

Fire - Performance Measure Data *					
Response District	Total Calls in District	Greater than 20 min. Response	Calls Handled by other agency	Longest Response Time	Overall Station Benchmark %
New Church	5	0	0	0:18:27	100.0%
Greenbackville	4	0	0	0:19:41	100.0%
Chincoteague	5	0	0	0:12:53	100.0%
Atlantic	7	0	0	0:20:00	100.0%
Saxis	3	0	0	0:15:11	100.0%
Bloxom	7	0	0	0:12:47	100.0%
Parksley	8	0	1	0:15:21	100.0%
Tasley	4	0	0	0:09:37	100.0%
Onancock	6	0	0	0:12:59	100.0%
Melfa	9	0	0	0:15:24	100.0%
Wachapreague	0	0	0	0	#DIV/0!
Painter	11	0	0	0:16:16	100.0%
Onley	5	0	3	0:11:47	100.0%
Tangier	1	0	0	0:09:53	100.0%
System Totals	75	0	4	0:20:00	100.0%

EMS - Performance Measure Data						
Response District	Total Calls in District	Greater than 20 min. Response Time	Longest Response Time	Calls Handled by other agency	Station Benchmark Compliance %	Overall Station Reliability %
Greenbackville	20	2	0:23:11	7	90.00%	65.0%
Chincoteague	59	0	0:17:50	4	100.00%	93.2%
Saxis	13	0	0:19:10	9	100.00%	30.8%
Bloxom	48	1	0:28:03	5	97.92%	89.6%
Parksley	85	1	0:21:13	6	98.82%	92.9%
Onancock	47	0	0:12:20	6	100.00%	87.2%
Melfa	65	3	0:21:18	5	95.38%	92.3%
Wachapreague	16	1	0:20:36	11	93.75%	31.3%
Onley	47	0	0:18:29	30	100.00%	36.2%
Oak Hall	84	1	0:22:23	14	98.81%	83.3%
Tangier	10	2	0:29:13	0	80.00%	100.0%
Community (Exmore)	11	0	0:16:25	0	100.00%	100.0%
System Totals	505	11	0:29:13	97	97.82%	80.8%

September 2016

EMS Mutual Aid Data

Station : Giving Aid	Station Receiving Aid														
	Greenbackville	Chincoteague	Saxis	Bloxom	Parksley	Onancock	Melfa	Wachapreague	Onley	Oak Hall	Community (Exmore)	Northampton	NORS	2nd Call	3rd Call
Greenbackville								7			6	1			
Chincoteague			1	1				2			1	2	1		
Saxis			1					8			8	1			
Bloxom				5							3	2			
Parksley			5		1						1	5			
Onancock						4	2				3	3			
Melfa							1	4			3	2			
Wachapreague						10	1				10	1			
Onley				1	25	4					26	4			
Oak Hall	2	6	6								5	9			
Community (Exmore)															
Northampton Co.															
Wallops															
Total	2	6	0	13	6	27	18	0	4	17	4	0	66	30	1

Over 20 minute response detail

Date and Alarm Time	Inc. #	Response Time	Station	Explanation
9/7/2016 5:03	6170	0:21:18	ST10	travel time
9/10/2016 4:36	6231	0:21:49	ST02	CO2 call - delayed EMS response
9/14/2016 7:47	6335	0:25:07	ST21	call dispatched prior to 8 am
9/15/2016 4:15	6360	0:20:58	ST10	11 minute turnout time / fire & amb call at the same time
9/18/2016 13:53	6440	0:29:13	ST21	?
9/18/2016 17:40	6445	0:21:08	ST10	travel time
9/24/2016 12:52	6580	0:22:23	ST20	incorrect times
9/25/2016 22:58	6621	0:21:13	ST07	road condition - delayed arrival
9/27/2016 18:43	6662	0:28:03	ST06	law enforcement
9/29/2016 18:48	6716	0:23:11	ST02	travel time 2-1 handled call
9/30/2016 18:58	6742	0:20:36	ST11	travel time 10-2 handled call

Benchmark = The Accomack County Board of Supervisors established 20 minute standard for emergency response.

* This data excludes F1 Med (Medical Assist) calls in Fire Data

NORS = No Response by station or the call was handled by another station or agency.

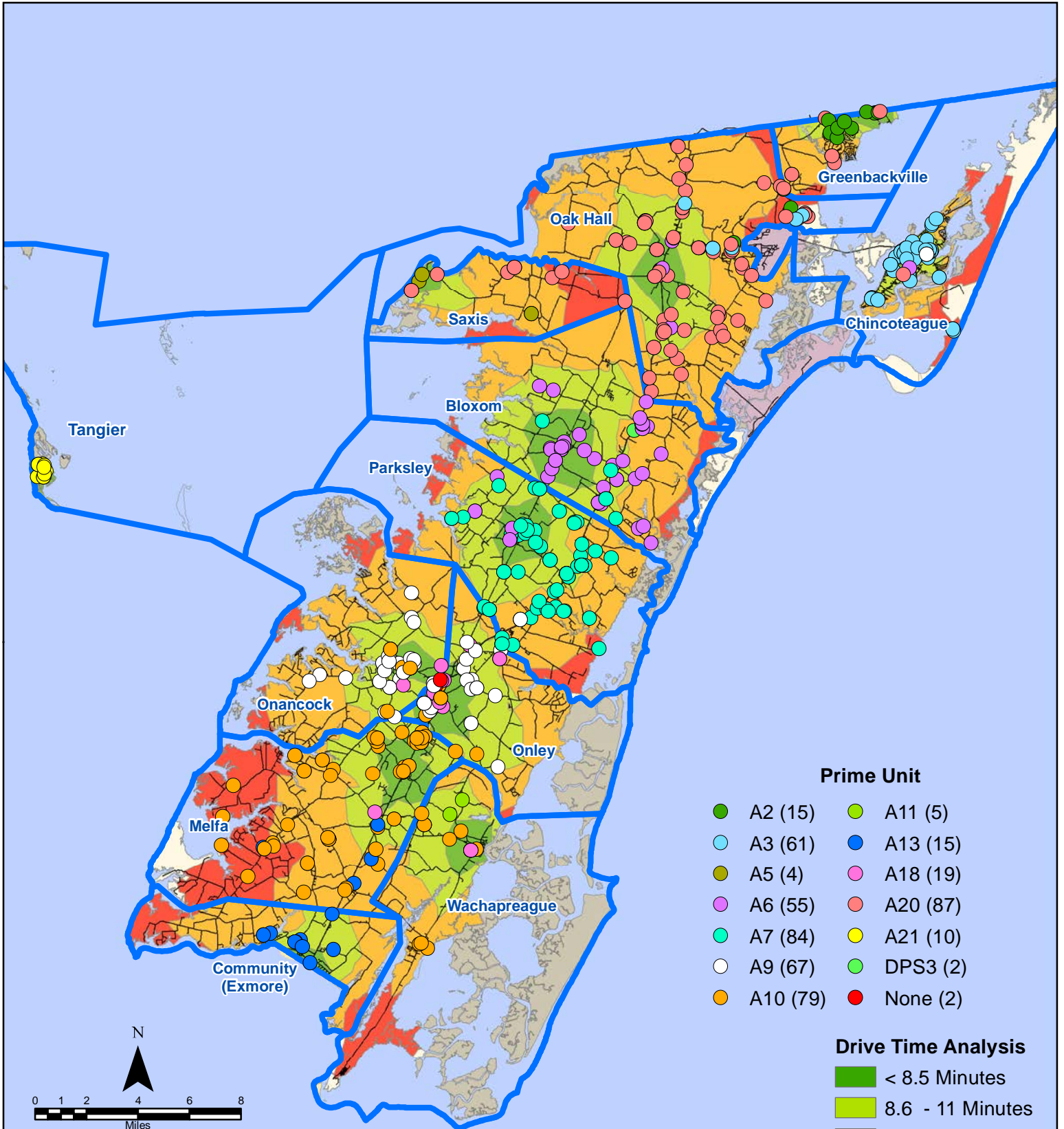
2nd Call = 2nd Ambulance call received while first ambulance was on another call.

3rd Call = 3rd Ambulance call received while First & Second Ambulances were on other calls.

This information was prepared using data supplied by the Eastern Shore of Virginia 911 Center.

This information is original incident data only and may not be representative of all units or stations who responded to an incident.

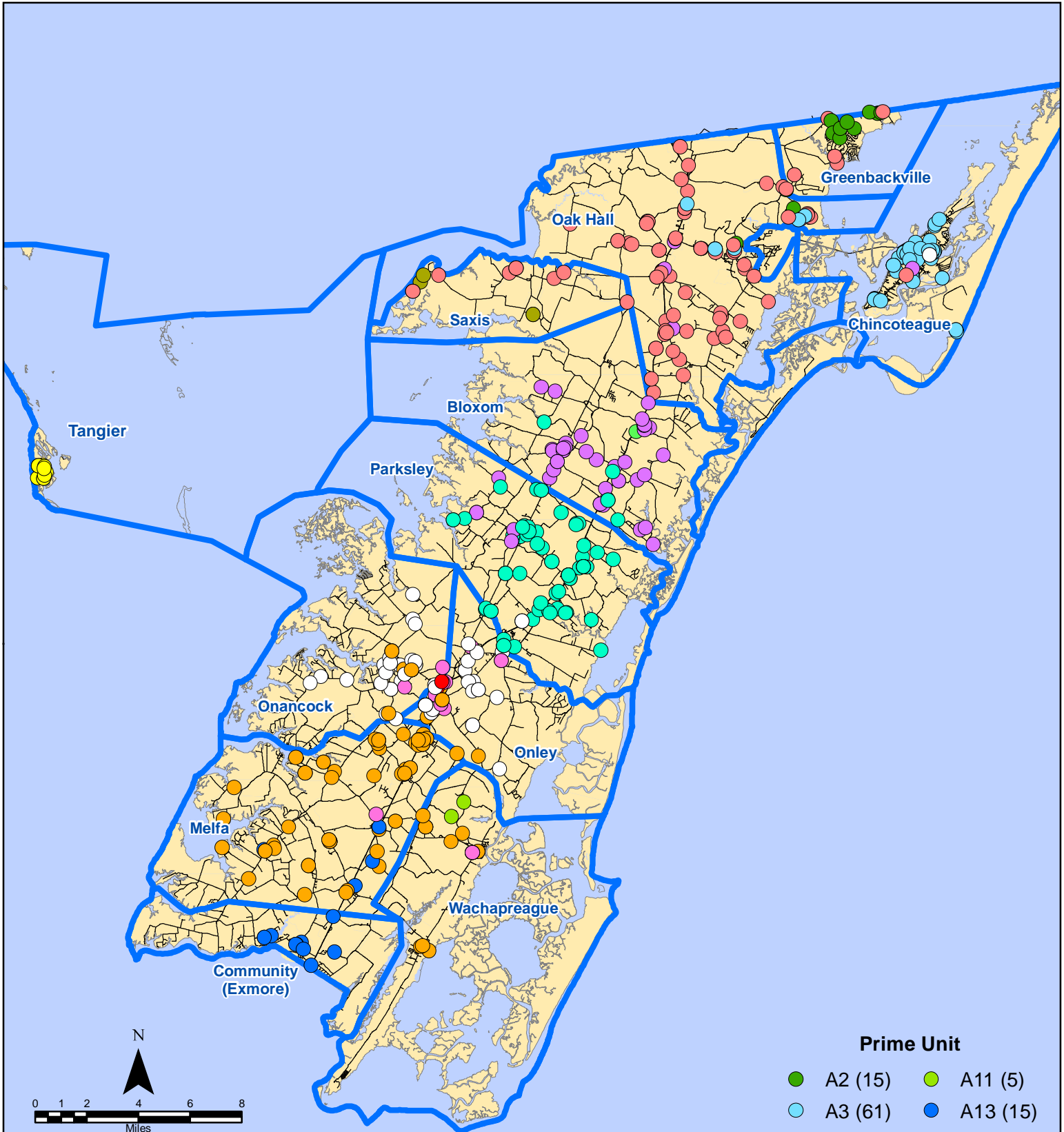
September 2016 EMS Calls By Prime Unit



Map Prepared by the Accomack County Department of Planning & Community Development using data from the ESVA 911 Center. - October 17, 2016

All points are plotted using X and Y coordinates provided by the ESVA 911 Center. Points may be plotted over one another when they are in close proximity.

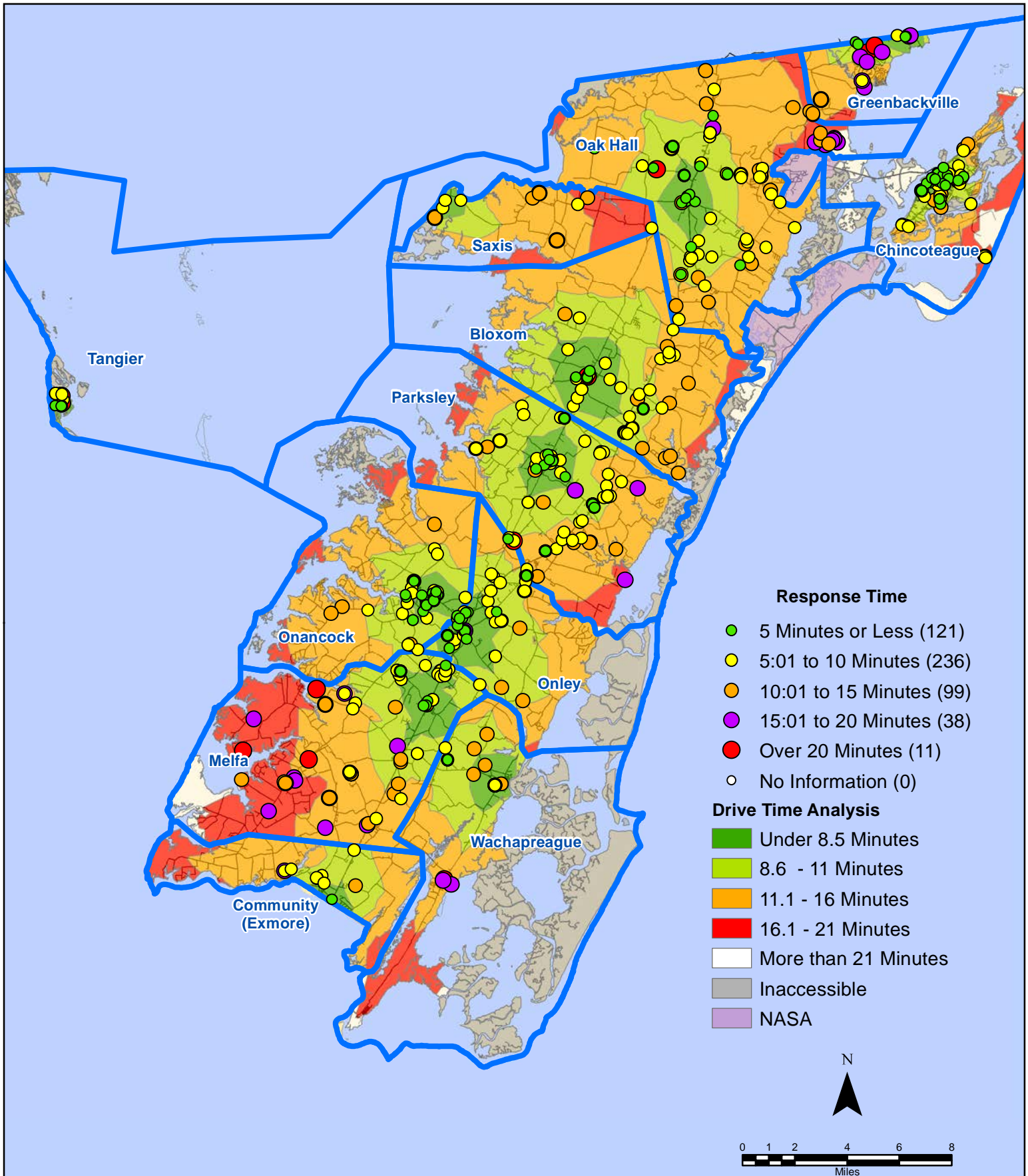
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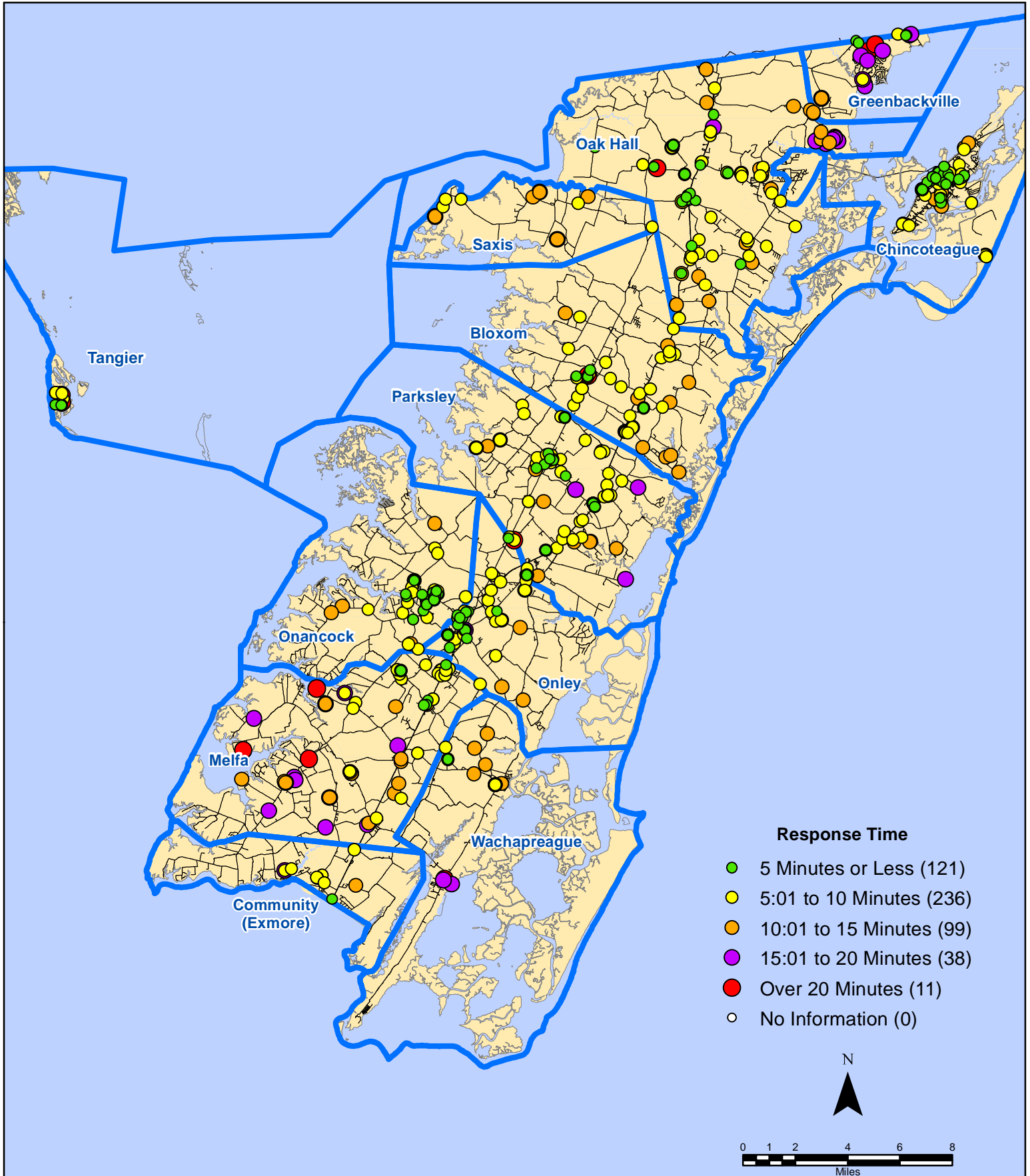
September 2016 EMS Calls By Response Time



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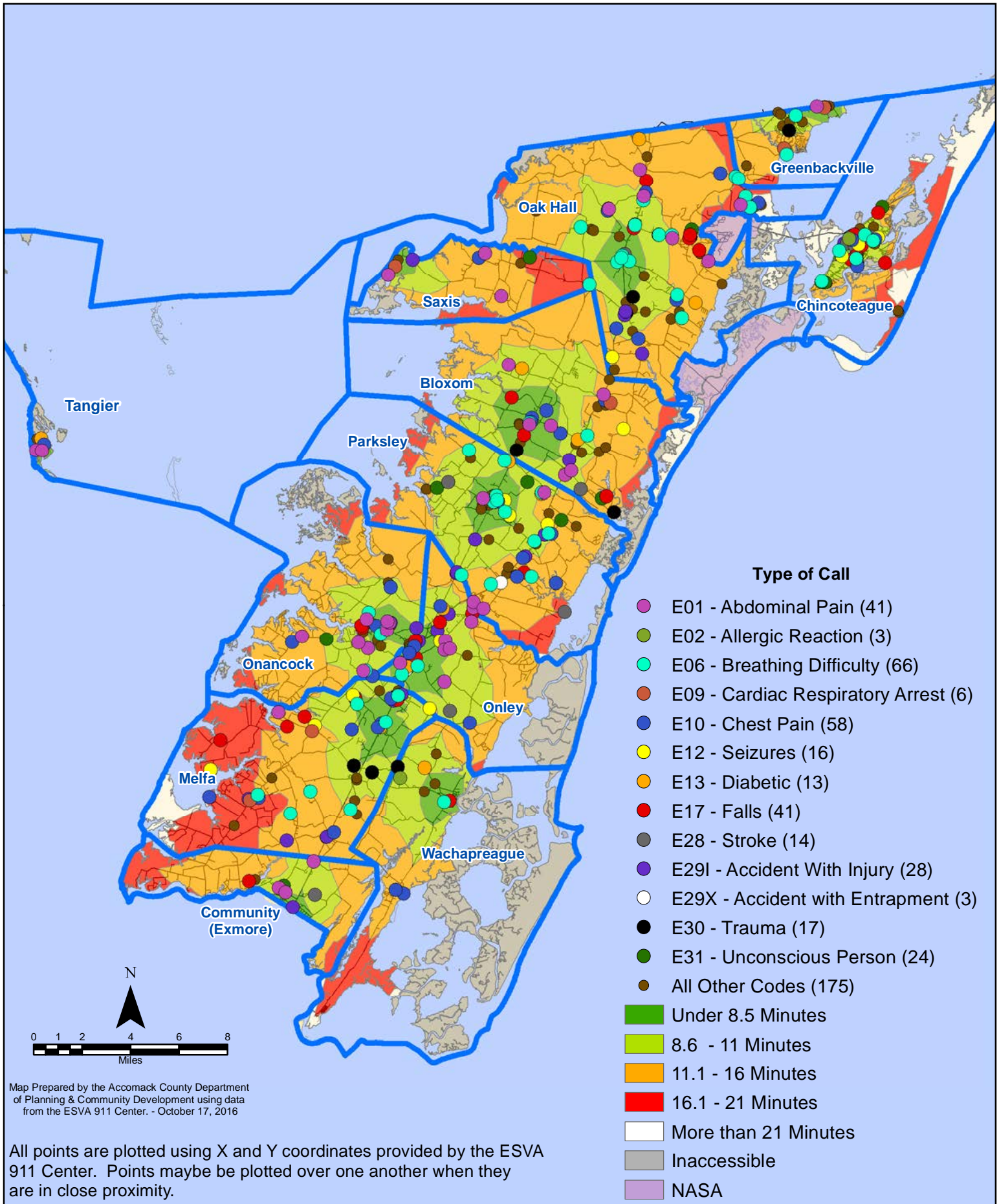
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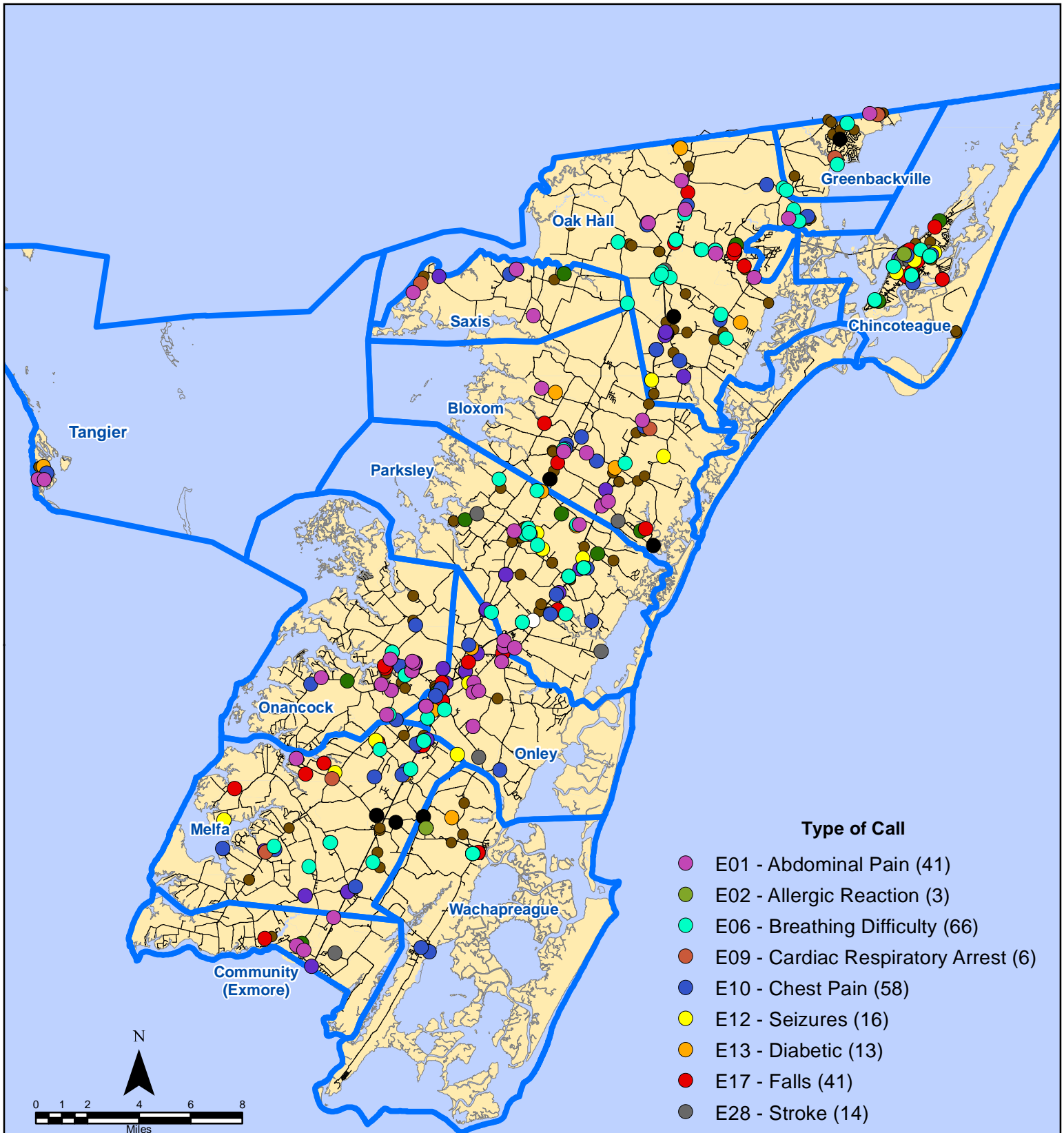
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September 2016 EMS Calls By Type



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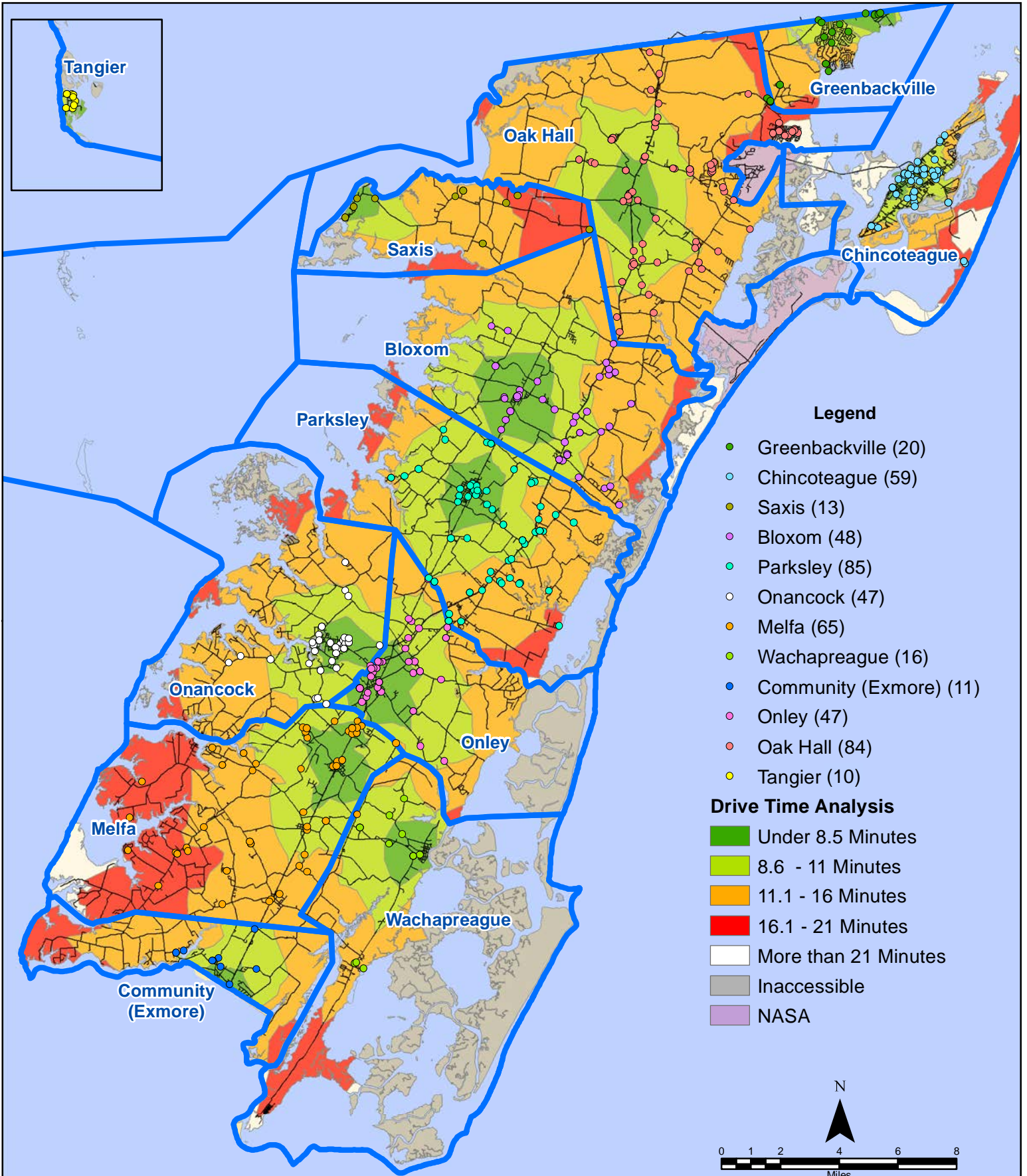
Type of Call

- E01 - Abdominal Pain (41)
- E02 - Allergic Reaction (3)
- E06 - Breathing Difficulty (66)
- E09 - Cardiac Respiratory Arrest (6)
- E10 - Chest Pain (58)
- E12 - Seizures (16)
- E13 - Diabetic (13)
- E17 - Falls (41)
- E28 - Stroke (14)
- E29I - Accident With Injury (28)
- E29X - Accident with Entrapment (3)
- E30 - Trauma (17)
- E31 - Unconscious Person (24)
- All Other Codes (175)

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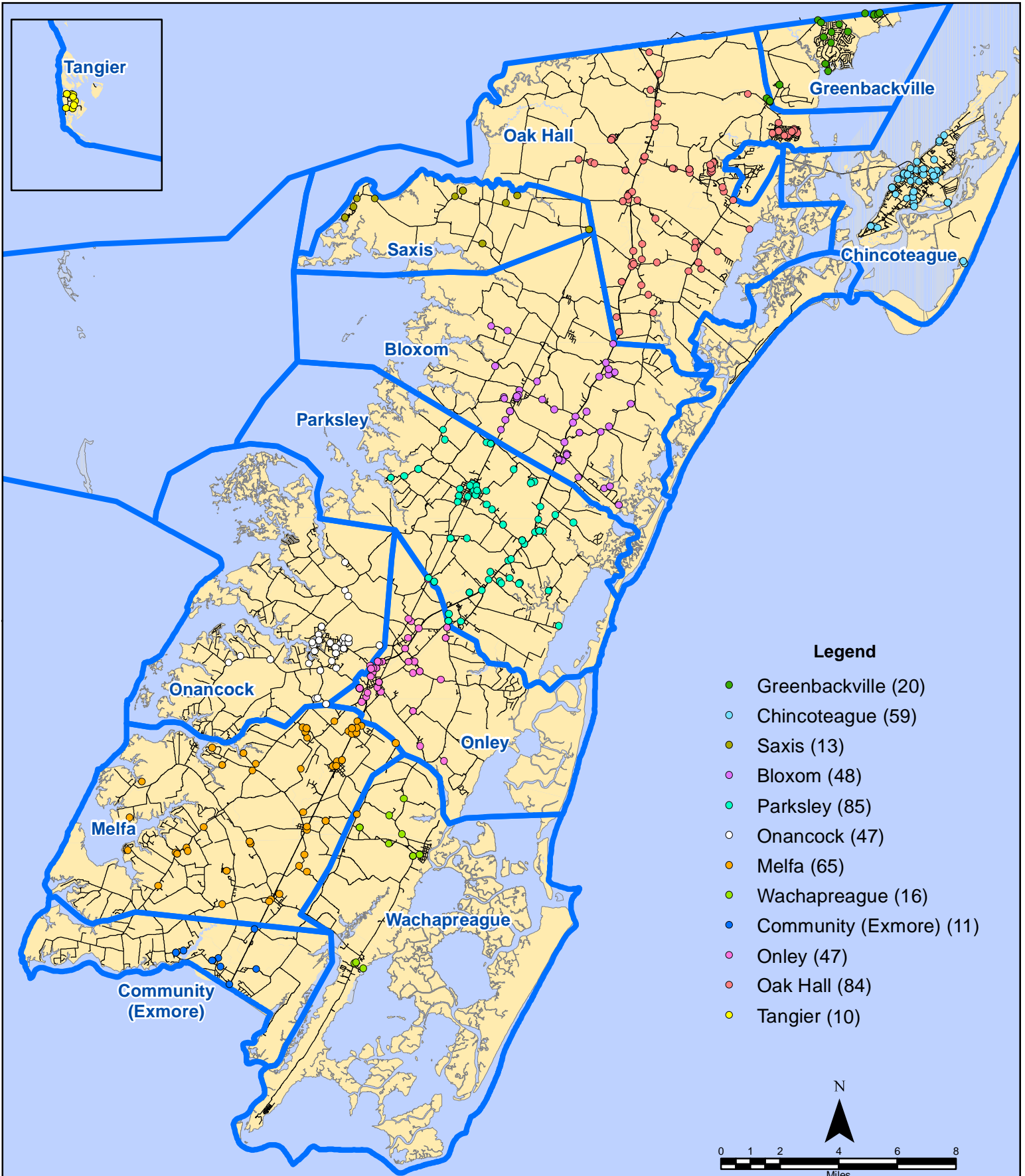
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September 2016 EMS Calls By District



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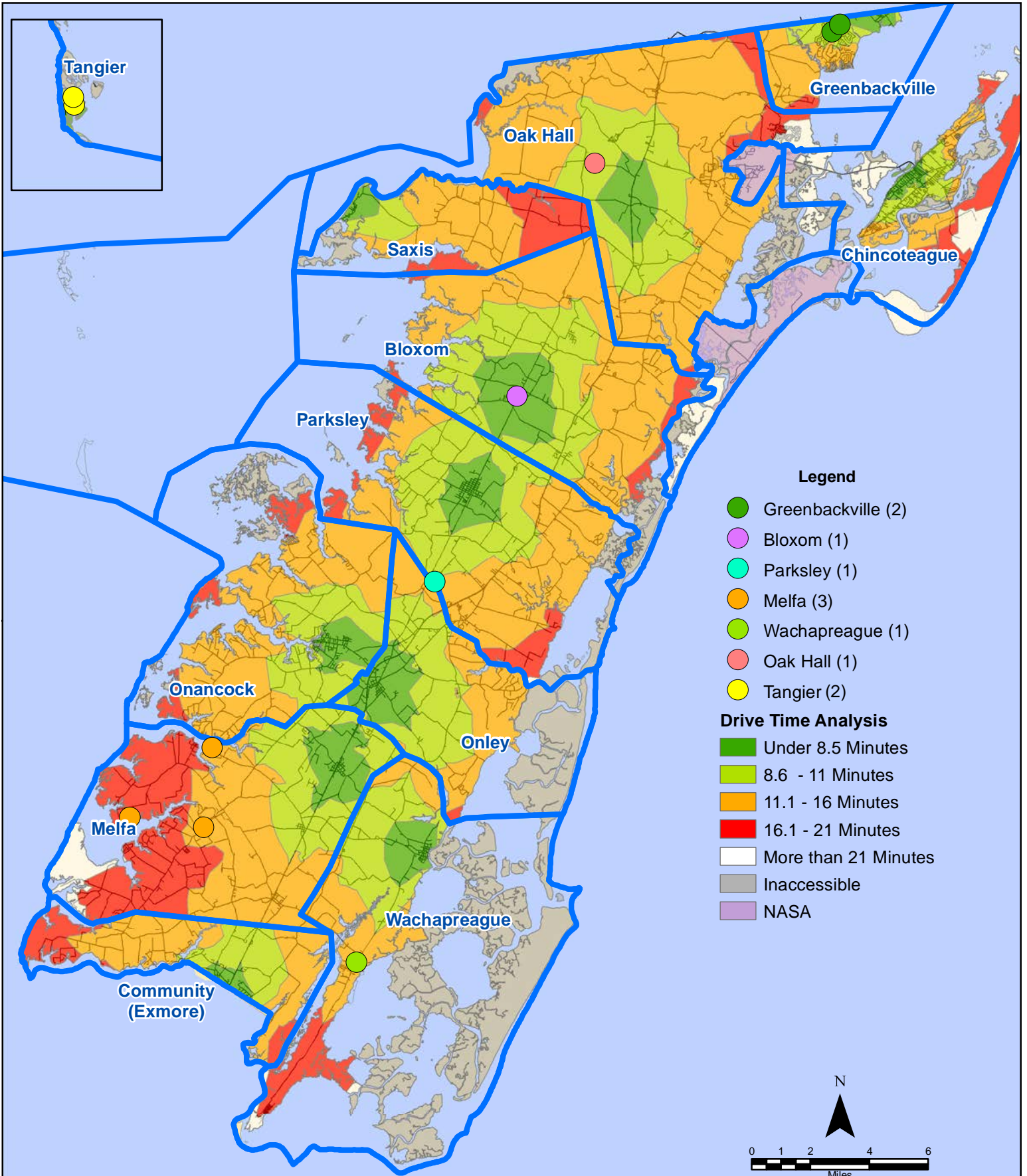
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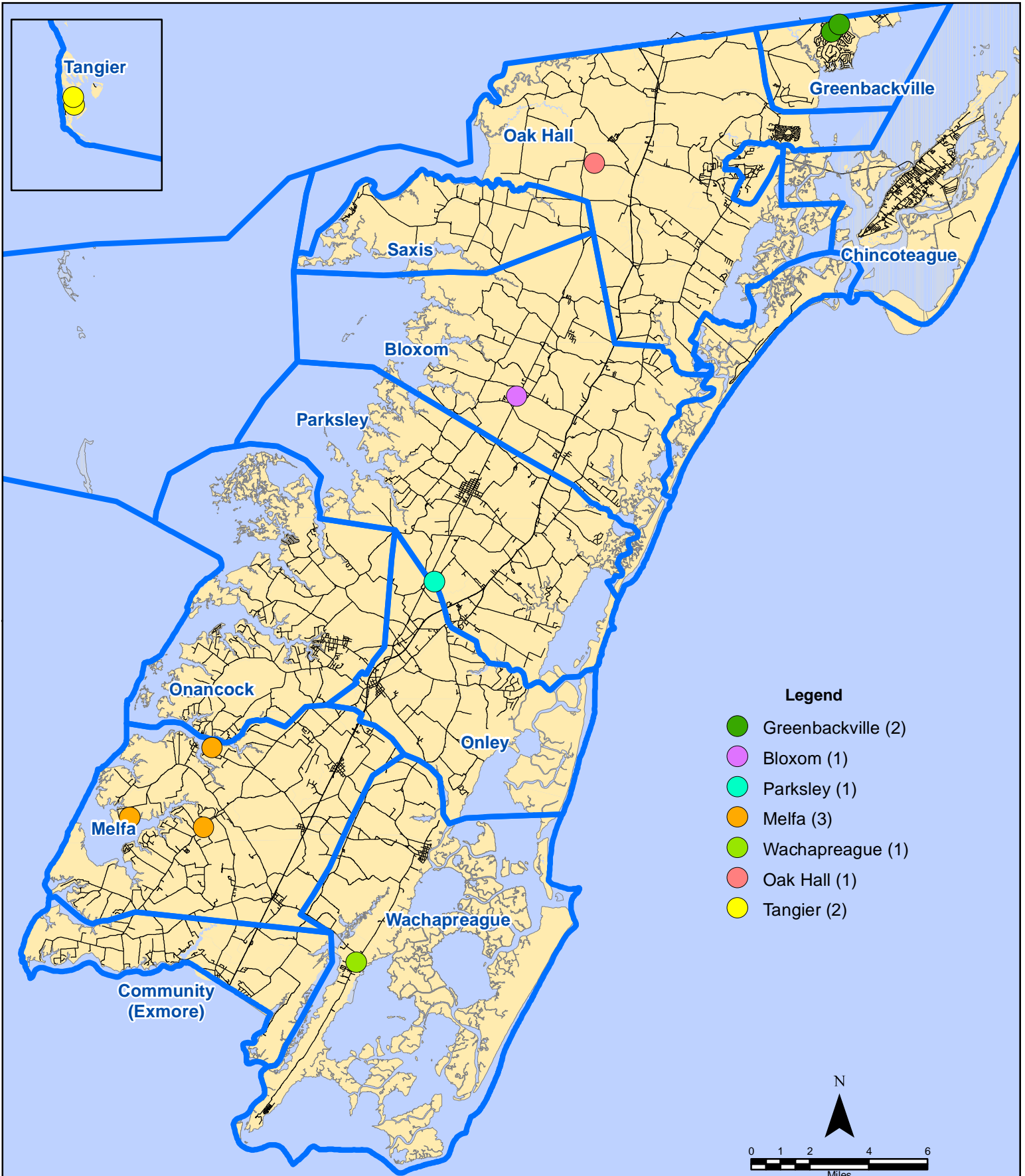
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September 2016 EMS Calls With Response Time Greater Than 20 Mins.



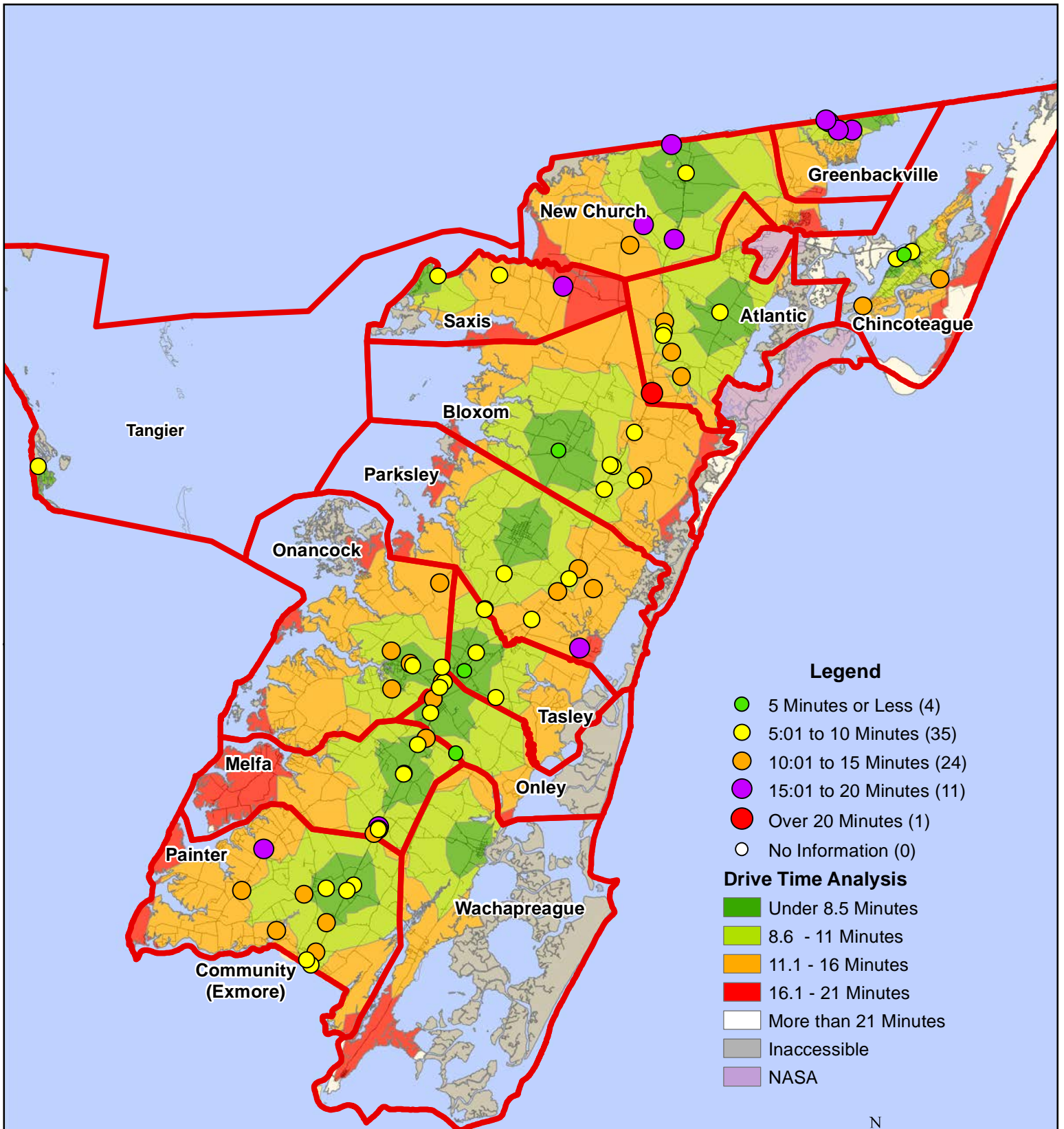
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September 2016 EMS Calls With Response Time Greater Than 20 Mins.



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September 2016 Fire Calls By Response Time

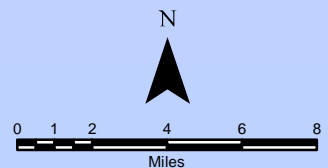


Legend

- 5 Minutes or Less (4)
- 5:01 to 10 Minutes (35)
- 10:01 to 15 Minutes (24)
- 15:01 to 20 Minutes (11)
- Over 20 Minutes (1)
- No Information (0)

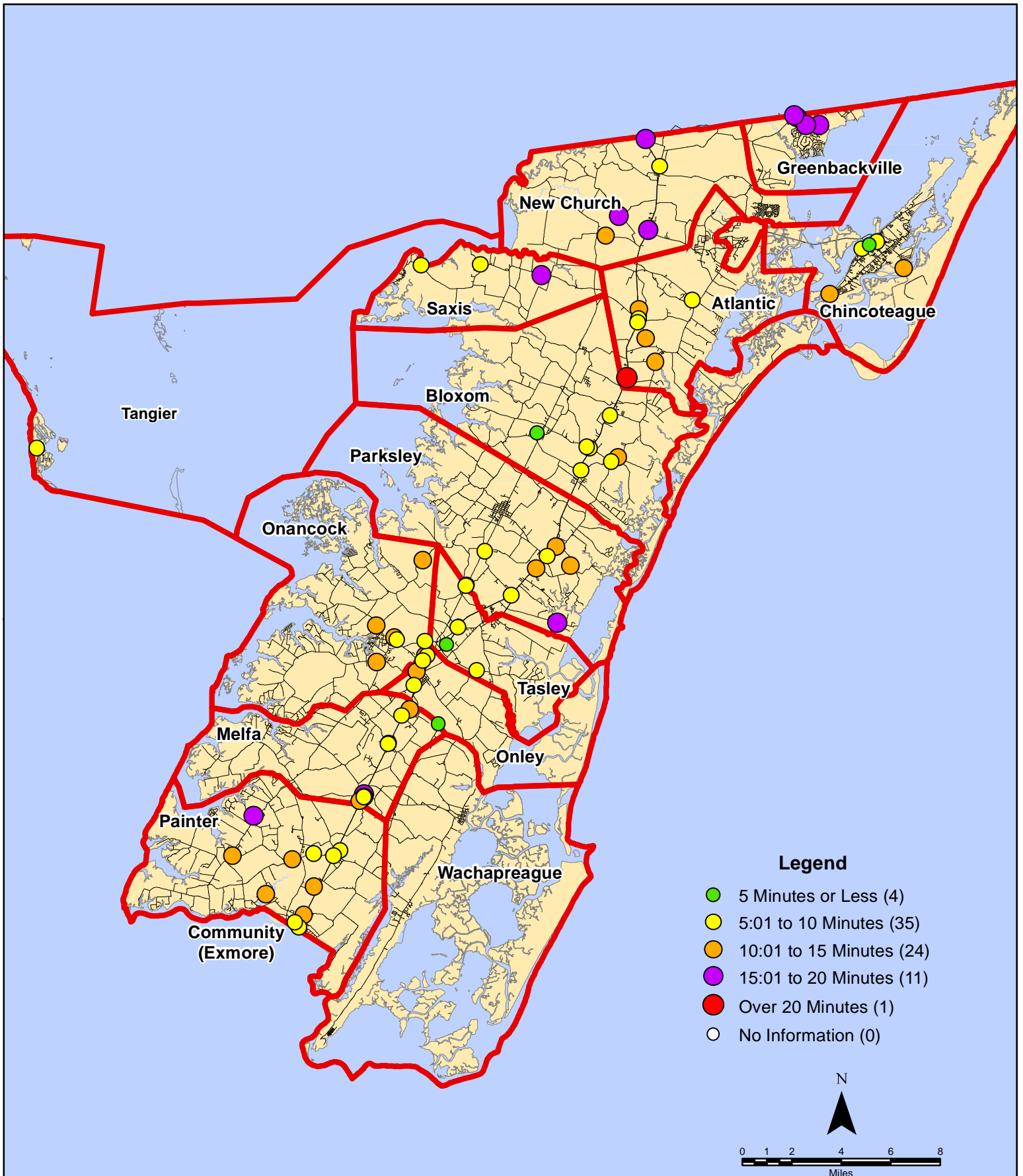
Drive Time Analysis

- Under 8.5 Minutes
- 8.6 - 11 Minutes
- 11.1 - 16 Minutes
- 16.1 - 21 Minutes
- More than 21 Minutes
- Inaccessible
- NASA



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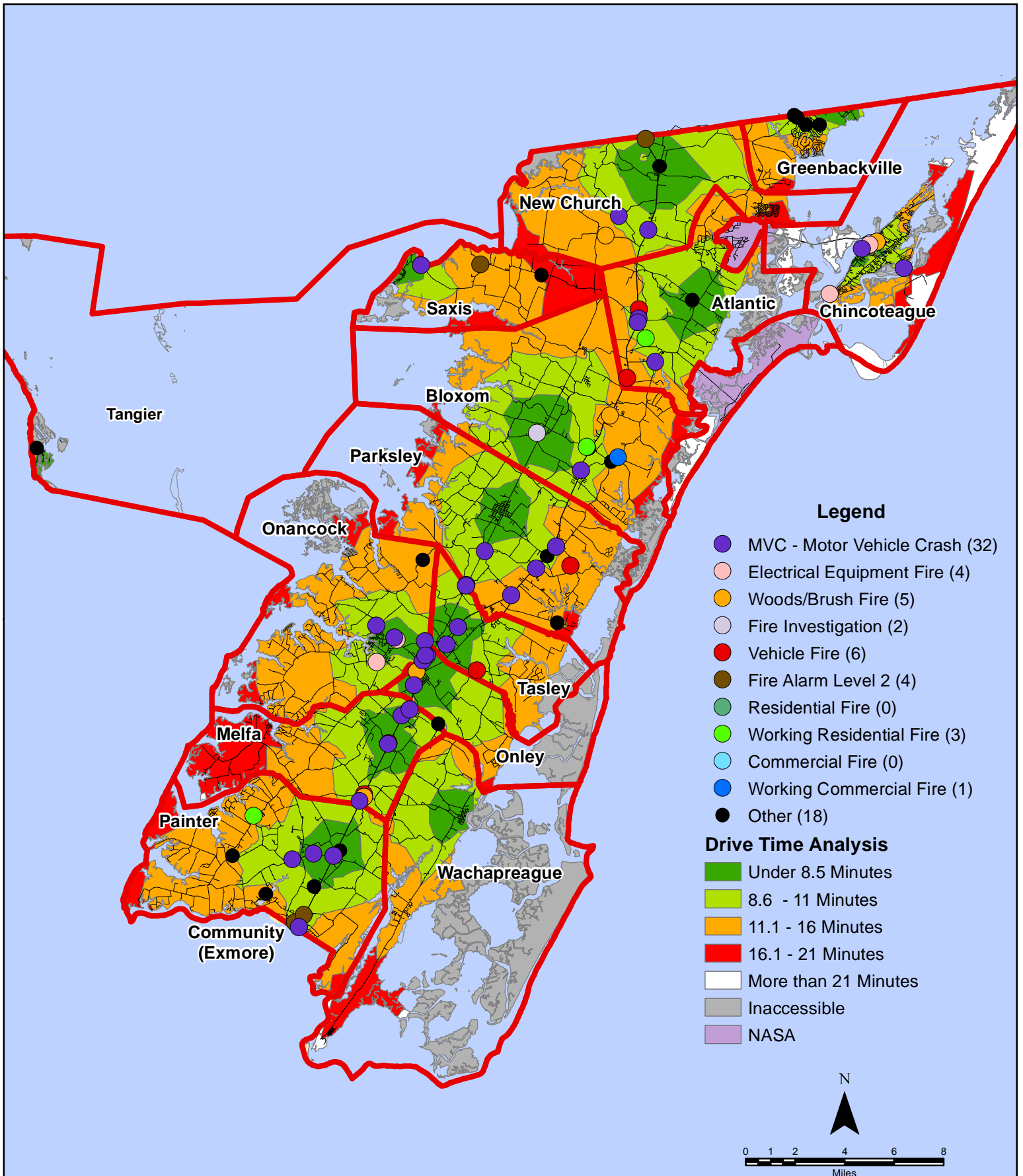
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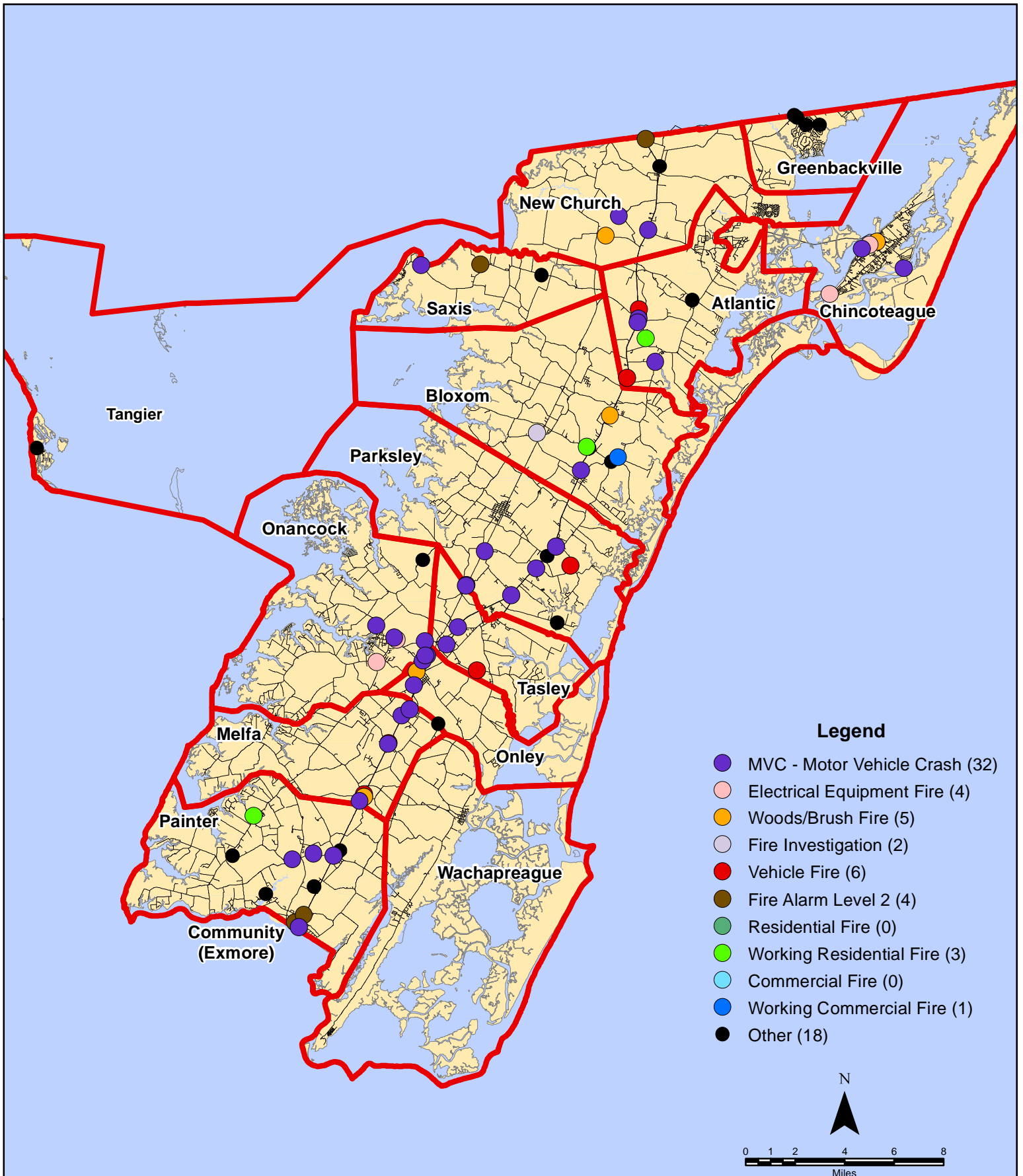
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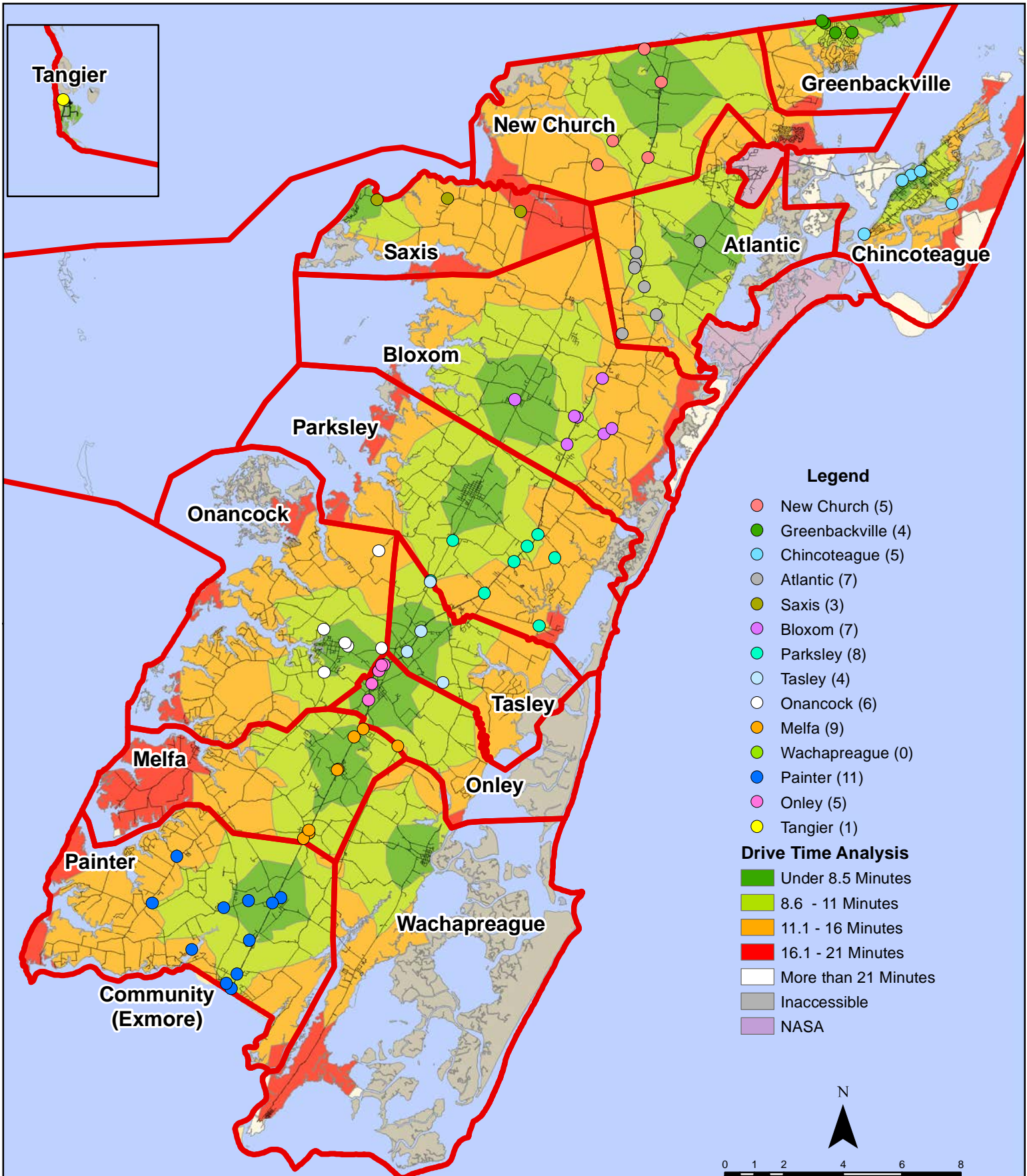
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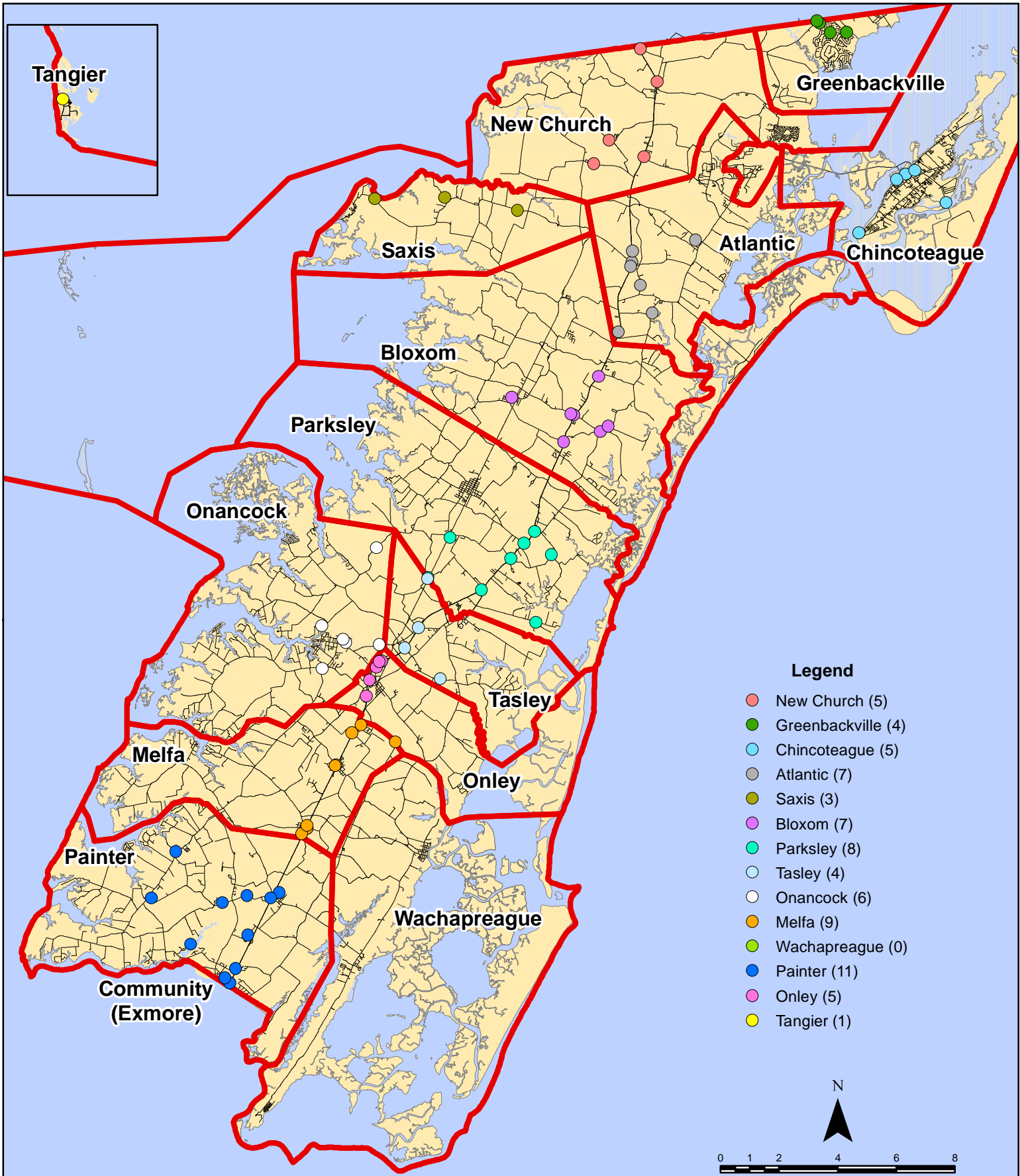
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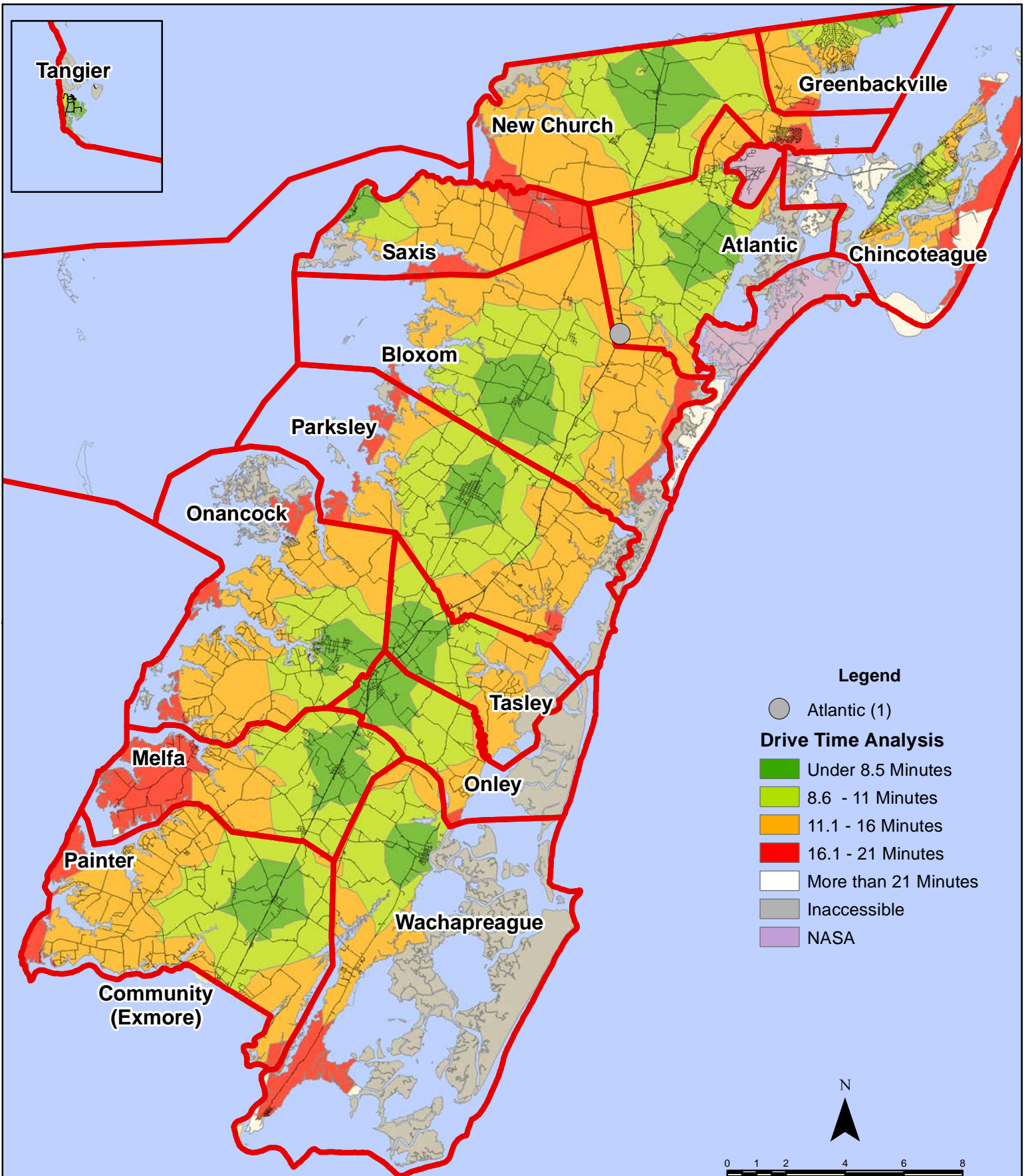
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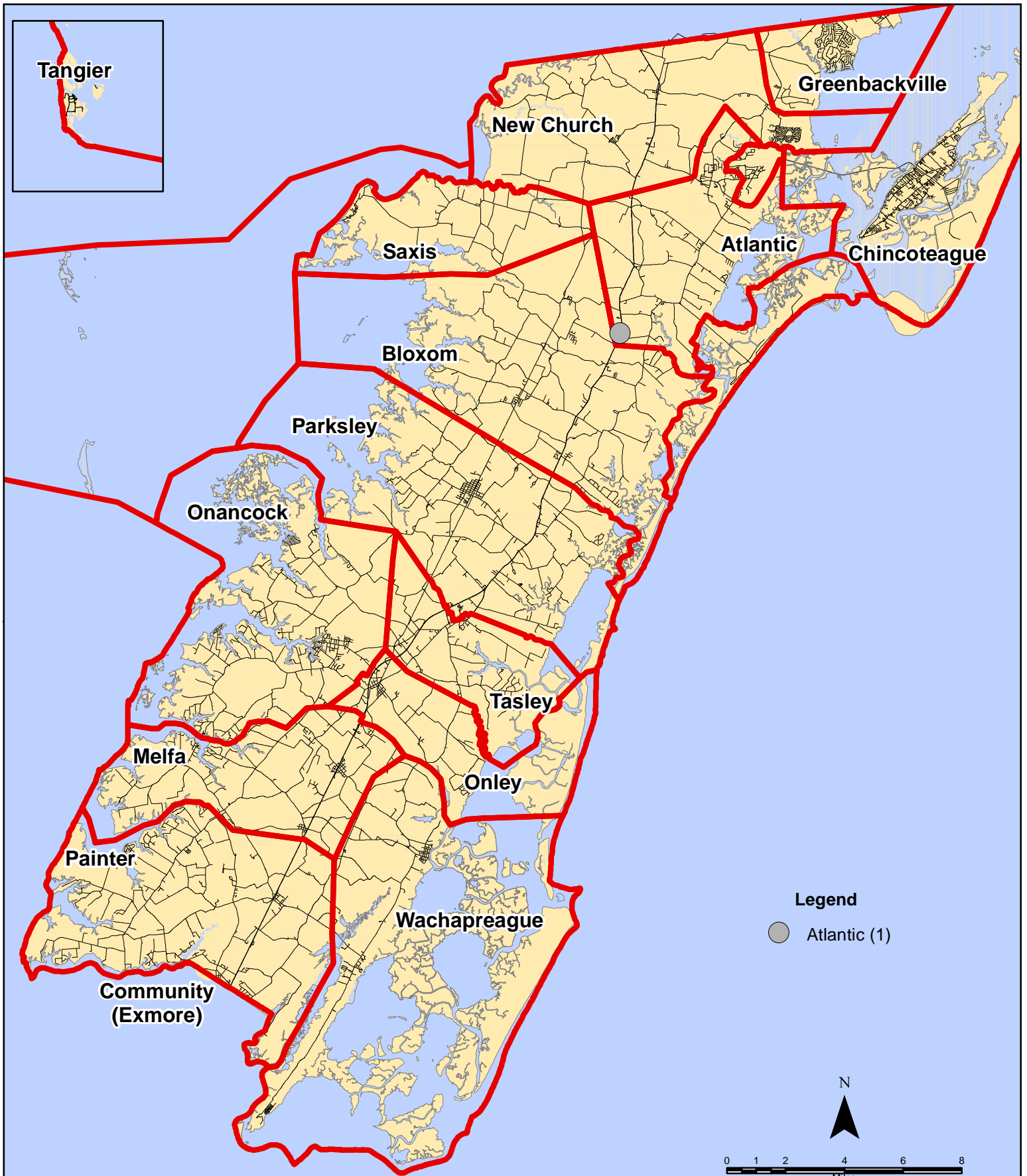
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