March 2017

| Fire - Performance Measure Data * | | | | | | | | | | |
|-----------------------------------|----------------------------|---------------------------------------|-------------------------------------|-----------------------|-----------------------------------|--|--|--|--|--|
| Response District | Total Calls in District | Greater than 20 min. Response Time | Calls Handled by other agency | Longest Response Time | Overall Station Benchmark % | | | | | |
| New Church | 6 | 0 | 0 | 0:18:06 | 100.0% | | | | | |
| Greenbackville | 2 | 0 | 0 | 0:19:40 | 100.0% | | | | | |
| Chincoteague | 6 | 1 | 0 | 0:21:12 | 83.3% | | | | | |
| Atlantic | 12 | 0 | 1 | 0:12:24 | 100.0% | | | | | |
| Saxis | 4 | 0 | 0 | 0:14:18 | 100.0% | | | | | |
| Bloxom | 11 | 1 | 0 | 0:22:16 | 90.9% | | | | | |
| Parksley | 14 | 1 | 0 | 0:27:18 | 92.9% | | | | | |
| Tasley | 2 | 0 | 1 | 0:13:54 | 100.0% | | | | | |
| Onancock | 10 | 0 | 0 | 0:15:14 | 100.0% | | | | | |
| Melfa | 3 | 0 | 0 | 0:14:31 | 100.0% | | | | | |
| Wachapreague | 0 | 0 | 0 | n/a | #DIV/0! | | | | | |
| Painter | 5 | 0 | 0 | 0:12:54 | 100.0% | | | | | |
| Onley | 5 | 0 | 2 | 0:10:53 | 100.0% | | | | | |
| Tangier | 1 | 0 | 0 | 0:04:24 | 100.0% | | | | | |
| System Totals | 81 | 3 | 4 | 0:27:18 | 96.3% | | | | | |

| EMS Mutual Aid Data | | | | | | | | | | | | | | | |
|------------------------|----------------|--------------------|-------|--------|----------|----------|-------|----------------------|-------|---------|--------------------|-------------|------|----------|----------|
| | | Station Giving Aid | | | | | | | | | | | | | |
| | Greenbackville | Chincoteague | Saxis | Bloxom | Parksley | Onancock | Melfa | Wachapreague/Painter | Onley | Оак Наш | Community (Exmore) | Northampton | NORS | 2nd Call | 3rd Call |
| Greenbackville | | | | | | | | | | 8 | | | 8 | | |
| Chincoteague | | | | | | | | | | 2 | | | | 2 | |
| Saxis | | | | 1 | | | | | | 6 | | | 6 | 1 | |
| Bloxom | | | | | 2 | | | | | 1 | | | 2 | 1 | |
| Parksley | | | | 3 | | 1 | | | 1 | 1 | | | 2 | 2 | 2 |
| Onancock | | | | 1 | 1 | | 1 | | | | | | 3 | | |
| Melfa | | | | | 1 | | | | 1 | | | | | 2 | |
| Wachapreague (Painter) | | | | | | | | | | | 1 | | | 1 | |
| Onley | | | | | | 15 | 4 | | | | | | 14 | 5 | |
| Oak Hall | | 3 | | 7 | | 1 | | | | | | | 2 | 7 | 2 |
| Community (Exmore) | | | | | | | | | | | | | | | |
| Northampton Co. | | | | | | | | | | | | | | | |
| Wallops | | | | | | | | | | | | | | | |
| Total | 0 | 3 | 0 | 12 | 4 | 17 | 5 | 0 | 2 | 18 | 1 | 0 | 37 | 21 | 4 |

| EMS - Performance Measure Data | | | | | | | | | |
|--------------------------------|-------------------------------|---|-----------------------------|-------------------------------|------------------------------------|----------------------------------|--|--|--|
| Response District | Total Calls in District | Greater than 20 min. Response Time | Longest Response Time | Calls Handled by other agency | Station Benchmark Compliance | Overall Station Reliability % | | | |
| Greenbackville | 11 | 3 | 0:23:54 | 8 | 72.73% | 27.3% | | | |
| Chincoteague | 70 | 1 | 0:22:03 | 2 | 98.57% | 97.1% | | | |
| Saxis | 20 | 0 | 0:19:02 | 7 | 100.00% | 65.0% | | | |
| Bloxom | 55 | 0 | 0:19:34 | 3 | 100.00% | 94.5% | | | |
| Parksley | 65 | 0 | 0:19:06 | 6 | 100.00% | 90.8% | | | |
| Onancock | 45 | 0 | 0:12:21 | 3 | 100.00% | 93.3% | | | |
| Melfa | 39 | 0 | 0:17:10 | 2 | 100.00% | 94.9% | | | |
| Wachapreague (Painter) | 34 | 1 | 0:20:19 | 1 | 97.06% | 97.1% | | | |
| Onley | 30 | 0 | 0:16:16 | 19 | 100.00% | 36.7% | | | |
| Oak Hall | 98 | 1 | 0:30:27 | 11 | 98.98% | 88.8% | | | |
| Tangier | 2 | 0 | 0:14:47 | 0 | 100.00% | 100.0% | | | |
| Community (Exmore) | 0 | 0 | n/a | 0 | #DIV/0! | #DIV/0! | | | |
| System Totals | 469 | 6 | 0:30:27 | 62 | 98.72% | 86.8% | | | |

<u>Benchmark</u> = The Accomack County Board of Supervisors established a 20 minute standard for emergency response.

NORS = No Response by station or the call was handled by another station or agency.

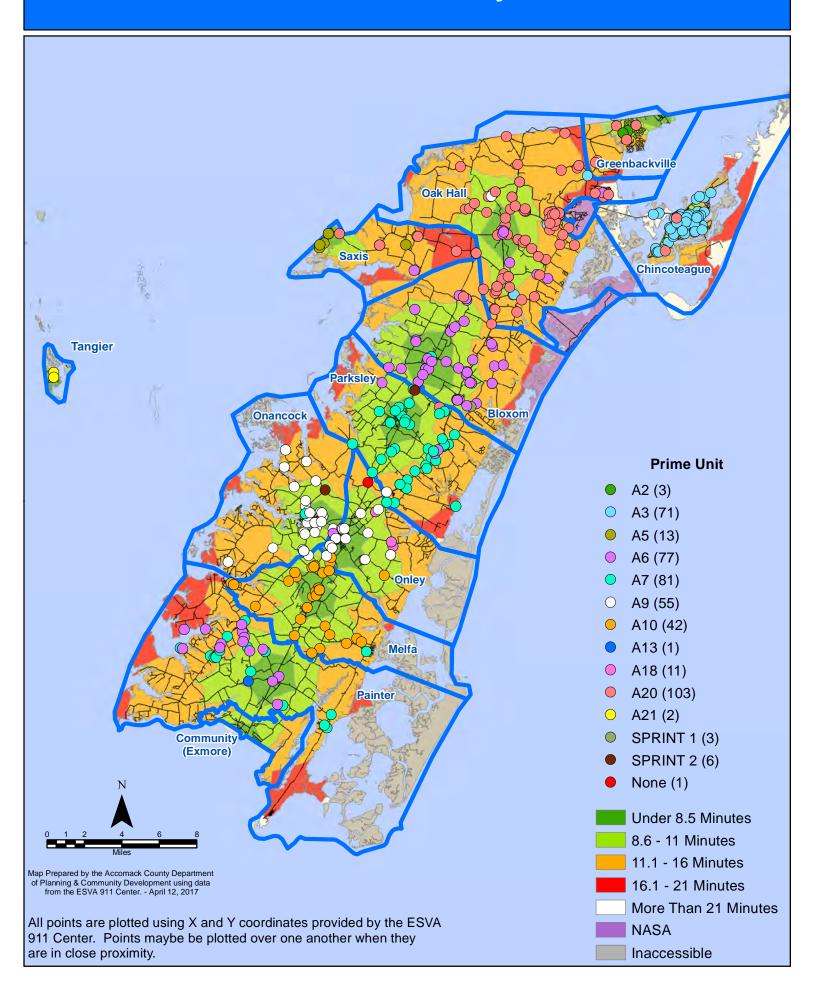
2nd Call = 2nd ambulance call received while first ambulance was on another call.

<u>3rd Call</u> = 3rd ambulance call received while first & second ambulances were on other calls.

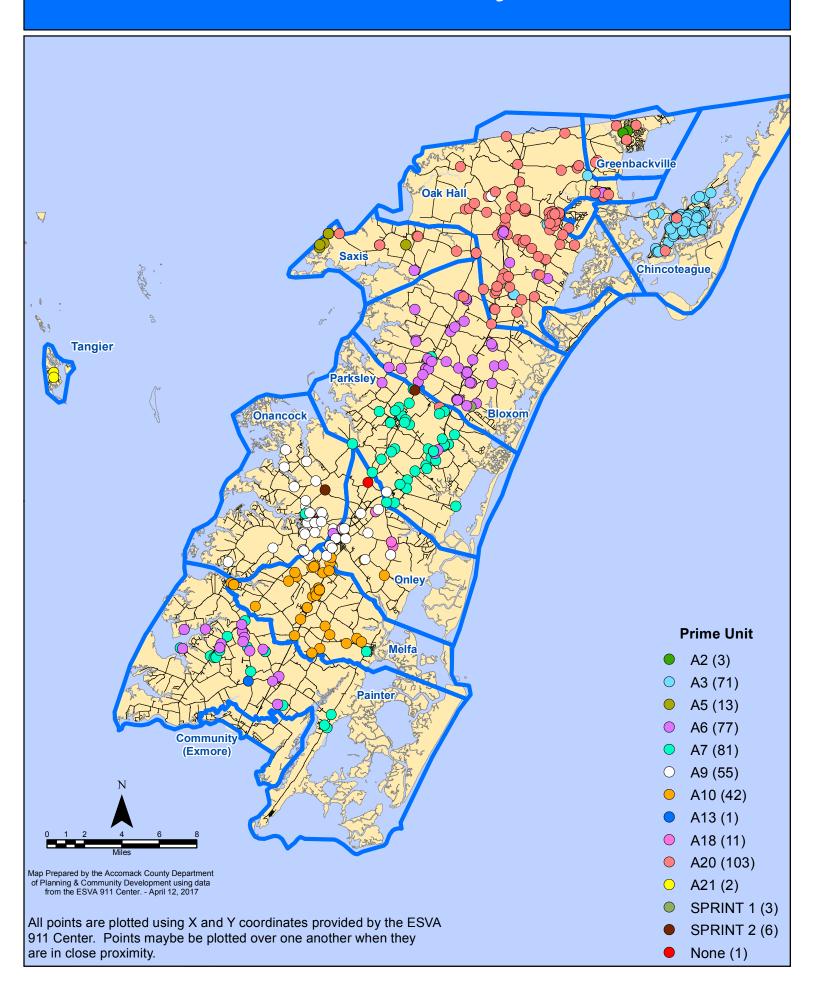
This information was prepared using data supplied by the Eastern Shore of Virginina 911 Center. This information is original incident data only and may not be representative of all units and/or stations who responded to an incident.

^{*} This data excludes F1 Med (Medical Assist) calls in the Fire Data.

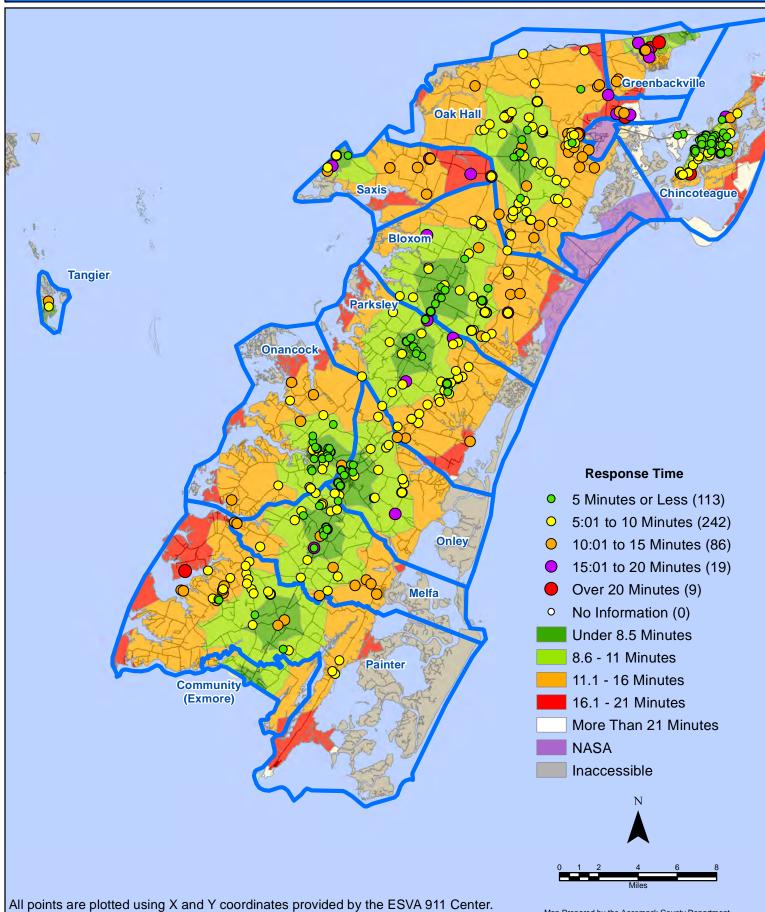
March 2017 EMS Calls By Prime Unit



March 2017 EMS Calls By Prime Unit



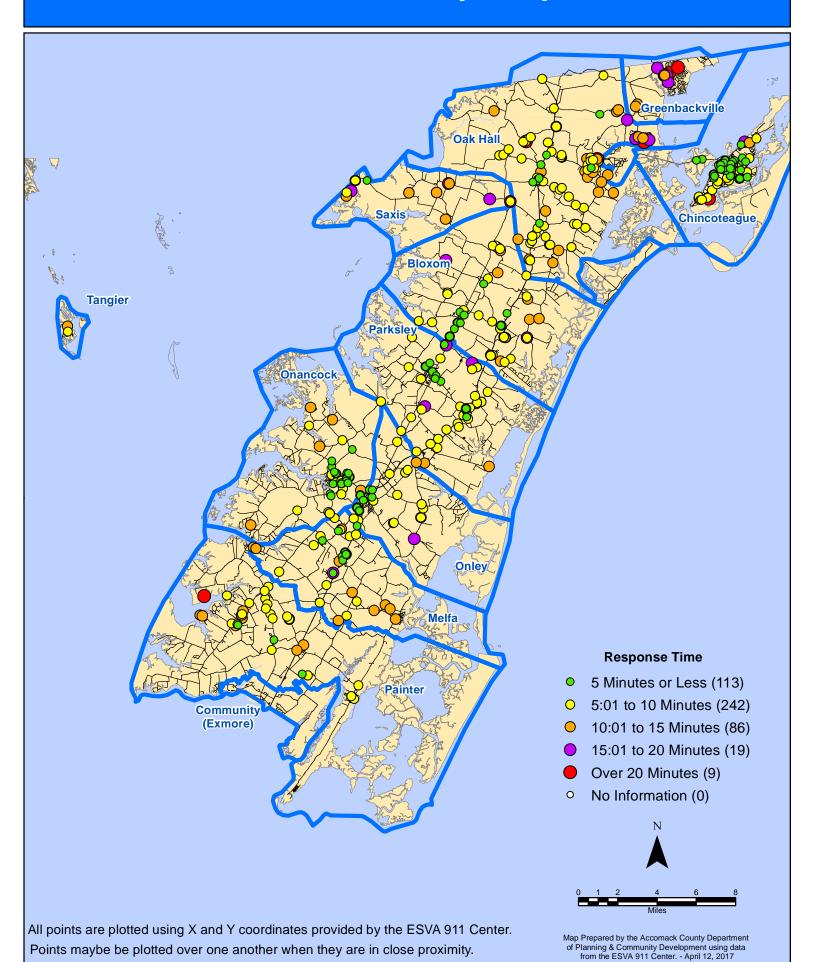
March 2017 EMS Calls By Response Time



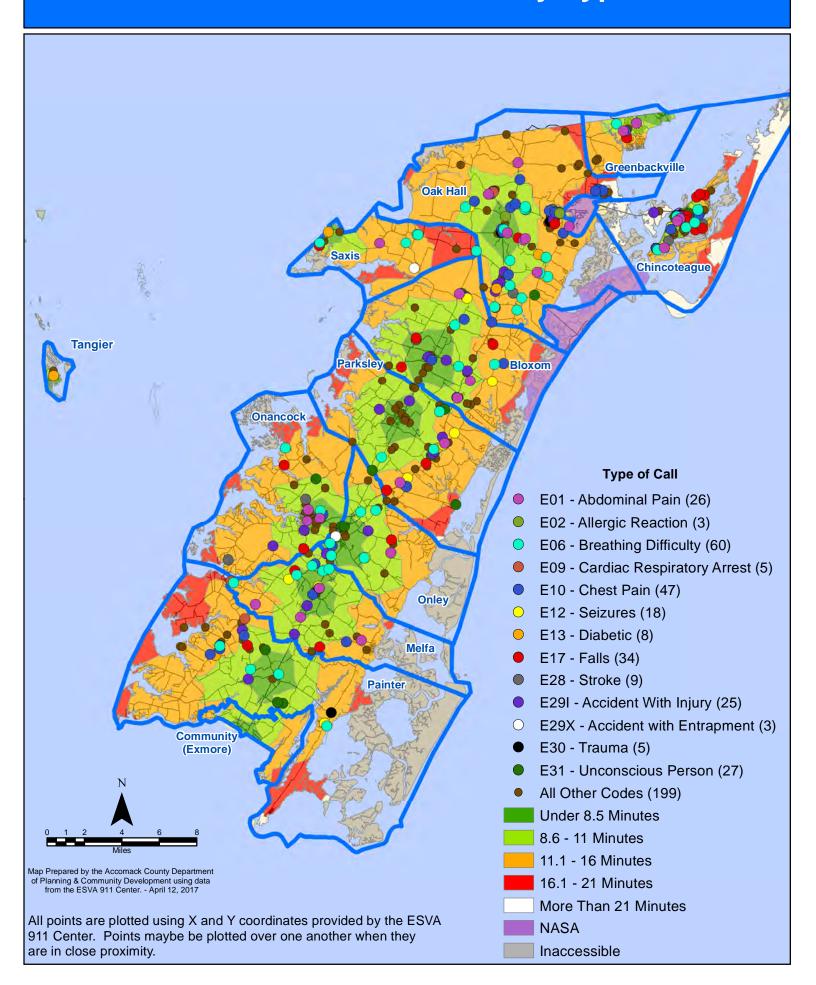
All points are plotted using X and Y coordinates provided by the ESVA 911 Cente Points maybe be plotted over one another when they are in close proximity.

Map Prepared by the Accomack County Department of Planning & Community Development using data from the ESVA 911 Center. - April 12, 2017

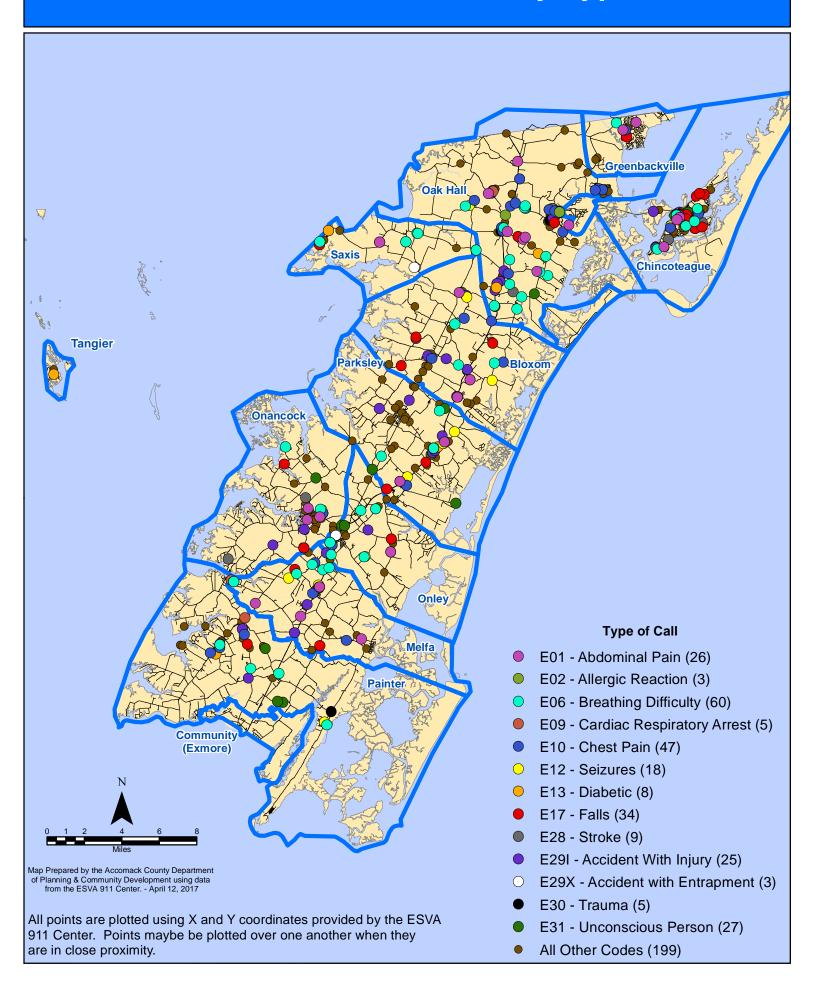
March 2017 EMS Calls By Response Time



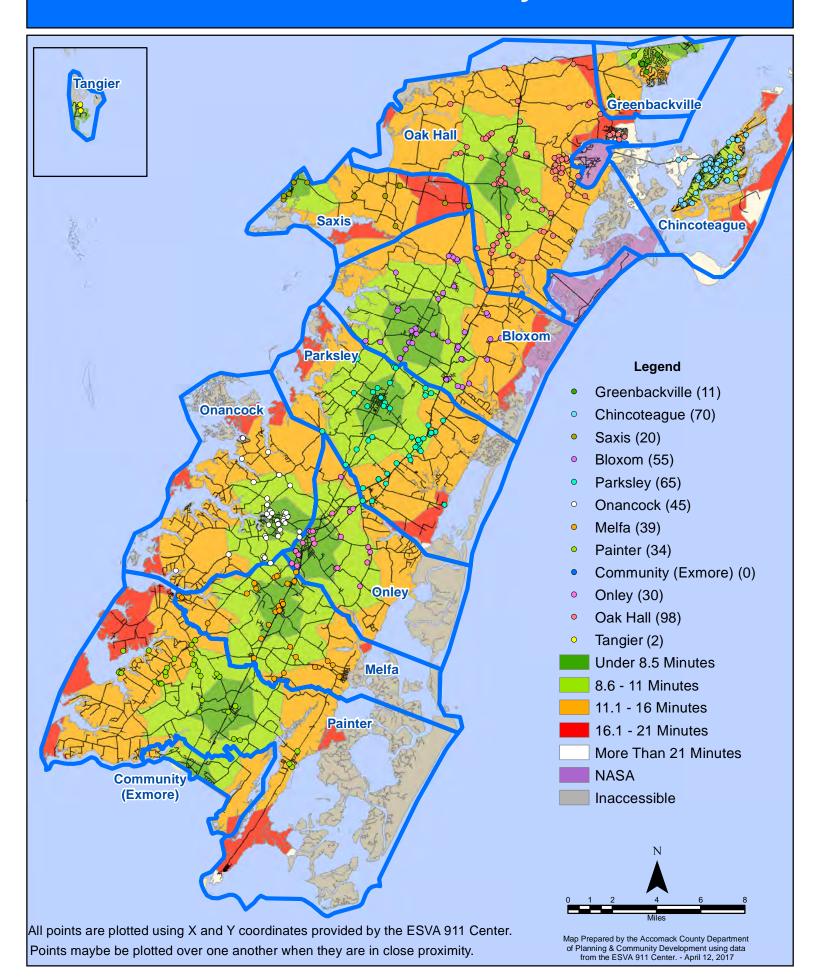
March 2017 EMS Calls By Type



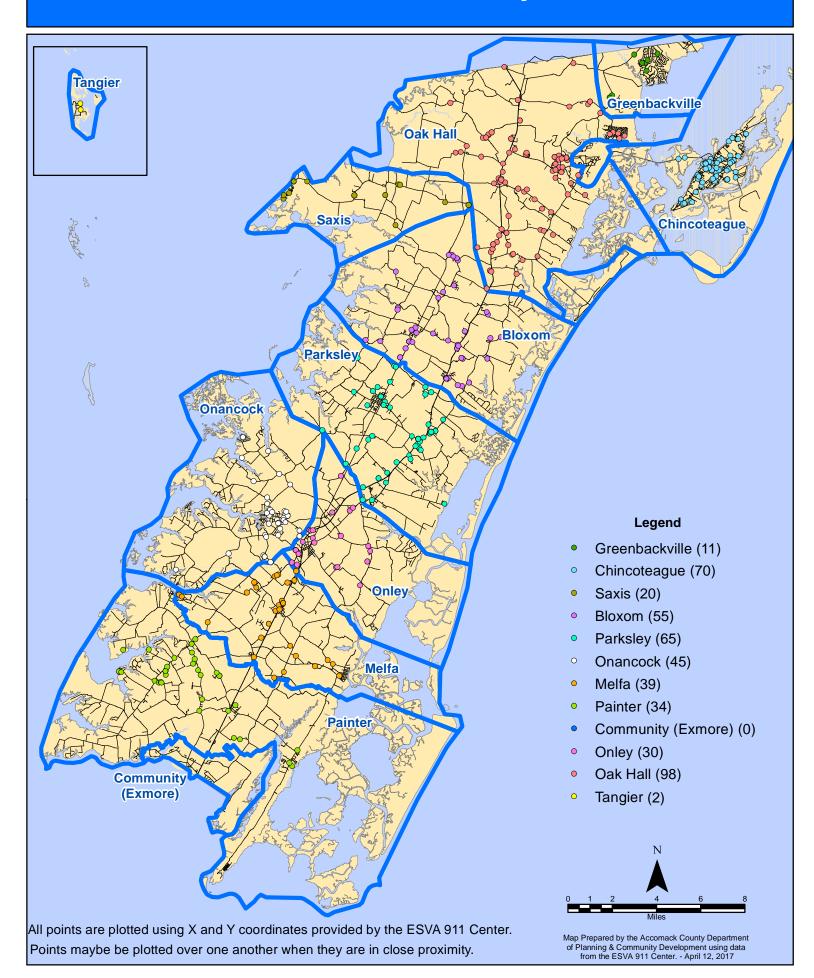
March 2017 EMS Calls By Type



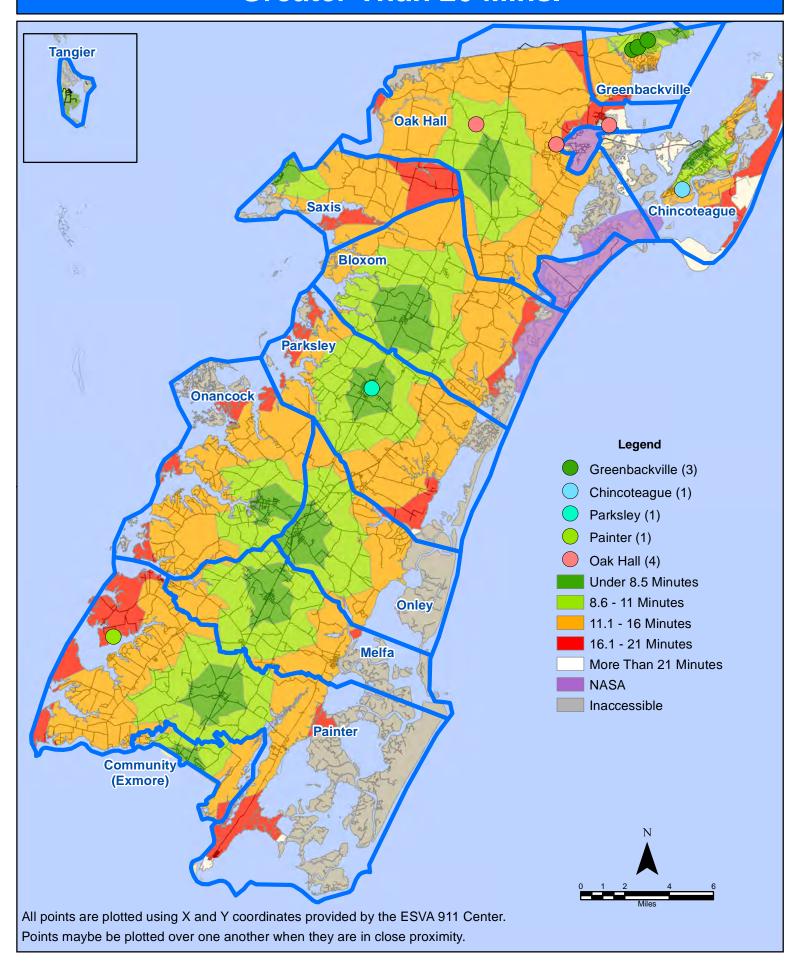
March 2017 EMS Calls By District



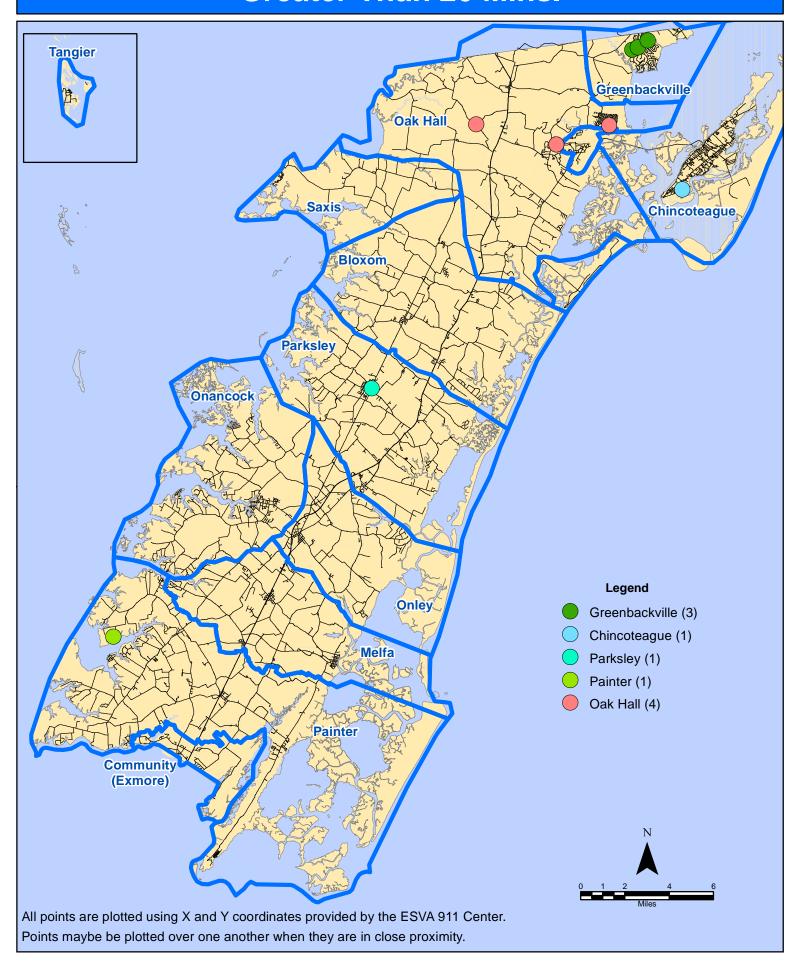
March 2017 EMS Calls By District



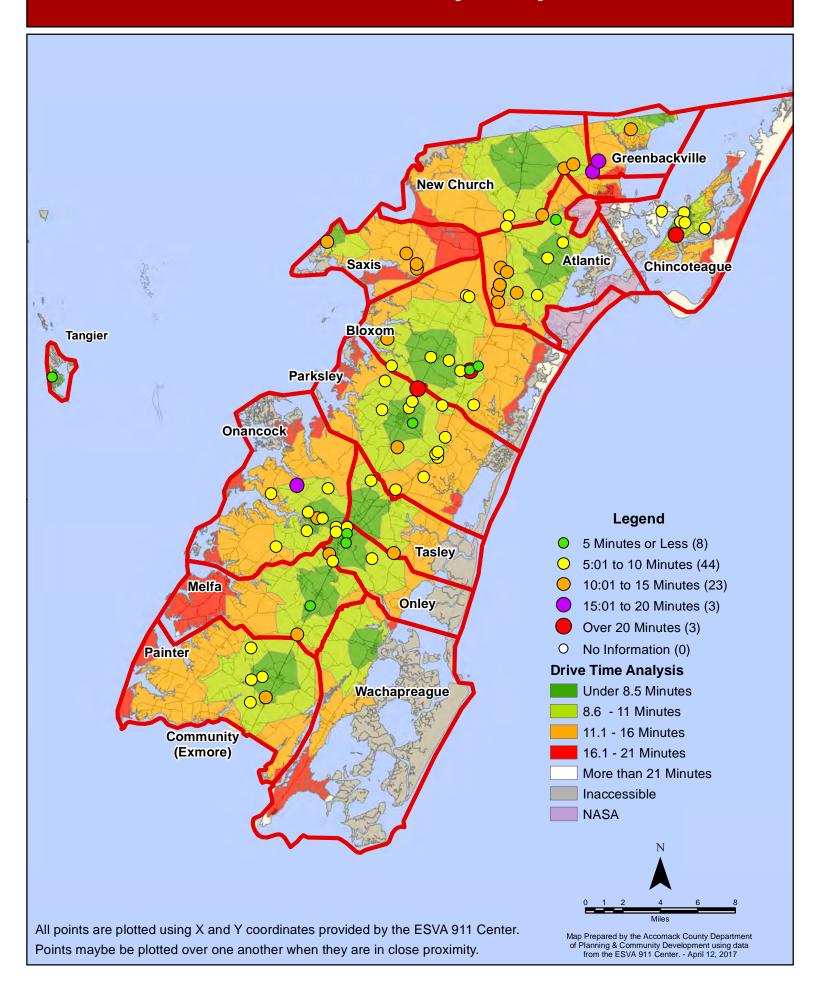
March 2017 EMS Calls With Response Time Greater Than 20 Mins.



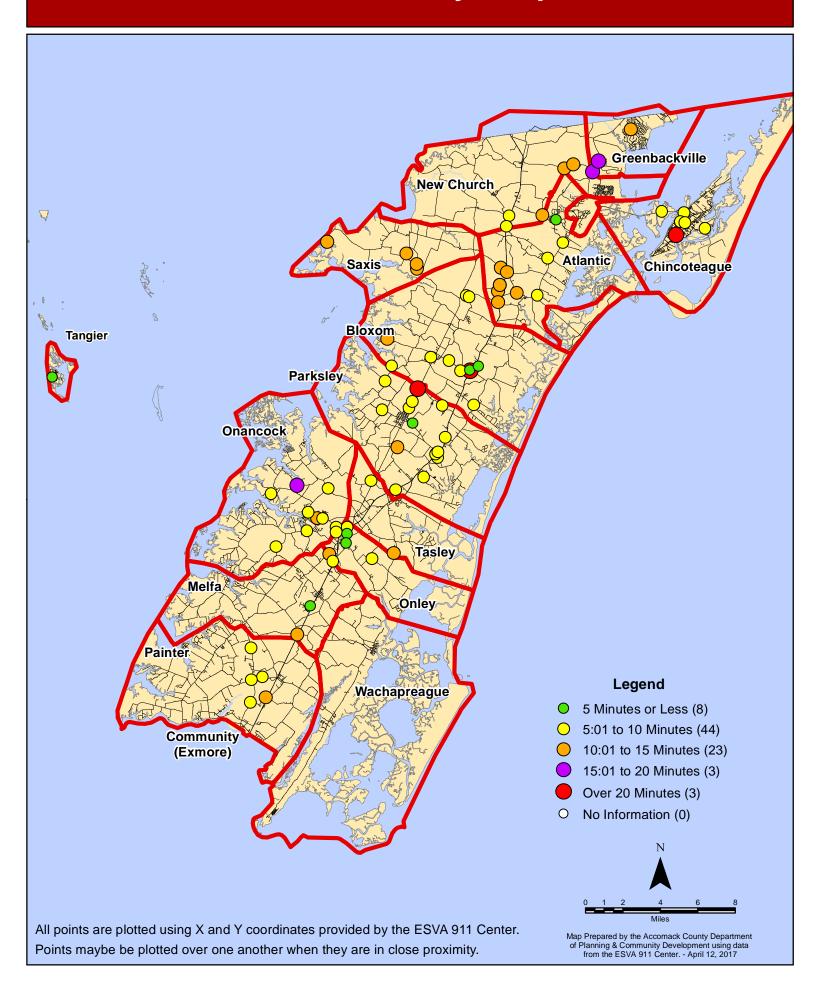
March 2017 EMS Calls With Response Time Greater Than 20 Mins.



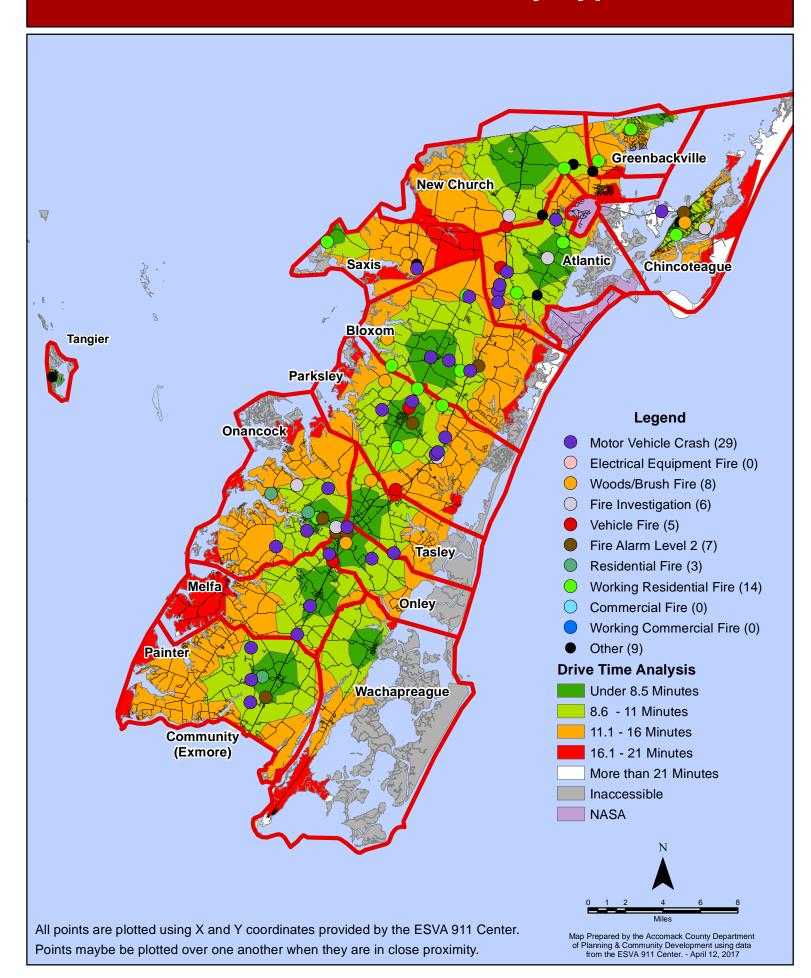
March 2017 Fire Calls By Response Time



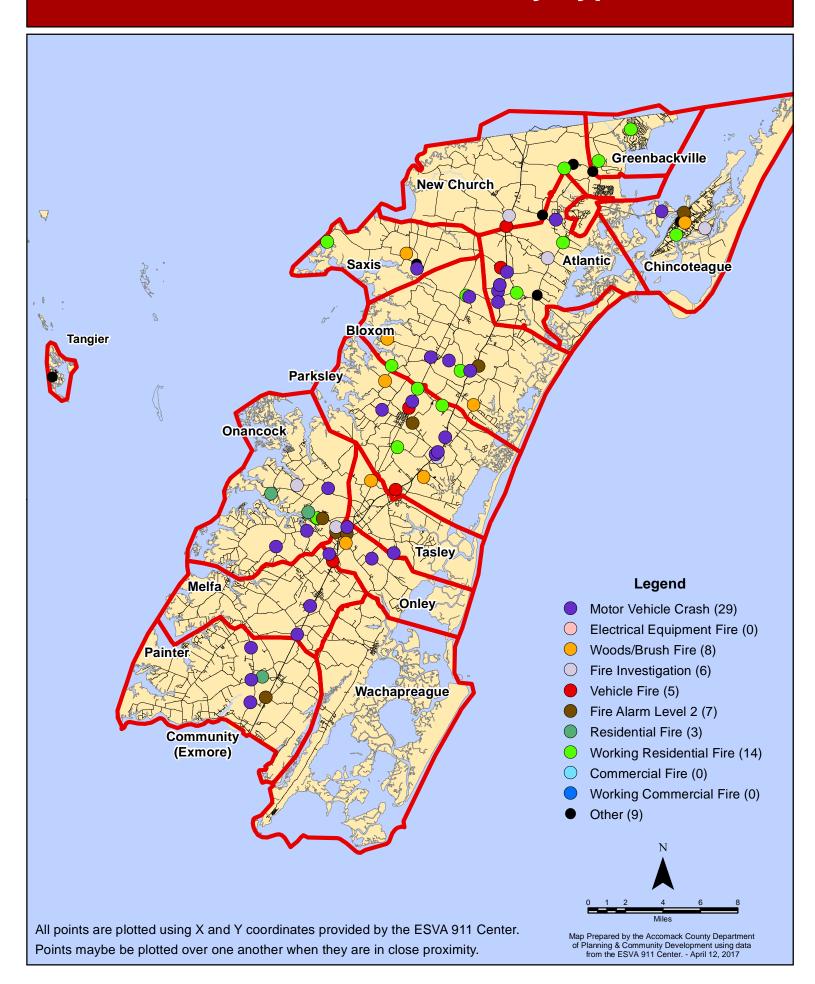
March 2017 Fire Calls By Response Time



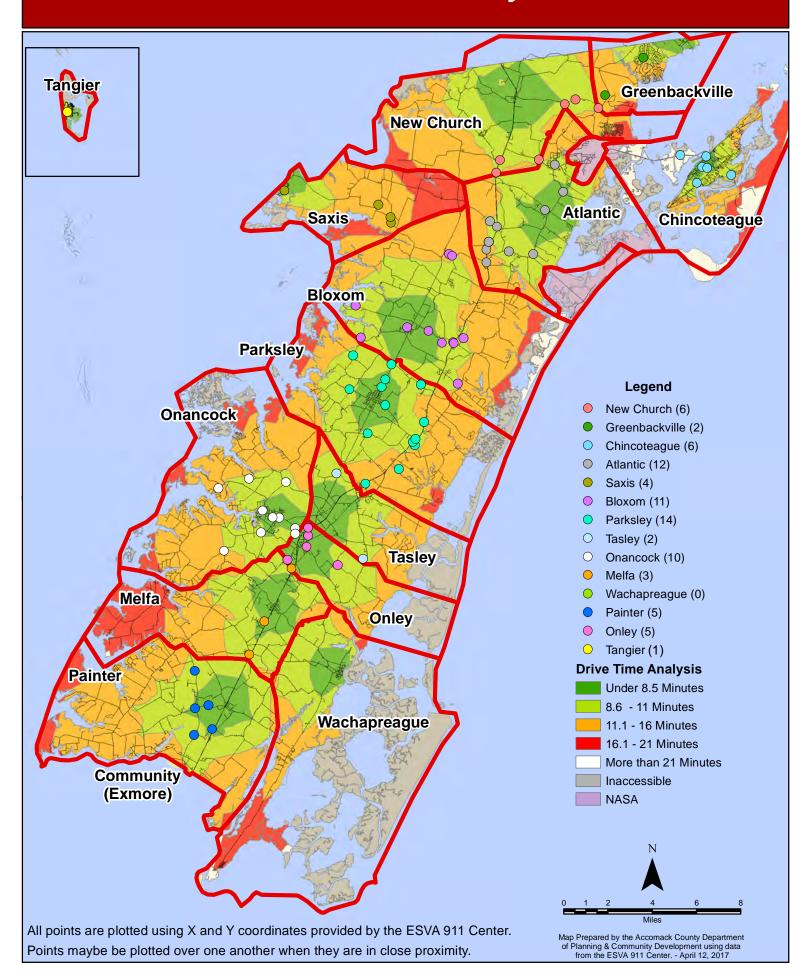
March 2017 Fire Calls By Type



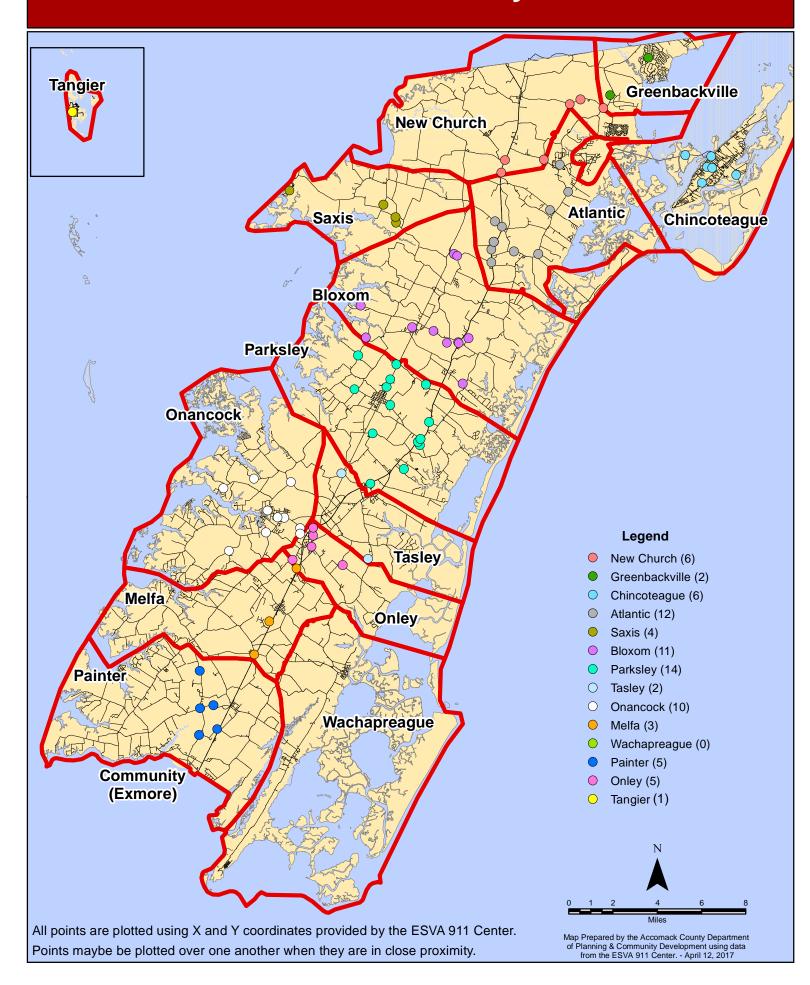
March 2017 Fire Calls By Type



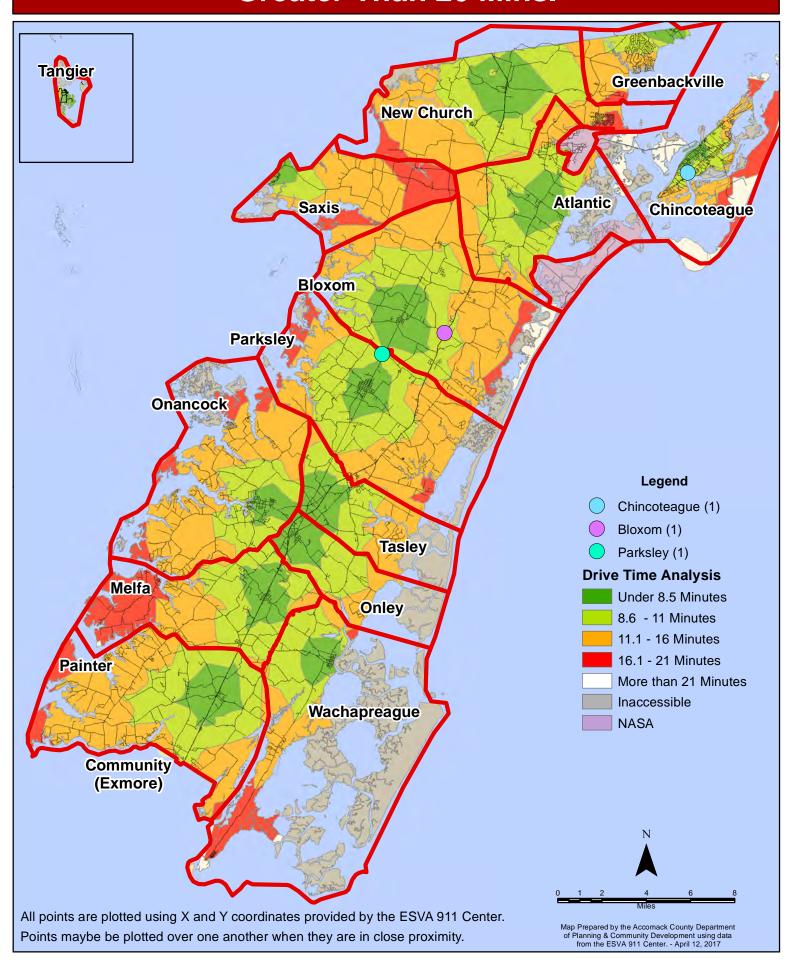
March 2017 Fire Calls By District



March 2017 Fire Calls By District



March 2017 Fire Calls With Response Time Greater Than 20 Mins.



March 2017 Fire Calls With Response Time Greater Than 20 Mins.

