

Fire - Performance Measure Data *					
Response District	Total Calls in District	Greater than 20 min. Response	Calls Handled by other agency	Longest Response Time	Overall Station Benchmark %
New Church	2	0	1	0:12:05	100.0%
Greenbackville	3	1	0	0:20:53	66.7%
Chincoteague	4	0	0	0:07:46	100.0%
Atlantic	3	0	0	0:12:46	100.0%
Saxis	1	0	0	0:13:51	100.0%
Bloxom	11	1	1	0:20:30	90.9%
Parksley	13	0	2	0:14:17	100.0%
Tasley	2	0	0	0:09:59	100.0%
Onancock	7	0	0	0:14:39	100.0%
Melfa	5	1	0	0:20:53	80.0%
Wachapreague	1	0	0	0:06:40	100.0%
Painter	9	0	1	0:17:54	100.0%
Onley	3	0	2	0:14:14	100.0%
Tangier	1	0	0	0:17:04	100.0%
System Totals	65	3	7	0:20:53	95.4%

EMS - Performance Measure Data						
Response District	Total Calls in District	Greater than 20 min. Response	Longest Response Time	Calls Handled by other agency	Station Benchmark Compliance %	Overall Station Reliability %
Greenbackville	12	1	0:20:23	10	91.67%	16.7%
Chincoteague	56	1	0:39:28	3	98.21%	94.6%
Saxis	13	0	0:15:42	5	100.00%	61.5%
Bloxom	59	1	0:22:28	3	98.31%	94.9%
Parksley	67	0	0:14:08	2	100.00%	97.0%
Onancock	41	1	0:20:05	3	97.56%	92.7%
Melfa	38	1	0:20:19	2	97.37%	94.7%
Wachapreague	28	1	0:20:04	2	96.43%	92.9%
Onley	37	0	0:10:51	34	100.00%	8.1%
Oak Hall	85	1	0:22:55	11	98.82%	87.1%
Tangier	9	0	0:14:35	0	100.00%	100.0%
Community (Exmore)	5	0	0:09:06	0	100.00%	100.0%
System Totals	450	7	0:39:28	75	98.44%	83.3%

December 2016

EMS Mutual Aid Data

Station : Giving Aid	Station Receiving Aid														
	Greenbackville	Chincoteague	Saxis	Bloxom	Parksley	Onancock	Melfa	Wachapreague	Onley	Oak Hall	Community (Exmore)	Northampton	NORS	2nd Call	3rd Call
Greenbackville			2						8					9	1
Chincoteague			1						2					3	
Saxis									5					4	1
Bloxom				2					1					2	1
Parksley			2											2	
Onancock				1		2								2	1
Melfa					1		1							2	
Wachapreague						2								2	
Onley				2	22	10								33	1
Oak Hall	1	1	1	7	1									3	6
Community (Exmore)															
Northampton Co.															
Wallops															
Total	1	1	1	12	6	23	14	0	1	16	0	0	55	18	2

Over 20 minute response detail

Date and Alarm Time	Inc. #	Response Time	Station	Explanation
12/13/2016 04:40:41	1992	0:20:30	ST 06	6 minute response + travel
12/17/2016 04:54:51	2030	0:20:53	ST 10	14 minute response + travel
12/22/2016 11:45:23	2008	0:20:53	ST 02	travel time
12/07/2016 07:08:51	8268	0:20:23	ST02	2 minute response - Station 20 to Captain's Cove
12/08/2016 14:46:39	8307	0:22:28	ST06	incorrect times ?!?
12/11/2016 09:10:45	8357	0:22:55	ST20	Station 20 to Horntown - travel time
12/12/2016 04:08:08	8381	0:20:19	ST10	Station 9 EMS?
12/12/2016 15:44:03	8394	0:20:05	ST09	Station 10 volunteer call - 12 minute response time from dispatch
12/24/2016 12:35:27	8643	0:39:28	ST03	Station 6 to Chincoteague
12/31/2016 10:33:59	8804	0:20:04	ST11	travel time

Benchmark = The Accomack County Board of Supervisors established 20 minute standard for emergency response.

* This data excludes F1 Med (Medical Assist) calls in Fire Data

NORS = No Response by station or the call was handled by another station or agency.

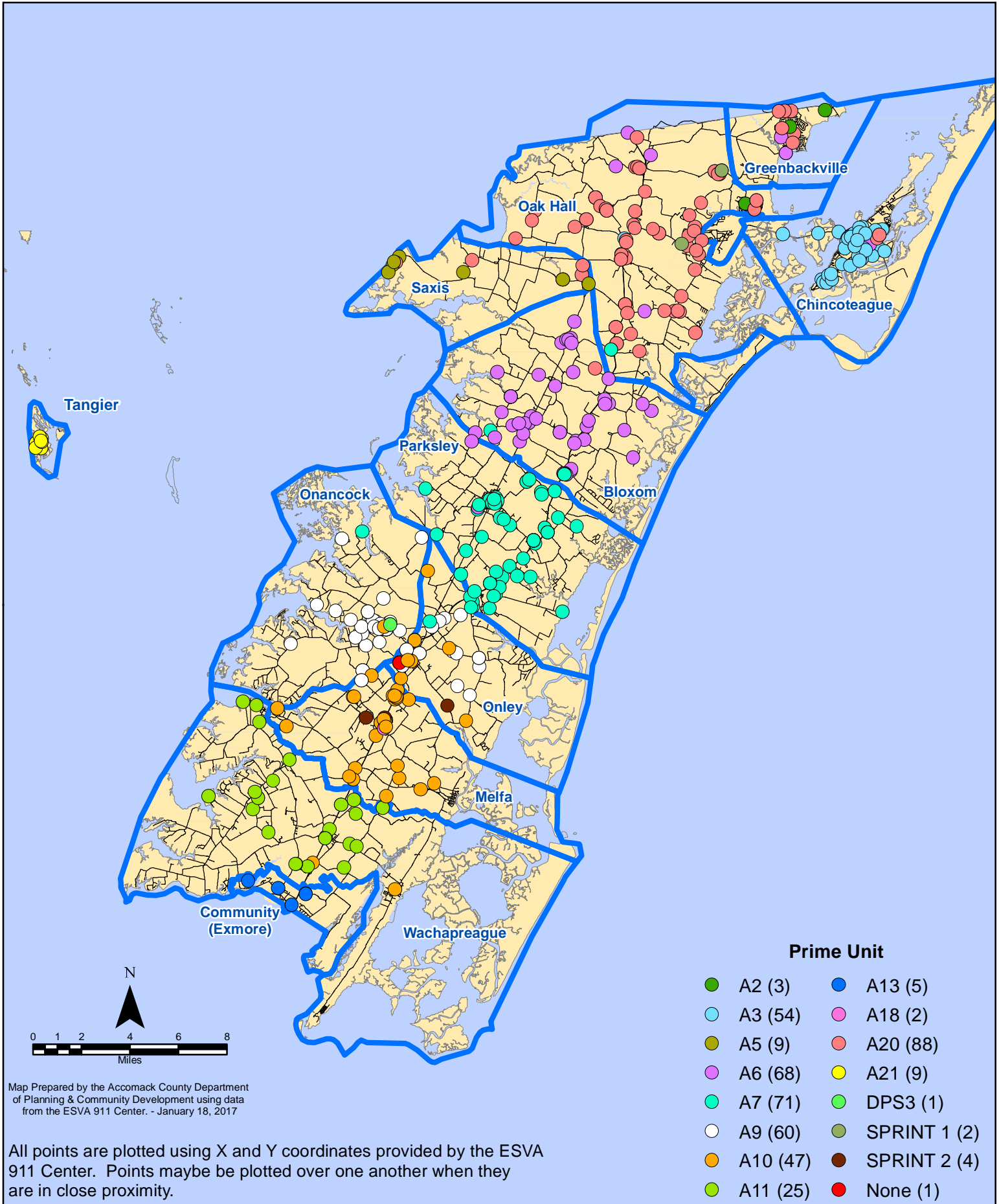
2nd Call = 2nd Ambulance call received while first ambulance was on another call.

3rd Call = 3rd Ambulance call received while First & Second Ambulances were on other calls.

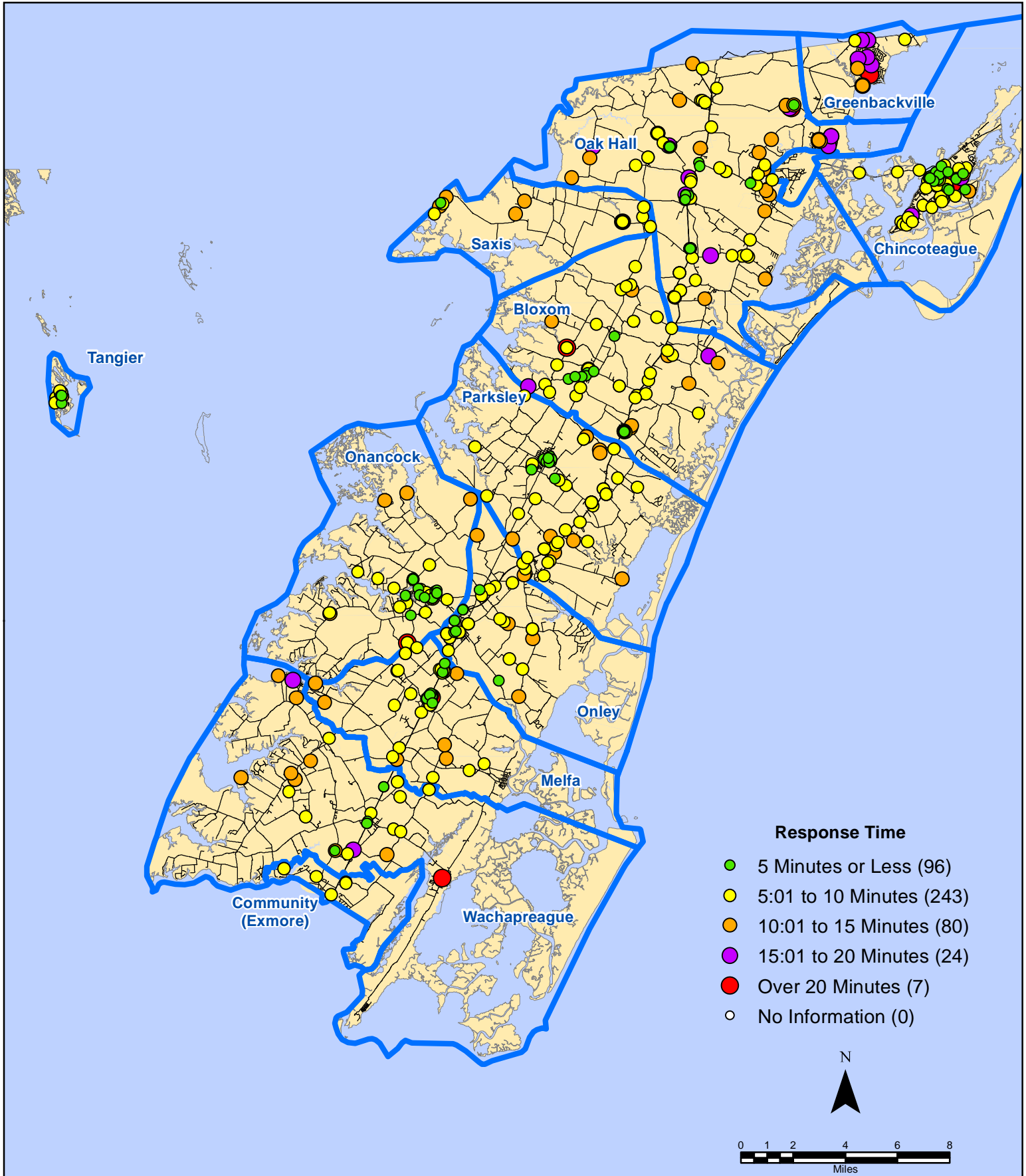
This information was prepared using data supplied by the Eastern Shore of Virginia 911 Center.

This information is original incident data only and may not be representative of all units or stations who responded to an incident.

December 2016 EMS Calls By Prime Unit



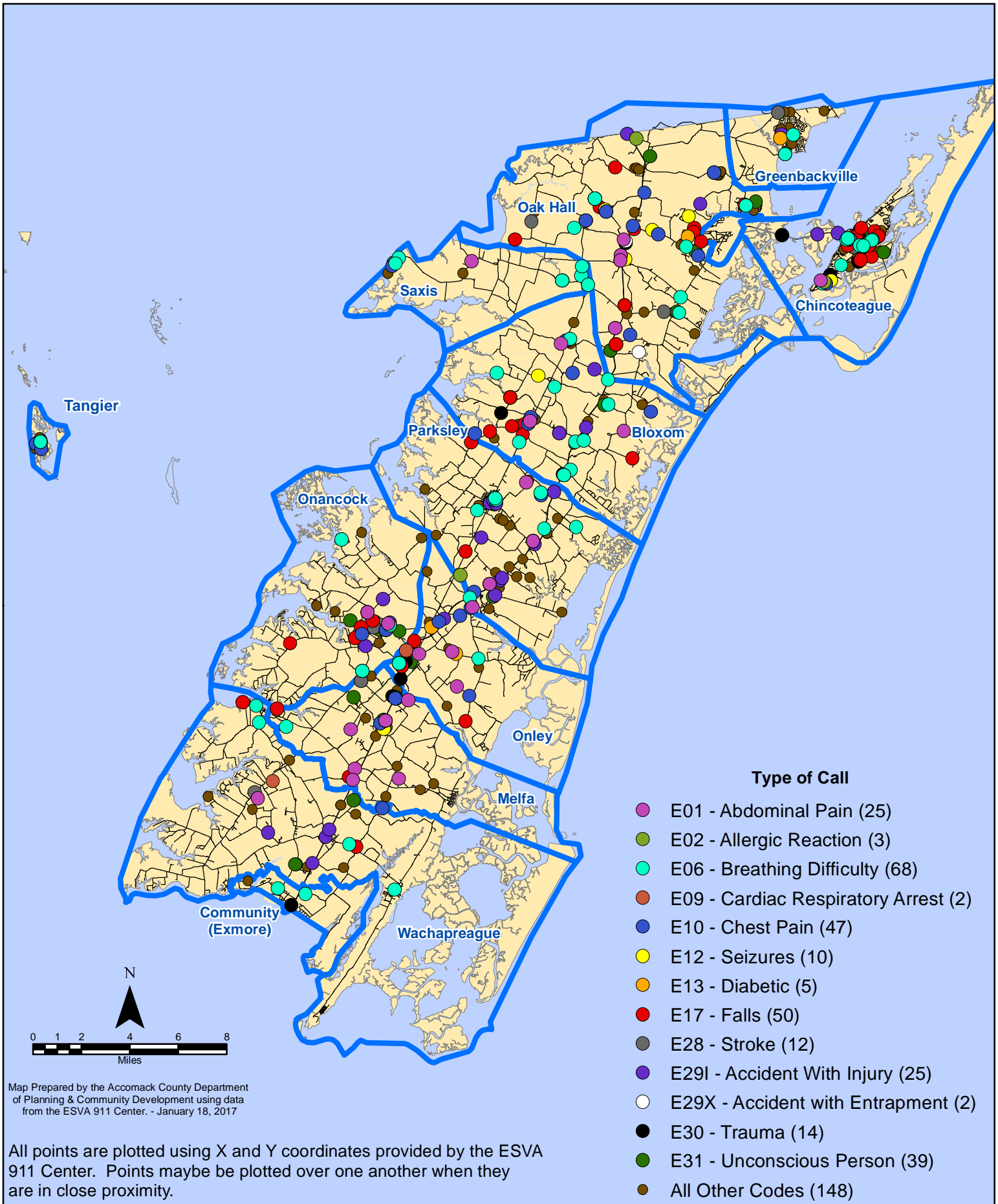
December 2016 EMS Calls By Response Time



All points are plotted using X and Y coordinates provided by the ESVA 911 Center.
Points may be plotted over one another when they are in close proximity.

Map Prepared by the Accomack County Department of Planning & Community Development using data from the ESVA 911 Center. - January 18, 2017

December 2016 EMS Calls By Type



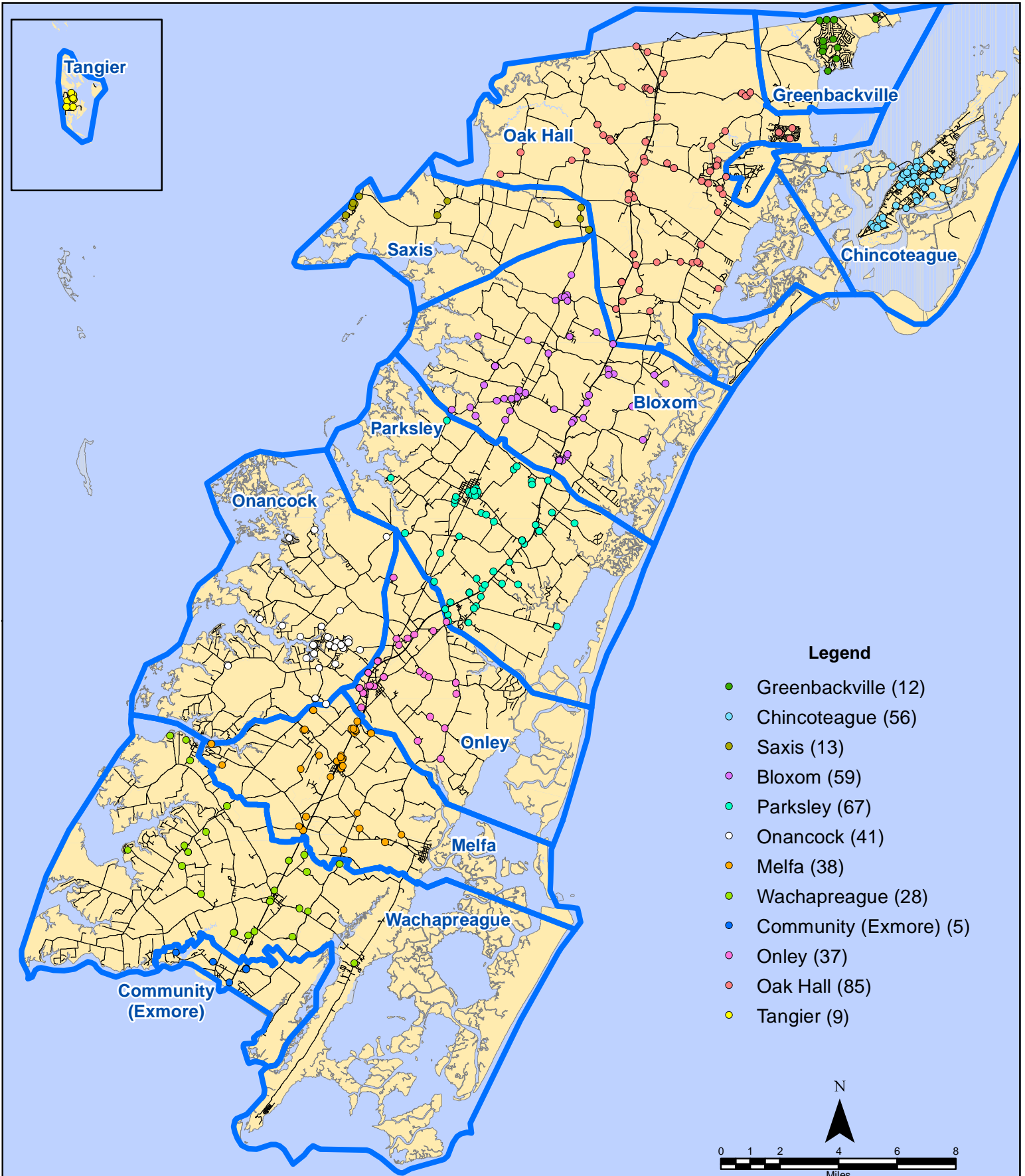
Type of Call

- E01 - Abdominal Pain (25)
- E02 - Allergic Reaction (3)
- E06 - Breathing Difficulty (68)
- E09 - Cardiac Respiratory Arrest (2)
- E10 - Chest Pain (47)
- E12 - Seizures (10)
- E13 - Diabetic (5)
- E17 - Falls (50)
- E28 - Stroke (12)
- E29I - Accident With Injury (25)
- E29X - Accident with Entrapment (2)
- E30 - Trauma (14)
- E31 - Unconscious Person (39)
- All Other Codes (148)

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December 2016 EMS Calls By District



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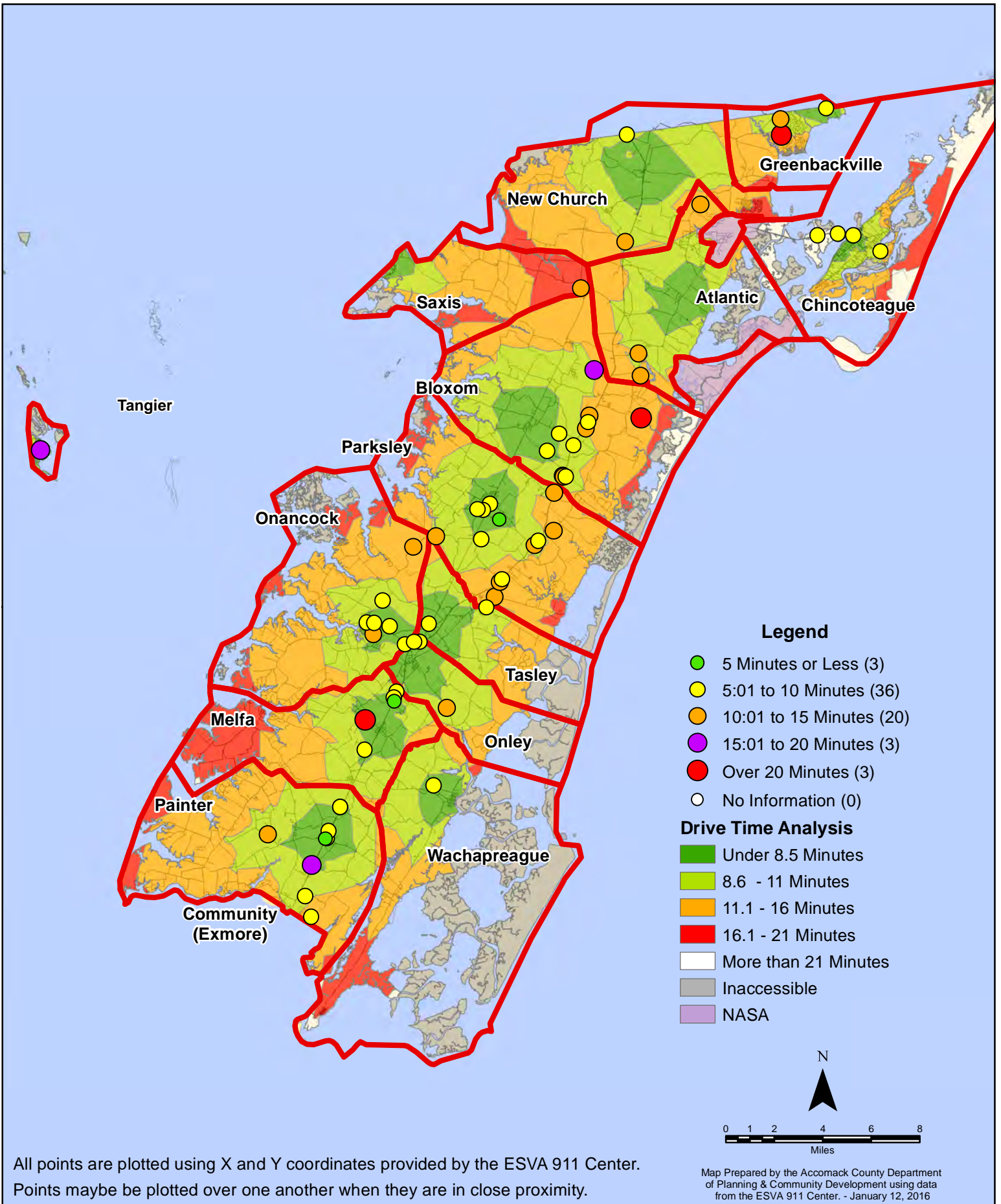
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December 2016 EMS Calls With Response Time Greater Than 20 Mins.



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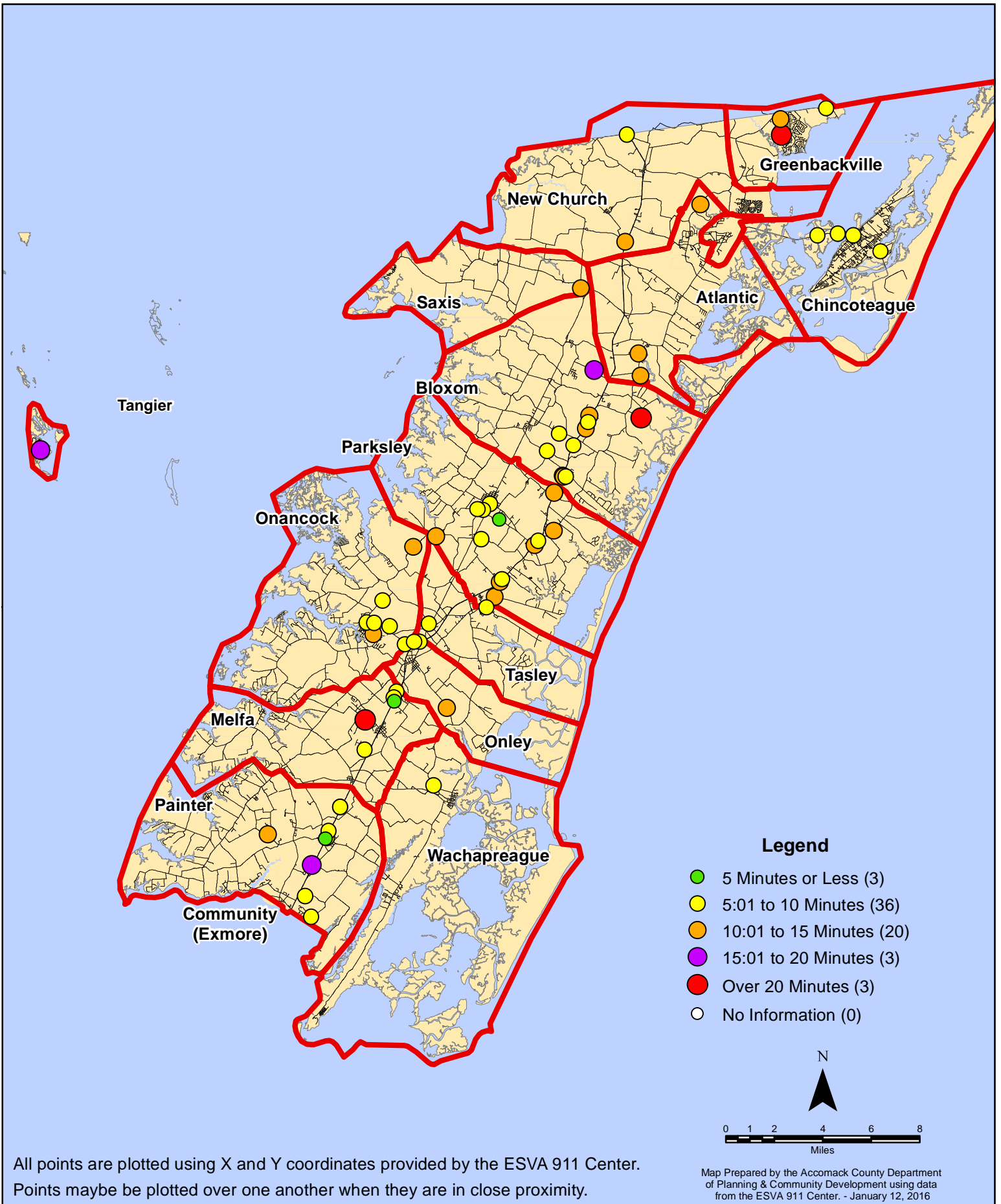
December 2016 Fire Calls By Response Time



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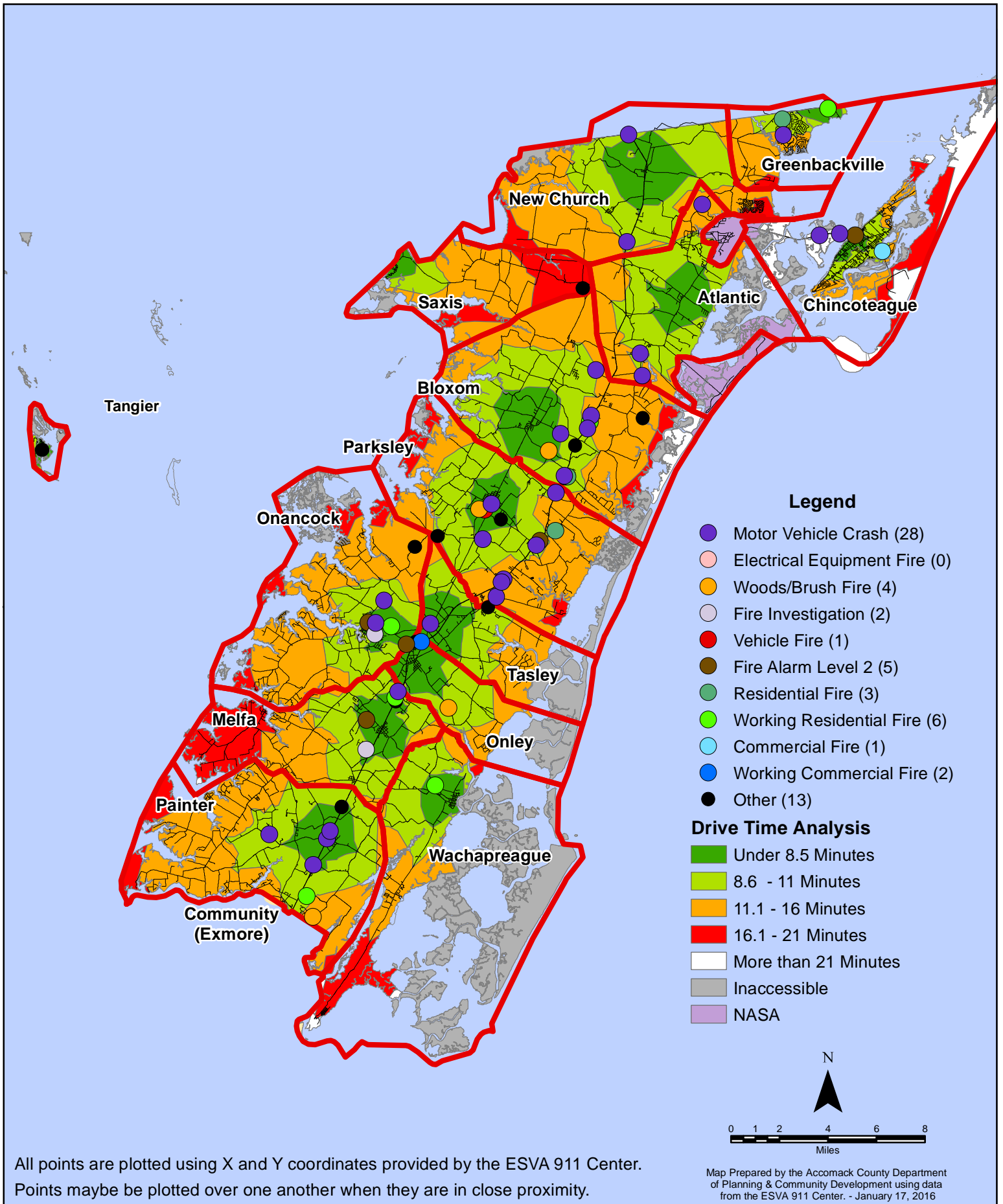
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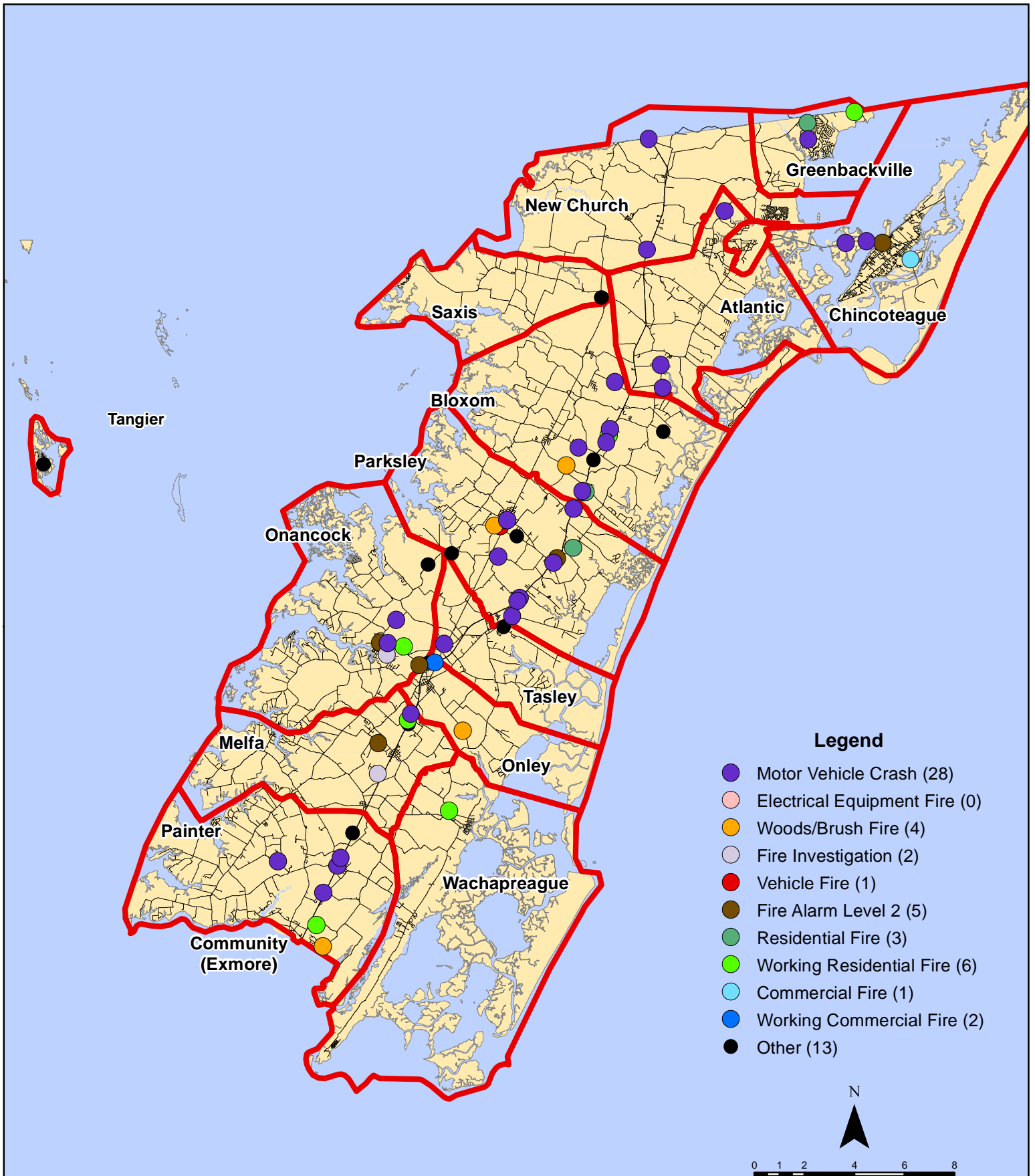
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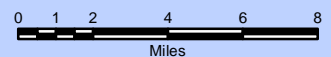
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December 2016 Fire Calls By Type



Legend

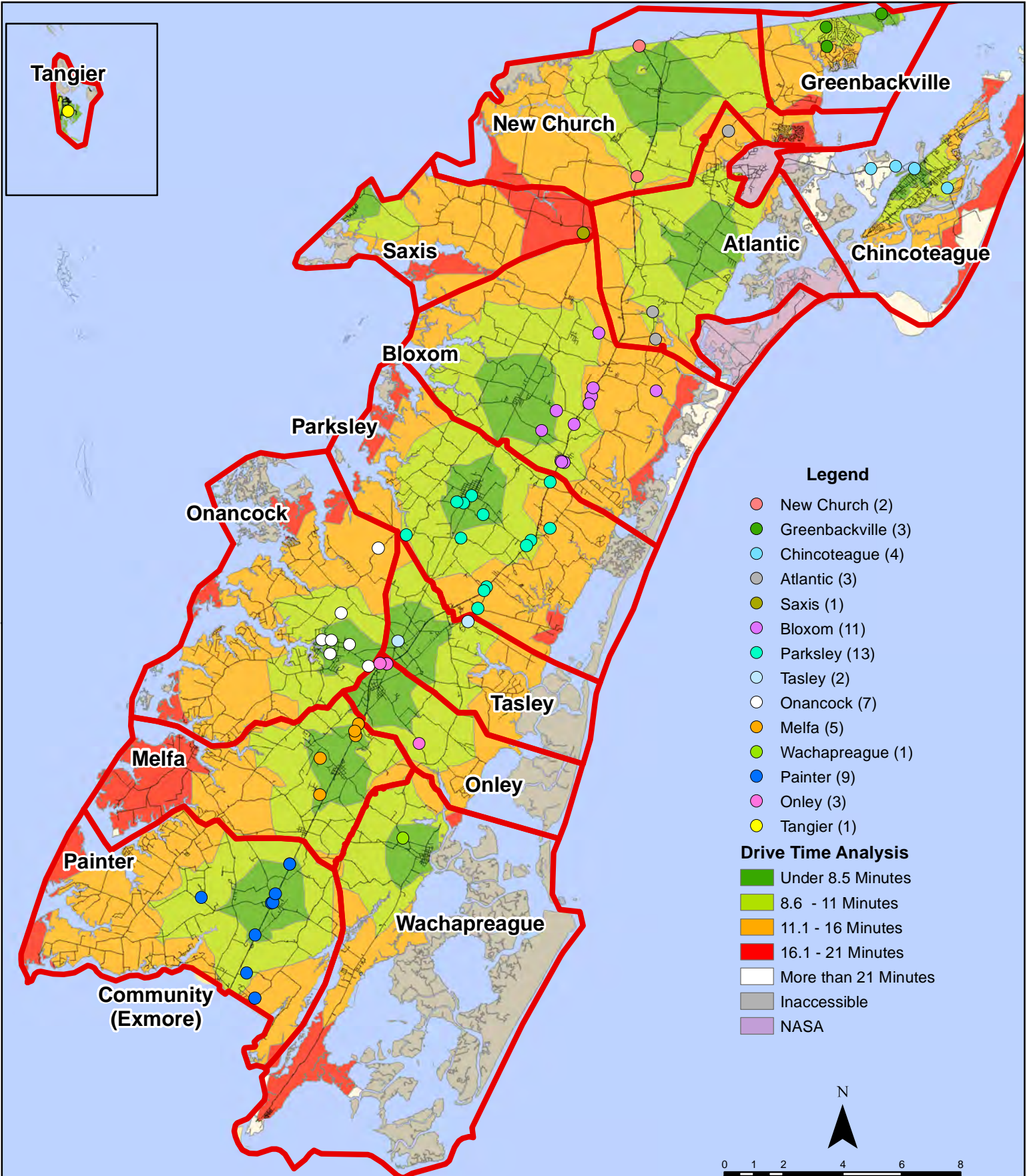
- Motor Vehicle Crash (28)
- Electrical Equipment Fire (0)
- Woods/Brush Fire (4)
- Fire Investigation (2)
- Vehicle Fire (1)
- Fire Alarm Level 2 (5)
- Residential Fire (3)
- Working Residential Fire (6)
- Commercial Fire (1)
- Working Commercial Fire (2)
- Other (13)



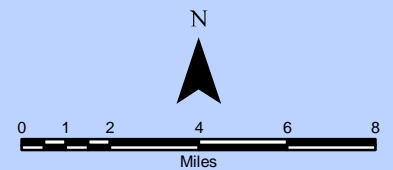
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December 2016 Fire Calls By District

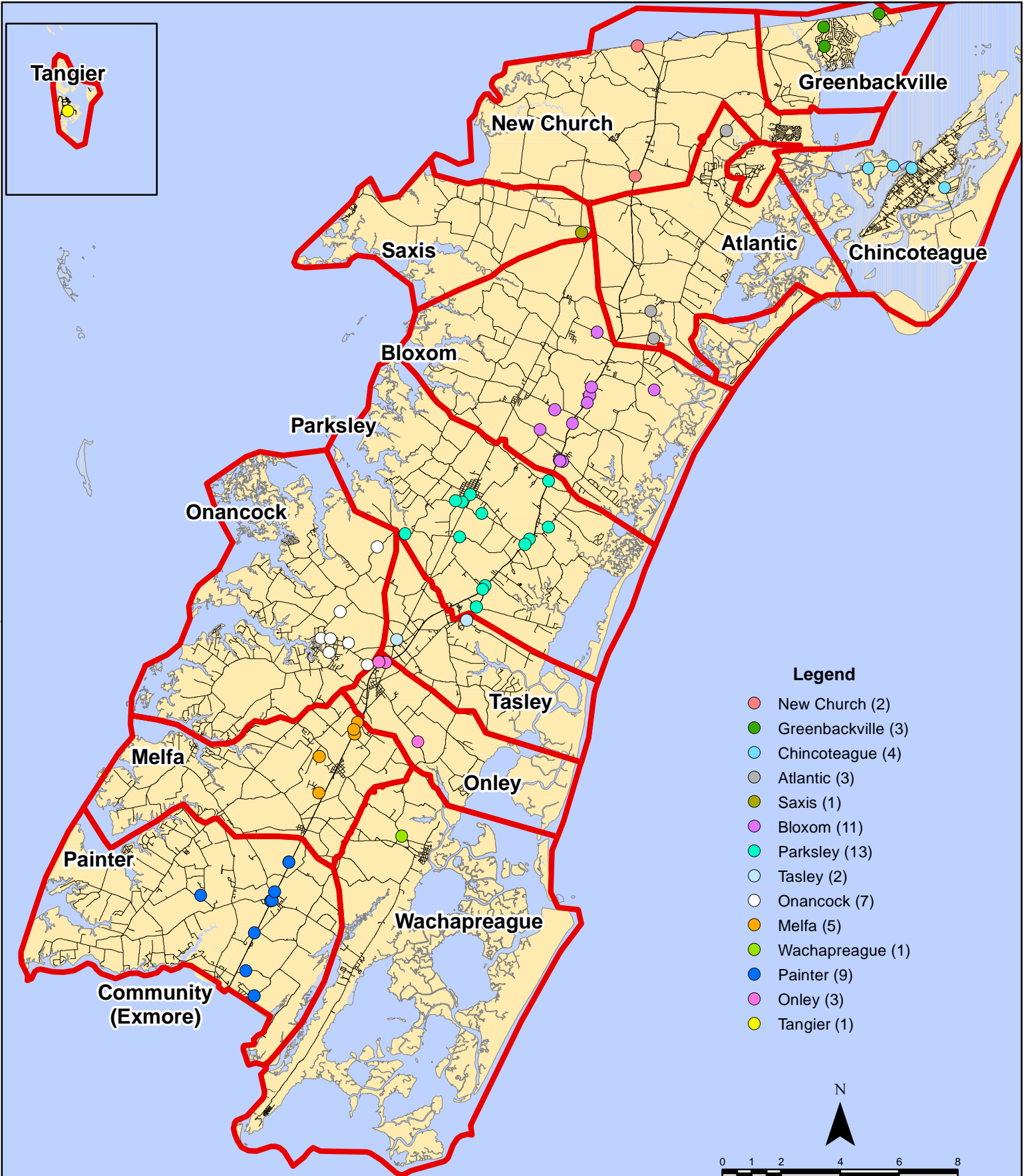


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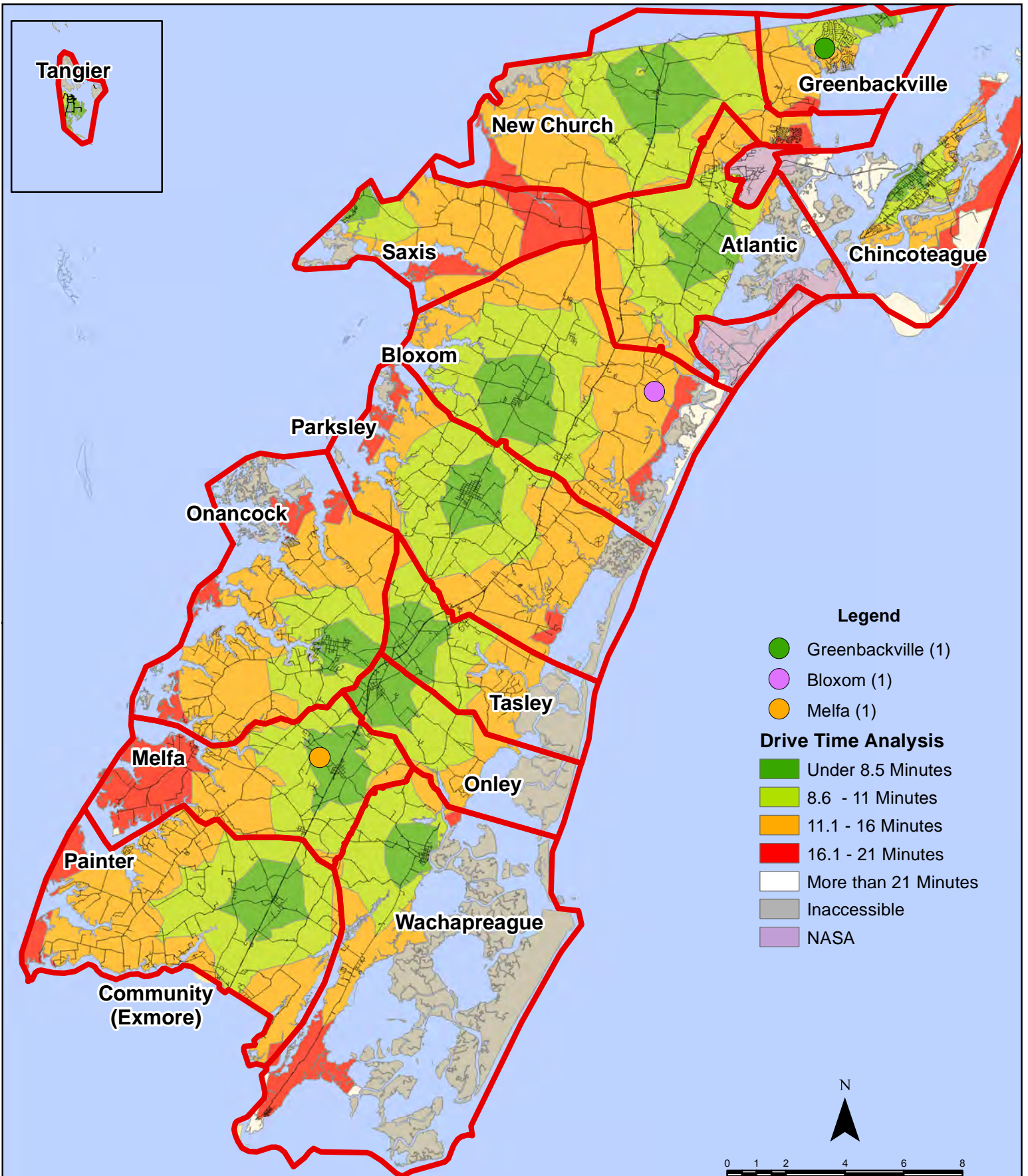
December 2016 Fire Calls By District



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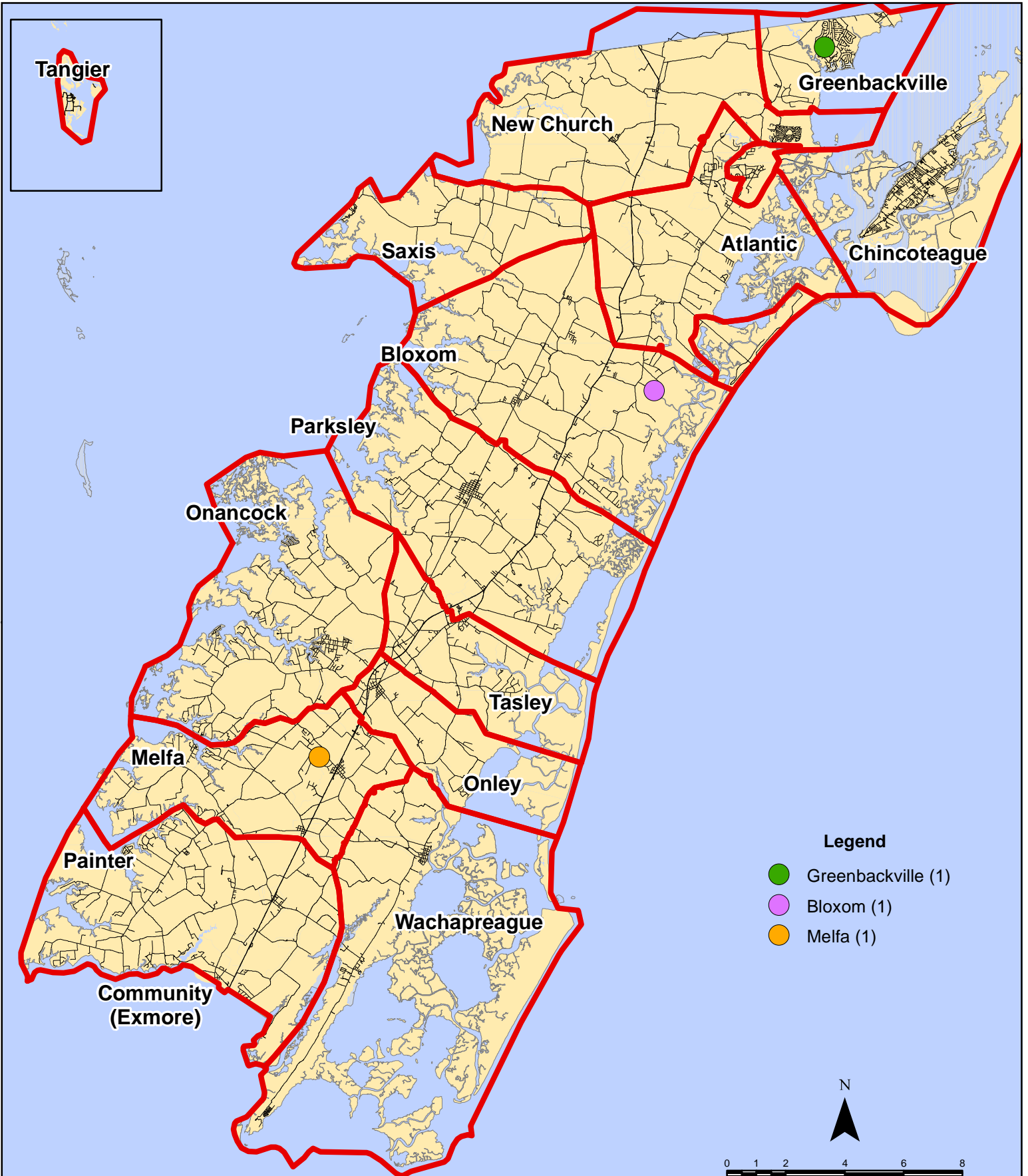
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December 2016 Fire Calls With Response Time Greater Than 20 Mins.



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