on using your credentials.

3 Access the My Timecard widget.



4 Click the **Print Timecard** button.

