Accomack County Kronos Workforce Central® Exempt Employee & Manager Training



Introductions & Training Plan



- Support Staff in Attendance
- Training is Divided Into 4 Areas:
 - General Information
 - Navigation of Kronos and Explanation of different features within the application.
 - "Hands on" exercises (employee perspective)
 - Manager tasks
- A word about the group in attendance today:
 - All FLSA Exempt employees
 - Some are managers

Materials



- Handout Contains:
 - Slides from Today's Training
- "How To's" are on the County Website including:
 - How to log on
 - How to enter time worked (if applicable)
 - How to punch in/our (if applicable)
 - How to cancel a meal deduction
 - How to request time off
 - How to add comments to a timecard
 - How to approve a timecard
- All this information and more is available on the County Website for you to view or download.



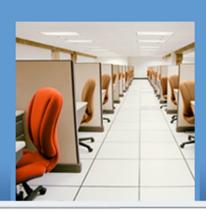
Getting There



Kronos Workforce Central URL:

https://accomack.kronos.net

General Information





What is Kronos Workforce Central?



 Kronos Workforce Central is an automated workforce management system that accurately tracks employee time, streamlines the payroll process, gives employees a view of their time and leave information, manages leave requests and provides scheduling utilities.

What Are The Benefits?



- Automation
 - Employee time and attendance recording
- Accuracy
 - Payroll hours calculated including OT and other incentives
 - Leave balances (real-time)
- Consistency
 - Application of County pay policies is automatic
- Audit Trail
 - DOL
 - ACA
- Accessibility
 - Record time and approve time from anywhere with an internet connection

How Will Employees Access Kronos?



- The application is cloud based. There will be 3 options to access Kronos;
 - By Desktop/Laptop
 - Smart Phone or iPad
 - Must have the Kronos mobile app and permission.
 - Time Clock Locations:
 - Sheriff's Office
 - County Garage
 - County Admin
 - North Landfill
 - South Transfer Station
 - Future Public Works Office



Who will use Kronos?



- Implementation Phased
 - Phase 1
 - Essentially all regular County and Constitutional
 Officer employees except for those included in Phase
 2 and Phase 3.
 - Phase 2
 - Convenience Center Attendants
 - Phase 3
 - Career EMS staff

Temporary staff such as those of the summer food program will not utilize Kronos.

Do all employees use Kronos the same way?



- No. Depends on their organizational role. Levels of use fall into the following categories:
 - Full-Time FLSA Non-Exempt Employees
 - Required to Punch IN on arrival and OUT when leaving
 - Does not have to Punch Out/In for lunch
 - Part-Time Employees
 - Required to Punch OUT/IN when taking any unpaid break including lunch
 - FLSA Exempt Employees
 - Constitutional Officers/Registrar
 - Input hours worked (no punch requirements)
 - Input leave taken (no leave request requirements)
 - All other County Exempt Employees
 - Input hours worked (no punch requirements)
 - Use time off request to request leave use

Any employee in the either of the above categories that managers other employees has additional responsibilities.

When Do I Start Using Kronos?



- Beginning on 10/2/16, employees will begin using the Kronos application in parallel with paper timesheets. We expect to run parallel until the end of October then go-live in 12/16.
 - During this parallel period, employees will be <u>required to keep a</u> <u>paper timesheet in addition to entering all info into Kronos</u>
 Workforce Central.
 - We will be comparing the paper timesheet to Kronos data to help ensure data integrity and identify any program errors so that they can be addressed before go-live.
 - Please report any errors you encounter within Kronos to Finance so that they may be addressed.
 - Data entered in Kronos during this parallel period will be erased at go-live.
 - The Employee Self-Service Portal will continue to be your source for leave balance information during this parallel phase.
 - Note that leave balances will only be available in Kronos after go-live but the ESS site will remain for other uses such as viewing earnings history.

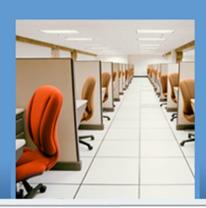
Today's Training Objectives



After completing this training, you should be able to:

- Access and navigate the NAVIGATOR
- Navigate the MY TIMECARD widget
- Perform the following tasks in the MY TIMECARD widget:
 - Enter hours worked
 - Request Time Off or Enter Leave taken (depends on your role)
 - Enter comments into your timecard
 - Approve your timecard
 - View your leave balances and timecard totals
- Perform Typical Manager Tasks
 - Resolve timecard exceptions
 - Approve leave requests
 - Approve your employees timecards

Navigators and Workspaces





Accessing the **NAVIGATOR**



- You can use any internet browser to access the NAVIGATOR at: https://accomack.kronos.net/wfc/logon
 - You are required to have a username and password

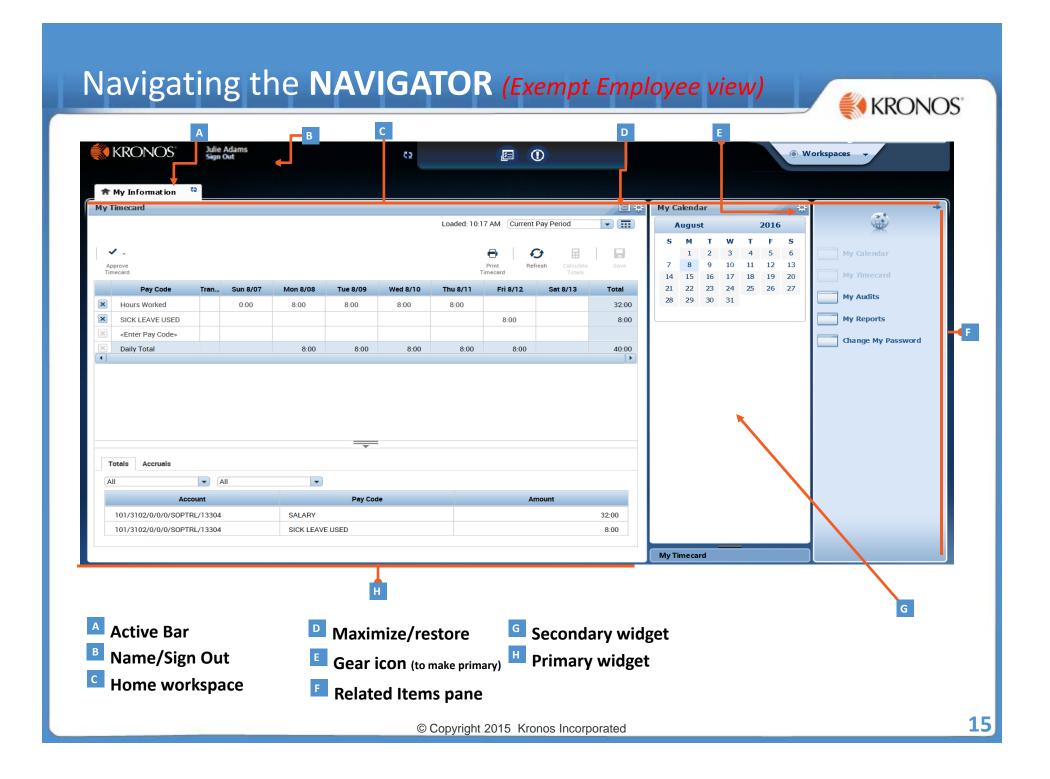


— If you forget your password, click Forgot Your Password?



Reference: How to Log on Using Your Browser job aid on County Website

http://www.co.accomack.va.us/ (Kronos Link Top Left of Page)



What is a Workspace?

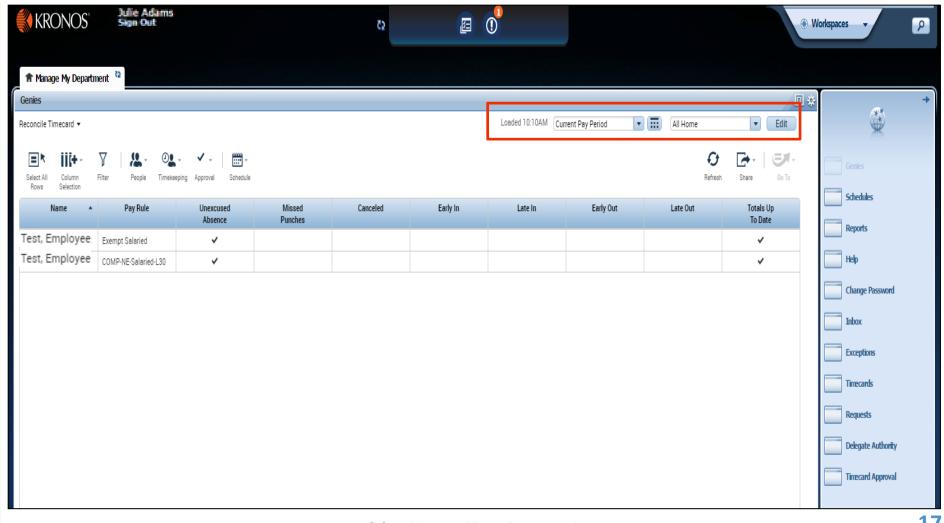


- **Workspace** = a collection of one or more widgets bound together for completing a task or solving a specific business problem.
- There are different workspaces for:
 - Managers (those who approve other employee timecards)
 - Includes additional features to assist managers manage employee time
 - Non-Exempt Employees
 - Includes a widget that requires employees to TIMESTAMP IN and OUT to record time worked.
 - FLSA Exempt Employees
 - Allows employees to directly input the hours they work versus having to TIMESTAMP IN and OUT.

MANAGE MY DEPARTMENT WORKSPACE



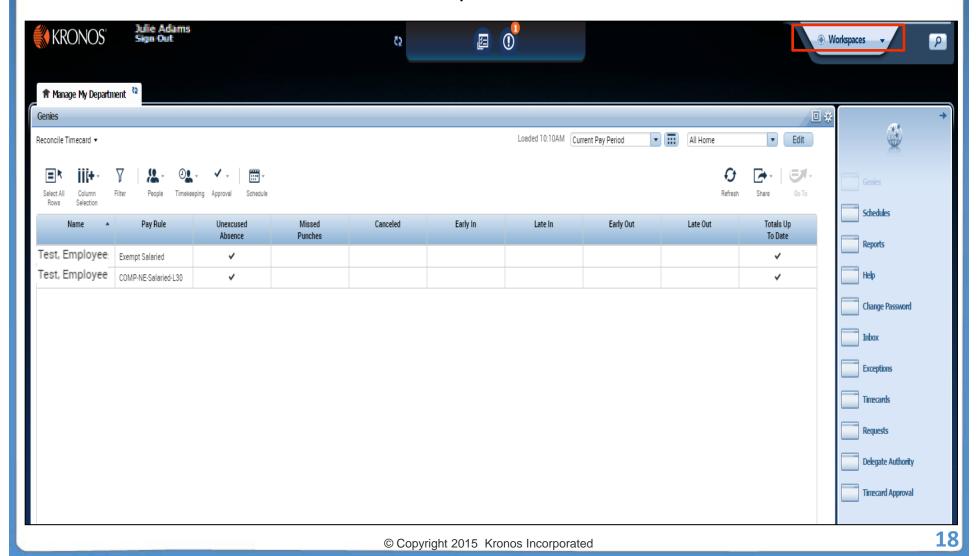
A manager's default is the **MANAGE MY DEPARTMENT** workspace (below) which is used to manager their employees.



Transitioning from the MANAGE MY DEPARTMENT workspace



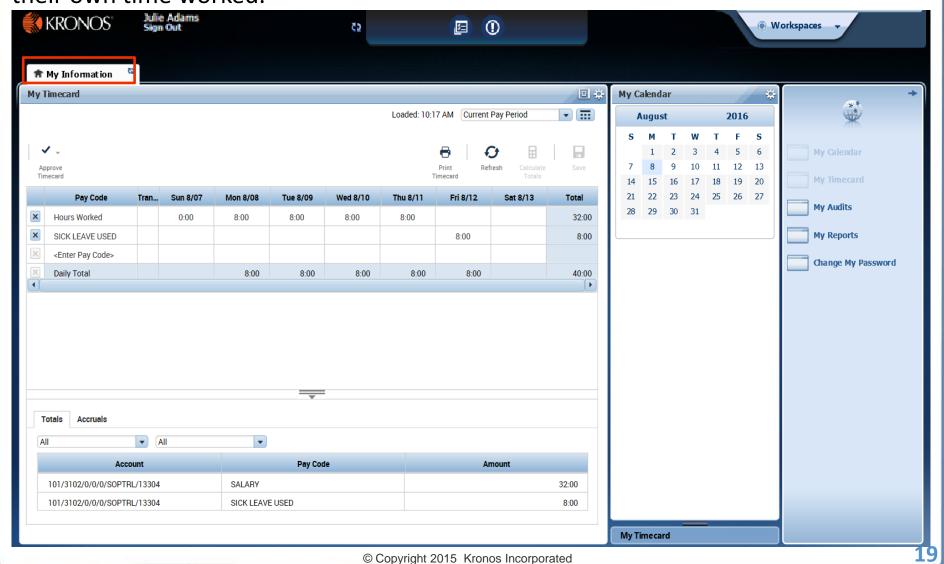
To enter their own time worked, Managers must use the **WORKSPACE CAROUSEL** to access the **MY INFORMATION** workspace.



MY INFORMATION Workspace



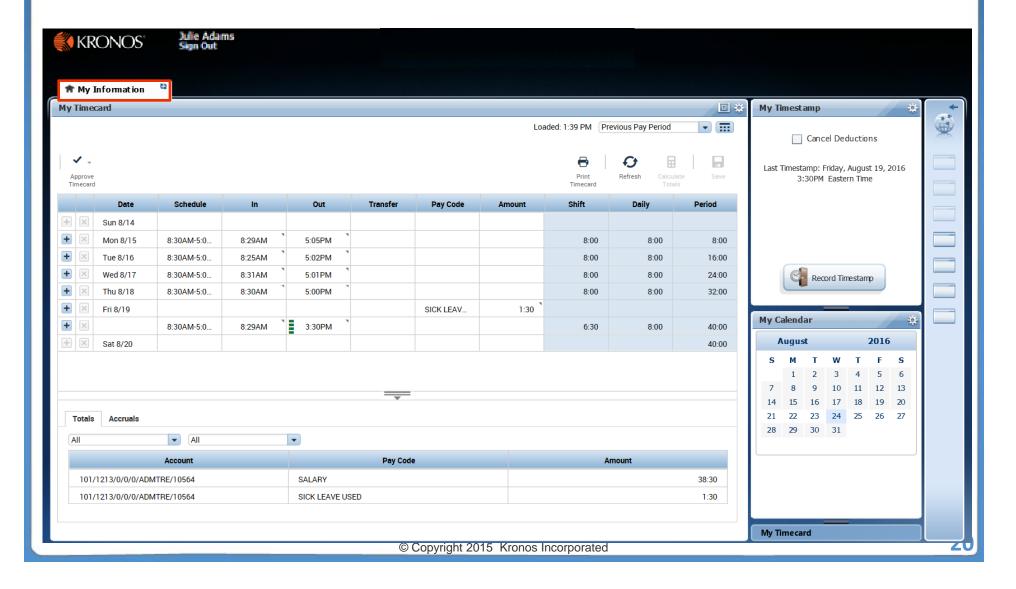
This is the MY INFORMATION workspace where <u>FLSA Exempt employees</u> enter their own time worked.



MY INFORMATION Workspace



This is the **MY INFORMATION** workspace for **FLSA NON-Exempt employees** which requires them to punch in and out.



Managing Widgets

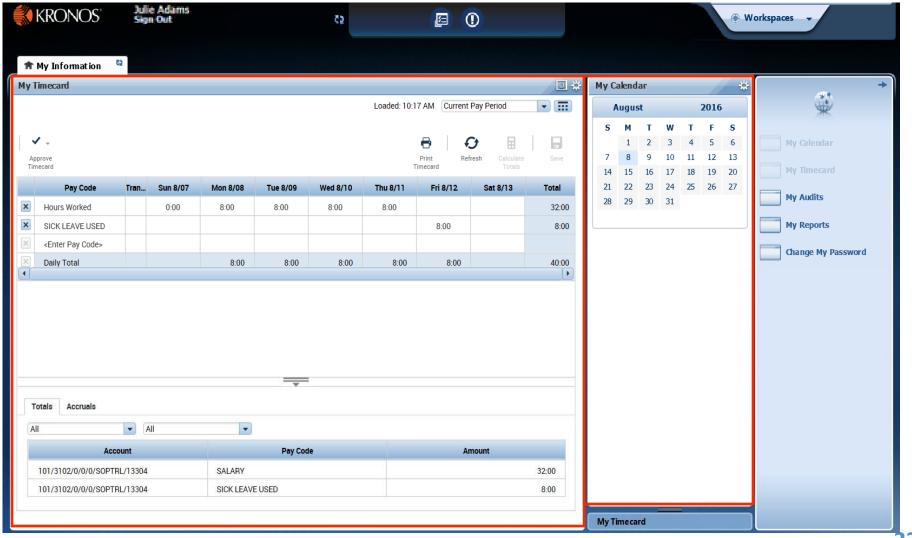




What is a Widget?



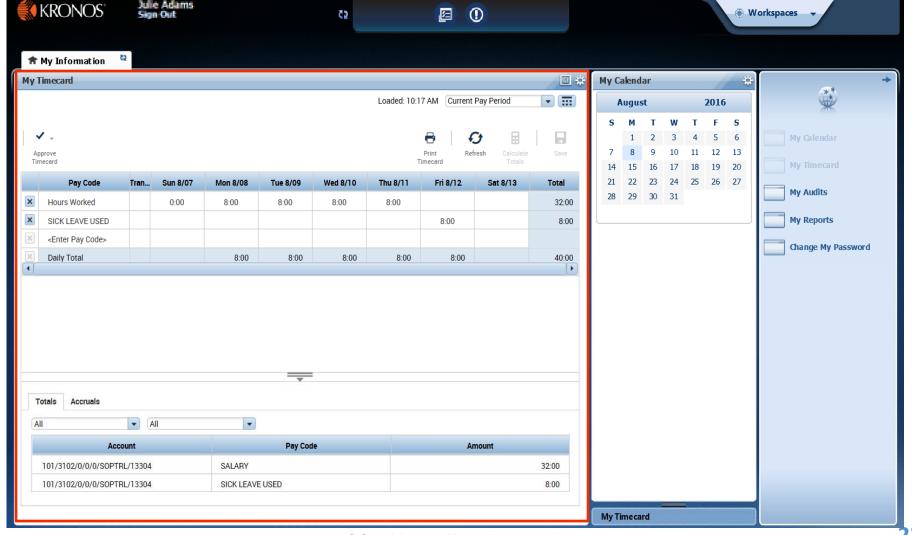
Widget = a task-oriented tool or view into Workforce Central. There are two widgets below. The **MY TIMECARD** widget and the **MY CALENDAR** widget.



Primary Views



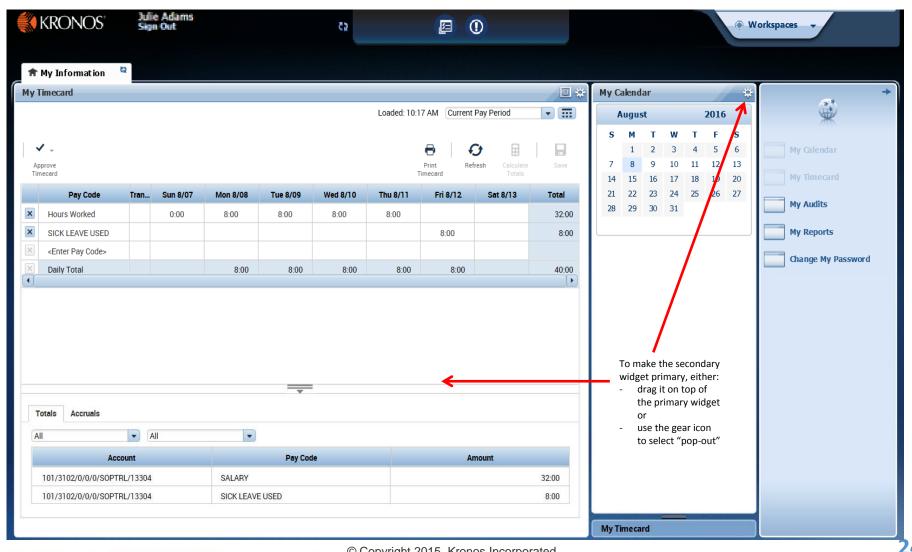
Primary views are for making edits and doing work. Below the **MY TIMECARD** widget is primary.



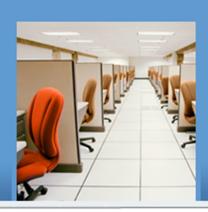
Swapping Views



A widget in a secondary view can be swapped with a widget in a primary view



Navigating and Using the MY TIMECARD widget







Within My Timecard you can:

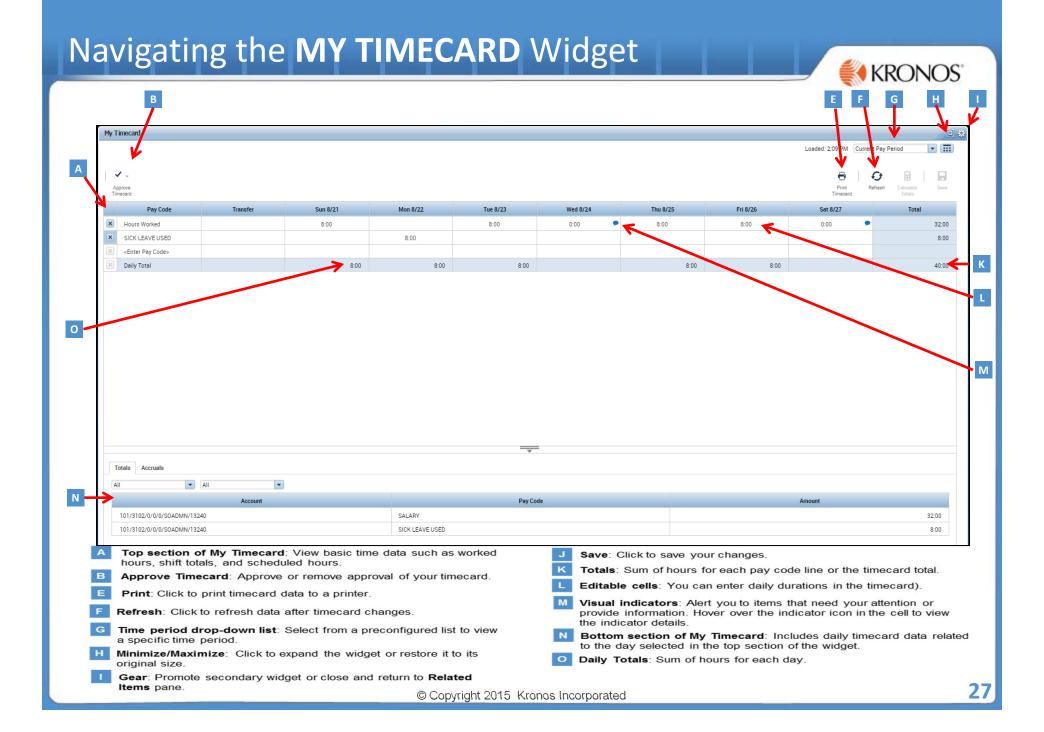
- Enter hours worked
- Enter pay codes for leave taken (vac, sick, special, comp)
 - Only to be used by Constitutional Officers/Registrar
- Add a comment to a duration
- Check your leave totals (vacation, sick, special, comp)
- Approve your timecard
- Print a timecard

My Timecard is divided into two sections:

- Top section: contains basic time data
- Bottom section: contains timecard totals and leave balances



Reference: How to enter hours worked and Navigate My Timecard job aids on County Website http://www.co.accomack.va.us/ (Kronos link top left)

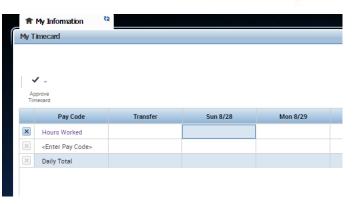




Entering Hours Worked

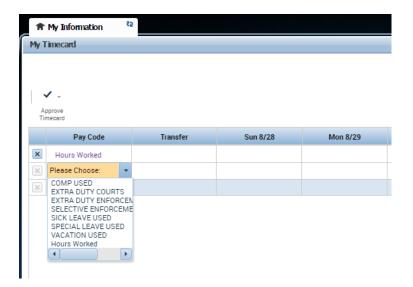
Simply input the amount of hours worked by day and then click





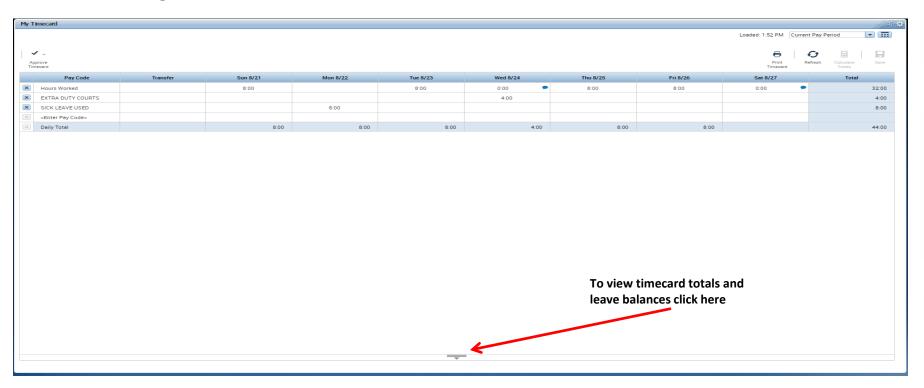
Entering Leave Used (Const. Officers and Registrar only)

Select **<Enter Pay Code>** and pick the correct leave type or extra duty then input the hours in the correc date column then click





Accessing timecard totals and leave balances.



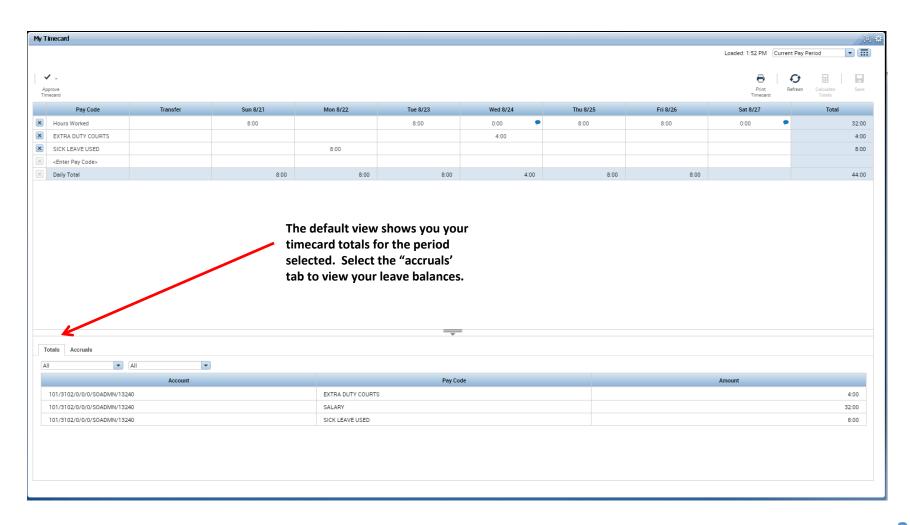


Reference: How to enter use of leave in timecard job aid on County Website

http://www.co.accomack.va.us/ (Kronos Link Top Left of Page)

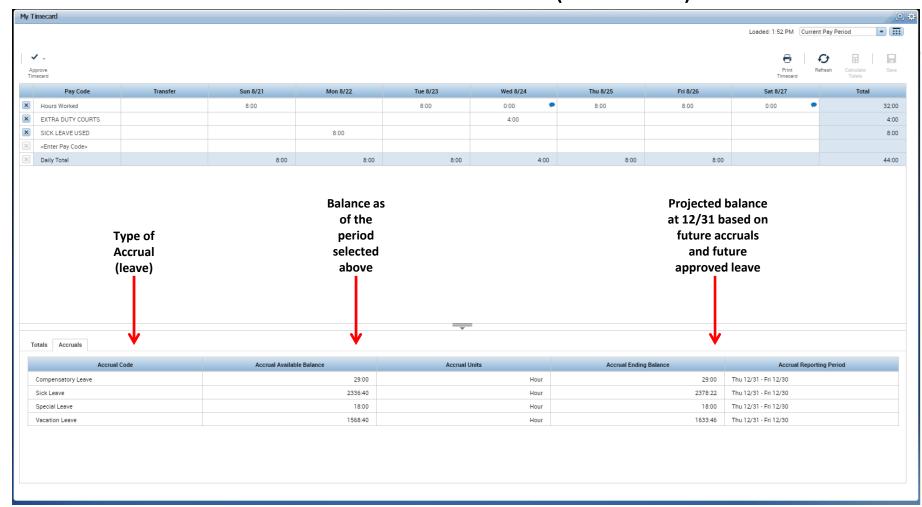


Bottom Section of Time Card-Timecard Totals





Bottom Section of Time Card-Accruals (aka leave)





 Leave is "earned" in Kronos on a weekly basis versus twice a month. Same annual accrual except it will be expressed as HH:MM.

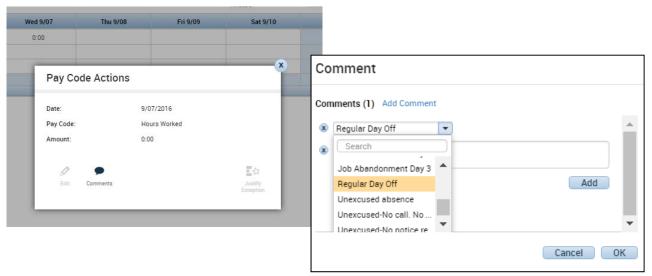
Example:

- Current yearly sick leave earnings = 24 Pay Periods x 5 hours per pay = 120 hours
- Kronos yearly sick leave earnings = 52 weeks x 02:18 per week = 120 hours

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- You can add comments to the "hours worked" section of a timecard.
 - Right click to add a comment
 - Choose from list of available comments. You can add free form text to the comment.



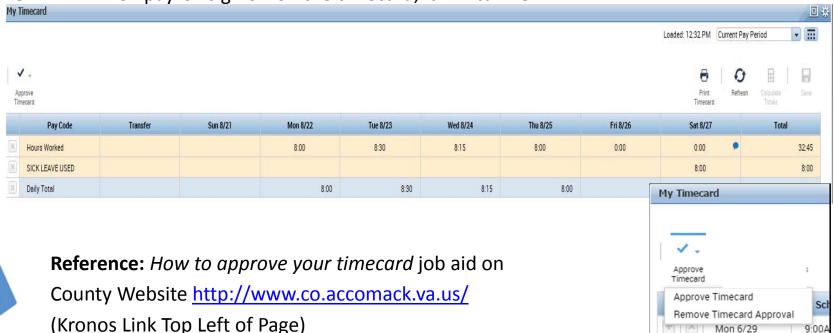


Reference: Adding comments job aid on County Website

http://www.co.accomack.va.us/ (Kronos Link Top Left of Page)



- Approving Timecards
 - Timecards must be approved by the <u>EMPLOYEE & MANAGER on a weekly basis</u>.
 - To navigate to the week you wish to approve, use the Time Period drop-down list.
 Usually this change this to "previous pay period" when you are approving.
 - Once you approve your timecard, the background color will change to YELLOW. You
 can not make additional edits unless you remove your approval.
 - You can only remove your approval if your manager has not yet approve the same timecard. When your manager approves your timecard the background will change to GREEN. When payroll sign off on the timecard, it will turn GREY.



Navigating and Using the MY CALENDAR widget

(Not used by Const. Officers or Registrar)

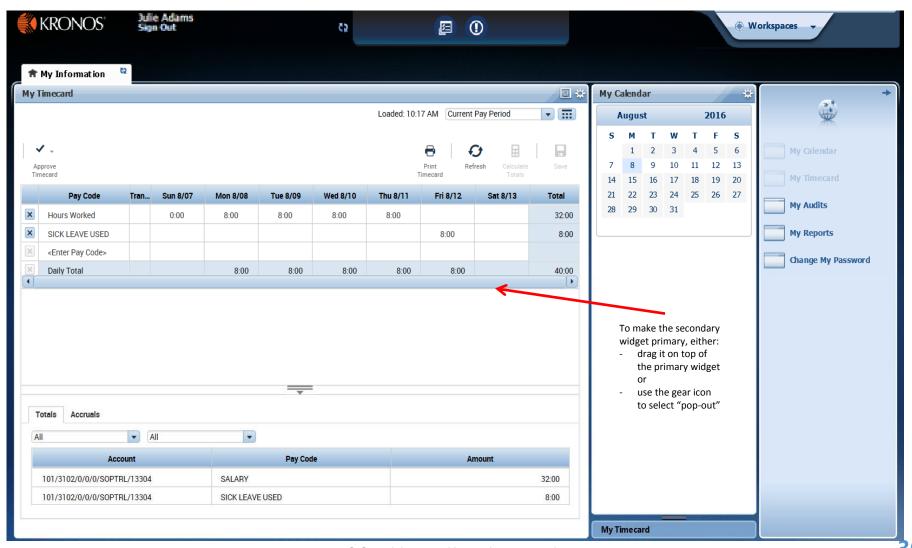




Swap from MY TIMECARD to MY CALENDAR

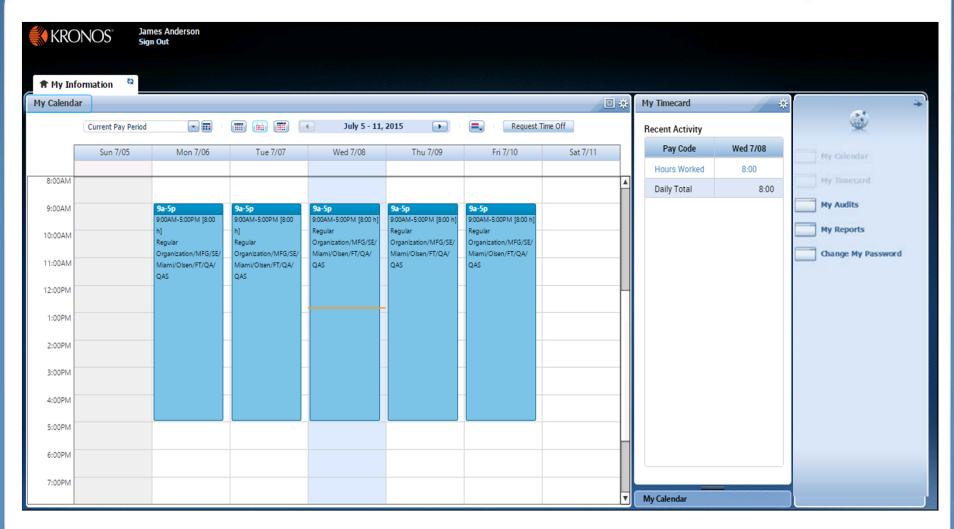


You can only perform tasks in the MY CALENDAR widget if is in the primary position

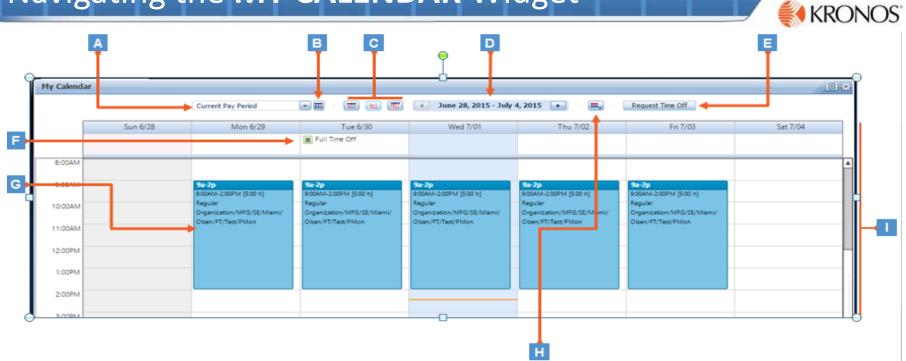


MY CALENDER Widget as the Primary View





Navigating the MY CALENDAR Widget



- Time period drop-down list. Select from a preconfigured list to view a specific time period.
- Select Dates: Use if you want to select a specific date range outside of the preconfigured options.
- Views: Choose from the view options to view calendar information by day, week, or month.
- Date label: Displays range of dates that you are viewing. Click the arrows to toggle back and fourth between time periods.
- E Request Time Off: Click to fill out and submit a time-off request.

- Time Off Request: Click to view time-off request details and to request status. Click Retract to retract the time-off request.
 - In the **by day** and **by week** views, requests for 24 hours or more appear above the calendar grid, and the requests for less than 24 hours appear at the relevant time within the calendar grid.
- In the **by day** and **by week** views, the colored line indicates today's date and the current time.
 - In the **by month** view, the current date is highlighted.
- Wisibility filter: Choose elements you want displayed, or clear elements that you do not want displayed within the calendar.
- Calendar grid: Displays scheduled shifts, including start time, end time, number of hours, and pay code.

Using the MY CALENDAR Wizard



- View your schedule by day, week, or month
- Submit Time off Request:
 - Submit a time-off request
 - Review time-off details
 - Retract a time-off request

Using the MY CALENDAR Widget



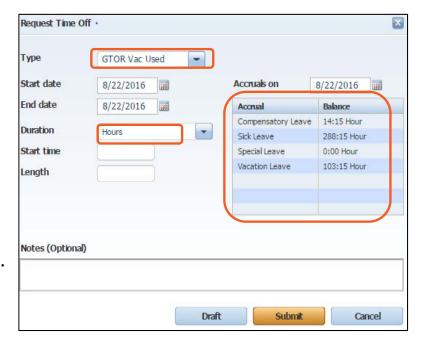
Requesting Time Off



To request time off, select the "request time off" button. Choose the leave type and the # of hours or full day. If you choose hours, you will be prompted for the start time. Notes are optional.

Requests are routed to your manager for review.

You can request time off for past days. For example, if you were sick the preceding day or late. The process works the same as if you were requesting future leave use.



Reference: How to Request Time Off job aid on County Website

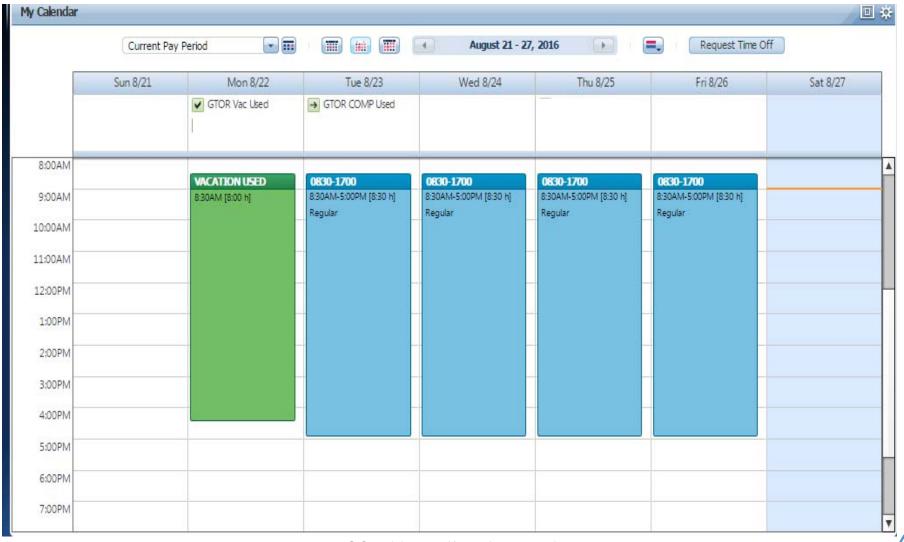
http://www.co.accomack.va.us/ (Kronos Link Top Left of Page)

Using the MY CALENDAR Widget



If manager approves, the schedule background changes to green. There are also other visual indicators.

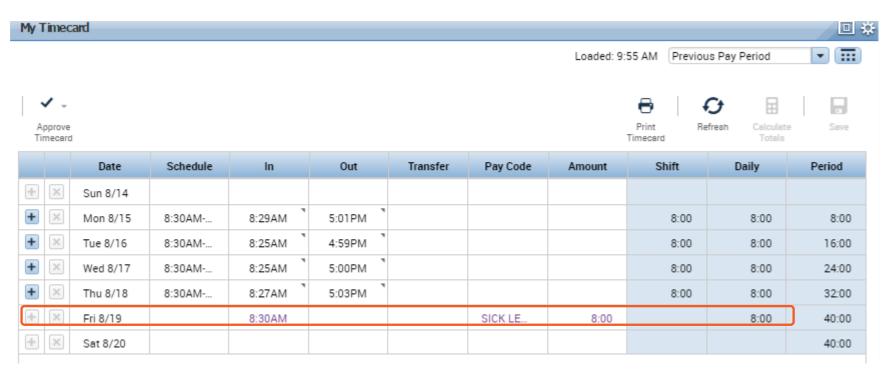
✓ Indicates approved ✓ Indicates submitted



Other notes about time off requests



- The 8 hours of sick leave used shown in the MY TIMECARD below was automatically created once a manager approved the employee's time off request.
 - Employees cannot enter time off directly into their MY TIMECARD.
 - A supervisor can enter leave into an employee's timecard directly.



Other notes about time off requests



- Once an employee submits a time off request, Managers:
 - Immediately receive an email informing them of the request.
 - Receive an alert the next time they log into Kronos.
- Time off requests can be submitted to cover past events.
 - For example, you called in sick the day before and the absence was verbally approved by your manager. Once you were back at work, you can submit a leave request to cover the time you missed.

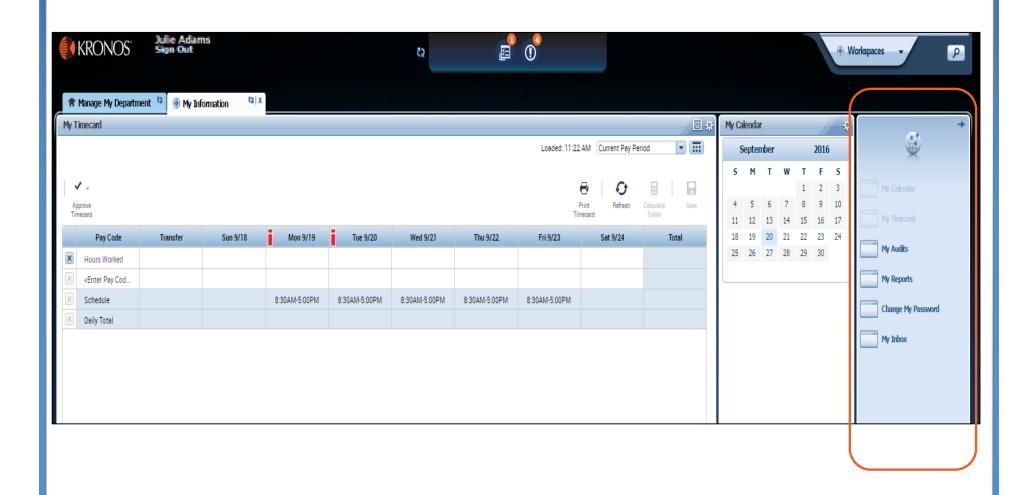
Using the **Related Items** Pane





Using the RELATED ITEMS PANE





MY INBOX Widget



 The MY INBOX widget allows you to track the status of your leave request.



Other Important Points



- Changes you make in Kronos may not appear immediately without clicking
- Employees should be diligent about recording hours worked and leave taken.
 - Timecards are to be approved by employees within two business days after the end of every week.
 - You will receive email notifications reminding you to approve timecards.
 - For your convenience, a timecard approval schedule is located on the County's Website at

http://www.co.accomack.va.us/ (Kronos Link Top Left of Page)

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Resources



- The County has developed a "Kronos Resource Center" webpage located on the County's Website.
 - It contains a wealth of information including step-by-step instructions for performing routine tasks.
 - It's your source for "How To's" such as:
 - How to log on using your internet browser
 - How to navigate MY TIMECARD
 - How to timestamp MY TIMESTAMP
 - How to request time off in MY CALENDAR
 - How to approve your timecard in MY TIMECARD

http://www.co.accomack.va.us/

(Kronos Link Top Left of Page)

Resources (continued)



- Your manager has an elevated access level that allows him or her to make corrections to your timecard if needed
- Your Kronos Employee Handbook (passed out today) contains this presentation's slides and "how to..."
- Finance Department Staff
 - If you cannot find the answer you seek on the Kronos Resource Page,
 you can contact the Finance Dept. for assistance.

"Hands on" portion of the training.

Use your handouts for this section of the training.

Instructor will display a live version of Kronos.





Exercises



Lets all log on.

https://accomack.kronos.net

Exercise 1-Enter Hours Worked



In this exercise, you will enter hours worked for one week. If you are set up with a manager profile you will need to change your view to the MY INFORMATION Workspace by selecting it from the Carousel top left

- Start by selecting "PREVIOUS PAY" from the time period drop down box in MY TIMECARD widget.
- Enter the following hours worked:
 - 9/12/16 Enter 8 Hours worked in the box directly underneath the date 9/12.
 - 9/13/16 Enter 10.5 Hours worked in the box directly underneath the date 9/13.
 - Notice that what you entered is converted to HH:MM.
 - 9/14/16 Enter 8 Hours worked in the box directly underneath the date 9/14.
 - 9/15/16- Enter 5.5 Hours worked in the box directly underneath the date 9/15.
 - 9/16/16 Enter 10 Hours worked.
- SAVE your timecard by selecting SAVE at the top right of MY TIMECARD.
- REFRESH your timecard by selecting REFRESH at the top right of MY TIMECARD.
- View your timecard totals and accrual balances by selecting the double underline popup at the center of the bottom of the page.
 - All amounts are expressed as HH:MM

Exercise 2-View Leave Balances



In this exercise, you will navigate to the accruals section of **MY TIMECARD** and view your accruals. Note these amounts are test data and are not upto-date.

- Select the _____ at the bottom of the page.
- Select the accruals tab Totals Accruals to view leave balances.
- Accumulated leave is expressed as HH:MM
 - The amounts in the ACCRUAL AVAILABLE BALANCE column are balances as of today.
 - The amounts in the ACCRUAL ENDING BALANCE column are your projected balances at 12/31 based on future time earnings and future approved leave use.

Totals Accruals										
Accrual Code	Accrual Available Balance	Accrual Units	Accrual Ending Balance	Accrual Reporting Period						
Compensatory Leave	22:15	Hour	22:15	Thu 12/31 - Fri 12/30						
Sick Leave	664:18	Hour	703:24	Thu 12/31 - Fri 12/30						
Special Leave	0:00	Hour	0:00	Thu 12/31 - Fri 12/30						
Vacation Leave	117:26	Hour	164:28	Thu 12/31 - Fri 12/30						

Exercise 3-Time Off Request



In this exercise, you will request time off from within MY CALENDAR.



 Make the MY CALENDAR widget by choosing the gear emblem and selecting pop-out.

Request Time Off

Select the "Request Time Off" button.

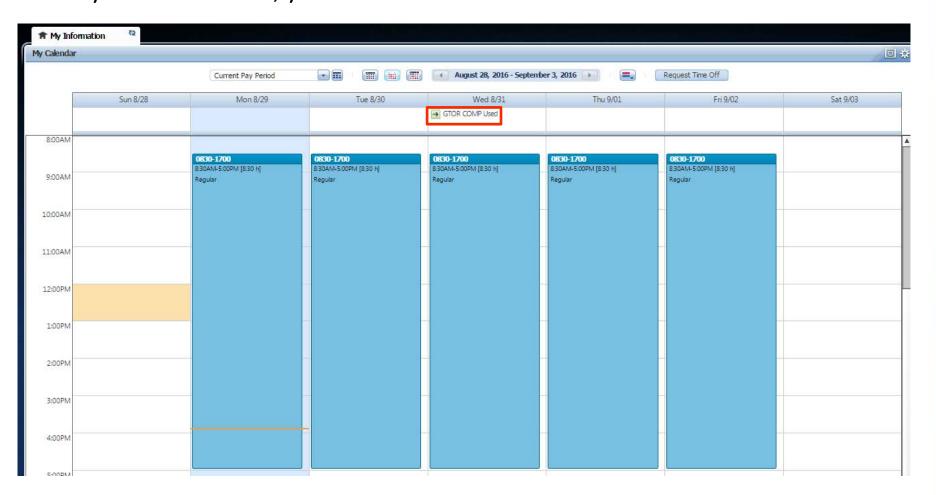


- Select 9/23 as the day, vacation as the leave type, full day or hours, add a note and click submit.
 - Kronos will not let you request leave you do not have.

Exercise 3-Time Off Request-continued



A indicator now appears in the calendar on the day that you requested time off. If you hover over it, you reveal the details and status.



Exercise 4-Approve Your Timecard



In this exercise, you will learn how to approve your own timecard.

- Start by selecting "PREVIOUS PAY" from the time period drop down box in MY TIMECARD widget (if you have not already done so).
- Select "approve time card" from the "approve time card drop down" at the top right of MY TIMECARD. Once approved, the timecard background card will change to YELLOW.
- Sign out of the application.

Part II: MANAGER Tasks





Manager Tasks



- For the purposes of this training, a manager is anyone who approves another employee's timecard.
- Tasks for a manager to complete can be summarized as follows:
 - Resolving timecard "exceptions"
 - Canceling auto meal deductions
 - Approving employee leave requests
 - Approving employee timecards
 - Scheduling (will be covered in another training)
 - Finance will input schedules in the short-term
 - Delegating authority (will be covered in another training)

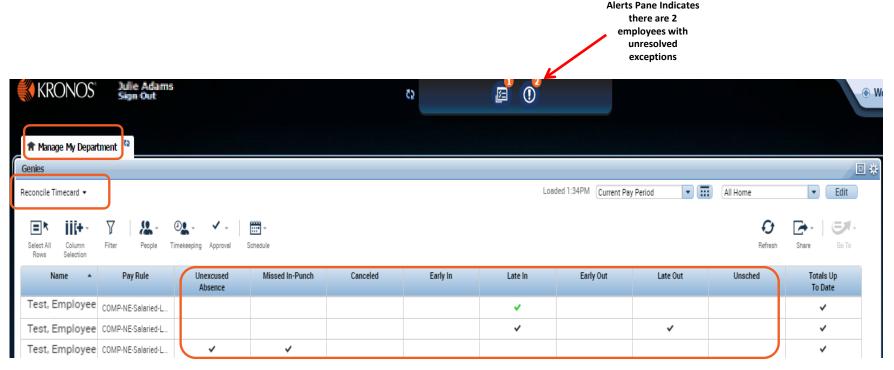


- The following "exceptions" have to be resolved if they exist in an employee's timecard:
 - Missed Punch
 - Early In
 - Late In
 - Early Out
 - Late Out
 - Unscheduled
 - Unexcused absence
 - Canceled meal deduction

Most of these are the results of deviations from the employee's schedule in Kronos

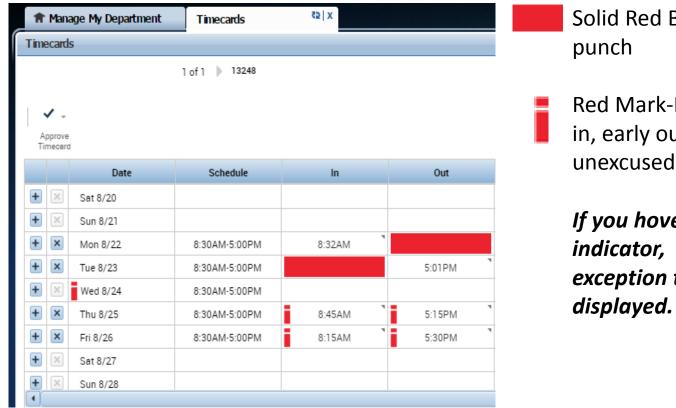


- When a manager logs in, the default is Manage My
 Department workspace and the Reconcile Timecard genie.
 - Visual indicators alert the manager that action is needed and the type of exception is identified. Double clicking the check make will take you to the employee's timecard where you can resolve it.





 Below is an example of a timecard with multiple exceptions types.



Solid Red Bar-Indicates a missed punch

Red Mark-Indicates either early in, early out, late in, late out or unexcused absence.

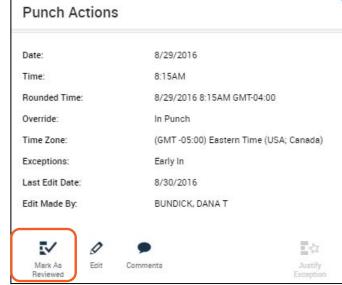
If you hover over the exception indicator, a description of the exception type will be displayed.



- To resolve a missed punch, click on the solid red bar and input the time of the missed punch. Click **SAVE** afterwards.
 - To resolve an early in or late out, you must mark the exception as "reviewed." To do this, right click on the exception which opens the punch actions window then click on the MARK AS REVIEWED button. You can also add a

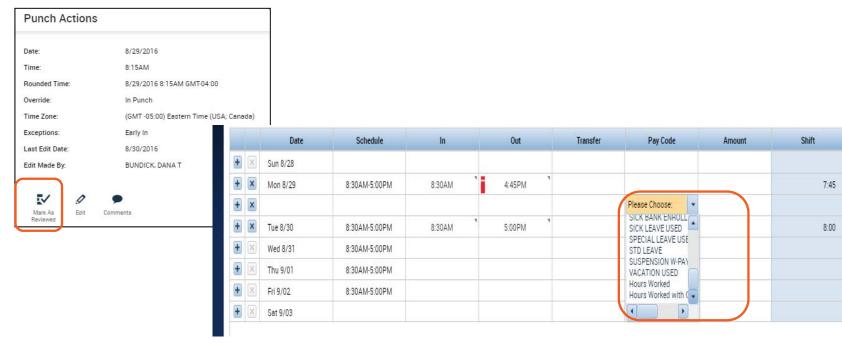
-Once the exception has been marked as reviewed the red font will turn to green **2**

comment from a preconfigured list.



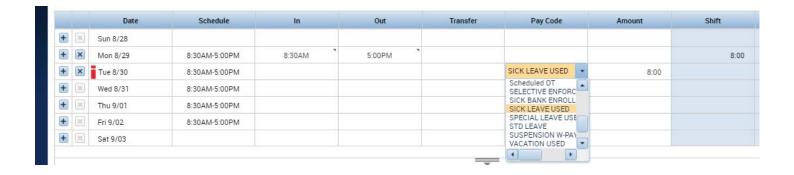


- To resolve a late in or early out, you must mark the exception as "reviewed." To do this, right click on the exception which opens the punch actions window then click on the MARK AS REVIEWED button. Add a comment if warranted.
 - If the total hours for the week is short of the required hours, you will have to reduce accrued leave to cover the shortfall.





To resolve the unexcused absence exception, you will have to directly input leave used into the employee's timecard or ask the employee to submit a time off request.





Canceled Meal Deduction

If the "canceled" column, contains a check mark then it means that the employee's meal deduction has been canceled resulting in an additional .5 hours of compensation.



You cannot mark a canceled meal deduction as "reviewed". It will continue to show as an exception regardless. The check mark's purpose is to alert you that a employee worked through lunch.

Canceling a Meal Deduction



 A manager can cancel the unpaid meal deduction from a timecard if the employee forgets to check the "cancel deductions" box when they timestamp out. Canceling it adds 30 minutes to the hours worked for the day.

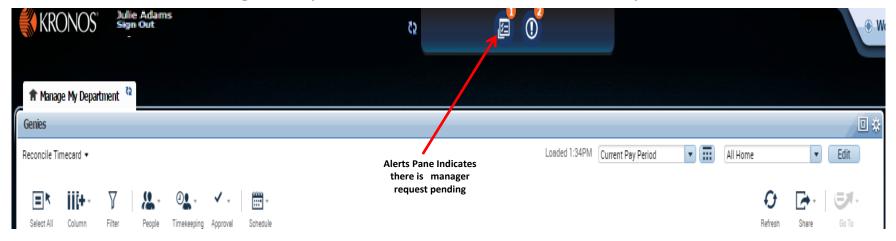
 To cancel the deduction, right click on the employees punch out to reveal the punch details window then change the cancel deductions box to "30

min AD @4.5".

Punch				
Date:	8/30/2016			
Time (hh:mm): *	5:00PM			
Rounded Time:	8/30/2016 5:00PM GMT-04:00			
Override:	Out Punch			
Time Zone:	(GMT -05:00) Eastern Tim			
Cancel Deduction:	30 min AD @4.5	-		
Exceptions:	<none></none>			
Exceptions.	30 min AD @4.5			
Comments:	ZZ-Do Not Use			
	All	·w		
	Cano	el OK		

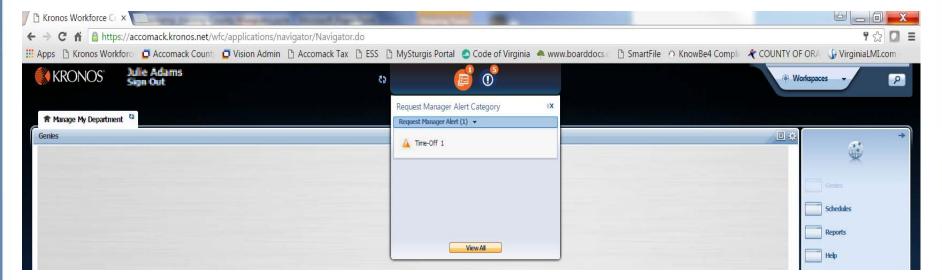


 The "alerts pane" is always visible to managers once they are in the Navigator. It provides a visual indicator of exceptions that need to be worked and manager requests that need to be acted upon.



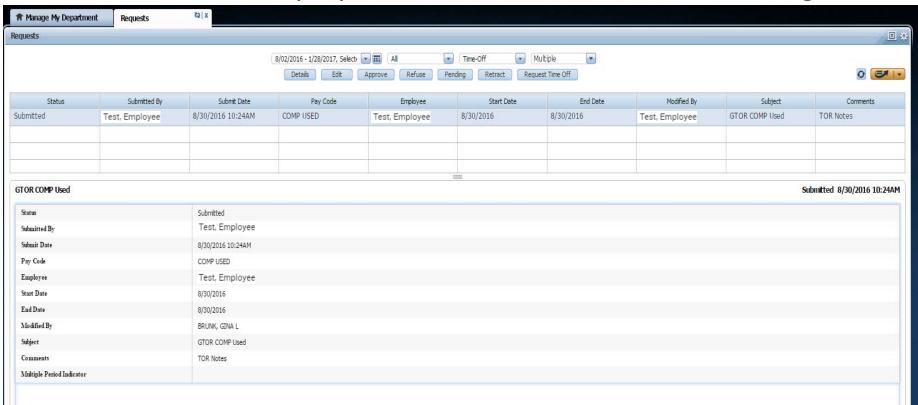


To view the request, click on the which opens a window indicating what type of manager request it is. In this case it's a time-off request. Next click on to review the request.



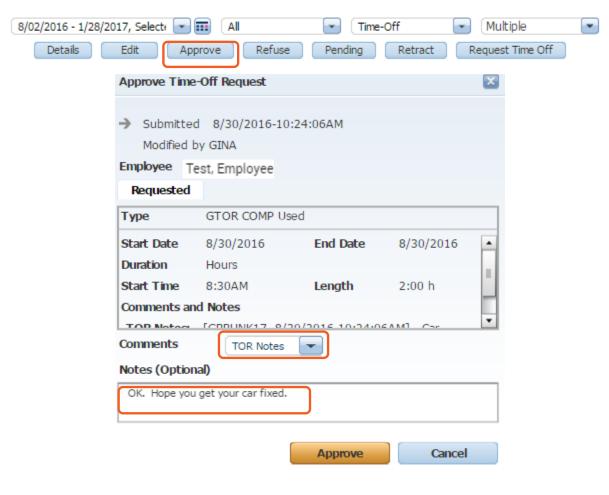


 A list of requests is now presented. You can view the details and check the employee's accrual balances from this widget.





 If you select APPROVE, you have the option of adding a comment which in turn allows for optional notes.





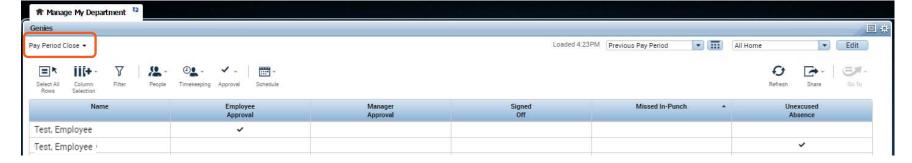
- Changes in the status of a time-off request generate email alerts to the employee.
 - The employee's MY INBOX will also receive auto-generated messages.
- Approved requests automatically update the employee's schedule and adjust the employee's timecard for the hours of leave used.
- Use of multiple types of leave on the same day such as sick and annual requires multiple leave requests to be submitted.

Approving Employee Timecards



- When a manager logs in, the default is Manage My
 Department workspace and the Reconcile Timecard genie.
 - Change the period to "previous pay period" to show last week.
 - Once you have resolved all timecard exceptions you can proceed on to approving your employee timecards.
 - Change from Reconcile Timecard to Pay Period Close.





Approving Employee Timecards



• In this genie, an employee who has already approved their own timecard will be identified.



Approving Employee Timecards



We recommend you double click on each employee to view their timecard before approval then select "approve timecard".



The timecard background color will turn GREEN after manager approval.

	Date	Schedule	In	Out	Transfer	Pay Code	Amount	Shift	Daily	Period
± 2	Sun 8/21									
E 2	Mon 8/22		8:30AM			VACATION USED	8:00		8:00	8:00
1 2	Tue 8/23		8:30AM			COMP USED	4:00			
H 2		12:30PM-5:00PM	12:30PM	5:00PM				4:00	8:00	16:00
# ×	Wed 8/24	8:30AM-5:00PM	8:30AM	5:00PM				8:00	8:00	24:00
+ >	Thu 8/25	8:30AM-5:00PM	8:30AM	5:00PM				8:00	8:00	32:00
± 2	Fri 8/26	8:30AM-5:00PM	8:30AM	5:00PM				8:00	8:00	40:00
± 2	Sat 8/27									40:00

Delegating Authority



- A manager can delegate their authority to approve subordinate timesheets to another employee.
 - Delegation can be temporary or permanent.
- Once this occurs, the employee will have two "roles" within the application.
 - Their normal role
 - Their delegated role
- More information will be provided on this feature in the future.

Scheduling



- A future training session will be held to educate managers on how to use the scheduling features of the application.
 - Fixed schedules such as the standard 8:30-5 have already been assigned to employees.
 - Variable schedules will need to be provided to Finance in the shortterm so that they can be keyed into Kronos by Finance staff.

Recap



- 10/2 Begin Using Kronos to record time **AND** continue to submit paper time sheets.
 - Approve your Kronos timecards on a weekly basis within 2 business days after the end of the workweek.
 - Submit paper timesheets using the existing schedule
- Use the County website as your first stop if you have questions.
 - http://www.co.accomack.va.us/
 (Kronos Link Top Left of Page)
- If you are unable to resolve a software issue then notify the Finance Office.
 - Do not contact the IT Service Desk.



Thank You

Questions?